

AKASHDEEP SHARMA

SuperTech Eco village -2 Noida extension

Noida, UP 201303

Contact number:961 621 7772 ,7007137079

Email:akashdeepsharma29@gmail.com

6+ month experienced in manual testing

Currently working as, a testing Engineer in Jarvis technology and strategy consulting (Delhi)

AREA OF EXPERTISE:

- Software Troubleshooting & Problem Solving
- Communication & Interpersonal Skills
- Creative Thinking Skills
- Good Computer skills.

ORGANIZATIONAL EXPERIENCE :

Technical support (Jenergizer Noida) Duration: worked for client Samsung process as a technical support

Key Result Areas:

- Supported customers with basic technical support for current and past software releases.
- Assisted customers with more difficult technical issues requiring a greater level of personalized care and in greater length.
- On boarded and trained all incoming junior tech support specialists.
- Provide ongoing support and communication to other staff members, promoting an empowered, multidisciplinary team environment

Assistant Clerk(HDFC Bank – Varanasi, UP) -Working as a clerk on the behalf of BHU where students and BHU admin can submit the fees and maintain all the records .

Key Result Areas:

- Assisted the branch manager in documenting our schedule
- Balanced the amount in the till against processed transactions on a daily basis
- Managing the status of accounts and balances .
- Receiving and sorting incoming payments with attention to credibility.

Skills:

- Team building
- Leadership skills
- Practical decision making
- Creative
- Self-motivated
- Result oriented

Education:

course	college	year
Master of Computer Applications	Banaras Hindu University, Varanasi	2017
Bachelor of Science	NAS College Meerut	2012
Senior Secondary School: Mathematics , Science	B.B.S.S.M.Inter College	2009
High School	B.B.S.S.M.Inter College 2007	2007

Additional Information:

- Father's Name : Late Gopal Sharma
- Date of Birth : 29/10/1993
- Nationality : Indian
- Gender : Male
- Languages Known : Hindi , English

Declaration:

I hereby declare that the information furnished above is true and correct to the best of my knowledge and belief.

Akashdeep