

# Reference-Free Word- and Sentence-Level Translation Evaluation with Token-Matching Metrics

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## Abstract

Many modern machine translation evaluation metrics like BERTScore, BLEURT, COMET, MonoTransquest or XMoverScore are based on black-box language models. Hence, it is difficult to explain why these metrics return certain scores. This year’s Eval4NLP shared task tackles this challenge by searching for methods that can extract feature importance scores that correlate well with human word-level error annotations. In this paper we show that unsupervised metrics that are based on token-matching can intrinsically provide such scores. The submitted system interprets the similarities of the contextualized word-embeddings that are used to compute (X)BERTScore as word-level importance scores. We make our code available<sup>1</sup>.

## 1 Introduction

In recent years, machine translation evaluation metrics constantly improved in their correlation with human judgements (e.g. Mathur et al., 2020; Specia et al., 2020). However, this improvement comes at a loss of understandability. Early metrics such as BLEU (Papineni et al., 2002) and METEOR (Lavie et al., 2004; Banerjee and Lavie, 2005) follow a clearly defined algorithm without learnable weights. Therefore, these metrics are interpretable by design and could even be computed per hand. Newer metrics such as BERTScore (Zhang et al., 2020), BLEURT (Sellam et al., 2020), COMET (Rei et al., 2020a), MonoTransquest (Ranasinghe et al., 2020a,b), MoverScore (Zhao et al., 2019) or XMoverScore (Zhao et al., 2020) instead leverage transformer (Vaswani et al., 2017) based language models. As these base their predictions on thousands of learned parameters, they are too complex to understand without employing further techniques. Such techniques that aim to support the

understanding of black-box models are the scope of XAI (eXplainable Artificial Intelligence) (e.g. Carvalho et al., 2019; Bodria et al., 2021).

This year’s Eval4NLP shared task (Fomicheva et al., 2021a) considers to what extent XAI techniques extract feature importance scores from metrics that correlate with word-level error annotations. Some embedding based metrics, such as MoverScore, XMoverScore and BERTScore can be categorized as *unsupervised matching* (Yuan et al., 2021). These metrics are unsupervised, as they are not fine-tuned on human annotated translation scores. And they perform *matching*, as the sentence-level score is calculated based on how well each token in one sentence matches to tokens in the other sentence.

This work evaluates the usage of the token-level matches of BERTScore and XMoverScore as feature-importance explanation of the sentence-level score. It was conducted as part of a master thesis by Leiter (2021).

## 2 Related Work

This system paper is related to work in the fields of machine translation evaluation metrics and explainable artificial intelligence.

### 2.1 Metrics

A large number of metrics has been proposed to grade the quality of machine translations (e.g. Mathur et al., 2020; Specia et al., 2020). Reference-based metrics grade machine translations based on one or more reference translations. Reference-free metrics grade machine translations based on the source sentence. Due to the structure of the shared task this paper considers reference-free metrics, in specific BERTScore (Zhang et al., 2020) with multilingual language embeddings (reference-free usage is proposed by Zhou et al., 2020; Song et al., 2021) and XMoverScore (Zhao et al., 2020). To differentiate, we will refer to the reference-free BERTScore

<sup>1</sup><https://github.com/Gringham/WordAndSentScoresFromTokenMatching>

as *XBERTScore*. Other reference-free metrics are for example MonoTransquest (Ranasinghe et al., 2020a,b) and COMET for quality estimation (Rei et al., 2020b). Many reference-free metrics have been enabled by the pre-training of multilingual language models on large scale datasets. Examples are multilingual BERT (Devlin et al., 2018) and XLM-Roberta (Conneau et al., 2020). The discussed metrics produce a single score per translation. In contrast, word-level metrics such as the metrics by Lee (2020) and Ranasinghe et al. (2021) predict word-level errors. Word-level metrics are closely related to the goal of the Eval4NLP shared task, as the extracted feature importance scores are evaluated with word-level error annotations (Fomicheva et al., 2021a).

## 2.2 Explainable Artificial Intelligence

As summarized in related surveys (e.g. Carvalho et al., 2019; Lertvittayakumjorn and Toni, 2021; Linardatos et al., 2021), explainability techniques can be categorized along several dimensions. Intrinsic (self-explaining) models explain their output during the original computation, while post-hoc methods are applied afterwards. Model-agnostic techniques can be applied to any model, while model-specific techniques are specific to certain architectures. Also, global methods try to explain a model as a whole, while local methods give insights into single pairs of input/output.

