

Prakhar Prakash Bhardwaj

Software Engineer, Go Group

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WORK EXPERIENCE

Software Engineer

Go Group, Noida

APRIL 2021 - PRESENT

- Architecting and building scalable cloud communication centres across Europe,
- Project ownership for building communication system between customers and agents over Whatsapp channel,
- Developing data models for companies to analyse the communication between customers and agents,
- Integrating communication centres with CRM like Salesforce, Zendesk.

Full Stack Engineer

Greenerace Technologies (P) Limited, Noida

JULY 2019 - APRIL 2021

- Developed Multi-Notification module to handle multi-channel notifications,
- Developed Credit Wallet module allowing users to make in-app payments,
- Developed Web Scraping and Automation System to automate login process in multiple websites,
- Restructured the backend architecture following the Microservices architectural approach,
- Implemented CI/CD pipelines for all projects using Gitlab.

Software Engineer

Evue Technologies (P) Limited, New Delhi

JAN 2019 - JULY 2019

- Involved in the Backend and iOS development of EvueMe Applicant App
- Integrated WebRTC framework (OpenTok) on the Client side,
- Integrated AWS Text-to-Speech (TTS) service in backend using NodeJs,
- Integrated Deep Linking for transition from browser to app,

Software Engineer Intern

Acme Softech (P) Limited, Noida

SEPT 2018 - NOV 2018

- Involved in the iOS development of Acme Ganna Jind for sugarcane mills

SKILLS

NodeJs

MySQL

Pub/Sub

ExpressJs

Twilio

Redis

AWS

Docker

Puppeteer

CI/CD

Postman

Git

PERSONAL PROJECTS

• COVID-19 API

github.com/prakharbhardwaj/covid19-API

• Video chat app

github.com/prakharbhardwaj/node-webrtc-app

• URL Shortener

github.com/prakharbhardwaj/url-shortener

EDUCATION

JSS Academy of Technical Education

Noida - Aug 2015 - Jun 2019

B.Tech, Computer Science

7.91/10 CGPA

PUBLICATION

Railway Track Management System based on IoT devices and Software Application

JEITR Journal - June 2019, Volume 6, Issue 6

www.jetir.org/papers/JETIR1906018.pdf