

CHRISTIAN RUIZ

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EXECUTIVE SUMMARY

PROJECT | PROGRAM | PORTFOLIO MANAGER – Multifaceted IT Program Manager with a proven track record of driving multiple teams on parallel projects, balancing resources and priorities to meet business needs. Responsible for business unit and cross-division IT project portfolio management and enterprise-wide process management. Defines and directs business portfolio plans while leading multi-system project/program management teams. Proven expertise in legacy network/security architecture, next-gen architecture, IT roadmap planning and solution design. Skilled in building and motivating technical teams while influencing all levels of the organization to achieve success. Long track record of wide-ranging technical work across multiple sectors managing people and projects from concept to project planning up through implementation. Proven executor of technical strategies that facilitate growth while balancing performance, security and efficient operation of an organization. Trusted advisor who cultivates partnerships and aligns competing objectives via Project/Program Management delivery.

AREAS OF EXPERTISE

- Project Management
- Program Management
- Portfolio Management
- Global PMO Management
- IT PMO Governance
- Network Architecture
- Security Architecture
- Data Center Solutions
- Cyber Security Solutions
- Enterprise Architecture
- Cisco Solution Design
- Cisco Security Umbrella
- Cisco Firepower Services
- SIEM/IDAM Management
- Palo Alto Firewalls

EXECUTIVE HIGHLIGHTS

- Experience architecting Next Gen Solutions, Governance, Risk and Compliance, Cost Analysis and Risk Management
- Program-managed a 3-year IBM Global Cybersecurity Roadmap initiative consisting of 250+ complex IT/IS projects
- Formal background as a Senior IT/IS Architect/Program Manager with experience in Next Gen Cisco Network Design
- Trusted advisor who cultivates partnerships and aligns objectives while guiding and supporting Program Innovation
- Fosters relationships with IT work Staff, business stakeholders, Vendors, Partners and CIO/CISO Level Management
- Security Advisor who maintains knowledge on Strategies, Industry trends, regulatory requirements and cyber threats
- Well versed in developing M&A Integration Plans, Project Plans, Project Scorecard, Project Charters and Playbooks
- Fiduciary experience in Financial Estimates, Budgetary Costs, Cost Control, Key Metrics, KPIs, ROIs and PMO/PPM
- Senior IT Program Manager who successfully delivers On-Time, On-Budget Projects using proven PM Methodologies
- Managed a Data Center migration from Legacy to MPLS for 251 remote offices, 8 Data Centers, 8 OC-level Circuits
- Designed a Global DR business continuity network for a Financial Institution with over 150+ Data Center Locations
- Project-managed a \$500M Cisco Infrastructure migration including the Physical Relocation of 4 large Cisco Datacenters
- Led a network transition in hardware/software infrastructure acquisitions valued at \$2.5B via an ACS, Xerox acquisition

PROFESSIONAL EXPERIENCE

SENIOR TECHNICAL PROGRAM MANAGER | Portfolio Venture LLC, Chicago, IL

2020 – Present

- Manage Infrastructure Security Projects while overseeing the Program, provide weekly status report in PPM Tool
- Collaborate effectively with members of the IT PMO Team to deliver Projects on time and within allocated Budget
- Work with Project Contributors/Participants to create Planning Strategies to deliver well executed Projects/Programs
- Initiate and create RFP/RFIs for Projects that require this along with defining IT Solutions prior to Vendor Selection
- Manage a PCI DSS Compliance Project to bring up to compliance i.e., remediation of corresponding Business Units
- Effectively communicate to all levels of the Org from Engineering & Architecture staff to the CIO, CISO, VP Levels
- Meet with contributors to review Action Items, Pending Deliverables, Scorecards, Status Reporting and Dashboards
- Manage Weekly Meetings, Technical Deep Dives, Work Sessions, Executive Program Reviews, Architecture Reviews
- Responsible for managing Large Projects/Programs within the organization for the preparation of a Buy Out/Spin Off
- Coordinate meetings with Engineers, Architects, Product Owners to create a Statement of Work for multiple Projects
- Proven experience to effectively work with Key Stakeholders to create comprehensive IT Security Roadmaps, PPlans

PROFESSIONAL EXPERIENCE (Continued)

- Manage Vendors while working to assess and review IT Vendor Solutions for Executive Presentation and approvals
- Manage Technical Solution Requirements relative to Core Network, Security, Cloud using Next Gen Technologies
- Conduct IT security assessments as it relates to existing Business Environments that require Security Compliance
- Architect Solutions as needed while working to Manage Project/Program Management Life Cycles using PMI Standards
- Develop comprehensive IT Business Roadmaps in Network Security and Cyber Security to prevent unauthorized access