The goal of the Eval4NLP shared task is the extraction of feature importance scores as word-level error indications (Fomicheva et al., 2021a), i.e. each input feature (here tokens) should be assigned a score of how important it is for a predicted output. As these are assigned per input, they can be counted towards the local techniques. Further, the methods proposed in this paper are intrinsic and model specific. Note that even though the model itself produces the explanation, i.e. a token level output, the approaches we present do not explain the internal workings of the underlying language model.

Other model-specific post-hoc feature importance methods are, for example, Integrated Gradients (Sundararajan et al., 2017), DiffMask (De Cao et al., 2020) and (Guan et al., 2019). Model-agnostic post-hoc feature importance methods are for example LIME (Ribeiro et al., 2016), SHAP (Lundberg and Lee, 2017) and Input Marginalization (Kim et al., 2020). Fomicheva et al. (2021b)

present the first evaluation of explainability techniques in the same context as the shared task.

## 3 Feature Importance from Token-Matching

In this section we describe the extraction of word-level importance scores from *XBERTScore* and *XMoverScore*. In specific, we consider that words that are well aligned between source and translation are important for the sentence-level score and are likely to be correct translations. If a word does not align well, it is likely to be an error. Hence, the maximal similarity (or minimal dissimilarity) of each word between source and translation can be interpreted as word-level (importance) score. We choose  $x = (x_1, \dots, x_n)$  to represent a source sentence and  $y = (y_1, \dots, y_m)$  to represent a translation where  $x_i$  and  $y_j$  refer to arbitrary token embeddings in  $x$  and  $y$ .

### 3.1 XBERTScore

*XBERTScore* computes a reference-free sentence score as follows (Zhang et al., 2020; Zhou et al., 2020; Song et al., 2021):

1. A multilingual pre-trained transformer model is chosen and contextualized embeddings are extracted for each word in translation and source. These are obtained by performing a forward pass and extracting the hidden states at a layer of choice.
2. A matrix  $S \in \mathbb{R}^{n \times m}$  of cosine similarities between each embedding of source and translation is constructed. In other words, entries in  $S$  are computed as  $S_{ij} = \frac{x_i^T y_j}{\|x_i\| \|y_j\|}$ .
3. Two vectors  $x_{max}$  and  $y_{max}$  are determined.  $x_{max}$  contains the maximum similarity of each token in  $x$  to tokens in  $y$ :

$$x_{max} = (\max S_{1,*}, \dots, \max S_{n,*})$$

Respectively  $y_{max}$  contains the maximum similarity to each token in  $y$  to tokens in  $x$ :

$$y_{max} = (\max S_{*,1}, \dots, \max S_{*,m})$$

4. Zhang et al. (2020) propose three different scores:  $R_{BERT}$ ,  $P_{BERT}$  and  $F_{BERT}$ .  $R_{BERT}$  computes the recall  $R_{BERT} = \text{mean}(x_{max})$ .  $P_{BERT}$  computes the precision  $P_{BERT} = \text{mean}(y_{max})$ . The  $F_{BERT}$ -Score is computed as  $2 \frac{P_{BERT} * R_{BERT}}{P_{BERT} + R_{BERT}}$ .

System	Hypothesis			Source			Pearson
	AUC	AP	RtopK	AUC	AP	RtopK	
XBERTScore(XLMR)	0.741	0.600	0.485	0.734	0.579	0.448	0.520
XBERTScore(XLMR <sub>NLI1</sub> )	0.772	0.640	0.523	0.753	0.606	0.475	0.575
XBERTScore(XLMR <sub>NLI2</sub> )	0.757	0.628	0.518	0.747	0.597	0.464	0.575
XBERTScore(XLMR <sub>Ensemble</sub> )	0.778	0.655	0.540	0.755	0.608	<b>0.481</b>	<b>0.582</b>
XBERTScore(mBERT)	0.673	0.506	0.396	0.683	0.514	0.377	0.303
XBERTScore(mBART)	0.648	0.504	0.392	0.664	0.503	0.378	0.255
XMoverScore(mBERT)	0.676	0.528	0.425	0.660	0.503	0.372	0.530
XMoverScore(mBERT)-KEEP	0.746	0.608	0.497	0.731	0.571	0.432	0.52
XMoverScore(XLMR <sub>Ensemble</sub> )-KEEP	<b>0.781</b>	<b>0.658</b>	<b>0.544</b>	<b>0.759</b>	<b>0.609</b>	0.479	0.543
XMoverScore + SHAP (Baseline)	0.593	0.444	0.338	0.513	0.394	0.262	0.415

Table 1: Results on the et-en dev set of the shared task. Metrics for word level outputs are Area Under the Curve, Average Precision and Recall at top K. The sentence-level correlation to human judgements is denoted as Pearson.

