

K.R. Mangalam University



MBA 1st SEMESTER ASSIGNMENT

SUBJECT: INNOVATION & DESIGNING THINKING

ON THE TOPIC:

**DISRUPTIVE INNOVATION IN TELECOMMUNICATION,
LOGISTICS, CONSUMER ELECTRONICS**

FOR
UNDERSTANDING THE DISRUPTIVE INNOVATION

Submitting to faculty & our Mentor
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DISRUPTIVE INNOVATION IN TELECOMMUNICATION, LOGISTICS, CONSUMER ELECTRONICS

Let's explore disruptive innovation in Telecommunication, Logistics, and Consumer Electronics

DISRUPTIVE INNOVATION IN TELECOMMUNICATION

The telecommunication industry has been at the forefront of innovation from 2014 to 2023, ushering in transformative changes in connectivity and communication. This page will highlight key disruptive innovations along with real-world examples that have reshaped society.

1. 5G Technology:

The rollout of 5G technology has been a monumental shift in telecommunications. It offers lightning-fast data speeds, lower latency, and the ability to connect billions of devices simultaneously.

Real-World Example: The deployment of 5G networks by companies like Verizon and AT&T has enabled applications such as augmented reality experiences, autonomous vehicles, and enhanced remote medical services.

2. Virtual Network Operators (MVNOs)

Virtual Network Operators (MVNOs) have disrupted the traditional telecom model by offering mobile services without the need for owning infrastructure. They lease network access and focus on unique customer experiences.

Real-World Example: Google Fi, an MVNO, partners with multiple carriers to provide seamless network connectivity worldwide, offering flexibility and competitive pricing.

3. VoIP and OTT Services

Voice over Internet Protocol (VoIP) and Over-The-Top (OTT) services like Skype and WhatsApp have challenged traditional voice services by allowing users to make international calls over the internet.

Real-World Example: Zoom, originally known for video conferencing, expanded during the COVID-19 pandemic to become a platform for virtual meetings, webinars, and collaboration, demonstrating the power of VoIP.

4. Edge Computing

Edge computing has gained importance, bringing computation and data storage closer to data sources. This reduces latency and improves efficiency, making it essential for IoT applications.

Real-World Example: Amazon Web Services (AWS) offers AWS IoT Greengrass, which extends cloud capabilities to edge devices, enabling real-time data processing for IoT applications.

Impact on Society

These innovations have transformed society by providing faster and more reliable connectivity, enabling new possibilities in industries like healthcare, transportation, and entertainment. However, challenges related to privacy and infrastructure upgrades must be addressed as we continue to embrace these changes.

DISRUPTIVE INNOVATIONS IN LOGISTICS

The logistics industry has seen disruptive innovations that enhance efficiency, transparency, and sustainability. This page will explore key innovations and provide real-world examples.

1. Blockchain Technology

Blockchain technology has revolutionized supply chain management by creating a secure and transparent ledger for tracking products from source to destination.

Real-World Example: IBM's Food Trust platform uses blockchain to trace the origin and journey of food products, ensuring transparency and safety in the food supply chain.

2. Autonomous Vehicles

The rise of autonomous vehicles, including self-driving trucks and drones, has the potential to reduce labour costs and improve delivery speed.

Real-World Example: Companies like Waymo and TuSimple are testing autonomous trucks for long-haul freight, promising safer and more efficient transportation.

3. Predictive Analytics

Advanced analytics and AI-driven algorithms optimize routes, predict maintenance needs, and reduce operational costs.

Real-World Example: FedEx employs predictive analytics to optimize its delivery routes, saving time and fuel while reducing emissions.

4. Sustainable Practices

The logistics industry has embraced sustainable practices, including eco-friendly materials and alternative fuels, to reduce its environmental impact.

Real-World Example: UPS has invested in electric delivery vans and bikes to reduce its carbon footprint while delivering packages in urban areas.

Impact on Industry and Society

These innovations have lowered costs, improved efficiency, and reduced environmental impacts in logistics. However, challenges related to regulations and safety concerns for autonomous vehicles must be addressed to fully realize their potential.

DISRUPTIVE INNOVATIONS IN CONSUMER ELECTRONICS

Consumer electronics have seen remarkable innovations, shaping the way we interact with technology. This page will explore key innovations and provide real-world examples.

1. Smartphones and AI

Integration of artificial intelligence (AI) into smartphones has led to features like voice assistants and personalized user experiences. And also integration of A.I with the Processor of Smartphone make them smart enough to Optimize Smart According to Usage Pattern of User

Real-World Example: Apple's Siri and Google's Assistant are AI-driven voice assistants that provide personalized assistance and have become integral parts of modern smartphones.

2. Wearable Technology

Smartwatches, fitness trackers, and augmented reality glasses have transformed how we interact with technology and monitor our health.

Real-World Example: The Apple Watch has revolutionized wearable technology by offering features like health monitoring and cellular connectivity, redefining what a watch can do.

3. Foldable Displays

Foldable smartphones and tablets have introduced new form factors, offering flexibility and portability.

Real-World Example: Samsung's Galaxy Fold series showcases foldable display technology, enabling users to switch between phone and tablet modes seamlessly

4. Sustainable Design

Consumer electronics manufacturers are increasingly adopting eco-friendly materials and energy-efficient devices.

Real-World Example: Fairphone, a Dutch company, focuses on ethical and sustainable smartphone production, promoting fair labour practices and responsible sourcing of materials.

Impact on Consumers and Society

These innovations have improved convenience, connectivity, and sustainability in consumer electronics. However, addressing affordability and electronic waste concerns remains crucial for the industry's continued growth.