

Yoshita Kaushal

Scrum Master | Citius Tech Healthcare Pvt Ltd
+91-7987145206 | LinkedIn Profile: Yoshita Kaushal | yoshitakkaushal@gmail.com

EDUCATION

IET DAVV

B.E | May 2018 | Indore
Score: 79.8 %

All Saints' School

12th | April 2014 | Bhopal
Score: 83%

All Saints' School

10th | April 2012 | Bhopal
Score: 10 CGPA

CERTIFICATIONS

Professional Scrum Master (PSM-I) by Scrum.org | Enterprise Agile: Growing Scrum by LinkedIn Learning | Agile Product Owner Foundations by LinkedIn Learning

SKILLS

Agile Planning and Estimation
Project Management
Client Communication
Conflict Resolution
Product Development
Mentoring
Decision Making
Stakeholder Management
Delivery Excellence

Platforms/Tools

Jira
Confluence
Rally
MS Office
(Excel, Word, PowerPoint)
Jira

LANGUAGES

Hindi
English

ABOUT

Certified Scrum Master having 4 years of experience in improving processes and complex project deliveries by implementing a scaled Agile environment. Hands-on in training teams and supporting product owners to remove impediments and backlogs and enhance velocity. Proven best ability towards detail-orientation and result driven for the projects undertaken. Reasoning to identify strengths and weakness of alternative approaches/conclusions.

WORK EXPERIENCE

Citius Tech Healthcare Pvt Ltd., Bangalore, India

Project Manager - Scrum Master

Apr 2021 – Present

- Coached and mentored teams about Agile to design and develop scrum values.
- Rigorously reviewed & managed deliverables along with backlog management to ensure on time execution.
- Developed KRAs to increase the team productivity and tracked them on sprint level.
- Worked closely with the engineering teams (Backend + Frontend + Quality Assurance) to determine reasonable execution schedule.
- Enabled and improvised the Sprint Metrics in the entire project capturing-
 - Increase planned vs actual Velocity by ~15%, Decrement Spillovers by ~33%
 - Decrease % of Unplanned work by ~40%, Increase overall Productivity & Team Efficiency by ~30%
 - Improved % of Work completion in the sprint by ~30%
- Brought more visibility in Defect Management by increasing work reviews and effective communication standards.
- Led and coordinated all the scrum ceremonies- Daily Standup, Sprint Planning, Sprint Retrospective, Sprint Review.
- Owned and prioritized the product backlog of 4 different products to align with the product vision, foster the releases, and increase the deliverables; thereby contributing client satisfaction and increased sales in return.
- Owned the Quality Management System to ensure all the company products/services offered by the team meet quality standards before they are delivered to the client.

Evive Healthcare, Bangalore, India

Product Owner - Scrum Master

Jan 2019 – Mar 2021

- Created & maintained the product vision, roadmap, backlog of work, defects/bugs.
- Organised and improved Agile practices and values to create smooth workflow and adapt Agile within the organization.
- Assisted in team development while also being accountable for the commitment towards the sprint goals.
- Manage stakeholder mapping and prepare effective communications with stakeholders.
- Satisfy stakeholder expectations by delivering superior quality work and make changes accordingly.
- Develop a quick understanding of stakeholders' businesses interests and its drivers and leverage the same for client delivery.

Business Analyst

Jun 2018 – Dec 2019

- Responsible for gathering and understanding Business needs and translating them into effective documentation (user stories) or requirements and cope up with the product grooming.
- Executed Regression and Performance testing in UAT as well as Production into various products.
- Worked on Research Project (SSO Integration) thereby analysing the correct contracts as per the needs.
- Configuring and deploying JSONs with Third Party ETLs data set and implement data validation.

Key Achievement

- Successfully lead multiple projects and a team of eight. Parallely trained new team members through a variety of knowledge transfer sessions to impart business context as well as develop their skills in areas of client communication, configurations, and Agile framework.
- Built a great client relationship and was instrumental in growing the business development while onboarding resources alongside team building and preparing them for client facing role.

AWARDS & RECOGNITION

EXTRA MILE AWARD

“Recognised by the client for exemplary dedication and willingness to go the extra mile.”

CERTIFICATE OF APPRECIATION

“Yoshita has been able to take up lead activities on Performance Management. Her efforts in onboarding and mentoring the team are much appreciated.”