



Example –
Filing a Case



15:37

31%



FixIt

Help Us, Help You

Login

Email:

example@example.com

Submit



Gmail



Compose



Inbox



Starred



Snoozed



Important



Sent



Drafts



Categories



Mailbox



Promotions



Spam



Trash



Banjeev Jain



Search



Unread



Banjeev Jain



Pic

3:47 PM



⋮



★



AUCSE University 4

FixIt Verification Code - Your verification code is 31686.

3:37 PM



⋮



⋮



Jolly

(no subject)

3:13 PM



⋮



⋮



AUCSE University 11

FixIt - Your case has been received. You will be updated by email on any updates to...

12:18 PM



⋮



⋮



AUCSE University 1

FixIt Case Solved - Your case number 1 has been solved.

12:18 PM



old.png



new.png



old.png

Promotions INSIDE: Some of the world's most romantic destinations TripAdvis...

5:23 AM



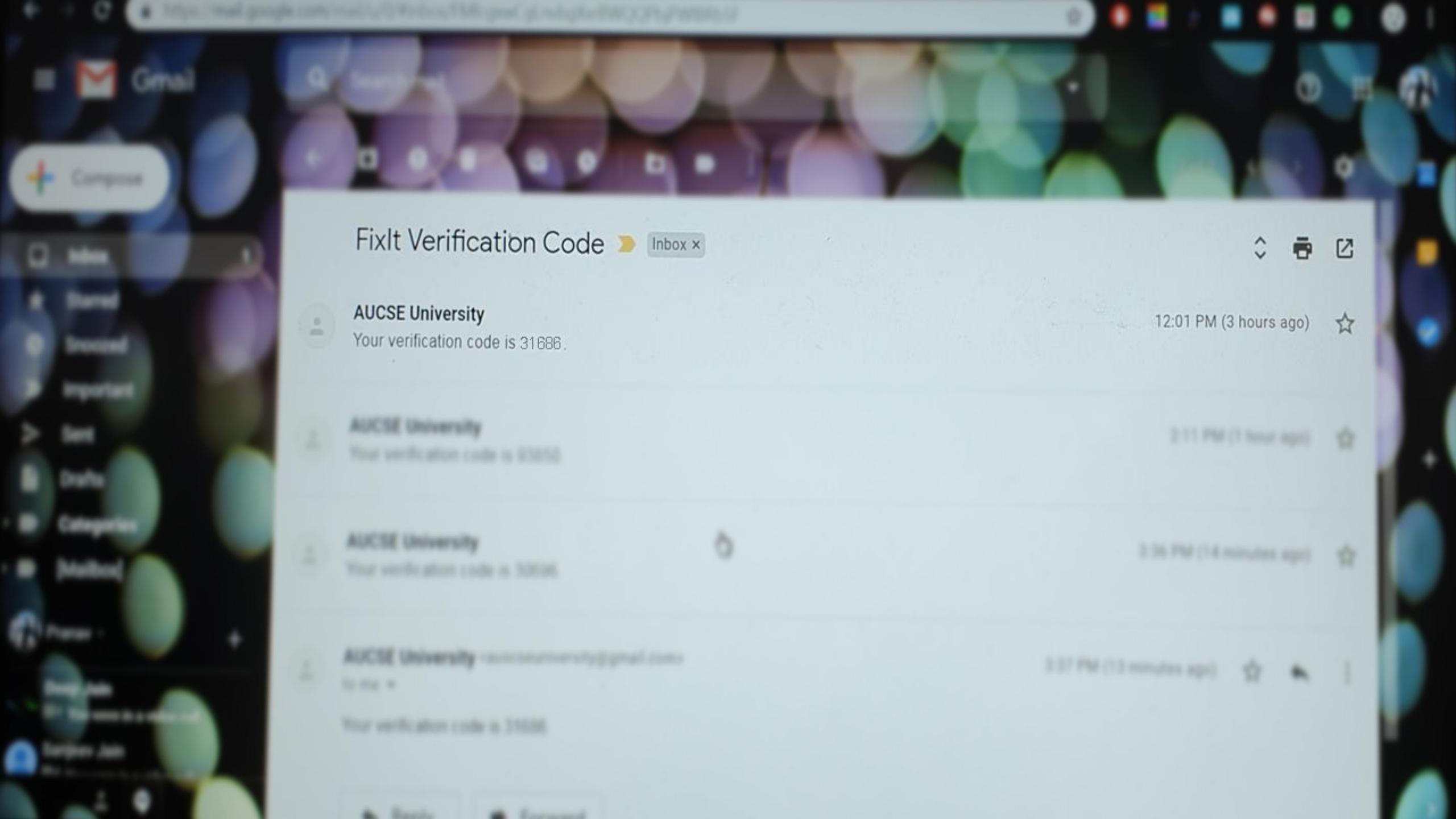
⋮



⋮



TripAdvisor



FixIt Verification Code ➤ Inbox x

AUCSE University

Your verification code is 31686.

