

Vivian Wei

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RELEVANT SKILLS

- Experience with Java, Html, CSS, JavaScript, AngularJS, ASP.NET, C#, jQuery, JSP, XML, MySQL, Oracle and SQL Server
- Experience with MVC, OOPS, Spring, REST, J2EE, Junit, JDBC, SVN, GIT, Tomcat, Apache, IIS, WebLogic, Linux, Window Server, Eclipse and Spring Tool Suite (STS)
- Experienced Software Engineer with education and experience in computer science, medicine and business
- Familiar with fast-paced multi-function work environments
- Valuable experience in software design, development, testing, maintenance
- Strong sense of responsibility, work in an orderly manner, strong understanding and learning ability
- Fluent in Chinese, exceptional English ability

WORK EXPERIENCE

IT Support Technician

Topfresh Asian Grocery

May, 2020 – Present
Charlottetown, PE

- Communicate with the software development team to build and maintain the online store
- Perform tests to ensure that all functions are performing correctly
- Resolve customer issues of using the online store
- Set up and maintain all IT equipment and applications (computer software, hardware, printer, POS, scanners and cash registers)

Owner / Director

EnjoySoft Inc.

2019 - 2020
Charlottetown, PE

- Developed and maintained the ConfPlus Management System
- Provided excellent customer service support
- Resolved customer technical issues, provided user usage data analysis reports
- Designed EnjoySoft website
- Managed the technical team, developed project plans and tracked project progress
- Tested software products
- Taught software language courses using C++ and Scratch

Project Manager

Nanjing ZHIHUIJIA Information Technology Co. Ltd.

2016 - 2018
China

- Developed and maintained the Huijia Web App, Management System and App server-side
- Developed, maintained and executed unit test plans and integrated plans
- Identified issues and repaired any bugs, software deployment, and database backup
- Used Agile practices to manage iOS and Android App development
- Wrote requirements for App development team
- Developed, wrote and executed App test cases, and communicate with the App development team

Manager of Software Product Department & Project Manager

Beijing Incon Electronic Co.

2012 - 2018

Beijing, China

- Designed and developed software for education organization - Teaching Affairs System, Experimental Practice System, Students Management System and MOOC (Massive Open Online Courses)
- Communicated with clients, collected project requirements, and solved technical problems
- Responsible for software product requirement analysis and design
- Responsible for overall software project planning and development

Technical Engineer & Administrative Officer

Tsinghua University, Department of Laboratory Management

2007 - 2012

Beijing, China

- Developed Drug Management Information System for Beijing Tsinghua Changgung Hospital
- Responsible for the management of the central server room of CERS (China Equipment and Education Resource System)
- Maintained servers, storage devices, switches, routers, firewalls, air conditioners, PCs, printers
- Configured and upgraded software
- Set up and maintained databases, FTP, website, mail server, web server
- Made backups and snapshots for the servers and databases
- Wrote requirements document, communicated and collaborated with the software development team

EDUCATION**Master of Computer Software Engineering**

Tsinghua University

July, 2007

Beijing, China

Bachelor of Computer Software Engineering

Tsinghua University

July, 2004

Beijing, China

Bachelor of Business Management

Peking University

Jan. 2004

Beijing, China

Bachelor of Medical Library & Information Science

China Medical University

July, 1999

Shenyang, China

PEI TRAINING AND CERTIFICATIONS**Workplace Essentials / Passport to Employment**

Tourism Industry Association of PEI

Oct. - Nov, 2020

Charlottetown, PE

PEI Best Customer Service

Tourism Industry Association of PEI

Oct. 2020

Charlottetown, PE