

# SAUMYA BAJPAI

## Certified Scrum Master (CSM)

**Address** Noida, India, 201306

**Phone** +91 9899425509

**E-mail** [bajpaisaumya9@gmail.com](mailto:bajpaisaumya9@gmail.com)

**Dob** 19-05-1991

Responsible, Committed and Certified Scrum Master professional with 4 years of experience in coaching and facilitating Scrum teams and with above 8 + years of experience in various development projects. Seek opportunities to transform company practices into fresh, cost-effective solutions leading to more efficient operations.

## Skills

**Certified Scrum Master** (CSM through Scrum Alliance)

Proficient in **Agile and Scrum** methodology

Expertise in **Central Agile (Rally Tool) & Jira Tool**

Expert in **KANBAN** implementation Certified

Tester Advance Level-Test Analyst Certified

Tester FoundationLevel-ISTQB

Conversant with MS Office, Outlook, Excel, PowerPoint

Good knowledge of Quality Tools: **Lean Six Sigma /5S** Lean

Sigma Green Belt Certified (Safran+University)

## Certifications

**Scrum Alliance : Scrum Master (CSM)**

## Work History

Jan'2018-

**Regional Lead**

Current

Idemia(Former Syscom Corp Ltd) , Noida

- Serves the Scrum Team(9 including Developers and PO) in its efforts to deliver value and meet expectations of stakeholders by conducting daily scrum, planning the sprints, demonstrating the sprints, and scheduling process improvementmeetings.
- Provides guidance on the team; helps them along the process of self-governance so they can realize the impact of Agile Scrumframeworks.
- Evaluates the Scrum Maturity of the team; coaches the team to achieve higher levels of maturity and at a pace that is sustainable for theorganization.
- Works to remove all impediments and obstructions to the team'sprogress.
- Endeavors to build a safe environment and promote a productive culture forwork.
- Training and mentoring developers and quality analysts in understanding agilemethodologies
- Promote continuous improvement and help teams to increase productivity

Feb'2014-  
Jan'2018

### **Technical Consultant**

Syscom Corp Ltd, Noida

- Lead the team of 5 along with managing overall customer validation requests for India and sub continentregions
- Understanding the customer requirement/requirement gathering and managing team forquality
- Day to Day team work allocation and periodic follow up's ifrequired
- Monitored Team TAT/ FTR /SLA and maintaining corresponding proper reports for teamdata
- Efficiently prioritizing multiple customer requests along with catering all urgentrequests
- Meeting with the interface teams for the on time and accurate delivery of the order to thecustomer
- Customer QueryHandling
- Ability to technically guide team members on various testingactivities
- Conducting various technical presentations for teamgrooming
- As Product Owner handled Web Portal designing (UI/UX Interfaces) Project (as a part of Process Automation/Business Process Re-engineering) for APAC Clients

Dec'2011-  
Feb'2014

### **Test Engineer**

Syscom Corp Ltd, Noida

- Experience in handling global projects as a Testengineer
- Understanding of life cycle and experience of various processes involved in complete product Test Life Cycle, i.e. understanding the Requirement, preparing Test Plan, writing profile specific test Cases, Execution of Test, Defect Identification, Reporting & Tracking and ClosureActivities.
- Performed Validation(UAT before production)for multiple Indian and sub-continent customer profiles

## **Key Personal Skills**

**Strong Quantitative and problem solving ability:**

**People Leadership:** Ability to coach & mentor people

Ability to **facilitate** meetings to generate ideas and make key decisions

**Creates a team environment** of accountability and commitment for reaching project goals

**Self motivated and organized**

## **Education**

Bachelor of Technology (2008 -2012 ) Information Technology, UPTU, Lucknow