





## Design a Restaurant Management system

Let's design a restaurant management system.

#### We'll cover the following

- System Requirements
- Use case diagram
- Class diagram
- Activity diagrams
- Code

A Restaurant Management System is a software built to handle all restaurant activities in an easy and safe manner. This System will give the Restaurant management power and flexibility to manage the entire system from a single portal. The system allows the manager to keep track of available tables in the system as well as the reservation of tables and bill generation.

# System Requirements#

We will focus on the following set of requirements while designing the Restaurant Management System:

1. The restaurant will have different branches.



- 3. The menu will have different menu sections, containing different menu items.
- 4. The waiter should be able to create an order for a table and add meals for each seat.
- 5. Each meal can have multiple meal items. Each meal item corresponds to a menu item.
- 6. The system should be able to retrieve information about tables currently available to seat walk-in customers.
- 7. The system should support the reservation of tables.
- 8. The receptionist should be able to search for available tables by date/time and reserve a table.
- 9. The system should allow customers to cancel their reservation.
- 10. The system should be able to send notifications whenever the reservation time is approaching.
- 11. The customers should be able to pay their bills through credit card, check or cash.
- 12. Each restaurant branch can have multiple seating arrangements of tables.

## Use case diagram#

Here are the main Actors in our system:

• **Receptionist:** Mainly responsible for adding and modifying tables and their layout, and creating and canceling table reservations.

• Waiter: To take/modify orders.





- **Manager:** Mainly responsible for adding new workers and modifying the menu.
- Chef: To view and work on an order.
- Cashier: To generate checks and process payments.
- **System:** Mainly responsible for sending notifications about table reservations, cancellations, etc.

Here are the top use cases of the Restaurant Management System:

- Add/Modify tables: To add, remove, or modify a table in the system.
- **Search tables:** To search for available tables for reservation.
- **Place order:** Add a new order in the system for a table.
- **Update order:** Modify an already placed order, which can include adding/modifying meals or meal items.
- **Create a reservation:** To create a table reservation for a certain date/time for an available table.
- Cancel reservation: To cancel an existing reservation.
- **Check-in:** To let the guest check in for their reservation.
- Make payment: Pay the check for the food.

Use case diagram

# Class diagram#

Here is the description of the different classes of our Restaurant Management System:





- **Restaurant:** This class represents a restaurant. Each restaurant has registered employees. The employees are part of the restaurant because if the restaurant becomes inactive, all its employees will automatically be deactivated.
- **Branch:** Any restaurants can have multiple branches. Each branch will have its own set of employees and menus.
- Menu: All branches will have their own menu.
- **MenuSection and MenuItem:** A menu has zero or more menu sections. Each menu section consists of zero or more menu items.
- **Table and TableSeat:** The basic building block of the system. Every table will have a unique identifier, maximum sitting capacity, etc. Each table will have multiple seats.
- Order: This class encapsulates the order placed by a customer.
- Meal: Each order will consist of separate meals for each table seat.
- **Meal Item:** Each Meal will consist of one or more meal items corresponding to a menu item.
- **Account:** We'll have different types of accounts in the system, one will be a receptionist to search and reserve tables and the other, the waiter will place orders in the system.
- Notification: Will take care of sending notifications to customers.
- **Bill:** Contains different bill-items for every meal item.





# Activity diagrams#

**Place order:** Any waiter can perform this activity. Here are the steps to place an order:

**Make a reservation:** Any receptionist can perform this activity. Here are the steps to make a reservation:

**Cancel a reservation:** Any receptionist can perform this activity. Here are the steps to cancel a reservation:

## Code#

Here is the high-level definition for the classes described above.

