PROBLEM STATEMENT:

Understanding Career Aspirations of Gen Z using the 5W1H Framework.

1. WHO: Who is affected?

- **Gen Z Individuals**: The primary group affected, as they are navigating their career aspirations, values, and goals in the workplace.
- **Employers**: Companies and organizations that seek to attract and retain Gen Z talent must understand their career preferences and expectations.

2. WHAT: What are the key issues?

Gen Z Individuals:

- o Job security and stability.
- Work-life balance and flexibility.
- o Opportunities for career advancement.
- Alignment with company values (e.g., sustainability, diversity).
- Skill development opportunities.
- o Mental health and well-being.

• Employers:

- o Attracting and retaining top talent from Gen Z.
- o Fostering a workplace culture that appeals to Gen Z's values.
- Offering training and professional development.
- o Providing workplace flexibility and appealing benefits.
- o Adapting to technological advancements and digital tools.
- o Ensuring open feedback and communication systems.

3. WHEN: When is this happening?

• **Timeline**: As Gen Z individuals began graduating from high schools and higher education institutions (from around 2017 to the early 2020s), they have started entering the workforce in significant numbers, shaping new trends and expectations within the labor market.

4. WHERE: Where is this issue prominent?

- **Digital Platforms**: Social media platforms like LinkedIn and Instagram serve as key areas where Gen Z shares their career aspirations, networks, and seeks advice.
- Global Reach: Although concerns may vary by region, universal themes like job security, work-life balance, and alignment with corporate values are present in many countries.

5. WHY: Why is this happening?

• Gen Z Individuals:

- o **Technological Influence**: Growing up with technology has fostered a preference for digital communication, remote work, and flexibility in their career environments.
- Values-Driven: Gen Z places great emphasis on social issues (e.g., climate change, equality) and tends to prefer employers whose values align with their own.
- Mental Health Awareness: Due to the increased awareness of mental health, Gen Z prioritizes well-being, advocating for work environments that support mental health and offer a balance between work and life.

• Employers:

- o **Cultural Shifts**: Organizations are adapting to become more inclusive and purpose-driven to appeal to Gen Z's values.
- o **Technological Advancement**: In fast-moving industries like technology, employers must adopt new work approaches, leveraging flexibility and innovation to remain competitive.
- Employee Engagement: Employers increasingly recognize the need for open, transparent feedback and communication channels to ensure an engaged and satisfied workforce.

6. HOW: How can this be addressed?

• Gen Z Individuals:

- o **Continuous Learning**: Engage in workshops, online courses, and internships to enhance skills and adaptability in the evolving job market.
- o **Professional Networking**: Utilize platforms like LinkedIn, attend industry events, and seek out mentorship opportunities to connect with potential employers.
- o **Employer Research**: Investigate prospective employers' values, culture, and practices to ensure alignment with personal aspirations and ethics.
- **Embrace Diverse Opportunities**: Stay open to non-traditional career paths such as gig work or entrepreneurship to navigate the dynamic job market.

• Employers:

- o **Flexible Work Options**: Provide remote work opportunities, flexible hours, and results-driven work environments to appeal to Gen Z's preference for flexibility.
- o **Mentorship and Development**: Offer mentorship programs, training, and development opportunities to support Gen Z's growth and skill enhancement.
- o **Well-being Focus**: Prioritize employee well-being through mental health resources, wellness programs, and promoting work-life balance.
- Feedback and Communication: Foster open communication channels where Gen Z employees feel heard, valued, and engaged in the decision-making process.

CONCLUSION:

The career aspirations of Gen Z represent a significant shift in workplace dynamics, driven by technological change, evolving economic realities, and a focus on values such as inclusivity, mental health, and social responsibility. Employers who understand and adapt to these shifts are better positioned to attract and retain Gen Z talent.

By fostering a flexible and supportive work environment, prioritizing skill development, and embracing diversity and corporate social responsibility, organizations can build stronger relationships with Gen Z employees. Simultaneously, Gen Z individuals must remain proactive in seeking growth opportunities, advocating for themselves, and being adaptable to the fast-changing job landscape.

Ultimately, success depends on mutual understanding, clear communication, and aligning goals and values to create a more dynamic and fulfilling future in the workforce.

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