

Image generated using Sora

Choosing Appropriate ML Techniques



Prakhar Ganesh



About me



Prakhar Ganesh (he/him)

PhD student in Computer Science
at McGill University / Mila

Research in Fairness and Privacy in AI
& Multiplicity in AI

Goals today...

- Framing the Problem Statement
 - Supervised vs Unsupervised vs Reinforcement Learning
- Choosing the Model
 - Data Modality and Volume
 - Deployment considerations
- Evaluating your Solution
- Case Studies

**Start with the Problem,
Not the Solution!**

The Problem...

We will use generative AI to create personalized workout videos.

We will create an AI-based chatbot to provide therapy access to individuals in our community.

We will use image recognition to monitor customer satisfaction in physical stores.

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The Problem...

“An approximate answer to the right problem is worth a good deal more than an exact answer to an approximate problem.” - John Tukey

The Problem...

Not all problems need AI!

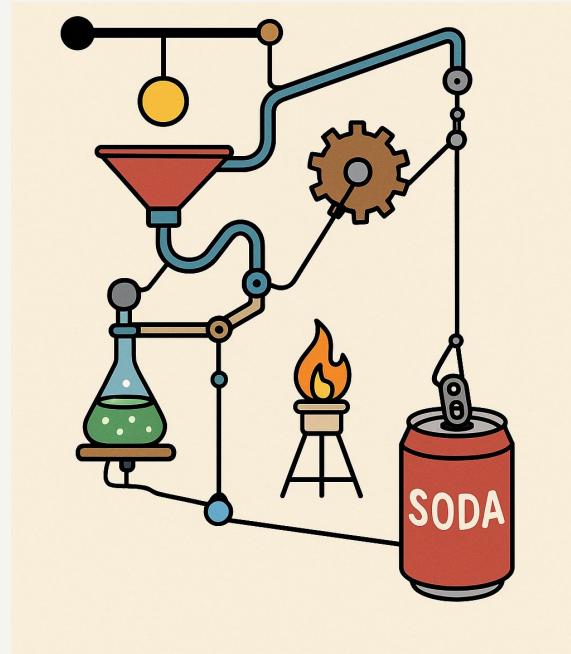


Image generated using Sora

The Problem...

Problem: ?

**We will use image recognition to
monitor customer satisfaction in
physical stores.**



The Problem...

Problem: ?



We will use image recognition to monitor customer satisfaction in physical stores.

Privacy Concerns!

Ambiguity of facial expressions

Camera positions

Overall Lack of Accuracy

The Problem...

Problem: Customers only shop at our store once and never return.



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Is it our prices?

Is it the experience?

...

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The Problem...

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Check prices of products against the market; see which products are being bought (No AI needed!!).

The Problem...

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Is it our prices?

Is it the experience?

...

Use NLP to analyze customer reviews and find complaints.

Framing the Problem Statement

Supervised vs Unsupervised vs RL

Supervised vs Unsupervised vs RL



**Do you have a
clearly defined
'target' to predict?**

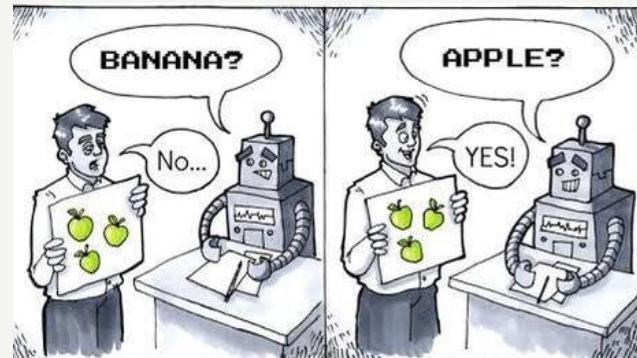
Supervised vs Unsupervised vs RL



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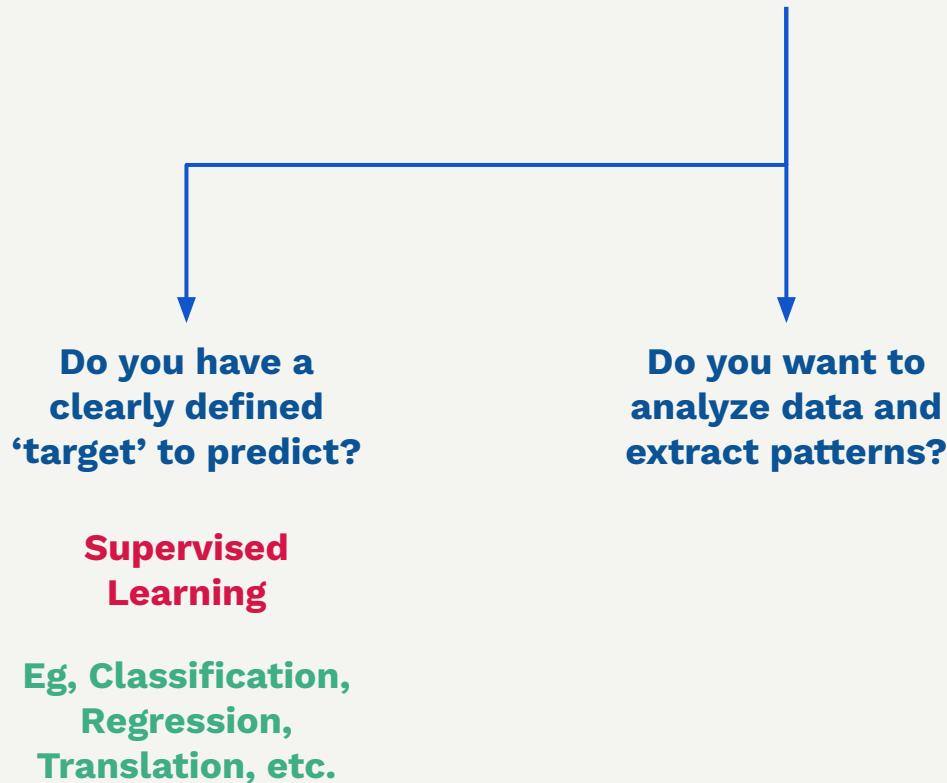
**Supervised
Learning**