12:01 PM (3 hours ago)



AUCSE University

Your verification code is 918750

1:11 PM (1 hour ago)



AUCSE University

Your verification code is 308946

1:16 PM (14 minutes ago)



AUCSE University

to me

Your verification code is 31686

1:37 PM (13 minutes ago)





FixIt

Help Us, Help You

Login

Code:

A text input field containing the number "31686". The field has a thin orange border.A light gray rectangular button with the word "Submit" centered in a small, dark gray font.

15:37

VoIP LTE1 .lll 31%



FixIt

Help Us, Help You

Login

Done

15:38 31%



FixIt

Help Us, Help You

Click Picture

Upload Picture



Any other information



15:41

32%



FixIt

Help Us, Help You



Retake Picture

Change Picture



Any other information





FixIt

Help Us, Help You



Retake Picture

Change Picture



Any other information

Submit





FixIt

Help Us, Help You



Retake Picture

Change Picture



Garbage thrown beside the bins.

Submit



15:44

VoIP LTE1 33%



FixIt

Help Us, Help You



Retake Picture

Change Picture



Garbage thrown beside the bins.

Submit

Sending Details...

15:44



VoIP



LTE1



33%



FixIt

Help Us, Help You

New Case

Quit

Sending Details...



15:44

VoLTE 33%



FixIt

Help Us, Help You

New Case

Quit

Thank You for Helping





Example –
Solving a Case

18:59

VoIP LTE1 .lll 73%



FixIt Admin

Help Us, Help You

Login

Username:

Username

Password:

Password

Login



FixIt Admin

Help Us, Help You

Login

Username:

admin

Password:

.....

