



# MONIKA BORUDE

Software Developer

IT professional with 4.5 years of experience.

Proficient with Java, SpringBoot, Microservices, Experience in Continuous Integration projects following Agile Methodologies. Keen and quick learner, Supportive and enthusiastic team player dedicated to streamlining process and efficiently resolving project issues. Willing to take ownership of core components.

## CONTACT

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## KEY SKILLS

Core java, Java8, JDBC, Servlet, Spring MVC, SpringBoot.

## TECHNICAL SKILLS

**Programming Language:**

Java.

**Databases:** SQL.

**Platforms:** Windows, Unix.

**Tools:** Eclipse, IntelliJ, JIRA, OpenShift, Jenkins.

**Testing Skills:** Junit, Testing.

**Product:** Amdocs Billing System.

## ADDITIONAL INFORMATION

Languages: English, Hindi, Marathi

Interest: Drawing, DIY.

## EDUCATION

**BE (COMPUTER SCIENCE)**

2010 -2014

G.H.R.I.E.T college of Engineering & Technology, Pune.

**Diploma in Computer Science**

2007-2010

J.S.P.M Collège, Pune.

## WORK EXPERIENCE

**Amdocs Development Center India LLP**

**Software Support Specialist |June,2017–Present(4.5years):**

**Project (2020–2021) : Voucher Management Micro-Service.**

Working as a microservice developer for RnD project. The responsibilities include developing new micro services for achieving new functionalities for the product. It involves multiple microservices that work together in cloud environment to manage millions of request per/min.

**Project (2018-2021): Amdocs Billing Product (ABP), Turbocharging 8.1,9.1,10,20,21.**

Sound knowledge of Billing

Troubleshoot and investigation of issues which involves Code/ Log/Data level analysis.

Impact assessments of production issues/defects to determine the business impact (revenue loss /overcharging) and communicate accordingly to client to help take necessary actions from business point of view such as adjustments, credits etc.

Weekly Defect review meetings with Customer.

Communicating with internal/external customers to enhance the understanding of customer problems and verifying that an appropriate resolution has been applied.

**Project :2017-2018: APRM Product.**

Worked on CFD for Globe account for upgrade.

Responsible for application development and maintenance.

Implemented over a new application features, including a full upgrade in front-end architecture of both the main application and its support tool Creating/Designing new business flow as per the requirement.

Collaboration with Product Owner/Software Architect for new enhancements

Debugging business flows.

Providing guidance to Development and Testing teams.

Fixing issues reported by Delivery Team, Production Team.