Pranav Patel

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EDUCATION

Virginia Tech May 2022

Bachelor of Science in Computer Science (Data Centric) Minor: Cyber Systems, Economics

TECHNICAL SKILLS: Java, Python,C,React,Javascript, SQL, Shiny R, HTML, CSS, PowerBI, Splunk, Git CERTIFICATIONS: VCP-DVC, VCP-CMA, VCAP-DCVD

EMPLOYMENT EXPERIENCE

VMware (Now VMware by Broadcom)

Remote

Technical Support Engineer.

2022 -

- Led a team of 6 to launch an internal application for all of Customer Success to find helpful resources
- Over saw the complete upgrade from On-Prem to Virtual Cloud for Virtua Healthcare
- Coordinated the on-boarding and upgrade for customers vSphere 6.5.0 to vSphere 8.1.0
- Implemented a post-Broadcom version of TAM labs to establish a sandbox environment for the seamless deployment and integration of ESXi and other VMware products.
- Played a pivotal role in the comprehensive restructuring of VSco's VDI infrastructure following its separation from L brands and Bath & Body Works.
 - Conducted data analysis to identify overloaded hosts and determine optimal redistribution of workloads to prevent system failures, ensuring continuous operational stability.
- Developed product roadmaps for Tenneco during their transition from a competitor's solutions to their own, ensuring a smooth and strategic shift in technology and offerings.
 - Successfully onboarded clients, leveraging expertise in VMware Aria automation to streamline processes and enhance operational efficiency.
- Efficiently resolved customer break-fix issues by swiftly identifying and implementing solutions
- o Completed Academy Program understanding multi-cloud and SAAS model of VMware
- o Implemented vMotion and Skyline products to 3 clients in the South-Central Region.

Accenture Federal Services

Virtual

Applied Intelligence Analyst

Summer 2021

- o Developed fully functioning Resume Redaction React Application in 4 weeks
 - o Implemented Python and Flask API for backend on Resume Redaction Application
 - o Built front-end with React JS and hosted application on ServiceNow
 - o Demoed final product to AFS leadership and clients
- Led a team of 4 in 1 week Flash Project for AFS Leadership
- Implemented ANOVA Analysis to form conclusions about synthetic data

Dominion EnergyData Analytics- Intern

Richmond, VA

Summer 2020

- o Implemented R to create Databases for 811 tickets across VA, NC, and SC
- o Developed an interactive Shiny/R application to organize information from 811 tickets
- o Worked with DBeaver SQL to create queries for data across different projects

ACTIVITIES

Society of Indian Americans- President

2020-2022

- Collaborated with of board 17 people to organize events and activities for the club
- Organized an event with 100+ people in attendance
- o Managed a club of 200+ members including undergraduate, graduated, and some faculty
- o Created Facebook Groups and Career growth workshops with alumni for members

Personal Website

2020

- o Competed my personal website with pure HTML, CSS, and JavaScript
- o Implemented different libraries to add smooth transitions and flow
- Worked with GitHub for version control and hosting

HONORS AND AWARDS

Accenture Case Competition 1nd place Dean's List

2019

Richmond Virginia Tourism Ambassador

2019-2022

2019