Login

19:04

75%



FixIt Admin

Help Us, Help You

Case 1



FixIt Admin

Help Us, Help You

Email: example@example.com



Take Picture

Upload Picture



Longitude: 55.29956

Latitude: 25.25132

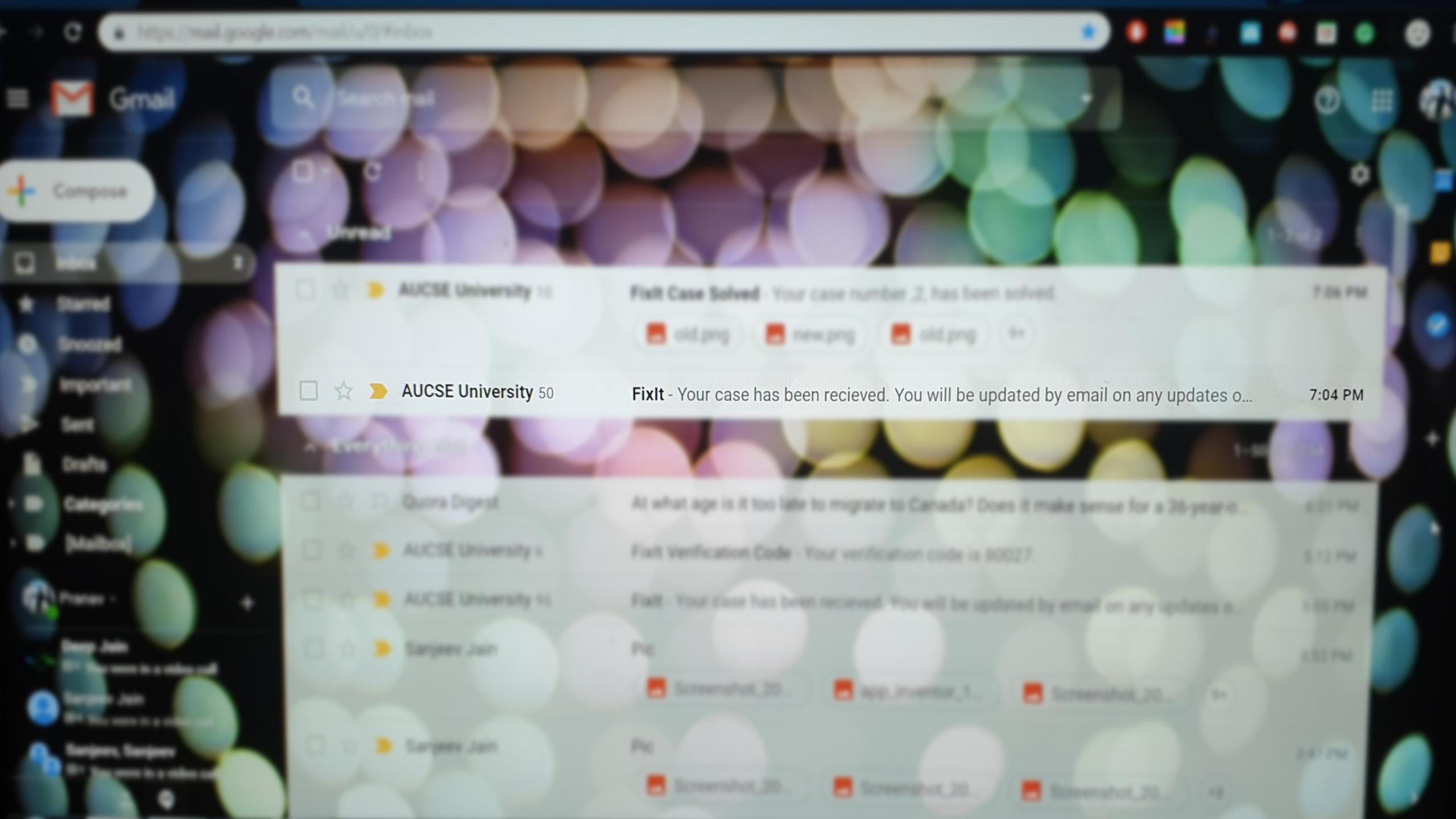
Remarks: Garbage thrown outside the bins.

Date: 19 - 4 - 2019

Time: 19:3

Comments:

Back





Gmail



Compose



Inbox



Starred



Important



Sent



Drafts



Categories



Labels



Priority



Delete



Forward



Reply



Reply all



Compose

FixIt ➔ Inbox



AUCSE University <auscseuniversity@gmail.com>
to me ▾

5:06 PM (2 hours ago)



Your case has been received. You will be updated by email on any updates on your case.

AUCSE University <auscseuniversity@gmail.com>

To: me ▾

...

5:06 PM (2 hours ago)



AUCSE University <auscseuniversity@gmail.com>

To: me ▾

...

5:06 PM (2 hours ago)



AUCSE University <auscseuniversity@gmail.com>

To: me ▾

...

5:06 PM (2 hours ago)





FixIt Admin

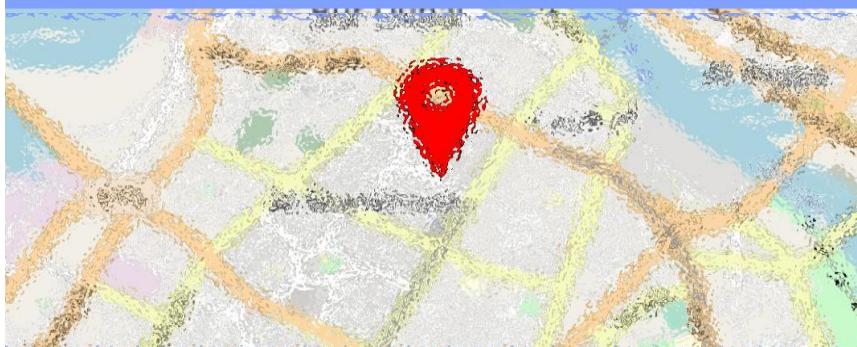
Help Us, Help You

Email: example@example.com



Reclick Picture

Upload Picture



Longitude: 55.29956

Latitude: 25.25132

Remarks: Garbage thrown outside the bins.

