



Anderson Gates

Lead IT Professional with 5+ years of experience looking to apply technical skills in supporting secure technology infrastructure at a company with growing head count.

Salt Lake City, UT

(555) 123-4567

anderson.gates@ymail.com

andersongates.com

 [linkedin.com/anderson.gates](https://www.linkedin.com/in/anderson.gates)

 twitter.com/anderson.gates

SKILLS

Windows

Mac OS

TCP/IP

DNS

ActiveDirectory

VPN

G-Suite

Microsoft Word

EDUCATION

University of Utah

Salt Lake City, UT

2010 – 2014

B.S. Information Systems

WORK EXPERIENCE

Head of IT, Rock Corp

Salt Lake City, UT • January 2019 – Present

- Currently manage IT systems consisting of Mac/Windows hybrid environments across multiple departments with 1000+ employees.
- Involved in technology infrastructure changes that most benefits the end-users.
- Manage, upgrade and troubleshooting office networks, A/V systems, Google Apps, Self Service to enable the company's team to operate software and hardware smoothly.
- Track record of learning new tools and systems, gaining enough depth to assist users and manage permissions.

Senior IT Specialist, Roboscale

Salt Lake City, UT • January 2017 – December 2018

- Maintained and administered Information Technology systems for a 500 person company.
- Provided on-site support to ensure continuity of computer system for all system users
- Installed software and hardware products to keep all users up to date with secure applications.
- Repair hardware, e.g. desk phones, desktop computers, laptops, and printers, as necessary
- Configure user security accounts and new system builds.
- Troubleshoot and perform virus prevention, detection and removal.

IT Specialist, Yandex

Salt Lake City, UT • November 2014 – January 2017

- Responsible for imaging, deploying and staging computers for end-users on Windows 7 and Windows 10
- Maintained and managed Windows networking (TCP/IP, wireless configurations, DNS, etc.) for company technology assets
- Installed additional hard drives, memory, and software in employee desktops and notebooks.
- Setup wi-fi and provide technical support at company sponsored events

CERTIFICATIONS

Project Management Professional Certification (PMP)

2019

CompTIA Security + Certification

2018

Certified Information Security Manager (CISM)

2016

Certified in Risk and Information Systems Control (CRISC)

2016