**Eg, Classification,
Regression,
Translation, etc.**

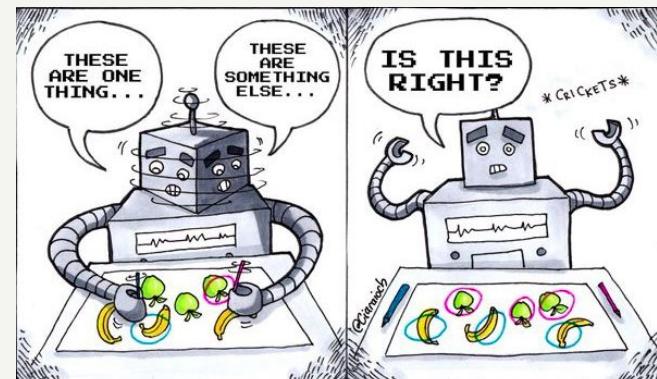
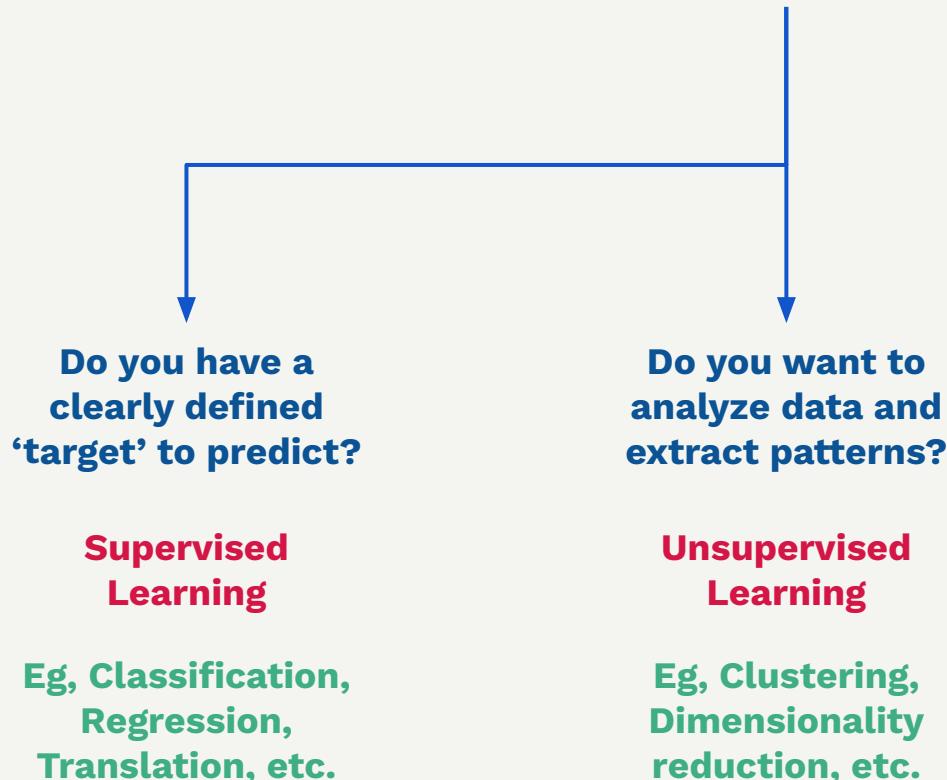


Source:
<https://medium.com/datauniverse/unsupervised-learning-and-dimensional-reduction-663e00a3a086>