Date: 19 - 4 - 2019

Time: 19:3

Comments:

Back



FixIt Admin

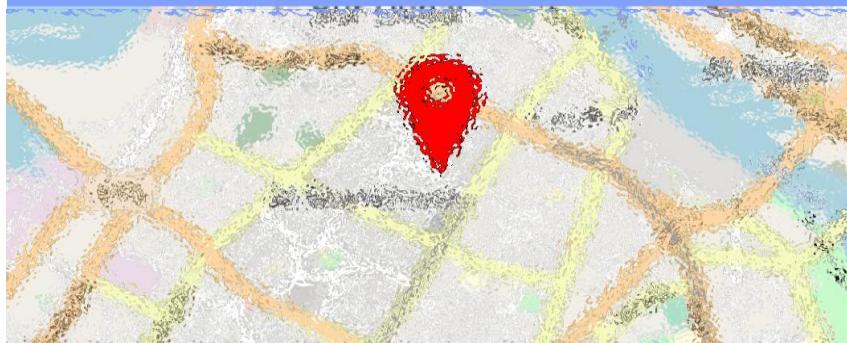
Help Us, Help You

Email: example@example.com



Reclick Picture

Upload Picture



Longitude: 55.29956

Latitude: 25.25132

Remarks: Garbage thrown outside the bins.

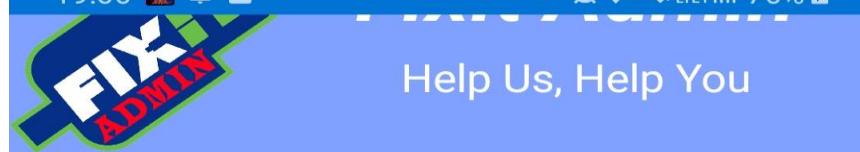
Date: 19 - 4 - 2019

Time: 19:3

Comments: Garbage has been cleared.

Back

Submit

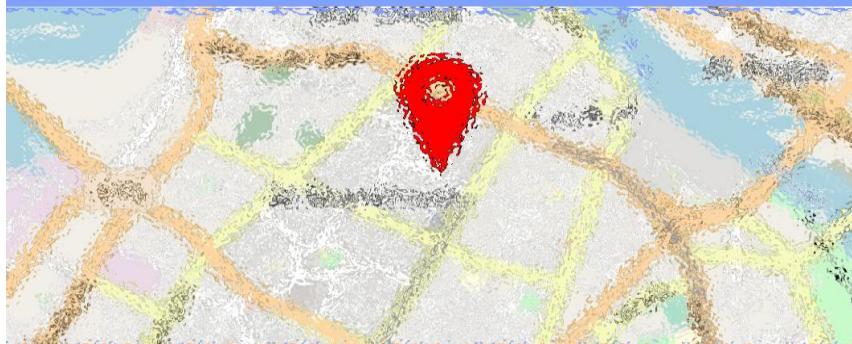


Email: example@example.com



Reclick Picture

Upload Picture



Longitude: 55.29956

Latitude: 25.25132

Remarks: Garbage thrown outside the bins.

Date: 19 - 4 - 2019

Time: 19:3

Comments: Garbage has been cleared.

Back

Submit

Sending Comments...

19:06

76%



FixIt Admin

Help Us, Help You

No Cases left

Gmail

Compose

Inbox

Starred

Shredded

Important

Sent

Drafts

Categories

[Mailbox]

Phrases

Deep Jain

Temporary Jain

Sanjeev, Sanjeev

Search mail

Unread

AUCSE University 10

FixIt Case Solved - Your case number 1 has been solved.

old.png new.png old.png 9+

7:06 PM

AUCSE University 10

FixIt - Your case has been received. You will be updated by email on any updates o... 7:04 PM

Quora Digest

At what age is it too late to migrate to Canada? Does it make sense for a 36-year-o... 6:01 PM

AUCSE University 1

FixIt Verification Code - Your verification code is 800027. 6:12 PM

AUCSE University 11

FixIt - Your case has been received. You will be updated by email on any updates o... 5:05 PM

Sanjeev Jain

Pic

Screenshot_20...

App Inventor_1...

Screenshot_20...

Pic

Screenshot_20...

Screenshot_20...

9+

3:53 PM

3:53 PM

3:47 PM

3:47 PM

Gmail

Compose

Inbox

Starred

Important

Sent

Drafts

Categories

[Inbox]



Praveen

Starred

New from AUCSE University

Important

New from AUCSE University

New from AUCSE University



AUCSE University <aucseuniversity@gmail.com>

to me ▾

...

7:06 PM (2 minutes ago)



2 Attachments



Thank you!

Thank you for your assistance.

Thanks a lot.

Reply

Forward



TOGETHER WE
DREAM TO
ACHIEVE