System	Hypothesis			Source			Pearson
	AUC	AP	RtopK	AUC	AP	RtopK	
XBERTScore(XLMR)	0.818	0.685	0.507	0.779	0.599	0.466	0.742
XBERTScore(XLMR <sub>NLI1</sub> )	0.837	0.710	0.584	0.798	0.632	0.514	0.765
XBERTScore(XLMR <sub>NLI2</sub> )	0.828	0.705	0.589	0.801	<b>0.658</b>	<b>0.531</b>	0.763
XBERTScore(XLMR <sub>Ensemble</sub> )	<b>0.848</b>	<b>0.730</b>	<b>0.615</b>	<b>0.808</b>	0.652	0.525	<b>0.770</b>
XBERTScore(mBERT)	0.777	0.613	0.491	0.749	0.567	0.433	0.645
XBERTScore(mBART)	0.738	0.587	0.473	0.738	0.591	0.474	0.556
XMoverScore(mBERT)	0.719	0.562	0.450	0.705	0.537	0.427	0.634
XMoverScore(mBERT)-KEEP	0.790	0.636	0.505	0.759	0.584	0.461	0.623
XMoverScore(XLMR <sub>Ensemble</sub> )-KEEP	0.842	0.721	0.607	0.794	0.624	0.497	0.725
XMoverScore + SHAP (Baseline)	0.641	0.462	0.341	0.541	0.384	0.265	0.638

Table 2: Results on the ro-en dev set of the shared task. Metrics for word level outputs are Area Under the Curve, Average Precision and Recall at top K. The sentence-level correlation to human judgements is denoted as Pearson.

5. They describe further steps such as idf-weighting and rescaling of scores, which we don't apply in this paper. Idf-weighting over many sentences potentially increases the sentence level scores.

Zhang et al. (2020) compute  $R_{BERT}$  and  $P_{BERT}$  from embeddings in a single formula. In above's description we describe the construction of the matrix  $S$  and the vectors  $x_{max}$  and  $y_{max}$  as extra steps, as we interpret these vectors as token-level importance scores. To explain, we treat  $x_{max_i}$  as the importance score for embedding  $x_i$  in  $x$  (and the token at the  $i$ -th position of  $x$ ), the same applying for  $y$ .

Many language-models use sub-word tokenization (e.g. Sentencepiece (Kudo and Richardson, 2018)), so that the importance-scores are at a sub-word level. To receive word-level scores, we parse the scored tokens to be aligned with the input sentences. Multiple scores that belong to a single word

are averaged. If a token did not receive a score, e.g. as punctuation was dropped (see XMoverScore(mBERT) in section 4), we assign the score of the previous token.

To further improve the correlation to word-level error annotations, we ensemble word-level and sentence-level ( $F_{BERT}$ ) scores by summing them across different models:

$$F_{ensemble} = \sum_{i=1}^z F_{BERT_i}$$

$$x_{max_{ensemble}} = \sum_{i=1}^z x_{max_i}$$

Here,  $F_{BERT_i}$  denotes the XBERTScore returned by using the  $i$ -th of  $z$  models to extract contextualized embeddings and  $x_{max_{ensemble}}$  describes the element-wise sum of respective  $x_{max}$  vectors. Again,  $x_{max_{ensemble_i}}$  is treated as importance score for embedding  $x_i$  in  $x$ .  $y_{max_{ensemble}}$  is calculated analogous.

In section 4, the F-Score is evaluated in terms of its pearson correlation to sentence-level scores.  $x_{max_{ensemble}}$  is evaluated in terms of its correlation to word-level error annotations of the source and  $y_{max_{ensemble}}$  is evaluated in terms of its correlation to word-level error annotations of the hypothesis.

### 3.2 XMoverScore

Zhao et al. (2020) propose XMoverScore (XMS), a metric that matches n-grams of tokens based on the word mover’s distance (WMD) (Kusner et al., 2015). In the case of unigrams, they first compute a matrix  $C \in \mathbb{R}^{n \times m}$ , with  $C_{ij} = ||x_i - y_j||_2$ . Then, based on C, they minimize the WMD to determine the optimal alignment between the two sentences.

Using the same notation as for XBERTScore, we obtain token-level scores as follows:

$$x_{min} = (\min C_{1,*}, \dots, \min C_{n,*})$$

$$y_{min} = (\min C_{*,1}, \dots, \min C_{*,m})$$

As for XBERTScore, we obtain word-level scores by aligning the token-level scores based on the input sentences. Again, word- and sentence-level scores can be ensembled via summation.

