



<input checked="" type="checkbox"/>	Excellent
<input type="checkbox"/>	Very good
<input type="checkbox"/>	Good
<input type="checkbox"/>	Average



# ACS

Advanced Customer Survey (ACS)

“Advanced Customer Survey (ACS) is very crucial tool for improving customer retention, fidelity and eventually your bottom line.”

Survey is essential to running a business. It tells you what's working and what's not. It provides you with fresh ideas on ways to improve your business. It gives you insight into the needs of your customers.

ACS is a collaborative, electronic fully customizable system that collects, organizes, scrutinizes and reports on customer feedback on a daily, weekly or monthly basis.





# Advanced Customer Survey (ACS)

ACS helps an organization to put in place a continuous customer feedback monitoring process. ACS provides actionable, real-time feedback collected the moment your customer experiences your service.

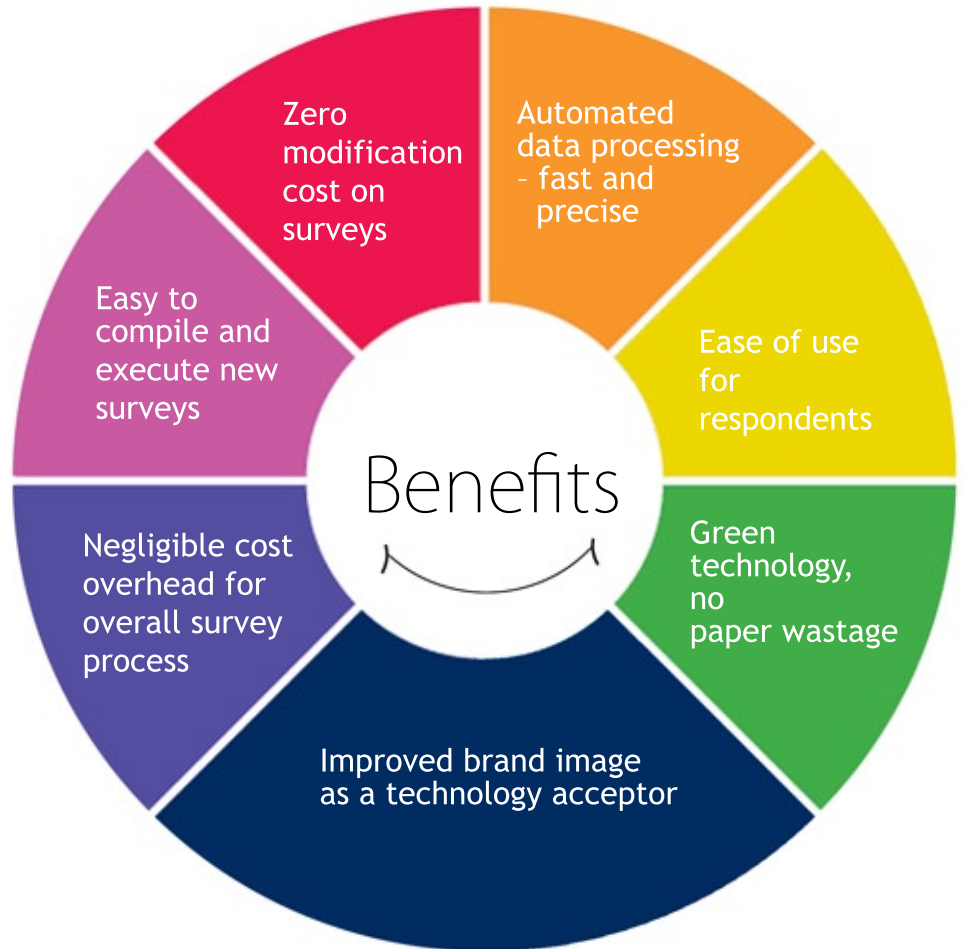
## Modes of Operation

**Kiosks**

**Wallmounts**

**Desktops**

**Tablets**



## Features

- Application fully customizable according to changing requirement
- Multiple surveys can be hosted simultaneously
- Option for anonymous responses
- Digital signage integration
- Detailed and Extensive reporting
- Simple to design and deploy
- Administration utility for Integrated control over surveys from any convenient location
- Broadcasting and multicasting of surveys
- Multiple question format and unlimited answering options
- Brand promotion abilities

## Industries & Purposes

 <b>Hospitals and Clinics</b>	 <b>Banks</b>	 <b>Money Exchange</b>
 <b>Hotels</b>	 <b>Restaurant</b>	 <b>Government Services</b>
 <b>Public Utilities</b>	<ul style="list-style-type: none"><li>• Customer feedback</li><li>• Employee survey</li><li>• Market research</li></ul>	

## Everest IT Services Pvt. Ltd.

203, Sanghvi Industrial Estate,  
Near Hindustan Naka, Off Link Road,  
Kandivali (W). Mumbai - 400067 India.  
Tel: +91 (22) 28684987  
Email: [info@everestadvanced.co.in](mailto:info@everestadvanced.co.in)  
[www.everestadvanced.co.in](http://www.everestadvanced.co.in)

