DHIVYA SUNDARARAJU

SENIOR PEOPLESOFT CONSULTANT

KEY COMPETENCIES

- PeopleSoft HCM 8.X, 9.X
- PeopleTools 8.4X,8.5X
- PeopleSoft HCM & PeopleTools Upgrade
- Analytical thinking
- Problem solving skills
- Leadership Skills
- Project Management
- Process Improvement
- Staff and User Training

KEY JOB TITLES

- PeopleSoft HCM Implementation Consultant (HCM 8.x)
- PeopleSoft HCM Upgrade Consultant (HCM 8.x to 9.x)
- PeopleSoft Solution Architect
- PeopleSoft Project Lead and Manager
- PeopleSoft Training specialist
- PeopleSoft HCM Techno-Functional consultant
- PeopleSoft support consultant
- ITSM process Manager

INDUSTRY EXPERIENCE

- Insurance
- Telecom
- Banking
- Healthcare
- Retail

CONTACT

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PROFILE SUMMARY

HCM software implementation | Upgrade | Support | Techno-Functional | Analyst | Solution architect

Senior PeopleSoft consultant with 14 years of experience as HCM Implementation consultant, HCM Upgrade consultant, PeopleSoft Project lead, PeopleSoft Project manager for HCM engagements.

KEY STRENGTHS

- Having good HCM functional knowledge helps in reducing the interfaces to less than 10 during the HCM data extraction project by grouping the data required based on the functionality.
- Planning the PeopleSoft project timeline for the application and tools upgrade by estimating the work efforts, work break down and allocation.
- Having strong analytical skills helped in the HCM upgrade projects during the fit/gap analysis, leveraging new HCM features and to provide support/training for the HR users.
- Reduced the amount of customization by carefully evaluating the Keep/Drop analysis for the complex Upgrade projects.
- Working with Oracle support to find resolution to the issues by filing cases and providing required information.
- Removal of orphaned objects and analyzing the data redundancy by working with SYSAUDIT and DDDAUDIT reports.
- Contributing to the HCM ePerformance functional specification document by conducting impact analysis, feasibility analysis and fit-gap analysis. Configuring the performance and develpoment templates in the ePerformance 9.1 implementation.
- Improved operational efficiency and reduced costs in the delivery of services by providing ITSM assistance focusing on release, incident, availability, change and capacity management (Service Management).
- Contributing to the PeopleSoft training in the organization when there was a need for the PeopleSoft technical consultants by drafting course plan, curriculum and detailed training agenda. Trained and mentored over 50 employees in PeopleTools, basic intro to PeopleSoft HCM and PeopleSoft Security.
- Improve system quality through root cause analysis and prevention, track and monitor change induced incidents and make recommendations toward continual improvement.

VOLUNTEERING

With 14 years' experience as a PeopleSoft consultant, I took a career hiatus to raise my girls who are now in school full time. This allows me to refocus on my career. During this time, I have the opportunity to meet new people, serve for the community, mentor kids with computer skills and language skills by volunteering in different groups,

- Volunteering in school district as Library volunteer by conducting children's story time, contributing to shelving and providing front-desk assistance as required.
- Trained youths in computer skills like basic HTML, CSS for their web development. Mentoring them in planning and execution of the tasks required to finish their robotic challenge.
- Collaborated with the team of 20+ fellow volunteers to donate books to the public library, organizing and teaching foreign language to the community youths.

PROFESSIONAL HISTORY

TATA Consultancy Services | June 2006 - March 2018

COVANSYS (Now DXC Technology) | December 2003 - May 2006

CERTIFICATIONS

Oracle Fusion Human Capital Management 11g Human Resources Essentials

Oracle Certified Associate - SQL

EDUCATIONAL HISTORY

Masters in Computer Applications | Bharathiar University

Bachelors in Applied Science - Computer Technology | Bharathiar University