Zhao et al. (2020) further improve the sentence-level score by remapping the token-embeddings and employing a target-side language model. The remapping assumes that tokens in the cross-lingual embedding space are not fully aligned between languages. They propose two techniques for mitigation. Linear cross-lingual projection (CLP) learns a projection matrix that projects tokens of the source language such that the distance to tokens of the target language is minimized. Universal language mismatch-direction (UMD) determines a global direction along which the embeddings of two languages are misaligned. Then the projection along this direction is subtracted from each embedding. Both techniques use embeddings that were aligned using small parallel corpora. Zhao et al. (2020) employ the target-side language model as an additional measure of fluency of translations. In our experiments we do not use this model, as it might lower the degree to which the word-level scores explain the sentence-level scores.

### 3.3 Inversion

In the Eval4NLP shared task errors are considered as important for the sentence-level score (Fomicheva et al., 2021a), i.e. they should receive a higher feature-importance than correct words.

Hence, we invert the word-level scores and use  $-x_{max}$  and  $-y_{max}$  for XBERTScore (likewise  $-x_{min}$  and  $-y_{min}$  for XMoverScore).

## 4 Experiment Setup

We calculate word- and sentence- level scores for the dev sets<sup>2</sup> of the Eval4NLP shared task (Fomicheva et al., 2021a), which are a subset of the MLQE-PE corpus by Fomicheva et al. (2020b,a). The organizers provide 1000 samples for the *ro-en* (Romanian-English) and *et-en* (Estonian-English) language pairs each. For every sample they provide a source sentence, a translation, a sentence-level ground truth score and word-level ground truth labels for source and translation. On the word-level they label a word with 1 if it is erroneous and 0 if it is correct.

Zhao et al. (2019) show that the usage of language models fine-tuned for Natural Language Inference (NLI) improves the results of MoverScore. Therefore, we evaluate models fine-tuned for NLI for XBertScore and XMoverScore. The results of the following configurations are reported:

- **XBERTScore(XLMR)**: XBERTScore using the pre-trained XLMR-large model (Conneau et al., 2020).
- **XBERTScore(XLMR<sub>NLI1</sub>)**: XBERTScore using an XLMR-large model fine-tuned on XNLI (Conneau et al., 2018) from the Huggingface model hub<sup>3</sup>.
- **XBERTScore(XLMR<sub>NLI2</sub>)**: XBERTScore using another XLMR-large model fine-tuned on XNLI (Conneau et al., 2018) and ANLI (Nie et al., 2020) from the Huggingface model hub<sup>4</sup>.
- **XBERTScore(XLMR<sub>Ensemble</sub>)**: An ensemble version of the three models above that uses the ensembling step described in section 3.1.
- **XBERTScore(mBERT)**: XBERTScore using multilingual BERT (Devlin et al., 2018) to extract contextualized embeddings.

<sup>2</sup><https://github.com/eval4nlp/SharedTask2021/tree/main/data/dev>

<sup>3</sup><https://huggingface.co/joeddav/xlm-roberta-large-xnli>

<sup>4</sup><https://huggingface.co/vicgalle/xlm-roberta-large-xnli-anli>



- **XBERTScore(mBART):** XBERTScore using mBart-large 50 many-to-many (Tang et al., 2020).
- **XMoverScore(mBERT):** We report the scores for XMS<sup>5</sup> with unigrams and CLP remapping mode. XMS is based on the 12th layer of multilingual BERT.
- **XMoverScore(mBERT)-KEEP:** The original implementation of XMS by Zhao et al. (2020) drops embeddings of sub-words that are not the start of a word as well as punctuation. This configuration keeps them during the computation.
- **XMoverScore(XLMR<sub>Ensemble</sub>)-KEEP:** XMS using the ensemble configuration described for XBERTScore above. Additionally, CLP and UMD mappings were trained on 30k sentences for each ensembled model and respective layer. The scores were summed across CLP and UMD mappings. Embeddings of punctuation and sub-words were kept.
- **XMoverScore+SHAP (Baseline):** A baseline copied from the shared task (Fomicheva et al., 2021a). The output score of XMS is explained with SHAP (Lundberg and Lee, 2017).

The result of (X)BERTScore by Zhang et al. (2020) depends on the choice of the layer to extract embeddings from. For the models already included in their library<sup>6</sup>, we use the layers they tested perform best in a reference-based setting. For XLMR-NLI1 we choose layer 16 and for XLMR-NLI2 we choose layer 17, which we determined to perform best on a small subset of *et-en* data from the MLQE-PE corpus. Appendix A lists hashes produced by the BERTScore library that summarize the configurations. For XMoverScore(XLMR<sub>Ensemble</sub>)-KEEP we choose the same layers.