**Enums, data types, and constants:** Here are the required enums, data types, and constants:







```
public enum ReservationStatus {
 REQUESTED, PENDING, CONFIRMED, CHECKED IN, CANCELED, ABANDONED
}
public enum SeatType {
 REGULAR, KID, ACCESSIBLE, OTHER
}
public enum OrderStatus {
 RECEIVED, PREPARING, COMPLETED, CANCELED, NONE
public enum TableStatus {
  FREE, RESERVED, OCCUPIED, OTHER
}
public enum AccountStatus {
 ACTIVE, CLOSED, CANCELED, BLACKLISTED, BLOCKED
}
public enum PaymentStatus {
 UNPAID, PENDING, COMPLETED, FILLED, DECLINED, CANCELLED, ABANDONED, SETTLING, SETTLED,
}
public class Address {
 private String streetAddress;
 private String city;
 private String state;
 private String zipCode;
 private String country;
}
```

**Account, Person, Employee, Receptionist, Manager, and Chef:** These classes represent the different people that interact with our system:







```
// For simplicity, we are not defining getter and setter functions. The reader can
// assume that all class attributes are private and accessed through their respective
// public getter methods and modified only through their public setter function.
public class Account {
 private String id;
 private String password;
 private Address address;
 private AccountStatus status;
 public boolean resetPassword();
}
public abstract class Person {
 private String name;
 private String email;
 private String phone;
}
public abstract class Employee extends Person {
  private int employeeID;
 private Date dateJoined;
 private Account account;
}
public class Receptionist extends Employee {
 public boolean createReservation();
 public List<Customer> searchCustomer(String name);
}
public class Manager extends Employee {
 public boolean addEmployee();
public class Chef extends Employee {
 public boolean takeOrder();
}
```

**Restaurant, Branch, Kitchen, TableChart:** These classes represent the top-level classes of the system:





```
public class Kitchen {
 private String name;
 private Chef[] chefs;
 private boolean assignChef();
}
public class Branch {
 private String name;
 private Address location;
 private Kitchen kitchen;
 public Address addTableChart();
}
public class Restaurant {
 private String name;
 private List<Branch> branches;
 public boolean addBranch(Branch branch);
}
public class TableChart {
 private int tableChartID;
 private byte[] tableChartImage;
 public bool print();
}
```

**Table, TableSeat, and Reservation:** Each table can have multiple seats and customers can make reservations for tables:







```
public class Table {
  private int tableID;
 private TableStatus status;
  private int maxCapacity;
  private int locationIdentifier;
 private List<TableSeat> seats;
 public boolean isTableFree();
  public boolean addReservation();
 public static List<Table> search(int capacity, Date startTime) {
    // return all tables with the given capacity and availability
}
public class TableSeat {
  private int tableSeatNumber;
 private SeatType type;
 public boolean updateSeatType(SeatType type);
}
public class Reservation {
  private int reservationID;
  private Date timeOfReservation;
  private int peopleCount;
 private ReservationStatus status;
 private String notes;
 private Date checkinTime;
 private Customer customer;
 private Table[] tables;
 private List<Notification> notifications;
  public boolean updatePeopleCount(int count);
}
```

**Menu, MenuSection, and MenuItem:** Each restaurant branch will have its own menu, each menu will have multiple menu sections, which will contain menu items:







```
public class MenuItem {
 private int menuItemID;
 private String title;
 private String description;
 private double price;
 public boolean updatePrice(double price);
public class MenuSection {
 private int menuSectionID;
 private String title;
 private String description;
 private List<MenuItem> menuItems;
 public boolean addMenuItem(MenuItem menuItem);
}
public class Menu {
 private int menuID;
 private String title;
 private String description;
 private List<MenuSection> menuSections;
 public boolean addMenuSection(MenuSection menuSection);
 public boolean print();
}
```

Order, Meal, and MealItem: Each order will have meals for table seats:







```
public class MealItem {
 private int mealItemID;
 private int quantity;
 private MenuItem menuItem;
 public boolean updateQuantity(int quantity);
}
public class Meal {
 private int mealID;
 private TableSeat seat;
 private List<MenuItem> menuItems;
 public boolean addMealItem(MealItem mealItem);
}
public class Order {
 private int OrderID;
 private OrderStatus status;
 private Date creationTime;
 private Meal[] meals;
 private Table table;
 private Check check;
 private Waiter waiter;
 private Chef chef;
 public boolean addMeal(Meal meal);
 public boolean removeMeal(Meal meal);
 public OrderStatus getStatus();
 public boolean setStatus(OrderStatus status);
}
```



Next  $\rightarrow$ 

Design a Hotel Management System

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