

Pratik Vijay Pawar

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➤ CAREER OBJECTIVE:

A Hard-working management grad, with proven leadership and organizational skills seeking to apply my abilities for the position of a Product Owner / Scrum Master, and to be part of an organization where my analytical and leadership qualities would be assets.

➤ CAREER HIGHLIGHTS:

- 4 years & 8 months of experience in Information Technology (BFSI, FOREX, Payments CARDS, ECommerce, Retail).
- Worked with clients & stakeholders across NAM, LATAM, EMEA & APAC.
- Experience in Scaled Agile framework (SAFE 5).
- Implemented Agile Methodology using a Scrum framework in the team of 10 SDET's
- Took responsibilities of a Scrum Master, a UAT Engineer, & a Business Analyst in a team.
- Experience on Project Management & tools like JIRA & ALM 12.0
- Managed Sprints, Facilitated Scrum Ceremonies like DSM's, Sprint Planning, Sprint Reviews & Retrospections.
- Designed & uploaded test cases, performed test execution, Reported Defects under the stories.
- Communicated with customers and stakeholders regarding BRD's and FRD's in order to get complete details for test case upload.
- MMS/ MBA (Systems) graduate from Sterling Institute of Management Studies, Nerul (University of Mumbai) [2020].
- 2 months internship as a Data Analyst at ATGT Clothing LLP (ERP and POS systems).
- Volunteer – Teacher at Asha NGO.

➤ WORK EXPERIENCE:

1. Travelex India, Mumbai

Designation: Analyst – Scrum Master / Test Engineer / BA

Environment: Ecommerce / BFSI / Foreign Exchange / Cards

A foreign Exchange company where testing of Payment methods, Fulfillment types, and DB is performed on Ecommerce sites.

Duration: Apr' 2021 – present (7 months)

Summary:

- Hosted DSM's, Hosted Retrospectives, Facilitated Sprint Planning, Sprint Reviews, Refinement Sessions.
- Calculated Sprint Velocity
- Worked on Agile using a Scrum framework in the team of 7 SDET's
- Resolved Conflicts within the Teams
- Created Retrospection pages on Confluence, Prepared Sprint Reports
- Updated KPIs for Sprint Report (SAYDO Ratio, DoR graph, DoD graph, Sprint Velocity Chart, Burndown chart, Completed Stories, Spillovers, etc.)
- Created Incidents, Requests tickets for the team.
- Analyzed, Written, Uploaded & Executed test scenarios according the given story. Performed DB Testing using MS SQL 2018 & API Testing using POSTMAN, performed testing with different Cards, Fulfilment types (Method of Collection) & Reported Defects if found.
- Supported the Product owner in preparing the product documentations.
- Attended PO/ SM alignment meetings, and Leadership calls for providing statuses of our Product Increment (PI).
- Analyzed and tested different scenarios based on different Payment types like CARDS (MASTERCARD, VISA, JCB), SWIFT Payment (Pay ID, BILL PAYMENT), BPAY.

- Performed testing by selecting different Fulfillment types, like **Home Delivery, Store Pickup, Office Delivery, Airport Delivery, Payment on Collection, Reservation Orders.**

2. Wipro Technologies, Hyderabad, Pune & Mumbai

Designation: UAT Engineer/ Business Analyst

Environment: Banking

Worked for multinational Banking firm where Quality Assurance & Business Analysis were a major part for Bank's Reporting Application.

Duration: Oct' 2014 – Aug' 2018 (3 years & 10 months)

Summary:

- Analyzed the **User Stories, Subtasks &** attached **BRD's, FRD's**. Attended walkthroughs given by the Lead Business Analyst (PO) in **Refinement sessions** and **Planning meetings**. Suggested updates to the BRD.
- Helped in creating **Process Flow Diagrams (PFD's), Use Case Diagrams**, using **MS Visio** and **Wireframes (BALSAMIQ 3)**
- Analyzed, Written, Uploaded & Executed test scenarios based on the given User Stories in JIRA. Also used HP ALM 12.0 for Test Management and Defect reporting.
- Created Requirement Traceability Matrix (RTM) for test coverage.
- Used SQL queries, JOIN conditions to merge the instance of the data for analysis.
- Performed ETL on the data, created a prototype using PIVOT tables & compare the prototype with the Report Output as per the Designed Test case. Performed GUI Testing,
- Performed Regression Testing on Application and validated the additional functionalities which are newly implemented in Change Request (CR).

➤ **EDUCATION & CERTIFICATIONS:**

- **Masters of Management Studies (Systems) with CGPA 7.40 of 10** from **NCRD's Sterling Institute of Management Studies**, affiliated to **University of Mumbai [2020]**

- Internship Project: A study of ERP on Point of Sales Systems at ATGT Clothing LLP.
- CSR Project: Volunteer in Asha Mumbai (A project of Asha for Education).
- Systems Specialization Project (A study of Robotic Process Automation for Onboarding Process).
- General Management Project.
- Hosted Events, presented a Research Paper, won Trophies
- College topper in Systems Specialization (Sem 3)

Degree	Name of Institute/College	University	Grade Point Obtained			Year of Passing
			Semester	SGPA	CGPA	
MMS (Systems)/MBA	Sterling Institute of Management Studies	Mumbai University	Sem 1	6.38/ 10.00	7.40/ 10.00	2020
			Sem 2	6.00/ 10.00		
			Sem 3	8.11/ 10.00		
			Sem 4	10.00/ 10.00		

Internship Projects:

- Asha NGO, Mumbai [Corporate Social Responsibility Project as a part of MMS/MBA (Systems) course].