SENIOR LEAD PROGRAM MANAGER | CenturyLink, Chicago, IL

2018 – 2020

- Delivered Technical Project/Program management strategies for CenturyLink's internal/external business clients
- Created Security Program Management Solutions that drive continuous improvement and enhanced communication
- Initiated and leveraged IT Security Program Management Office to transform the Organizational structure for success
- Adopted a Security Project Scorecard system utilizing Agile best practices to support external business customer projects
- Lead a Security Program Management initiative for the Security Project Engagement Team to drive customer success
- Designed a PM framework that mitigates risk for production orders and streamlines project management processes
- Delivered continuous improvement methodologies, PM frameworks, IT processes and strategies to ensure completion
- Fostered teamwork and professionalism to enable collaboration with various Teams on new Security Project initiatives
- Reported on a multi-million-dollar IT project portfolio consisting of next gen network, security and mobile technologies
- Managed all aspects of IT security program using Scorecards and Risk Management models to exceed expectations
- Supported internal business units with Program Management and post-merger integration security business processes
- Created formal communications to deliver the development of Security Project/Program management best practices
- Collaborated with Executive Sponsors, Stakeholders, Management, Senior Executives, Architects and Sales Engineers
- Reported to Senior and Executive Management (IT Directors) on Project/Program Status and associated Milestones
- Drove optimal efficiency while delivering PM solutions for CenturyLink and supporting Global Business Accounts
- Innovated Internal Business Solutions to improve processes while driving security-based projects to 100% completion
- Reviewed CTL Internal BU processes against baseline metrics, management procedures and Safe Agile methodologies
- Developed IT project management plans with Milestones, Target Dates, Plans of Action, PM charters, Scorecards
- Proposed and implemented project/program management plans and tools to support Change Management initiatives

SENIOR SECURITY ARCHITECT | Intellentia, Chicago, IL

2017 – 2018

- Spearheaded Enterprise Cyber and Network Solution design encompassing all aspects of the LAN/WAN/WLAN
 - Designed a Multi-Vendor Next Generation Secure Infrastructure with current SANs, NIST, ISO compliance standards
 - Conducted Information, Cyber and Network Security Audits to uncover noncompliance within an existing Network
 - Developed IT Cybersecurity Roadmap for 15 domains of Security—Front/Backend Security, Virtual Cloud and DMZ
 - Collaborated with CIO, CISOs and IT Directors to understand their respective pain points while providing a Solution
 - Implemented Information Security, Cybersecurity, Security Intelligence and Firewall DMZ Perimeter Security Network
 - Developed Business Cases to improve efficiency throughput and Cyber Security of Corporate Enterprise Network
 - Assessed the Client Security Posture while recommending Security Compliance Protocols, Policies and Access Controls
 - Engaged Technical Deep Dive discussions with Business Units, Stakeholders and Executives (CIO, CISO, CTO, COO)
 - Pinpointed and addressed Security Vulnerabilities, communicated issues to Senior Management to provide a resolution
 - Created Cyber Security Roadmap with long-term perspective to addresses IT Security, Scalability, Resiliency and Growth
 - Researched Next Generation Security Software resulting in implementing Automated solutions across the network
 - Implemented Firewall policy audits to span the enterprise while discovering holes within the Network to remediate
 - Architected scalable Network/Cyber Security Architecture and IT Risk Management while managing Technical Teams
 - Assessed Security Risk of existing Network Topologies, i.e., WAN, DMZ and the Private/Public Cloud Infrastructure
 - Created pragmatic approaches to Assess Security while implementing IS Controls, Policies and IT Audit Automations
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PROFESSIONAL EXPERIENCE

SENIOR SECURITY ARCHITECT | Unisys Corporation, Chicago, IL

2016 – 2017

- Managed Confidential Data, ensuring Data Integrity and Privacy by leveraging knowledge of Security Management Risks
- Served as a Senior Security & Privacy Advisor for complex Local/Global Information/Network Security engagements
- Provided CIO/CISO advisory services to Unisys and their respective clients while serving as CIO/CISO Advisor
- Advised on RFP/RFD documents for Secure Audit, Remediation & Compliance i.e., Hardware/Software EOL
- Documented, presented insights and recommended Security Solutions to meet objectives and Technical requirements
- Guided long-term strategy on Next Generation Network/Security Architecture and Standards for CISO Investments
- Evaluated, assessed and designed a Secure Infrastructure using SIEM & IDAM Next Generation Security Applications
- Authored complex and unique proposals for Security Solution Design including SOWs, BOMs, and Visio Diagrams
- Assessed and planned existing client security while recommending Information Security Compliance and Remediation
- Recommended change within the Security Landscape to enable automation using Next Generation Security Automation
- Conducted Security Meetings with Clients and Internal Teams to reveal Security Gaps i.e., breaches to resolve them