The word-level scores are evaluated with Area Under the Curve (AUC), Recall at top K (RtopK) and Average Precision (AP) using the implementation by the organizers of the Eval4NLP shared task<sup>7</sup>.

<sup>5</sup>[https://github.com/AIPHES/ACL20-Reference-Free-MT-Evaluation/blob/master/score\\_utils.py](https://github.com/AIPHES/ACL20-Reference-Free-MT-Evaluation/blob/master/score_utils.py)

<sup>6</sup>[https://github.com/Tiiiger/bert\\_score](https://github.com/Tiiiger/bert_score)

<sup>7</sup><https://github.com/eval4nlp/SharedTask2021/blob/main/scripts/evaluate.py>

## 5 Results

Table 1 and 2 show the results for the different configurations and language pairs. Metrics based on XLMR-large achieve the highest correlations. This is expected as it uses 24 layers in contrast to mBERT and mBART (encoder) with 12 layers. Also, the models fine-tuned for NLI perform better than the pre-trained XLMR model. Amongst all configurations, the XLMR-Ensembles perform best. Only for the AP and RtopK of the source in *ro-en* a single NLI model performed better. XMoverScore(mBERT)-KEEP achieves higher word-level scores than XBERTScore(mBERT), which indicates the successfulness of the applied remapping of embeddings. XMoverScore(mBERT) is worse at the word-level, as the scores of the dropped punctuation are inferred from the previous token. Further, XMoverScore(mBERT) being worse than XBERTScore(mBERT) on sentence-level might be caused by XMS using the 12th layer instead of the 9th. XMoverScore(XLMR<sub>Ensemble</sub>)-KEEP, which also uses remappings, achieves slightly higher word-level correlations than XBERTScore(mBERT) for *et-en* but not for *ro-en*. This indicates that the applied remapping techniques are less effective for XLMR-large. Another interesting observation is that the sentence-level scores of XBERTScore with mBERT and mBART are much lower than the others for *et-en*, suggesting a weakness of these embeddings when compared with greedy matching rather than XMS’s word mover’s distance.

In the test-phase of the shared task we submitted XBERTScore(XLMR<sub>Ensemble</sub>), which achieved its highest rank for the zero-shot language pair *ru-de* (Russian-German) and its lowest rank for *de-zh* (German-Chinese). For the latter one, the sentence scores even had a negative correlation. The cause of this remains to be investigated in the future.

## 6 Conclusion

In this paper we have evaluated XBERTScore and XMoverScore for word-level error annotations in a reference-free setup. The best reported configurations are based on multiple XLMR models. For future work it might be interesting to apply XLMR models that are remapped with novel cross-lingual alignment techniques. Also, it could be considered to incorporate the token-probabilities of the target-side language model of XMS into the word-level scores.

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## A BERTScore Hashes

The BERTScore library by [Zhang et al. \(2020\)](#) provides a function to generate hashes of the metric’s configuration to allow better reproducibility<sup>8</sup>. Here we list the hashes of the configurations we used:

- **XBERTScore(XLMR):**  
xlm-roberta-large\_L17\_no-idf\_version=0.3.10(hug\_trans=4.4.0)
- **XBERTScore(XLMR\_NLI1):**  
joeddav/xlm-roberta-large-xnli\_L16\_no-idf\_version=0.3.10(hug\_trans=4.4.0)
- **XBERTScore(XLMR\_NLI2):**  
vicgalle/xlm-roberta-large-xnli-anli\_L17\_no-idf\_version=0.3.10(hug\_trans=4.4.0)
- **XBERTScore(XLMR\_Ensemble):**
  - xlm-roberta-large\_L17\_no-idf\_version=0.3.10(hug\_trans=4.4.0)
  - joeddav/xlm-roberta-large-xnli\_L16\_no-idf\_version=0.3.10(hug\_trans=4.4.0)
  - vicgalle/xlm-roberta-large-xnli-anli\_L17\_no-idf\_version=0.3.10(hug\_trans=4.4.0)
- **XBERTScore(mBERT):**  
bert-base-multilingual-cased\_L9\_no-idf\_version=0.3.10(hug\_trans=4.4.0)
- **XBERTScore(mBART):**  
facebook/mbart-large-50-many-to-many-mmt\_L12\_no-idf\_version=0.3.10(hug\_trans=4.4.0)

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<sup>8</sup>[https://github.com/Tiiiger/bert\\_score](https://github.com/Tiiiger/bert_score)