Pramod Timalsina

Queens Road, Hounslow, London, TW3 1LH
Email: pramodtim2014@gmail.com | Phone: +44 7440 139011 | Website:pramodtim.netlify.app
LinkedIn: linkedin.com/in/pramod-timalsina-656840192 | GitHub: github.com/pramodtim

Profile Summary

Data-driven professional with 9+ years' experience in administration and customer service, now specialising in data analytics and machine learning. Currently pursuing an MSc in Business Analytics at the University of West London (on track for First Class Honours). Skilled in analysing complex datasets, building predictive models, and creating impactful dashboards using Python, Tableau, MySQL, Excel, and EViews. Adept at applying analytical insights to solve real-world business problems, improve decision-making, and drive operational efficiency.

Education

MSc Business Analytics (On track for First Class Honours)
University of West London, UK | Sep 2024 – Sep 2025 (Expected)
Key Modules: Data Analytics Tools (Python, MySQL, Tableau), Programming for Data Analytics,
Business Statistics & Forecasting (EViews, Excel), Predictive Modelling (Orange, SPSS)

Master's in Economics
Tribhuvan University, Nepal | Jan 2011 – Dec 2013

Bachelor's in Physics and Mathematics
Tribhuvan University, Nepal | Jan 2007 – Dec 2010

Technical Skills

Programming & Machine Learning: Python (Pandas, NumPy, Scikit-learn, Matplotlib, Seaborn)
Data Visualisation: Tableau, Power BI
Statistical & Forecasting Tools: EViews, SPSS, Orange
Databases: MySQL
Data Handling & Analysis: Data cleaning, exploratory data analysis (EDA), feature engineering, predictive modelling
Other Tools: MS Excel (Advanced), MS Office Suite

Professional Experience

Receptionist (Part-Time)
Travelodge Hotel, Battersea, London | Nov 2024 – Present
- Delivered high-quality customer service to 200+ guests weekly in a multicultural environment.
- Resolved 20+ customer queries/issues per week with professionalism, applying structured problem-solving.
- Maintained accurate guest records and handled cash/transaction processes efficiently.

Administrative Manager
Government of Nepal | Mar 2017 – Aug 2024
- Managed 70+ staff across administration, HR, and finance departments.
- Oversaw 100+ local government projects annually, using data tracking to ensure 100% compliance with deadlines and budgets.
- Facilitated in budget preparation, financial reporting, and strategic planning.
- Served as the lead administrative officer for four different municipal offices, overseeing operations and staff performance.
- Collaborated with multilingual and multicultural communities to deliver public services effectively.

Projects

- Bank Marketing Campaign Analysis (Python, Tableau): Cleaned, analysed, and visualised customer campaign data to identify factors influencing response rates, increasing targeting accuracy.
- Customer Segmentation (Machine Learning – K-Means): Grouped customers based on purchasing behaviour to optimise marketing campaigns and improve ROI.
- Loan Default Prediction & Borrower Segmentation (EViews, Logistic Regression, Python): Built a predictive model (Logistic Regression Model) achieving 86.7% accuracy and 0.879 AUC to identify key drivers of loan default. Segmented borrowers into distinct risk groups, enabling targeted lending strategies and improved risk management.

Languages

English – Fluent | Nepali – Native | Hindi – Fluent

Interests

Data storytelling, business insight generation, exploring analytical tools, travelling, and cultural learning