**Curriculum Vitae**

**Ashish Kukreti**

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**OBJECTIVE** : I am firmed to contribute my organisation with a clear vision, effective leadership and conceptual skills and derive a sense of accomplishment in my career endeavours.

**ORGANISATIONAL DETAILS**

* Have worked with **McDonald’s** INDIA for 30months ( July 2015- December 2017 ) at position of Assistant manager.
* Have worked in outlets of Delhi, India at (Daryaganj, DMRC Metro Station Kashmere Gate )and Omaxe mall Gurugram as Assistant manager.

**Major professional accomplishments:**

* Successfully completed **SMX COURSE (SHIFT MANAGEMENT EXCELENCE).**
* Successfully completed **ASM COUSRE (ADVANCED SHIFT MANAGEMENT).**
* Successfully completed **EMP COURSE ( EFFECTIVE MANAGEMENT PRACTICES).**
* 23 weeks Industrial training exposure from **COUNTRY INN & SUITES BY Club Carlson Gurgaon.**
* Served Hon’ble Chief Minister of Uttarakhand State Of INDIA at IHM **Dehradun**.

**Academic Qualifications**

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| **Degree/ Certificate** | **Specialization** | **School / College/ Board/ University** | **Year of Passing** |
| B.Sc.in Hospitality & Hotel Administration | General | I.H.M Dehradun | 2015 |
| Bachelor of Commerce | All subjects | D.A.V (P.G) College | 2012 |
| Class XII  C.B.S.E | Humanities | SGRR school | 2009 |
| Class X  C.B.S.E | All Subjects | SGRR School | 2007 |

**EPITOME**

* **Over 30 months**  experience in Operations, F&B Services in Hospitality Sector.
* Experienced in planning, supervising and managing the operations and maintenance of inventory.
* Proven track record of Developing procedures, Service standards and Operational policies, Planning & Controlling.
* Implementing effective control measures to reduce running costs of the unit.
* Excellent problem solving skills with the ability to work in multi cultural environment.

**KEY FUNCTIONAL STRENGTHS**

**Operations**

* Developing and implementing procedures, control systems for maintaining quality standards.
* Leading efforts for increasing sales and generating cost savings in operations.
* Implementing sales promotional strategies to increase the sales volume and achieving maximum customer satisfaction.
* Ensure profitability of operations and supervise all aspects of management including planning, implementation and monitoring to ensure compliance with high standards.

**Business Development**

* Conceptualising and implementing sales and marketing plans in tune with the macro business plans, thereby achieving profitability.
* Projecting and improving company image through effective corporate Public Relations and promotional activities.
* Tracking competitor activities and keeping abreast with the latest market trend and requirements.

**Client Servicing**

* Ensuring high quality services, resulting in customer delight and optimum resource utilization for maximum service quality.
* Ensuring maximum customer satisfaction by closely interacting with in-house and potential guests to understand their requirements and customizing the product and services accordingly.
* Delivering high-value services to upscale clients for escalating their satisfaction levels.
* Regularly motivating employees and helping them enhancing their inherent skills and strengths to make them competent and confident for their overall development.

**PERSONAL DETAILS**

**Date of Birth :** 26/03/1992

**Father’s Name :** Mr. Ramesh Chandra Kukreti

**Address :** Sainik Colony, Balawala, Dehradun, UK, INDIA

**Nationality :** Indian

**Languages known :** English, Hindi

**Hobbies & Interests :** Travelling, Reading, Writing & Photography.

Date………….. **Ashish Kukreti**