

Pranav Yadav

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SKILLS

- SQL
- MS Excel
- Alteryx
- Power BI
- Tableau
- Dashboard Creation
- Data Visualization
- Data Cleaning
- Data Mining

PROFESSIONAL EXPERIENCE

Data Analyst: Stark Technology & Staffing Solutions, Pune.

09/2022–Present

- Created and deployed interactive dashboards and visualizations, highlighting key growth metrics; drove data-driven decisions that resulted in a 15% increase in quarterly revenue and a 20% improvement in customer retention.
- Prepared valuable insights to aid clients in shaping market outcomes, improving decision-making, and aligning goals.
- Familiar with joins, blending, relationships, calculated fields, filters, and parameters.
- Translated complex technological concepts into clear, actionable insights for 10+ non-technical stakeholders through detailed reports and interactive presentations.
- Construct comprehensive BRD and FRD documents, facilitating project alignment and improving progress tracking; reduced project delays by 25%.
- Collaborated with cross-functional teams to define key performance indicators (KPIs), achieving a 20% increase in operational efficiency.
- Developed and optimized DDL and DML commands on SQL Server, leading to a 25% increase in data accuracy.

Data Intern: Stark IT Pvt. Ltd. Pune.

04/2022–08/2022

- Assisted in cleaning and preprocessing 500+ datasets to ensure data quality and integrity.
- Conducted exploratory data analysis, identifying trends and outliers to guide decision-making.
- Collaborated with 2-3 senior teams to develop and implement dashboards.

EDUCATION

JSPM Narhe Technical Campus, Pune.
Master of Computer Applications.

12/2022–05/2024

Dr. D. Y. Patil Arts, Commerce & Science College, Pune.
Bachelor of Computer Science.

07/2019–08/2022

CERTIFICATIONS

CISCO Networking Academy

Data Analytics Essentials

- Explain how the data analytics process creates value from data.
- Complete hands-on lab using Excel, SQL, Tableau and other tools.

PROJECT SUMMARY

➤ HR Dashboard Project

Domain: Human Resources (HR)

Technologies Involved : Power BI, SQL Server, SAP ERP, Jira.

Project Description:

- Generated an HR dashboard to streamline and enhance human resources reporting and analytics. The dashboard provided comprehensive insights into employee data, performance metrics, and other HR-related key performance indicators (KPIs).

Key Roles:

- Utilized SQL to query and extract data from various HR databases. Designed and upgraded complex queries to ensure accurate and timely data retrieval.
- Build interactive and visually appealing reports and dashboards using Power BI. Implemented various charts, graphs, and visual elements to represent data trends and insights effectively.
- Leveraged Excel for data manipulation, cleaning, and preliminary analysis. Integrated Excel data with Power BI to enhance reporting capabilities.
- Worked closely with HR stakeholders to gather requirements, understand business needs, and provide actionable insights through the dashboard.

➤ Customer Queries Dashboard

Domain: Customer Service

Technologies Involved : Power BI, SQL Server, SAP ERP, Jira.

Project Description:

- Developed an interactive dashboard to analyse customer service queries, decreasing average response time by 40% and enhancing service quality, leading to a 25% increase in customer satisfaction scores.

Key Roles:

- Wrote and Improved SQL queries to extract data from customer service systems, ensuring accuracy and efficiency in data retrieval.
 - Utilized Excel for Data processing, purification, and initial examination, applying formulas and functions to prepare data for visualization.
 - Implemented interactive dashboards in Power BI to display customer query metrics, including volume, response times, and resolution rates.
 - Provided regular insights and reports to management, aiding in strategic decision-making and performance evaluation.
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