



# Vivek Bhushan Singh

## Scrum Master

Engineering Graduate from Vellore Institute of Technology, CSM® and PMP® certified, having 3+ years of experience with keen ability to understand and build complex systems. I focus relentlessly on removing impediments from teams and delivering customer centric products and features.



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Noida, India

## SKILLS

Agile Project Management

Servant Leadership

Scrum

User Stories

SDLC

UAT

HTML

JIRA

Python

SQL

Java

AWS

Data Visualization

## LANGUAGES

English

Full Professional Proficiency

Hindi

Native or Bilingual Proficiency

## INTERESTS

Design Thinking

Cloud Computing

Working Out

Listening Podcasts

## WORK EXPERIENCE

### Scrum Master

#### IBM

11/2021 - Present

Achievements/Tasks

- Managing project's scope and timeline and work with product owner to handle backlogs and new requests.
- Leading the scrum team in using Agile methodology and scrum practices.
- Removing impediments and coach the scrum team on removing impediment.
- Facilitating internal communication and effective collaboration.

### Scrum Master

#### banarasbox.com (E-commerce Startup)

08/2020 - 10/2021

Varanasi, UP

Achievements/Tasks

- Facilitated scrum meetings, helped team follow scrum practices and removing impediments.
- Led the project team with the design and development tasks. Managed risk tracking process, monitored and managed scope as well as managed all documentation.
- Created requirement specifications, process flows and domain models that reduced the requirement gathering time significantly.
- Checked and validated if the website has all the features and functions user wants by the help of user acceptance testing (UAT).
- Built visualizations based on sales data we had, to predict and do planning accordingly in future.

### Business Analyst

#### Tata Motors

07/2018 - 06/2020

Delhi, India

Achievements/Tasks

- Worked as a bridge between business and development team.
- Wrote user stories to add new materials and features for upcoming retros of our vehicles.
- Developed an excel macro and standardized reporting template, resulting in efficient data collection and 30% reduction in turnaround time.
- Collaborated with SAP development team to access project outcomes.
- Facilitated continuous interaction between users, development and QA teams throughout the SDLC, resulting in a 95% testing success rate.

## CERTIFICATES

### Certified Scrum Master (CSM®)

Scrum Alliance

### Project Management Professional (PMP®)

Project Management Institute

## EDUCATION

### B.Tech

#### Vellore Institute of Technology

07/2014 - 05/2018

Vellore, Tamilnadu

Courses

- CGPA- 8.38