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Pricing Guide

Slack is free to use for as long as you want,
for teams of all sizes.

Free	**Standard**	**Plus**
$0	$6 67	$12 50
For teams wanting to try out Slack for an unlimited period of time	per active user, per month billed annually	per active user, per month billed annually
	$8 billed monthly	$15 billed monthly
Create a new team	Buy Standard	Buy Plus

Free includes
All of these great features:

- Searchable message archives, up to 10k of your team's most recent messages

- 10 apps or service integrations

- Native apps for iOS, Android, Mac & Windows Desktop

- Two-person calls

Standard includes
Everything in **Free**, and:

- Unlimited searchable message archives

- Unlimited apps and service integrations

- Custom retention policies for messages and files

- Guest access

- Priority support

Plus includes
Everything in **Standard**, and:

- SAML-based single sign-on (SSO)

- Compliance Exports of all messages

- Support for external archiving services

- 99.99% Guaranteed Uptime SLA

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- Mandatory two-factor authentication

- User provisioning and deprovisioning

- Custom User Groups to reach a team or department

- Real-time Active Directory sync with OneLogin, Okta & Ping

- Group calls

- 20GB file storage per team member

- 10GB file storage per team member

Slack is **free** to use for as long as you want for teams of all sizes.

♡ From our Wall of Love

Stephen Jury
@stephen_jury

Follow

Using @SlackHQ within a business is truly amazing. I rarely get emails these days.

4:33 PM - 17 Jun 2016

1　　　1

More at our Wall of Love

Thousands of happy customers, including:

Hear what our customers have to say.

Amazing teams do more with Slack

Teams all over the world who use Slack see an average **48.6% reduction in internal email**, giving them more time to do great things. To see more data on how Slack improves productivity, check out our survey results.

See the data

Our Pricing Perspe

Team communication is at the hear
thing that connects your entire org
biggest impact on your culture and

For decades, team communication :
the bottom with clunky and cheap :
frustration than value. We want to
a product that just works. And we v
for your entire organization — with
features, helpful on-boarding, and r

We believe Slack is an investment i
we set our pricing at a level that all
a solid product, and more importan
you as our customers.

Fair Billing Policy

Most enterprise software pricing is designed to charge you per
user regardless of how many people on your team are actively
using the software. If you buy 1,000 seats but only use 100, you
still get charged for 1,000. We don't think that's fair. And it's also
hard to predict how many seats you'll need in advance.

At Slack, you only get billed for what you use. So you don't pay for

At Slack, you only get billed for what you use. So you don't pay for
the users that aren't using Slack. And if someone you've already
paid for becomes inactive, we'll even add a pro-rated credit to your
account for the unused time. Fair's fair.

Slack for Good

Slack wants to support people in the world wl
For qualified nonprofit organizations and edu
is special pricing available.

Slack for Nonprofits offers qualified organiza
plan subscription for free while the Slack for I
an 85% discount off of any of the Slack annua
requirements are explained in more detail in t
FAQ and the **Slack for Education FAQ**.

To be considered for the special pricing optior
company qualifications, please fill out the **Slac**
application or the **Slack for Education applica**

Talk to a Human

Have a question? We're always here to help. Two things you should know whenever you reach out to us:

1. No one at Slack works on commission, so you don't have to worry about anyone selling you on a pricing plan you don't need. We're simply here to help you have the best experience possible.

2. Customer Experience is the largest team at Slack and located around the world so that we can help you around the clock.

So, let us know how we can help any time. You can even use the /feedback command right within Slack!

Contact us

Common Questions
& Resources

FAQ   Product

Product

Getting Started

Security & Privacy

Legal

Billing & Invoicing

Where can I learn more about how to use Slack?

How does your pricing compare to other similar softwa

Getting Started

We want you to have the best and most productive Sla
Visit our Getting Started page for a complete overview
highlights below.

Here's a set of detailed guides for Admins and Use
of Slack.

Check out our blog, where we offer plenty of tips a
Tips to Get the Most Out of Slack

See how other teams are using Slack and read wha

We've built a Help Center where you can browse a
Basics to Administration

Follow us on Twitter to stay in the loop about new
more

Last but not least, we're always here to help. Our a
on commission. Their sole purpose is to help you s

on commission. Their sole purpose is to help you s
have questions, contact us at accounts@slack.com

Security & Privacy

Where can I get more details about your security pract

Can you describe your storage architecture?

How is data protected within Slack?

What type of security testing have you conducted with
months?

Where are your data centers hosted?

What is Slack's approach to data privacy?

Legal

Where can I find your Terms of Service (TOS)?

Will you modify certain parts of your TOS (e.g. Limitati
Indemnification) to meet our internal legal standards?

What type of Service Level Agreements (SLA) do you o

Billing & Invoicing

Visit our Guide to billing at Slack, or read some of the r
get about billing and invoicing right here.

Can I use Slack for free?

Our team has several accounts which are not being act
which we don't want to disable. Do we still have to pay

My team has credits. How do we use them?

We need to add new users to our team. How will that b

My team wants to cancel its subscription. How do we c
get a refund?

What are my payment options - credit card and/or invc

My team is a nonprofit organization. Is there special Sl
available for nonprofits or charitable organizations?

My team is an educational institution/student group. Is
Slack pricing available?

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More questions? Let us help.

Contact us →

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