SENIOR SECURITY ARCHITECT | Zebra Technologies, Chicago, IL

2015 – 2016

- Assessed and Designed a Global Firewall DMZ perimeter Solution across 150+ remote locations to ensure Security
- Led Global Security Initiatives to upgrade Zebra perimeter security including acquisition of Motorola's device division
- Provided subject matter expertise in Security & IT Risk Management, Network Security Operations and WAN Design
- Bridged the gap of communication among Key Project Stakeholders, Executive Management and IT Security Staff
- Performed IT Security Risk Assessment and detailed analysis of the Zebra Security network i.e., IT Risk Management
- Managed ongoing Security Projects to assure timely delivery of Network Perimeter Security i.e., Firewall DMZ Security
- Researched emerging Next Generation Security technologies to provide Security Solutions for the Cloud Infrastructure
- Assessed feasibility of Global Infrastructure Security Projects to determine the Security Risk and best course of action
- Created High-Level Network Topologies and Security Roadmap to align Zebra for the Next Generation Security posture
- Collaborated with Key Technology Vendors to roll out Infrastructure Security Solutions including Global IT Security
- Audited 150+ firewalls while streamlining remediation process (ACLs, Rule Sets, Policies and Security Access Controls)

GLOBAL SECURITY PROGRAM MANAGER | AT&T | IBM IGA Global Accounts, Chicago, IL

2012 – 2015

- Led Strategic IT Consulting, Organizational Change Management and IT Project/Program Management initiatives
- Transitioned and managed a 3-year Cyber Security Roadmap of Security Projects for the Office of the IBM CIO/CISO
- Presented monthly Project/Program status for the Office of the IBM CIO/CSO Executive Team for 36 Months
- Produced, supported, and tracked a series of IBM Essential Practices (EP) projects as part of Global Security Portfolio
- Transitioned 250+ complex security projects throughout the National U.S., Canada, CALA, CEE, UAE and APAC
- Directed best practices including Network Access Control, Incident Response, Secure Engineering and Cloud Security
- Collaborated with AT&T/IBM Chief Architects to Redesign the IBM internal Legacy Network Infrastructure to SDN
- Created High-Level Network Topologies and IT Security Roadmaps for IBM and AT&T Global Network Solutions
- Architected Global Secure Infrastructure using Bluecoat Proxies, Network DLP, TAP and DNS Monitoring Solutions
- Deployed 10 Gig Infrastructure, IP Device Discovery, Remote Access Compromise and Network DLP/TAP Solutions
- Oversaw simultaneous Global Security Projects and reported Monthly Program Status to the office of IBM CIO/CSO
- Monitored Security Risks and reported in on Project/Program status pointing out KPIs in a SAFE Agile Environment
- Collaborated with Principal Architects to redesign IBM Enterprise Cloud Architecture for a Commercial Production
- Led the Deployment of Enforced Registration i.e., Active Directory, LDAP, Radius to assure MAC Address registration
- Managed Global Security Solutions across India, Japan, China, Australia, Columbia, Ecuador, Chile among others
- Held team meetings to Strategize on Project Transition of VSL, DLP, DNS and Web Content Filtering Solutions
- Managed Executive Program Reviews (Scorecard Reporting, Risk Assessments, Contingency Planning and Performance

PROFESSIONAL EXPERIENCE

TRANSITION PROGRAM MANAGER | ACS, A Xerox Company, Dallas, TX

2012 – 2012

- Transitioned \$2.5B in Hardware/Software Infrastructure acquisitions, leading the IT Strategy and inherent direction
- Delivered Technical Program Management, Leveraging Network Architecture expertise to transition Global Security
- Created Roadmaps for ACS network Architecture, Security and Management of Wide Area Network Infrastructure
- Served as the Network Tower Core Technical Team Lead to transition complete Network Infrastructure environment
- Designed and supported High-Level Network Topologies i.e., Security Roadmaps for ACS Financial Payment Solutions
- Led High-level Network Design technical presentations for ACS, Xerox Senior Management and C-Level Executives
- Managed and executed ACS, Xerox projected milestones, objectives, timelines and PM Targeted Transition initiatives
- Determined Network Planning requirements of ACS Migration including Documentation and Technical requirements
- Collaborated with SunTrust Bank on a server transition of ACS to SunTrust network connectivity for multiple locations
- Architected and led design of MPLS network including Core, Distribution and Access layer Secure Cisco Infrastructure
- Team lead the architectural integrity and transition of Datacenter Infrastructure projects for mergers & acquisitions
- Directed Symcor to ACS, Xerox Network & Voice Transition while leading network teams to offer input on transition
- Strategized collaboratively on the seamless transition of multiple network locations across Canada and the National US
- Monitored and Tracked milestones, objectives, timelines and PM transition initiatives in a PM Leadership capacity
- Collaborated with BMO/Harris to transition several server farms and cloud computing environments during transition
- Held technical Deep Dive discussions to monitor and accomplish targeted milestones relative to the Network Tower

