Adel Salem Baabbad

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QUALIFICATIONS

- Ability to code Machine Learning algorithms using Python, Sklearn and Azure ML Studio
- 2 years of experience in C# and SQL Server
- Very good at using Power BI and Power Platform components
- Strong knowledge of OOP
- Excellent Algorithm and problem solving skills
- Good knowledge of Design Principles SOLID and Design Patterns
- Good understanding of database development (T-SQL), and design
- Ability to communicate effectively with Customers (End-Users)

EDUCATION

- Microsoft Certification: Power Platform Fundamentals
  January 2022

- Ivalua - Full-Scope Functional Foundation Certificate (Source to Pay Solution)
  November 2021

- Artificial Intelligence Analysis Design and Implementation
  Sept 2020 - April 2021
    Durham College – Oshawa, Ontario Canada
    GPA: 3.96/ 5.0

- Bachelor of Science - Telecommunication Engineering
  2006 - 2011
    Yarmouk University – Jordan
    GPA: 80%

- Full Stack Java Development Course
  June – Sept 2019
    ComIT – Innovation Place, Saskatoon, SK

RELEVANT EXPERIENCE

Customer Application Engineer   Sept, 2021 - Present

Ivalua- Montreal, Canada

- Gather business requirements and analyze the impact on the implemented solution
- Manage the customer relationship
- Use Ivalua Buyer technical framework (C# .NET & SQL) to configure and customize Ivalua Buyer solution to meet specific business requirements
- debug to solve project issues throughout all phases of the implementation cycle
- Manage deliveries through technical environments

Software Developer   Jan 2016 – Sept 2018

PWays - Jeddah, Saudi Arabia

- Wrote, modified, integrated and tested software code
- Researched and evaluated software products (Passport Reader Device)
- Assisted in the collection and documentation of user's requirements
- Created stored procedures for databases using SQL
- Connected programs with the database using stored procedures or DML commands and using connection libraries in C#
- Participated in technical design/architecture and database design

Technical Support   June 2013 – Dec 2015

PWays - Jeddah, Saudi Arabia

- Helped customers troubleshoot issues encountered while using software
- Helped customers through process of installing software for the first time
- Job task planning and organizing
- Found and implemented solutions for issues

Project portfolio on GitHub: https://github.com/Adel5749?tab=repositories

ADDITIONAL TRAINING

- Code Bashing Training Certificate   November 2021
- Security Awareness Fundamentals Certificate   November 2021
- HIPAA for Business Associates Certificate   October 2021
- General Data Protection Regulation Certificate   October 2021

VOLUNTEER EXPERIENCE

Global Gathering Place, Saskatoon SK   Feb 2019 - Feb2020
- Computer Class Assistant (Level 1, 2, & 3) Java
    - Helped newcomers learn basic computer skills and how to use Microsoft Applications such as Excel, Word & PowerPoint)
- Interpreter
    - Provided interpretation from Arabic to English for refugee client medical appointments

IAS, Saskatoon SK   May, 2019 - May, 2020
- Served food during the month of Ramadan

REFERENCES AVAILABLE
UPON REQUEST