Sheuli Mukherjee

Program Manager CSM® CSPO®ICP-ACC®

ABOUT ME

MBA with 16+ years of varied experience in business analysis, program management and driving process transformation. Energetic and always looking for new challenges

SKILLS

Certified Scrum Product Owner
Business Insights
Program / Project Management
Certified Scrum Master
Business analysis
Data analysis
Certified Scrum Product Owner II Automation delivery
People Management
Content Management
Change Management
IT Delivery

TECHNOLOGIES

Teradata
RPA (Blueprism, Workfusion)
Microstrategy
Tableau
PowerBI
Smartsheet(Project mgt)
Version one mgt
SQL
Visio(Data model)
Excel
Basic C++
Alteryx

Profile Summary

- Dynamic career with 16+ years of experience in accelerating Business Transformation through Business Intelligence/Insights and Program management
- Involved in the product vision at inception stage, managing and prioritizing the product backlog, overseeing development stages, anticipating client's needs, evaluating product progress at each iteration and delivering the PSPI.
- Institutionalizing process-improvements, infusing new ideas and taking enterprise-wide value-chain (End-to-End) approach impacting top-line growth and bottom-line savings
- Business Transformation Leader who confidently champions business objectives through technical leadership and business acumen and cost saving initiatives
- Driving project execution using Operational Excellence methodologies; ensuring timely delivery of multiple projects as per requirements of compliance, quality, time and cost parameters
- Leading process transition initiatives; removing unnecessary procedures in process and ensuring uniformity; realizing process improvements to enhance productivity & profitability
- Leading, inspiring & developing talented teams that support strategic and future needs of the business and drives for efficiencies and improves effectiveness
- Articulate, decisive leader with strong adaptability to detail-oriented approach for strong execution capabilities through mentoring & problem-solving

Work Experience

Dec 2017 -Till Date

Ivy Software Development Services Ltd (Program Manager)

As a Project/Programs Delivery Manager, I am responsible for Global end-to-end project/product roll out.

This includes:
- Conducting all Scrum of Scrums and all Scrum ceremonies (Backlog refinement, Sprint planning, Daily standups, Sprint review and Retrospective)
- Removal of impediments on time
- Manage the Version One for timely updates and creation of progress reports using Burndown charts
- Facilitating with the Technical teams with size and effort estimate
- Stakeholder Management
- Formulating Project plan, Project monitoring and Tracking
- Managing Risk Register
- Capacity utilization of delivery teams significantly increased to 95% from 70-75%.
- Capitalizable efforts increased to 90% from 75%.
- Effectively conducting quarterly workshops and regular grooming with delivery teams of all related verticals, drafting project plan, defining dependencies, delivery planning and management as well as conducting daily scrum of scrums.
- Resolved cross-team dependencies and conflicts.
- Weekly status and deviation reports and bi-weekly sync up on significant projects with leadership and marketing teams consuming the collated data ensured common understanding of the status and remarkably minimized the last-minute surprises. This also warranted in addressing project risks 50% faster than before

May2006 - Dec 2017 **Ivy Comptech Pvt Ltd (Sr Business analyst cum Scrum Master)**

Lead a team of business analysts to gather and analyze data to define product requirements and manage product roadmap for Business Intelligence/Data warehouse (DWH)/Database applications
- Performing issue discovery and drafting solution proposals in conjunction with business stakeholders.
- Review user stories, participate in grooming sessions, manage backlog, communicate and clarify feature requirements and product needs to the development team.
- Create actionable, insights-driven products for a variety of strategic business initiatives, stakeholder goals, and user needs.
- Audit data sets, visualizations, dashboards, and tools end-to-end.
- Envision and communicate product strategy and functionality to all stakeholders and managing KPI's
- Drive product strategy, design, and build for Platform products to support stakeholder business objectives and priorities.
- Interact with stakeholders to prioritize the need statement into effective product design choices.
- Assist in the development of short, medium, and long-term plans to achieve strategic objectives

Feb 2003- Feb 2006 **GENPACT, India (Management Trainee)**

- PMO managing 450+ resources and handled 2 large portfolios of 100+ resources independently
- Resource planning, allocations, repurposing and tracking utilization
- Financial budget planning, forecasting manpower costs & project budgets
- Manage strategic business projects jointly with delivery managers and other IT resources
- Issue & Risk management, handling dependencies, performance monitoring, metric tracking

🎓 Education

Jun 2010- Jul 2011 EGBMP **(Indian Institute of Management, Lucknow)**

Corporate Strategy, Innovation, Marketing, Information Strategy, Supply Chain Management, Project Finance, Business Process Management
Business Strategy Award Recipient

Jun 1996- Jul 2001 **Bachelor of Commerce (Nagpur University)**

Accounts honours
University Merit Scholarship Recipient
College Colour Recipient