Supervised vs Unsupervised vs RL

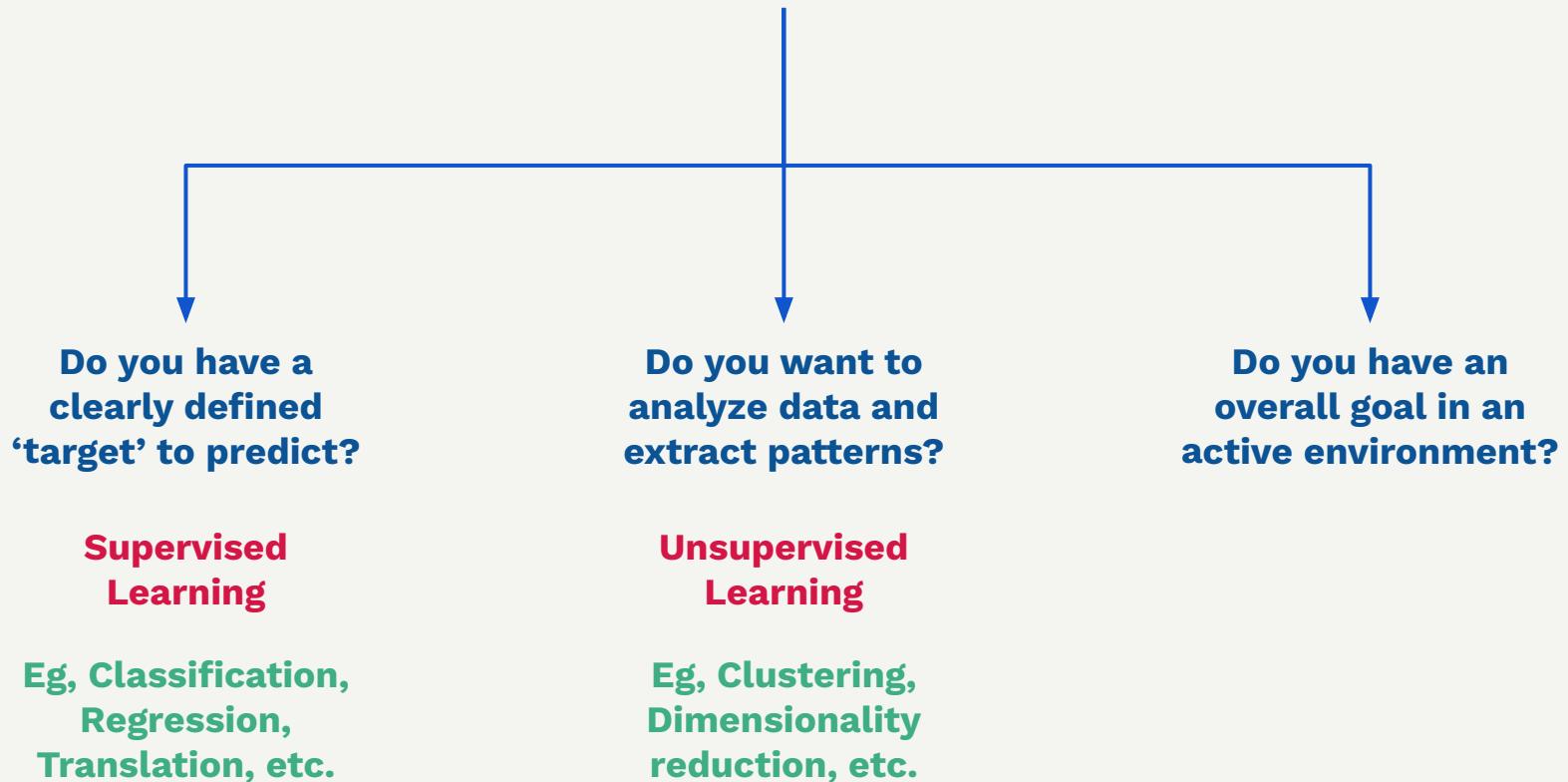


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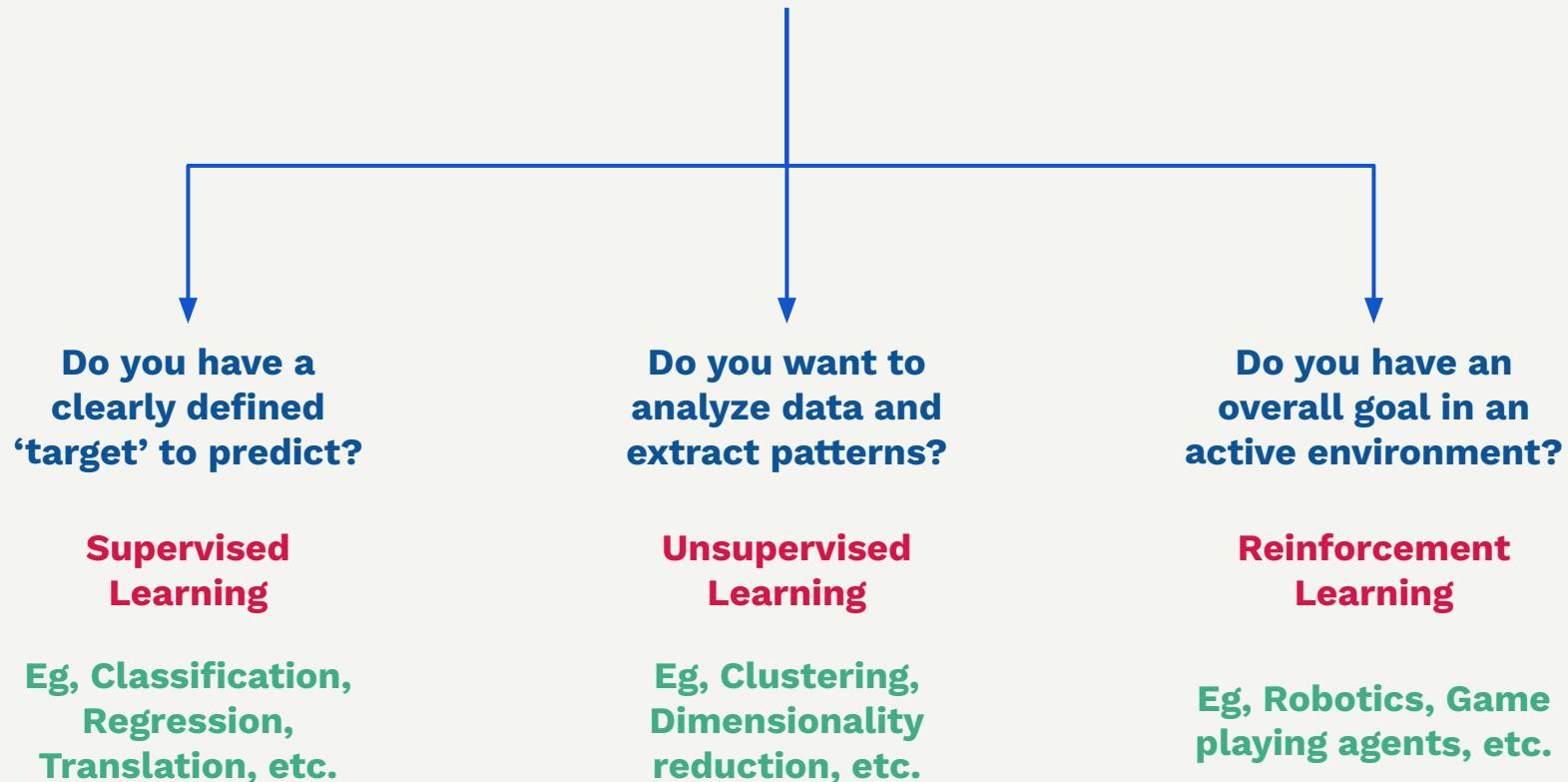


