

Sivakumar Malliah

Contact# : 9600855448

Email : sivakumar.malliah@gmail.com

Executive/Professional Summary:

Energetic, trusted, and result-oriented Information Technology (IT) professional with outstanding technical solutioning and providing technical guidance

13+ years of IT industry experience in full life cycle of software development process including Requirement Analysis, Design, Development, Testing, Implementation and Maintenance/Support primarily in Java/J2EE and other echo systems

Demonstrates strong leadership, technical solutions, technical guidance, quick learning ability, communications, supporting the team to meet the delivery deadlines,

Lead multidisciplinary teams resulting in completed the projects on time, grooming the newly joined team on both technical and functional knowledge

Professional Experience:

Technical Lead / Project Lead

Atos Syntel, Chennai

Mar-2021 – Till Date

Project:

MAGIC- Co-Pay Application Transformation and Modernization: McKesson's co-pay product is essentially a Patient Assistance Program to help patients overcome financial barriers to access and adherence to their therapy by reducing the Patient's out of pocket costs by enrolling them into manufacturer-sponsored copay programs. MAGIC (Modernize And Googlize Incredible Copay) objective is to create an echo system that is designed for business agility, high integrity and ease of config/use will result in lower the total cost of ownership

Responsibilities:

- Single point of contact to ensure the team deliverables from technical and highly effective business service to meet the business objectives
- Manage technical project deliverables, onsite team, customer expectations & relationship for application development and maintenance
- Ensure projects are executed using best practices and methodologies, and in accordance with standard project management methodologies
- Ensure adherence to customer's software development quality metrics & service level agreements (SLA) for application maintenance and application availability
- Providing guidance to the team with respect to future technical requirements for project and plan for technical trainings from both internal/external teams

Java Technical Lead

Scorg International (Deputed Atos Syntel)

Sep-2020 – Feb 2021

Application Transformation and Modernization: allow McKesson to reduce the Organizational Technical Debt and bring agility into the IT system by Streamline & Standardize the Technology Stack. Objective for this initiative is to remove the redundant applications by Incorporating Modern Software development methodology and enable the organization to move from project to product mindset and establish cloud-first development strategy and capabilities for application modernization and cloud transformation across the McKesson business units.

Project:

AIMS-Award Implementation Management System: McKesson's Generics Applications landscape is composed of several desktop applications have inadequate to support the business and aging technology. AIMS application modernization objective is to create an eco-system that is designed for business agility, high integrity and ease of use developed using modern methods and cloud native platforms that will result in a lower cost of ownership.

Responsibilities:

- Manage technical project deliverables, onsite team, customer expectations & relationship for application development and maintenance
- Ensure projects are executed using best practices and methodologies, and in accordance with standard project management methodologies
- Ensure adherence to customer's software development quality metrics & service level agreements (SLA) for application maintenance and application availability
- Providing guidance to the team with respect to future technical requirements for project and plan for technical trainings from both internal/external teams

Technical Lead

DCIS Dot Com Solution, Ooty

Dec-2010 – Oct-2017

Projects:

1. Forms Direct CRM : FormsDirect is a product which automates and digitizing the Form based applications. The Forms Direct CRM helps to manage the relationships and interactions with customers and potential customers in order to improve the service and sales, Apart from handling regular activities like customers queries related orders, payments, refunds and chargeback etc., It also handles customers form status and helps to handle the issues the customer faced in wizard based form application and re-generating the application pdf and helps the reviewer to impersonate user and guide the customer to complete the application and making sure to hide the sensitive data for the reviewer. generates automated campaigns whenever sale made / lead sent by the sales agent

2. Sales Management: Collects and records all the campaign data (including google, bing, yahoo and other third party services both paid and organic leads and also custom campaign from FormsDirect CRM) from all the customer facing websites and segregate the sales volume by vendors, websites and campaign. Same way it collects cost for paid ads and segregates by the vendor, websites and campaign and provides the overall cashflow in various dimensions.

Also helps to calculate the sales agent intensives and KPI metrix

Responsibilities:

- Involved in architectural design
- Responsible for the team deliverables from technical and highly effective business service to meet the business objectives
- Manage technical project deliverables, onsite team, customer expectations & relationship for application development and maintenance
- Ensure projects are executed using best practices and methodologies, and in accordance with standard project management methodologies
- Ensure adherence to customer's software development quality metrics & service level agreements (SLA) for application maintenance and application availability
- Providing guidance to the team with respect to future technical requirements for project and plan for technical trainings from both internal/external teams

Project

Service Desk Management: is a web-based help desk application which helps manage all communications from a single point. It consists of Incident Management, Request Fulfillment, Change Management, Maintenance Management and includes KEDB/CMDB. The system helps to execute all these processes in a controlled manner. The System has flexible escalation process which monitors the activity on each request and escalate to appropriate authority whenever the given duration exceeds perform the certain activity in the process. It provides flexible SLA module through which the SLAs can be configured and generates reports accordingly which shows the performance of the 'Help Desk' and 'Service Fulfillment'. Has provision for integration with other systems through Web Services

Project

FormsDirect: Product which provides ability to create wizard based applications using a team of engineers with less technical knowledge in sort duration and ease of maintenance. Currently the Forms Direct product is used by 'Immigration Direct' to create immigration service related applications and serving the forms on-line in an easy and user friendly manner

Responsibilities:

- Involved in architectural design
- Responsible for the team deliverables from technical and highly effective business service to meet the business objectives
- Manage technical project deliverables, onsite team, customer expectations & relationship for application development and maintenance
- Ensure projects are executed using best practices and methodologies, and in accordance with standard project management methodologies
- Ensure adherence to customer's software development quality metrics & service level agreements (SLA) for application maintenance and application availability
- Providing guidance to the team with respect to future technical requirements for project and plan for technical trainings from both internal/external teams

Skills:

JAVA, SPRING, SPRING BOOT, SPRING DATA, SPRING SECURITY, SPRING CLOUD, Microservices
Hibernate, MySQL, PostgreSQL
REST API, GraphQL
Kafka
Docker, Kubernetes, GCP
Git, github, bitbucket, jira, confluence
Nodejs, Vuejs

Education and Credentials:

- MSc (Master of Science) in Computer Science from Bharadidasan University, India
- B.Sc. (Bachelor of Science) in Computer Science from Bharathiar University, India