Jay Joshi

(437) 9725841

jjoshi294@gmail.com | linkedin.com/in/jjoshi294

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SKILLS

- Business Analyst with 3+ years of retail industry work experience with a focus on research, innovation, end-end software development life cycle & management (SDLC), new product development, product testing, and customer experience.
- Strong communication, facilitation, and problem-solving skills with demonstrated leadership qualities.
- Hands-on work creating ad-hoc reports.
- Quick and continuous learner
- Flexibility and the ability to work extended hours
- Energetic, competitive, and result-oriented with a strong desire for success
- Proficient in using MS-Excel, MS-Word, MS-PowerPoint, and MS-Project to perform data analysis and display the results as per the business requirements
- Dynamic ability to build a relationship with colleagues, clients, and vendors across all disciplines

Technical Skills

Databases:	MS-SQL Server, MS-Access
Programming Languages:	C/C++, Java, HTML, CSS
Development Methodologies:	Agile, Waterfall
Operating System:	Windows, MAC
Tools:	MS office, Tableau, MS Visio, MS Project, UML, Putty.

EDUCATION

Business Analysis (Co-op Program)   Sept 2021 - Present
Fanshawe College
- Studied courses: Introduction to Business Analysis, Project Management, Business Intelligence, Business Architecture, Methods for Business Analysis, BA in Agile Organization, and Business Process Management
- Develop strategies to close gaps between needs and current systems in line with best business practices.

Bachelors of Engineering in I.T.   August 2015 - July 2018
Universal College of Engineering
- Developed ingenious products and solutions for real-world problems using elementary and advanced knowledge of the IT field.
- Learned Database Management System to construct conceptual data model for real-world applications and build a relational model from ER/EER

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EXPERIENCE

Business Analyst   **August 2018 – Sept 2021**
Jio Platforms Ltd. (Mumbai, India)

- Have significantly worked on design, implementation.
- Developed BEx Queries and WAD Reports.
- Developed, scheduled, and maintained the flow of process chains
- Involved in end-to-end Implementations of various multi-domain projects.

CERTIFICATION

- Udemy certificate in "Microsoft Power BI".
- Published a paper in IEEE consortium in the final year of bachelor's.

REFERENCES ARE AVAILABLE ON REQUEST