

FINANCIAL COMPLAINTS | OVERVIEW

Date Submitted
12/1/2011 to 10/13/2020

TOTAL COMPLAINTS

75,513



IN PROGRESS

283

0.37%

TIMELY RESPONSES

98.1%

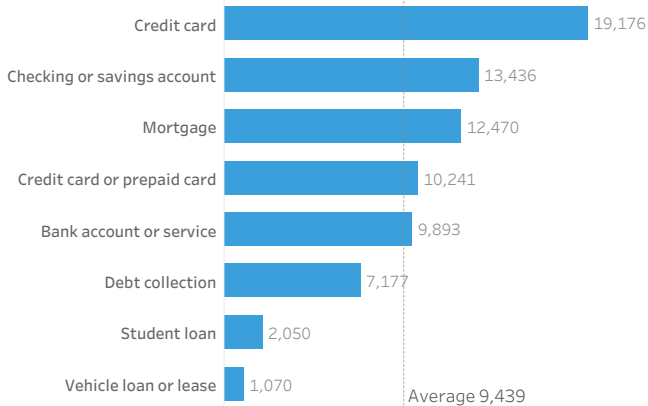


RESOLVED AT NO COST

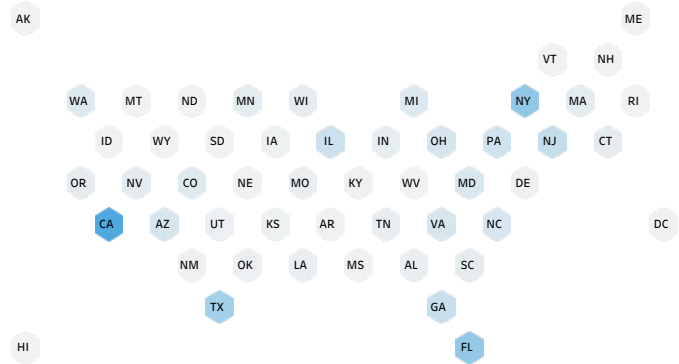
84.1%



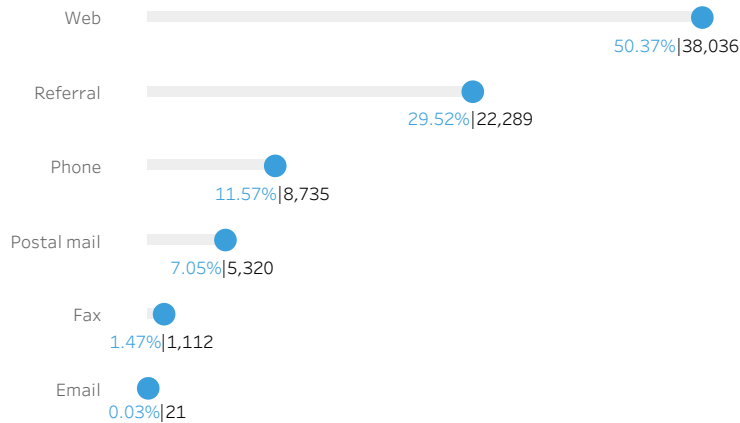
COMPLAINT BY PRODUCT



COMPLAINTS BY STATE



COMPLAINT BY MEDIA



% CUSTOMER DISPUTED