SECURITY PROGRAM MANAGER | IBM Global Technology Services, Chicago, IL

2011 – 2012

- Program Managed a Global IT Security Program for the delivery of CIO/CISO Infrastructure Security Investments
- Led the Strategy of Technical Project/Program initiatives for IBM CISO office and IGA Global delivery project teams
- Reported to the CIO/CISO Management Office on Project status of IBM IGA Internal Security Infrastructure Portfolio
- Coordinated several Infrastructure projects for the IBM CIO Security Portfolio of Security Infrastructure Investments
- Served as the Senior Global Program Manager/SME on the delivery of Data Privacy, Continuity and Risk Management
- Implemented Strategic Network Security Design, Planning, Transition and Execution of IBM IGA Projects/Programs
- Bridged the gap of communication between IBM CIO & AT&T Technical Teams (IT Architects, Engineers, Managers)
- Managed the requirements of Secure Network Integration (Cisco Firewalls, IPS/IDS, Proxies, Data Center LAN/WAN)
- Launched Budget and Financial Project Forecasting using IBM Rational Portfolio Management System/Software (RPM)
- Provided PMO Financial Forecast for CIO IT Security Portfolio for IBM CIO Team of IT Project/Program Managers
- Supported IBM internal processes for IGA Security Infrastructure Investment Portfolio Projects i.e., Risk Management
- Utilized Project Portfolio Management Tools and Best Practices for Investment Portfolio of IBM IGA Security Projects
- Ensured adherence of IES/ITCS 104, ISEC Security Standards and Best Practices for IBM Global Business Solutions
- Delivered expectations for IBM Security Project Plans, Milestones, Timelines and related Gant charts for IT Projects
- Wrote Statement of Works (SOWs), Project Definition Reports, Master Project Plans and Documents of Understanding
- Led Technical Web Conference calls to discuss Project Requirements, Project Plans and Statement of Work (SOWs)

SENIOR PROGRAM MANAGER | ADT Security Services, Tyco Worldwide, Boca Raton, FL

2011 – 2011

- Led Strategic Technical insights on Infrastructure, Data Privacy and Financial Project Forecasts for a \$4.8B operation
- Managed and coordinated successful Infrastructure integration of a PMO for \$2B in Infrastructure HW Acquisitions
- Assist ADT NA with Architectural acquisitions management of Offices including Broadview, Simplex Grinnell, and TSP
- Managed Infrastructure acquisition of Canada AI Intercon, Broadview, SST, Simplex Grinnell, TSP BU's for ADT NA
- Program-managed and supported High-Level Network Technology and IT Security Roadmaps for ADT NA/TYCO
- Provided Architectural Leadership and engaged in MPLS design of a Core, Distribution and Access Layer Global WAN
- Organized MPLS Network Migration Project across 8 Data Centers, 251 Remote Locations and 8 OC Level Circuits
- Oversaw simultaneous Infrastructure Projects that were part of the Project Program Portfolio i.e., Financial Forecasts
- Aligned Engineering and Information Security Teams to deliver the integration of \$2B in Infrastructure Acquisitions
- Conducted High-Level Technical presentations into Senior Management and CEO/CIO/VP level Network Executives
- Supported Architectural Integrity and Management of ADT MPLS Core Network Migration across 251 remote offices
- Rolled out Network Transition Planning i.e., Project/Program management for ADT Global Security Services and Tyco
- Delivered technical knowledge transfer to ADT for AT&T Global Infrastructure Design and IT procurement process
- Implemented, Tested and Standardized 802.1x wireless throughout the Global ADT NA & Tyco enterprise network
- Determined project scope and network planning requirements of Migration/Transition including technical documentation

