

# Monisha Malla

To leverage my professional skills in a dynamic organization with my ability to take up new challenging responsibilities.

## CONTACT DETAILS

Mob. No. : +91 8800533666

Email: monisha.malla@yahoo.co.in

## SKILLS

Agile Development & best practices

Agile Frameworks-Scrum/Kanban/Lean

JIRA/Confluence

Scriptura Engage Designer

HTML/CSS/Angular/XML

Devops

Azure Fundamentals

## EDUCATION

2010-2014

B.Tech. (CSE): 71.03%  
PDM College of Engineering for  
Women, Bahadurgarh  
(Haryana)  
MDU, Rohtak

## CERTIFICATIONS

Certified Scrum Master (CSM)  
January 2021

Lean Certified, Genpact  
October 2020

## SUMMARY

- **5+ years** of experience in application development and enhancements at **Genpact Headstrong Capital Markets**.
- 3 years of experience working in a fast paced environment with cross functional teams in **Retail banking domain**.
- Implemented a new **Lean idea** system which resulted in saving of 800 hours of efforts.
- Worked on two **Scrum** teams and filled in as a Scrum Master on several occasions.
- Sound knowledge of **Azure fundamentals** and **Devops tools** like **Jenkins** and **Docker**.

## EXPERIENCE

### 1. Ignite Development

*Work involved development and designing of Retail banking documents such as Credit Contract, Term deposit using CCM (Customer Communications Management) software suite i.e Scriptura Engage Designer for communication to customers.*

Platform/Tools: Scriptura Engage Designer, Oxygen XML Editor, JIRA.

#### Role/Responsibilities:

- Working closely with product owner/stakeholders in backlog management and continuous delivery of features.
- Educated and reinforced scrum methodology and agile framework to team members and key stakeholders.
- Removing impediments for the development team and planning for go-live activities.
- Facilitating meetings such as sprint planning, daily scrum, sprint review and sprint retro.

### 2. Strategic Sourcing Tool

*Work involved the development and enhancements of application using frameworks Spring Boot, Angular and REST APIs.*

Platform/Tools: Spring Tool Suite, Visual Studio Code, CloudFoundry CLI, GitHub.

#### Role/Responsibilities:

- Collaborated with team members to integrate front-end and backend elements.
- Responsible for creating efficient design and developing User Interaction screens using Angular.
- Enhanced existing interfaces to remove bugs and increase efficiency of the application.
- Worked on web services and SOA related standards like JSON/XML.