

OBJECTIVE

To work in a pragmatic way in an organization where I can show my talent and enhance my skills to meet company goals and objectives with full integrity and zest.

HIGHLIGHTS

- A dynamic professional with **5 years of experience**, keen about Startup opportunities.
- **Self driven, high performance employee.** Got promotions every year. Employee of the month every year.
- End to end responsibility – from **Client Account Management to Team Management & Delivery.**
- Good knowledge of **project and product management life cycle.**
- Have **good communication skills, interpersonal relations, hardworking and result oriented** as an individual and in a team.
- Responsible for **interacting with business partners** to identify information needs and business requirements.
- **Managed teams of up to 14 team members** – Distributed Scrum teams.
- **Managed projects end to end:** from getting budget approval to final rollout.
- 4 years of Experience using Leanzzy: a **SCRUM based BPM / productivity tool.**
- Experience in developing website content and management **Content Management System (CMS) using WordPress** and understanding of content workflow implementation, managing and creation of new product pages.
- Experience managing Web development teams: **WordPress, PHP and ASP.Net teams.**
- Basic knowledge on **Microsoft Power BI tool.**
- Certified Scrum Master from **Leanzzy**

EDUCATION AND CERTIFICATIONS

	Specialization	University	Year
MCA	Computer Science	BPUP	2014
BCA	Computer Science	Sambalpur University	2010
VB.NET	Dot Net	Aptech	2010
LEANZY SCRUM MASTER	IT & Non IT	LEANZY.COM	2017

SUMMARY OF QUALIFICATIONS

Technology	IT Project Lifecycle Handled	Leadership
Scrum Master	Requirements Analysis	People Management
Project Manager	Invoicing & Payment Support	Mentoring/Conflict Mgmt
	Project Scheduling	Client Relations
	Testing/QA/Rollout/Support	Vendor Management
	Digital Marketing Technology	Recruitment
		Contractor Management

PROFESSIONAL EXPERIENCE

ASSOCIATE PROJECT MANAGER / SCRUM MASTER **Competensys Solutions Pvt Ltd, Bangalore, India**

Oct 2016 – Present

Contribution:

- Lead and coach team & organisation on scrum values & principles
- Tracks the daily work progress and burndown charts and take proper actions to align the team if any deviation is noticed
- Make continuous improvement by conducting retrospective meeting at the end of the sprint to register the improvements points, suggestions and what went well
- Facilitates sprint planning, capacity planning, help team in defining sprint goal.
- Facilitates product discovery meeting for getting product backlog items to be in ready state for discussion with team in pbr meeting.
- Facilitates product backlog refinement meeting with planning poker to size the work items.
- Facilitates Scrum of Scrum meeting to sync multiple scrum teams towards achieving the planned product increment.
- Manages and track the flow of value through the team(s)
- Removes and track impediments blocking delivery of commitments
- Works with Solutions Managers and Product Owners to ensure that goals, scope, and product domain are understood by everyone on the Scrum Team or Release Train
- Assist in the definition of project scope and objectives, involving all relevant stakeholders
- Ensure resource availability and allocation
- Setting clear and attainable project objectives.
- Measure project performance using appropriate tools and techniques
- Monitoring & controlling the project progress, report and escalate to management as needed
- Giving direction and support to the project team. Establishing, tracking, and maintaining project schedules.
- Manage the relationship with the client and all stakeholders

PROJECT MANAGER **N Info Solutions, Hyderabad, India**

March 2015 – September 2016

Contribution:

- Requirement understanding & documentations,
- Creating Data flow Diagrams, Wireframes & Flowcharts
- Define overall workflow/activity plan
- Define activity, Sequence activity, Estimate the duration of activity, Develop a schedule, Maintain project schedule
- Set schedule and milestones for deliverables
- Ensuring customer satisfaction by regularly conducting review meeting for improvements and acceptance testing.
- Monitoring project progress
- Managing reports and necessary documentation
- communication with client and team for project updates, issues and changes request
- Analyzing and managing project risk by taking required action to make project on track
- Manage multiple projects and teams

UNIT MANAGER
ICICI Prudential Co. Ltd, Odisha, India

August 2014 – February 2015

Contribution:

- Providing insurance solutions (Recruiting, Training, Motivating, New businesses and Persistency) to the Agents and customers.
- Recruitment of agents
- Training of agents for promotion of insurance policies
- Establishing meeting with customers for creating awareness of products and their benefits to customers
- Creation of database and list of appointments of agents with customers.
- Explaining the various type of products to agents and customers, and coordinating with operations, hr and other departments
- Driving business by selling of policies to customers and revenue generation.
- Achieving the business targets for insurance policies in month wise.

PERSONAL PROFILE

Name : Chandrakant Bal
Date of Birth : 02-07-1987
Languages Known : English, Hindi and Odiya
Nationality : Indian
Address : Koramangala, Bangalore.

Declaration:

I here by declare that all the above furnished information regarding me is all correct and true to the best of my knowledge

Place: Bangalore

(Chandrakant Bal)