PREVIOUS CONSULTING ROLES

• IBM GLOBAL TECHNOLOGY SERVICES, CHICAGO, IL - SENIOR PROGRAM MANAGER	2010 – 2011
• AT&T GLOBAL NETWORK SERVICES, CHICAGO, IL – TECHNICAL SOLUTIONS ARCHITECT	2009 – 2010
• AT&T WORLDWIDE CLIENT SERVICES, WARRENVILLE, IL – GLOBAL BUSINESS PROCESS ENGINEER	2005 – 2007
• ACCENTURE TECHNOLOGY INFRASTRUCTURE SERVICES, CHICAGO, IL – INFORMATION SECURITY OFFICER	2005 – 2006
• CITY COLLEGES OF CHICAGO, CHICAGO, IL - CISCO NETWORK ARCHITECT	2004 – 2005
• AT&T GLOBAL NETWORK SERVICES, CHICAGO, IL – SYSTEMS ENGINEER	2003 – 2004
• ADP DEALER SERVICES, CHICAGO, IL – NETWORK DESIGN ENGINEER, PRE-SALES	2002 – 2003
• AMERITECH, SBC DATACOMM, CHICAGO, IL – NETWORK DESIGN ENGINEER	2000 – 2002

PROFESSIONAL TRAINING & CERTIFICATIONS

CISSP, PMP, PgMP, PfMP, LSSBB, Scrum Master, CCIE (Routing & Switching – Data Center Design)

TECHNICAL SKILLS

NETWORK SECURITY: Cisco Pix IOS, ASA 5500 Series Next Gen Firewalls, VPN Concentrators, Access Control Servers, IP-SEC, VPN, SSL, SSH, NAT, Cisco IDS/IPS, Cisco ISE, Cisco Firepower, Trustsec, TACACS/RADIUS, Juniper, Checkpoint, Palo Alto, Fortinet, Symantec, SourceFire, Forcepoint, Bluecoat, Arcsight, RSA, Q-Radar, F5, Nessus, Tripwire, Aircrack, Wireshark, Nikto, NMAP, Snort, NIST, SANs, Qualys, ISS, eEye Iris & Retina, Tenable Nessus, Checkpoint, Qualys, ISS, eEye Iris & Retina, Tenable Nessus, Checkpoint, Cisco, Snort, AAA, HiTrust, IDS/IPS, OpenView, Tivoli, SSO, WSDL, PGP, AKT, PKI, RSA, VeriSign, SOA, SDLC, UUDI, SOAP, SAML, SIM, SIEM, SME, CA SiteMinder, WebSphere, ArcSight, OWASP, IBM, HP, Oracle Identity Management, Access Management, Content, Consent Management, HL7, RSA Token, eGRCE, VeriSign PKI, EnCase FTK, Rapid 7, Nacpass, Ping ID, Log Rhythm, CloudChecker, Algress, Security Log Monitoring (SLM-SIEM)

INFORMATION SECURITY:

Security Audits: GLBA, SIEM, ISO 17799, 27001/27002, NIST CSF, FEDRAMP, CSA, CIS Controls, HIPPA, SOX, FFIEC, FISMA, FERPA, PCI-DSS, GDPR HITECH, SOX, FISMA, DIACAP, PCI DSS

Compliance: SAS 70/94, ISO 17799, 27001, 27002, FIPS 200.201.202,203, 204, 205, COBIT, NSA IAM, FDIC, FFIEC, IT

Guidelines: NIST 800-53 with FIPS 200 and 201, DOD 8500-2, OMB A-130, NSA INFOSEC IAM, OBIT

NETWORK TECHNOLOGIES: MPLS, SONET, GIGAMAN, ATM, SDN, IOE, IOT, Gigabit Ethernet, Cisco Nexus 9K, Juniper, Bluecoat, F5, Riverbed, Adtran, Alcatel, Avaya, Fujitsu, Network Critical, Fidelis

OPERATING SYSTEMS: Cisco IOS V12.x, Cisco Switch OS, MS DOS V5.0 - 6.22, MS Windows 7, 8, 10, Microsoft Project, SharePoint, Portfolio Server, Exchange Server, AWS, Azure, IBM, Google Cloud

NETWORK PROTOCOLS: EIGRP, OSPF, BGP4, IBGP, EBGp, HSRP, TCP/IP, UDP, TRACERT, WINS, DNS, DHCP, DLSW, STUN, IPX/SPX, STP, VTP, ARP, SNMP, WAAS, CIFS, ECCP, WAE, HDLC, SDLC, CHAP, PPP

VOICE OVER IP: Cisco Unified Communications, Call Manager, Unity Server, Video Advantage, IP Call Center, Universal Gateways, (VoIP Protocols: H.323, MGCP, SCCP, SIP, RAS, TGCP, SRTP, SS7/C7, PESQ) (Voice Codecs: G711ulaw, g711alaw, g729, g723, VoIP, VoATM/Cable/DSL)

REFERENCES

Are Available Upon Request.