

**Vikas Kumar**

V.P.O. –GIGE MAJRA, DISTT MOHALI,  
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**OBJECTIVE**

Seeking a challenging career which will demand the best of my professional ability in terms of technical skills and abilities in the Information Technology Industry that offers me enhancing my current skill and knowledge.

**CURRENT COMPANY DETAIL**

**Company:** Ace Data Devices Pvt Ltd (1<sup>st</sup> August 2018 -Present day)

**Location:** Building No. 5 Tower C, 1916-21 Regus, DLF Cyber City, Gurugram (Currently working from home)

**Designation:** Cloud Engineer

**Company:** Tata Business Support Services (21 Feb 2017- 31 July 2018)

**Location:** B-75, Industrial Area, Chandigarh - 160002, Phase-7, Industrial Punjab

**Designation:** Customer Care Executive

**JOB DISCRIPTION AND RESPONSIBILITIES**

- We are working 24\*7 for Hero, Fortis, RGCI, Anand Rathi, Hamdard, Orbis Financial, HMCMM, JK Cement, Sentis Pharma & Sarens, Sewa Grih Rin Limited
- Providing Cloud Backup Solution & Restoration Services to Client.
- Implementation of new projects.
- Performing POCs for new clients.
- Creating and closing ticket with Dell EMC for Avamar and EMC Networker
- Performed deployment of DS System on AWS Linux Machine with Required and specified Network (VPC), Storage and proper security.
- Also performed SQL database to Postgres 9.6 Database Migration Activity on different client location
- Actively performed in finding solutions for problems like AWS storage related issue, Migration issue, Security issue, also cost estimation of AWS Storage services and worked on Archiving strategies and transferring data through storage Gateway to S3.
- Worked on how cloud endure work.
- Responsible for Installation of Agentless DS Client software on new Client server and registering with CRI.
- Responsible for Configuring the File server, SQL, MySQL, HIS and PACS Application and desktop backups.
- Responsible for Restoration of data, Migration of backup set, Scheduling the backup, Applying the Retention Policy, Adding the notifications to the Backup sets and responsible for deletion and suspend the backup set
- Installation of Agent Based Mobile Client software on customer machine and configuring the backup as per customer requirements.
- Responding to Ticket Management, Client inquiries and request for estimates prior to providing backup services.
- Monitoring the cloud and local backup alerts of each customer in accordance with SLA standard.
- Responsible for Taking Initial Backup of user and uploading on cloud.
- Responsible for Preparing Monthly Cloud Report and Weekly Desktop reports
- Responsible for performing L2&L3 Level Backup work

## CERTIFICATIONS AND TRAININGS

- Amazon Web Services Business Professional
- Amazon Web Services Technical Professional

## TECHNICAL SKILL SET

**AWS Version Control:** Knowledge of GitHub

**AWS Continuous Integration:** Theoretical knowledge of Jenkins

**AWS Configuration Management:** Theoretical knowledge of Puppet

**Containerization:** Docker

**Virtualization:** Amazon Web Services

**AWS Compute Services:** Hands on experience of EC2, S3, Theoretical Knowledge of Elastic Beanstalk and Lambda

**AWS Storage Services:** Simple Storage Service, Theoretical knowledge of EFS

**AWS Networking and content delivery services:** VPC, Theoretical knowledge of Route53, Cloud Front

**AWS Database Services:** RDS, Theoretical knowledge of DynamoDB, Redshift

**AWS Management Services:** CloudWatch, AWS Auto Scaling, CloudTrail, theoretical knowledge of CloudFormation

**AWS Migration and Transfer Service:** Theoretical knowledge of Snowball

**AWS Machine Learning:** Theoretical knowledge of AWS Rekognition, Amazon Polly.

**AWS Identity Service:** IAM

**AWS Customer Engagement Service:** Simple Email Service

**AWS Application Integration Services:** Theoretical knowledge of SNS, SQS, SWF

**Backup Technologies:** EMC NetWorker, Avamar, Asigra

## ACADEMIC CREDENTIALS

DEGREE	INSTITUTION	BOARD	PERCENTAGE
B. Tech	SUSCET Tangori	PTU	74%
Intermediate	GOVT Model Sen. Sec School 3B1 Mohali	PSEB	64%
High School	Govt High School	PSEB	76%

## PERSONAL PARTICULARS

**Date of Birth:** 10<sup>th</sup> Feb 1994

**Languages Known:** English & Hindi

**Permanent Address:** V.P.O. –GIGE MAJRA, DISTT MOHALI, PUNJAB

### STRENGTHS:

- Leadership.
- Responsible.
- Punctuality.
- Organizational skill.
- Friendly.
- Flexible and adaptable to changes and challenges.

**DECLARATION:** I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.