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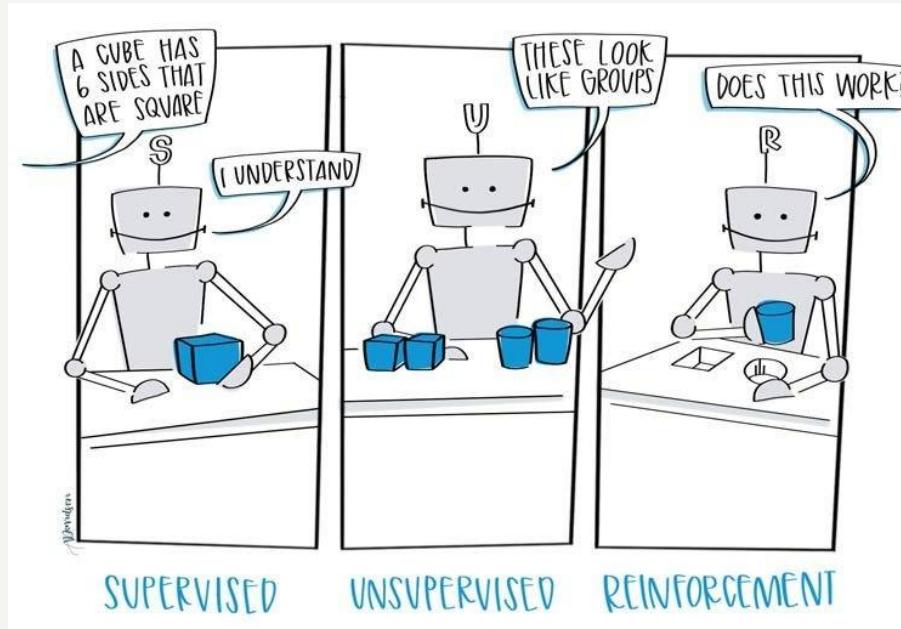
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Supervised vs Unsupervised vs RL



Supervised vs Unsupervised vs RL



Source:

<https://kasunprageethdissanayake.medium.com/artificial-intelligence-2-supervised-learning-unsupervised-learning-and-reinforcement-learning-7bf00c732e99>

Examples

Examples

Learn how to recognize the species of a bird from its photo

Examples

Learn how to recognize the species of a bird from its photo

Supervised

Examples

Learn how to recognize the species of a bird from its photo

Supervised

Content recommendation on Youtube

Examples

Learn how to recognize the species of a bird from its photo

Supervised

Content recommendation on Youtube

RL

Examples

- | | |
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Examples

Learn how to recognize the species of a bird from its photo Supervised

Content recommendation on Youtube RL

Analyzing shopping behaviour to find which items are usually bought together Unsupervised

