

Problem statement



Problems ← Data → Data formats

- json
- images
- .txt
- .csv



Initial preprocessing

- language detection
- language translation



EDA

① Ngrams

- Unigram
- Bigram
- Trigram

→ Domain specific stopwords

→ Key phrases - Root cause analysis

② Word cloud

③ Key phrase extraction



Preprocessing

→ ① Remove spaces, lines

- ① Remove spaces, newlines, blanklines
- ② Contraction mapping
- ③ Handling accented characters
- ④ Cleaning

a) Tokenization

- Sentence
- word
- whitespace
- Regex tokenizer

b) Remove Punctuation

c) Remove stopwords

- language specific
- domain specific

d) $\text{len}(\text{word}) > 2$

e) Normalization

→ ⑤ Autocorrection

- autocorrect
- text blob
- SymSpell

→ ⑥ Stemmer

1. normalizer

→ (6) Stemmer
Lemmatizer
Porter stemmer
Snowball stemmer



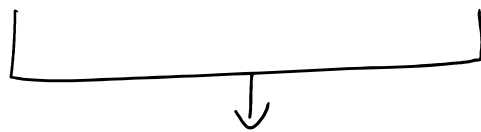
evaluation:

- Silhouette score
- Silhouette visualizer
- Dunn index
- Kappa index

- ① clustering
 - a) K means - Count Vectorizer
 - TFIDF
 - Word2Vec
 - b) Hierarchical clustering
 - c) DB scan
 - d) SOM → Self organising maps

② Supportive column

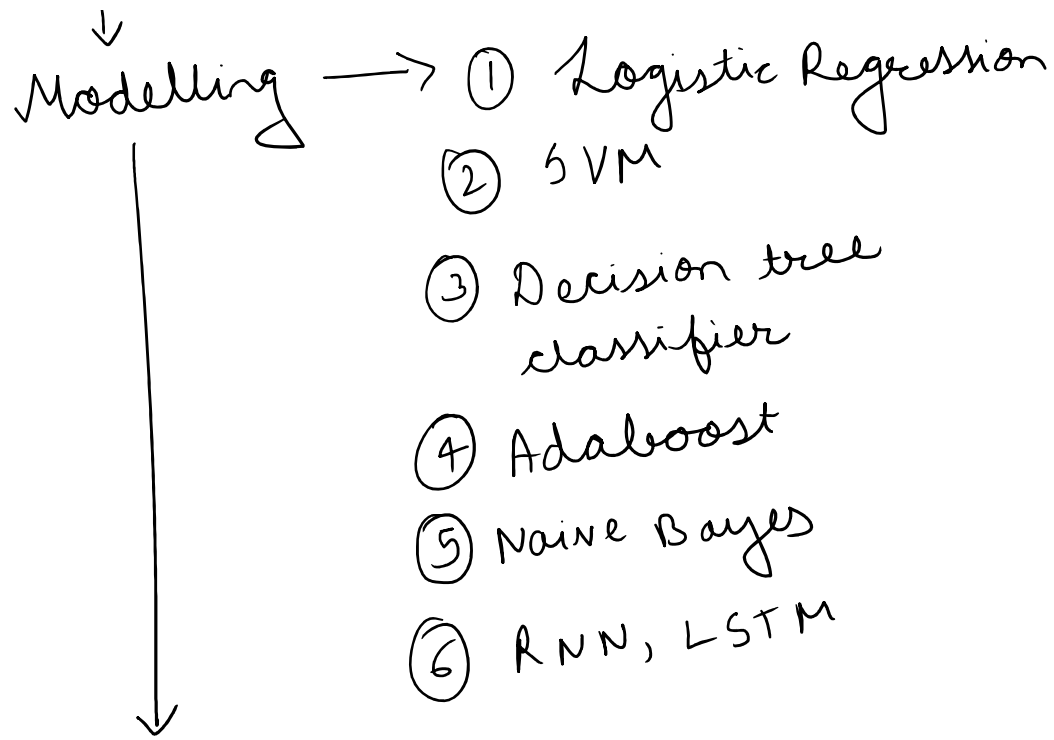
- Star / Rating column



Training data



Modelling → ① Logistic Regression



evaluation



create pickle file



Deployment



CI CD

Model Build → Deployment
3-6 Months

CI CD → continuous integration,
continuous deployment

