

April 16, 2015

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Sai Pranava Alambaram 337 Firwood Dr Apt#C Dayton, OH 45419

Student Resources (SPC) Ltd., a UnitedHealth Group Company, is pleased to be your student health insurance provider.

Attached are two ID cards for the 2014-2015 policy year; on the left is your student health insurance ID card and on the right is your UnitedHealth Allies discount ID card.

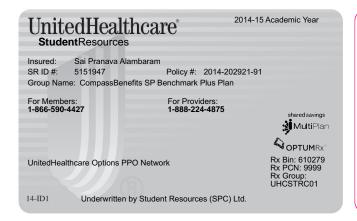
**Student Health Insurance ID Card:** Please present your ID card each time you receive medical services to ensure proper eligibility verification and claims processing. Medical services include visits to physicians and other providers and pharmacy services, if applicable. Please be sure to include your SR ID (unique 7 digit number), printed on the card below, when submitting claims or making inquiries regarding your eligibility.

You can access your benefit plan information 24 hours a day, 7 days a week at <a href="www.uhcsr.com">www.uhcsr.com</a>, under Find My School's Plan. While at the web-site, you can also create a My Account, which will give you access to view coverage information and claim status, submit accident details, update other insurance information, or assign a personal representative. Other features available, depending on your plan, include locating a provider or a pharmacy. A number of these features can also be accessed using a Smartphone through our mobile site at <a href="https://my.uhcsr.com">https://my.uhcsr.com</a> or with our new mobile app, available through the Apple App Store and Google Play. If you need assistance, please call our Customer Service Representatives at the toll-free number on your student health insurance ID card.

**UnitedHealth Allies discount card:** The UnitedHealth Allies discount program typically provides savings of 5-50% on health and wellness services, including dental and vision services. Simply log in to <a href="www.sr.unitedhealthallies.com">www.sr.unitedhealthallies.com</a> to download the member handbook, locate providers and learn more about each savings opportunity. The UnitedHealth Allies discount program is not insurance and is provided by OptumHealth as a value-added benefit.

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Attached is your new UnitedHealthcare ID card. The ID card contains important phone numbers and claim filing instructions.





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Submit claims to the company within 90 days after the date of service. Please mail all medical and hospital bills along with the insured student's name and patient's name, SR ID number, address, and the name of the college or university under which the student is insured to the address listed on this card.

Send claims to: For emergencies while traveling call: FrontierMEDEX

**Student**Resources

PO Box 809025 1-800-527-0218 in the US

Dallas, TX 75380-9025 1-410-453-6330 Collect outside the US

Electronic Payer ID #: 74227 ID # 355751

For Hospital pre-admission notification call United Healthcare at 1-877-295-0720.

## NOTICE TO ALL HEALTHCARE PROVIDERS

This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.

www.uhcsr.com