Designation: Volunteer - Teacher

Environment: Non-Profit organization.

Worked as a teacher

[Corporate Social Responsibility Project as a part of MMS/MBA (Systems) course].

Duration: Jul' 2019 (21 days).

- ATGT Clothing LLP, Mumbai [Summer Internship Project as a part of MMS/MBA (Systems) course].

Designation: Intern – Data Analyst

Environment: Retail

An emerging clothing brand in which ERP and POS concepts were used for transaction processing.

Worked on Finance Module (Analysis of Stock IN, Stock OUT, Money IN, Money OUT transactions on ERP system).

Duration: Jun' 2019 to July' 2019 (2 months).



➤ **Bachelor of Science in I.T. with CGPA 5.53 of 7 from St. Rocks College, affiliated to University of Mumbai [2014]**

- Academic Project: Online Job Portal (Front end: Java, DB: MS Access DB).

Degree	Name of Institute/College	University	Percentage Obtained					Year of Passing
			Semester	Percentage	SGPA	%Total	CGPA	
B.Sc. (Information Technology)	St. Rocks College	Mumbai University	Sem 1	56.93 %	4.60/ 7.00	61.91 %	5.53/ 7.00	2014
			Sem 2	62.04 %	5.40/ 7.00			
			Sem 3	66.53 %	6.20/ 7.00			
			Sem 4	60.40 %	5.40/ 7.00			
			Sem 5	64.00 %	6.00/ 7.00			
			Sem 6	61.25 %	5.60/ 7.00			

- Higher Secondary School Certificate (Science) with 43.67% from St. Rocks College, Maharashtra State Board in 2011.
- Secondary School Certificate with 56.76% from VPMs Vidya Mandir, Dahisar, Maharashtra State Board in 2009.

➤ **CERTIFICATIONS:**

Professional Skills:	
1	Diploma in Software Testing- SEED Infotech.
2	Certified Scrum Master (CSM) – Scrum Alliance - https://bcert.me/sscxovtgg 
3	Certified Scrum Product Owner (CSPO) – Scrum Alliance - https://bcert.me/ssoorucst 
4	Business Analysis Fundamentals - https://www.udemy.com/certificate/UC-80be51e0-2b35-4377-892e-cd2a00629c6f/
5	Agile Fundamentals – Scrum & Kanban - https://www.udemy.com/certificate/UC-2f5ed23d-bbef-4b3e-99f8-af7353605791/
6	JIRA with real world examples- https://www.udemy.com/certificate/UC-eaf24c3b-9a0a-4a3f-91da-daf7d8c80450/
7	Business Analysis Modelling Skills & Techniques - https://www.udemy.com/certificate/UC-624481f3-5b9e-4586-a4c1-ff106467164f/
8	Business Analyst: Project Management Techniques & Tools - https://www.udemy.com/certificate/UC-65c50350-1e01-49b9-8f2b-1b60cb1c1b85/
9	RPA Business Analyst - Automation Anywhere (Credential ID: 15888772) - https://certificates.automationanywhere.com/467f0828-5f97-4dc3-86ca-b477ab6bf4ce
10	Microsoft Excel - Data Visualization, Excel Charts & Graphs – Udemy - https://www.udemy.com/certificate/UC-b1dae21c-337a-4a00-97eb-4388d1090867/
11	Python 3 Programming – Udemy - https://www.udemy.com/certificate/UC-76e6ec24-1723-4fff-ade1-507d972420c9/
13	Investing in Stocks the Complete Course - Udemy - https://www.udemy.com/certificate/UC-7c6b8e60-4a44-4a38-becc-d257bebd48f0/

➤ **TRAINED SKILLS:**

- Adv. EXCEL
- HP ALM 12.0
- JIRA
- MS SQL
- POSTMAN
- Business Requirement Document (BRD's)
- Functional Requirements Document (FRD's)
- Fundamentals of Business Analysis.
- MS VISIO
- BALSAMIQ 3
- ServiceNow

➤ **STRENGTHS:**

- Thorough with the concepts of BA, QA, Scrum, Waterfall, SDLC & STLC.
- Strong Communication skills
- Stakeholder Management
- Leadership
- Analytical & Decision-making skills
- Good Negotiator

➤ **PERSONAL INFORMATION:**

Name	Pratik Vijay Pawar
Date of Birth	11 th April, 1994
Marital Status	Unmarried
Languages known	English, Hindi, Marathi, French
Mobile no	91-9029700240
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➤ **DECLARATION:**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

PLACE: MUMBAI

(PRATIK PAWAR)