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Self-driving cars

Examples

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Examples

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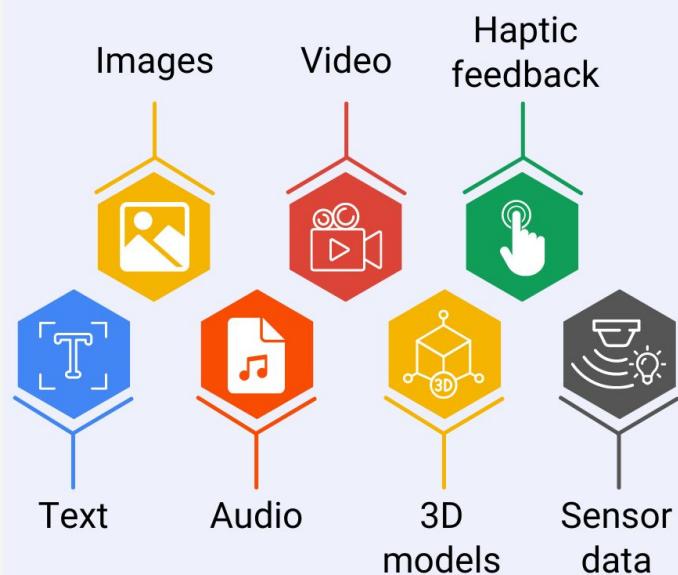
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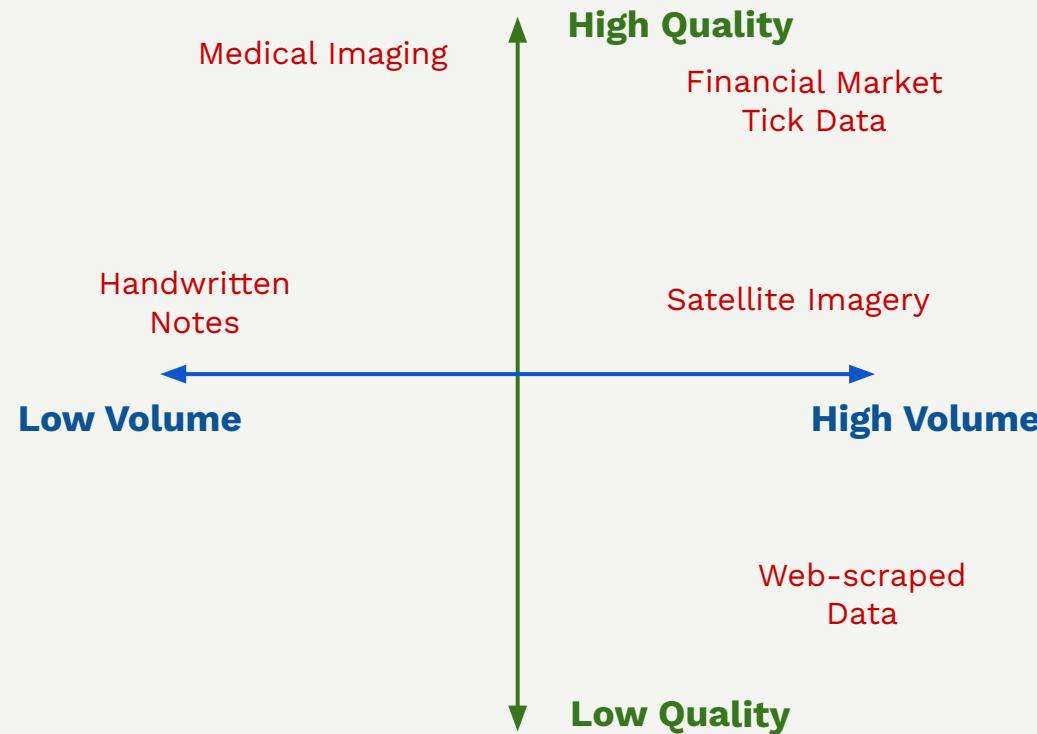
Choosing the Model

Data “Modality”



Source: <https://datasciencedojo.com/blog/multimodality-in-langs/>

Data Volume and Quality



Deployment Constraints



Evaluating your Solution

Choosing Evaluation Metric

What matters to the stakeholders?

Data Splits and Overfitting

Imagine you are studying for a course and preparing for the exam.

Data Splits and Overfitting

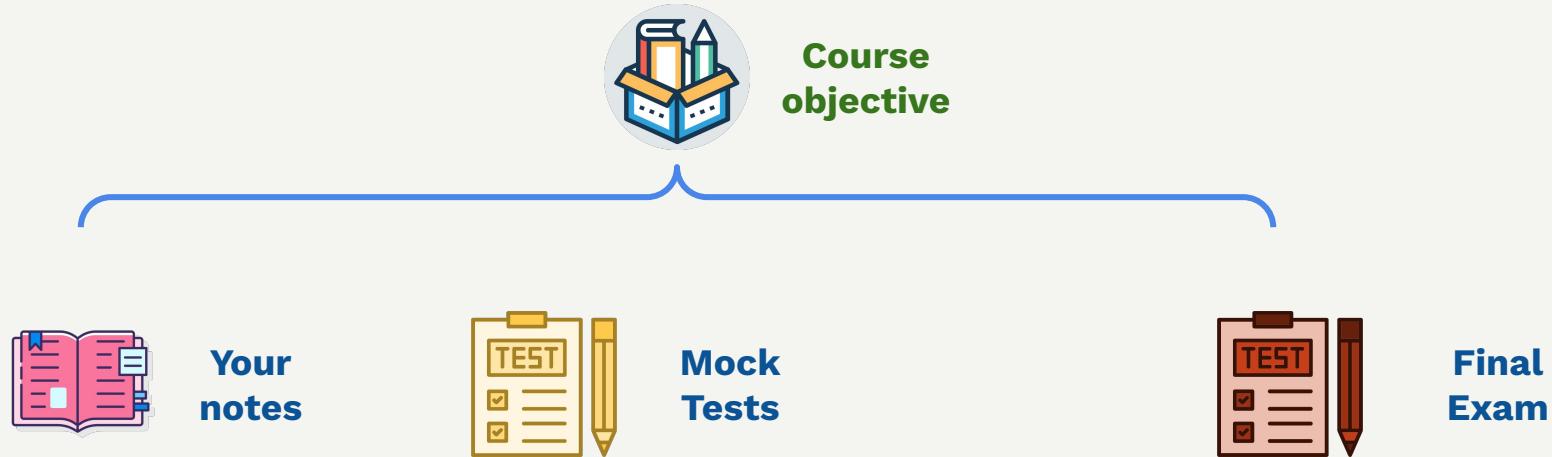
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**Course
objective**

