aws ✓ CERTIFIED

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Professional Experience

Parametric Technology Corporation (PTC)
02nd January,17 to Present

Designation: Cloud Services Support Administration, Associate (02 January'17 to December'17)

- Managing low disk space issues in linux servers.
- Monitoring CPU, Memory, Disk usages, running process by using necessary commands.
- Creating and maintaining user accounts in Windchill & Flex PLM.
- Preparing the business reports (QBR) to the clients based on daily, weekly & monthly basis.

Designation: Cloud Services Administration (January'18 to Present)

- Providing 24X7 support and working independently on the shifts.

- Working on Service Now ticketing tool.

- Created NAT gateways and instances to allow communication from the private instances to the internet through bastion hosts (North Virginia/Dublin/Frankfurt etc.)

- Experienced in creating multiple VPC's and public, private subnets as per requirement.

- Used IAM for creating roles, users, groups and implemented MFA to provide additional security to AWS account and its resources.

- Developed S3 buckets in the AWS environment to store files, sometimes which are required to serve static content for a web application.

- Working on Route53 in Aws.

- Create and attach volumes on to EC2 instances.

- Sound knowledge of developing and launching EC2 instances using AMI's of Linux.

- Maintained the monitoring and alerting of production and corporate servers using Cloud Watch service as well as configured URL monitoring in Catchpoint tool.

- Setup ELB (Elastic load balancers) to distribute traffic to multiple availability zones.

- Ensured security through security group definitions, route table configuration.

- Setup automatic snapshot while change of EC2 state.

- Experienced in creating RDS instances to serve data through servers for responding to requests.

- Managing monitoring through Power Admin and Catchpoint.

- Experience of configuring Apache server as well as SSL.

- Working on User Management in Linux operating system as well as file permissions.

- Installing Linux OS on VM as per requirement.

- Knowledge of partitioning as well as LVM in Linux.

- Sound knowledge of Bash scripting.

Tools Used: Salesforce/Service Snow/SharePoint/AWS console/Catchpoint

Technical Support Engineer	IBM-Off Role
09th Feb'2016 – August 2016	(Gurgaon)

➢ Working onsite in a four-member team for IBM which is supporting Bharti Airtel in IT Infrastructure and Application services.

➢ Working on GIAMA (server management tool) towards Identity and Access Management across multiple OSs such as windows, unix, etc.

➢ Generate weekly, monthly and quarterly report towards progress reporting.

➢ Support cyber security team for Internal Audit through adhoc report generation utilizing CyberArk tool.

Educational Qualification:

Batch	Course	Institution	Score
2011-15	B. Tech Electronics & comm. Engg.	Shankara Institute Of Technology, Jaipur	71%
2011	10+2 (CBSE)	B.D. Public School, Patna	64.2%
2009	10 (CBSE)	Baldwin Academy, Patna	70.4%

Certifications:
➢ AWS CERTIFIED SOLUTION ARCHITECT – ASSOCIATE

Validation Number J9YLW282CE441DWB
Validate at: http://aws.amazon.com/verification

Other Activities & Awards:
➢ Awarded Certificate from "PARLE POPPINS" for "The Poppins Master Artist".

➢ Participated In i-next Bikeathen'09 rally organised by "HERCULES".

➢ Participated in ANNUAL QUIZ-2006, organized by "Kabir Peace Mission".

➢ Participated in Quiz Competition in Annual Fest 2014.

➢ Participated in Blood Donation Camp organised by HDFC BANK.

➢ Participated in LAN Gaming competition in Annual Fest 2014/15.

➢ Participated in the workshop on "EMBEDDED SYSTEM DESIGN" organised in 2013.

➢ PARTICIPATED IN THE WORKSHOP ON "EMBEDDED SYSTEM DESIGN" ORGANISED IN 2014.