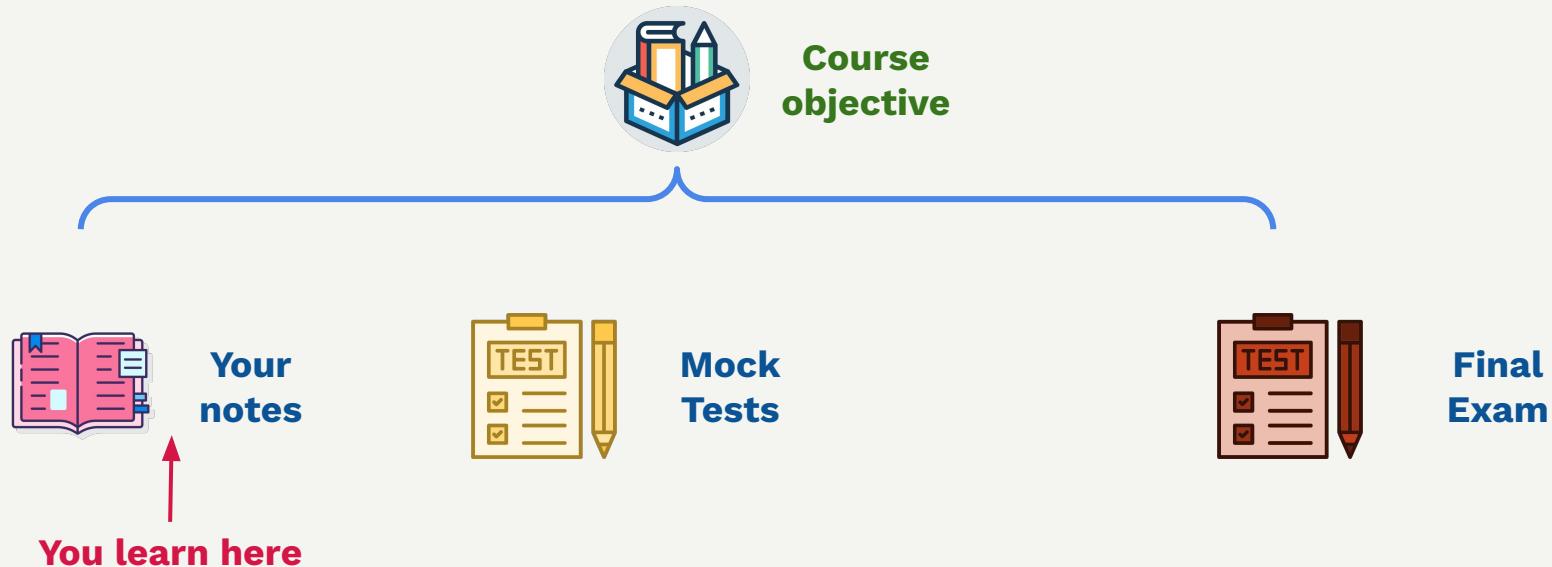
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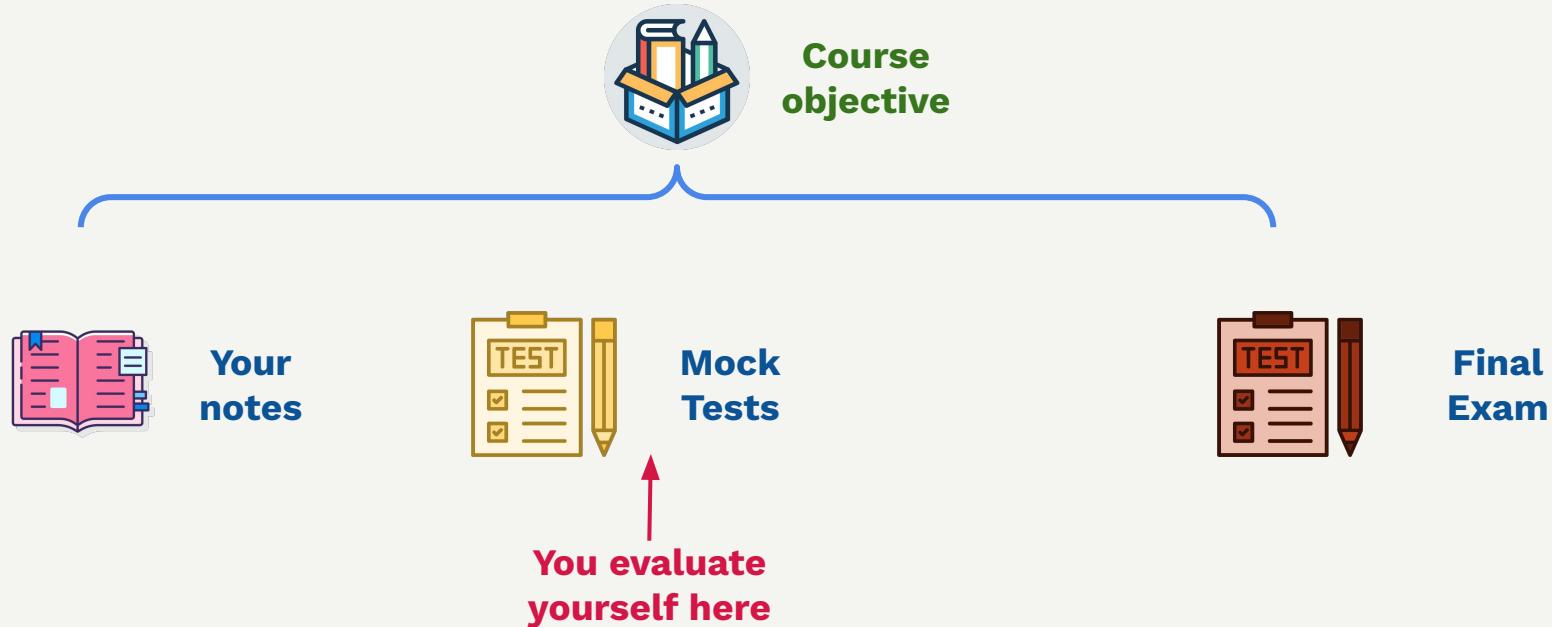
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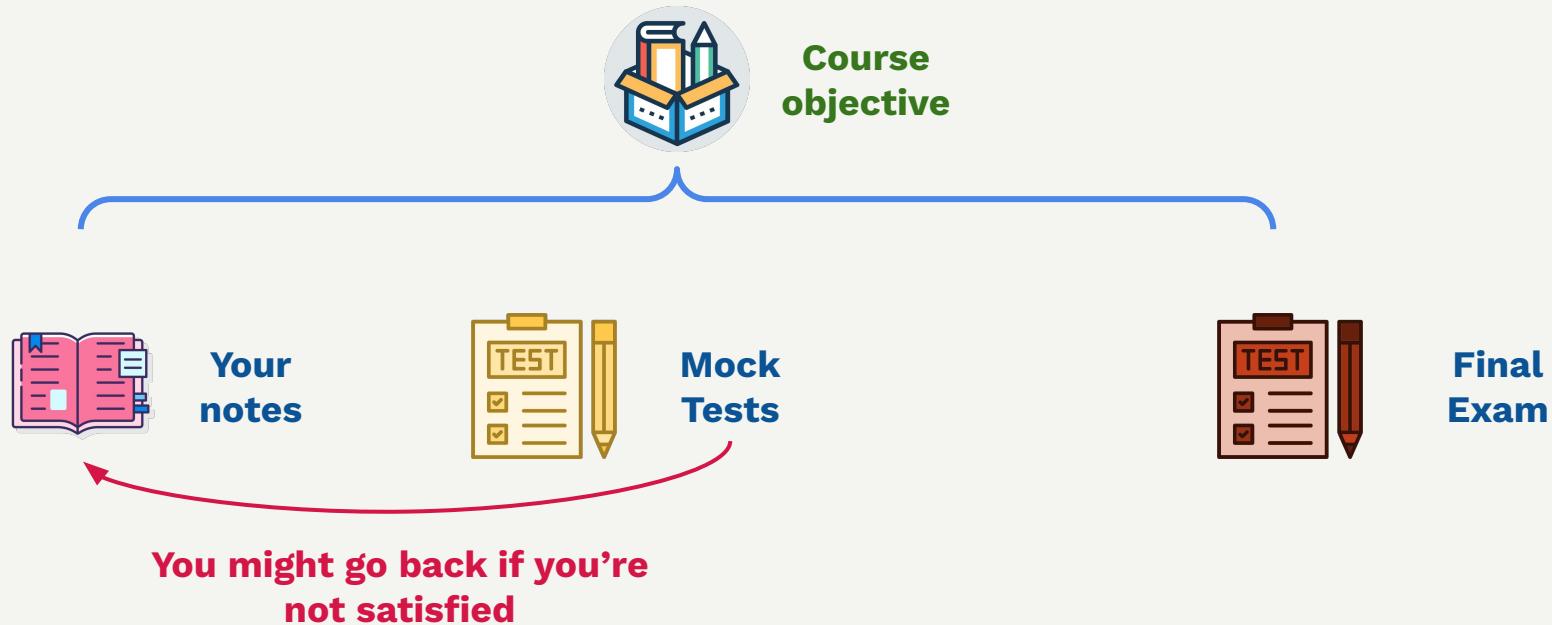
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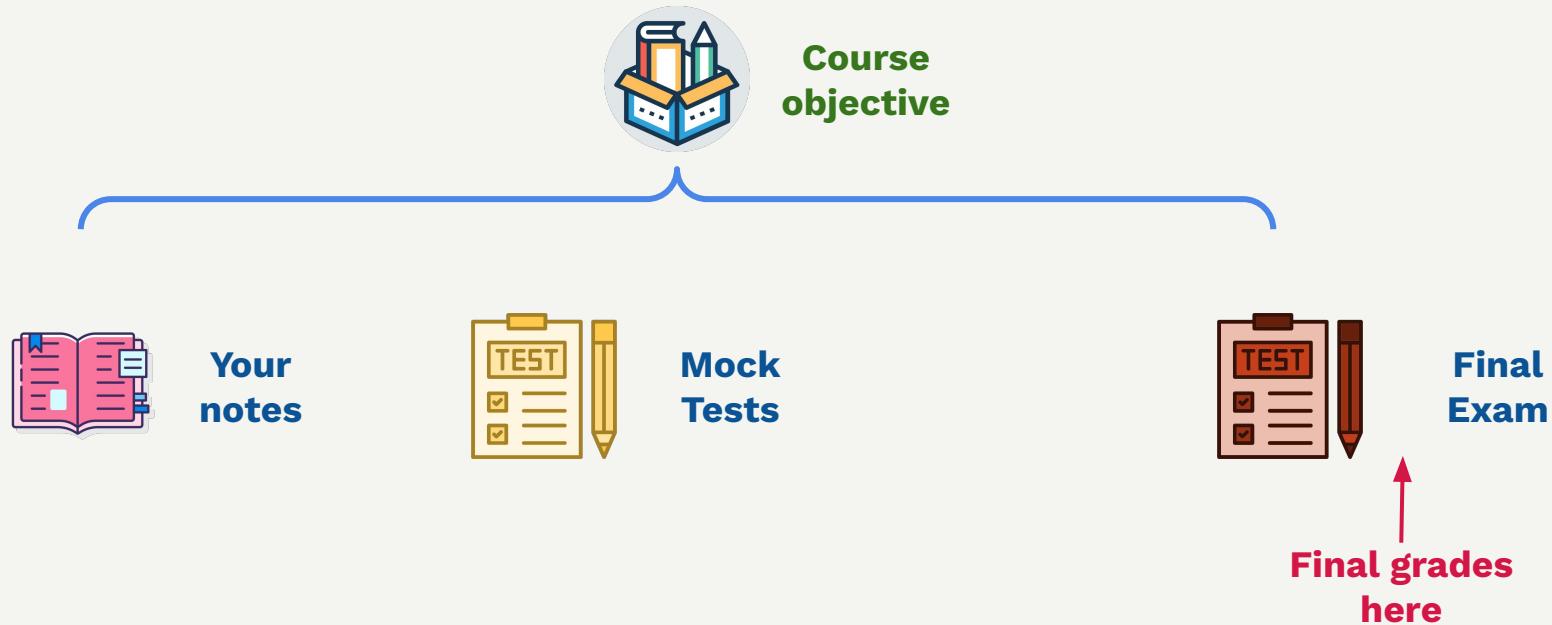
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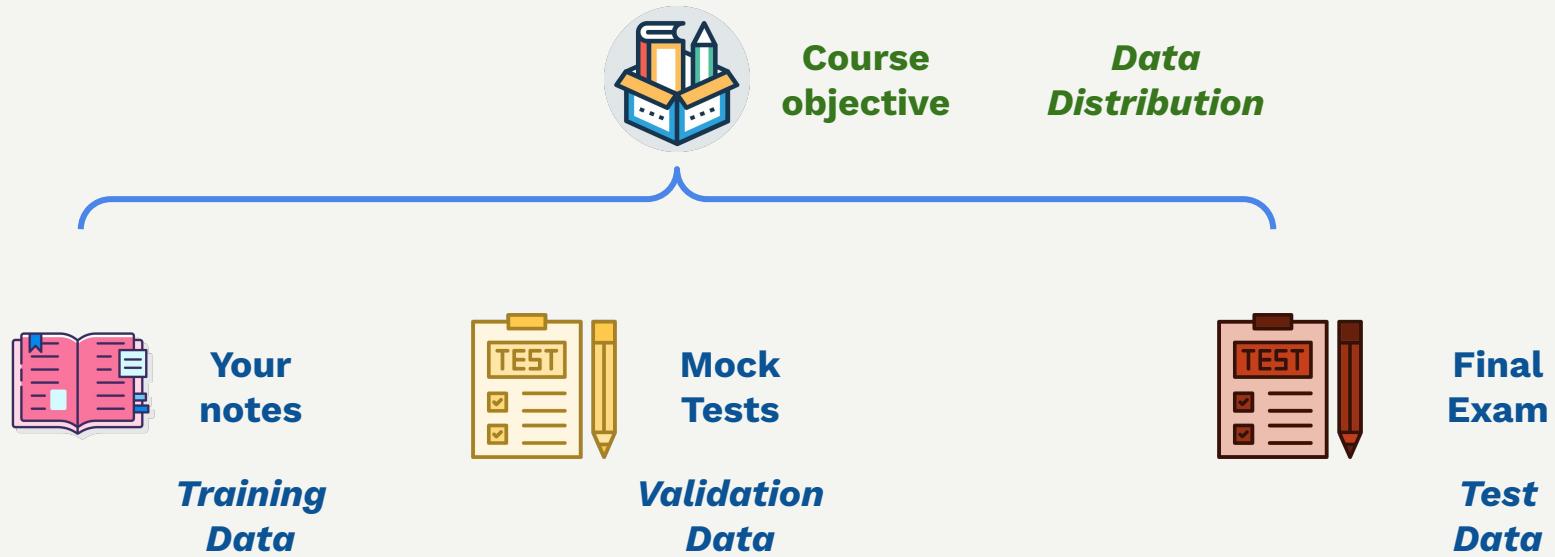
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Data Splits and Overfitting

Imagine you are studying for a course and preparing for the exam.



Case Studies

CS1: Reducing Customer Churn

A subscription-based fitness app is experiencing a gradual drop in its monthly active users and subscription renewals.

CS2: Organizing Company Documents

A company has a growing internal knowledge base with documents across multiple departments. Employees complain that it's hard to find relevant information quickly.

CS3: Pricing for a Ride-Sharing App

Riders are increasingly complaining about sudden price surges and unpredictable ride fares during peak hours on the ride-sharing platform. At the same time, driver availability fluctuates, leading to inconsistent service quality and lost revenue opportunities.