Dilesh D. Chintawar
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Professional Background

- Having Total 12+ years including 4 years of experience in Project Management.

- Currently working with **Zensar Technologies Pune, India** since Jul 2016 to till date.

- Worked for Zensar Technologies Inc, USA as Computer system Analyst (Lead / Manager).

- Managing project management activities like driving periodic business reviews with stakeholders, project scope and budget management, tracking project status, identifying and mitigating risk, hire team members and review team performance.

- Extensive experience in defining project scope and schedule while focusing on regular and timely delivery of value, organizing and leading project status and working meetings, preparing and distributing progress reports

- Managed risks & issues, correcting deviations from plans and performing delivery planning for assigned projects

- Expertise in managing overall operations for executing projects within cost & time norms; participating in project review meetings for evaluating project progress & de-bottlenecking

- Proven competency in suggesting appropriate as well as technology-based solutions for enhancing functional efficiency of the organization and achieving business excellence

- Skilled in conducting various reviews, tracking performance for enhancing operations / quality of service delivery throughout the delivery life cycle.

- Proficient in cross-functional team coordination with skills in managing key project life-cycle including requirement Application Design & Development Client/Vendor Relationship Management Software Development analysis, assessment / design, testing, business process Cross Functional Coordination Reporting & Documentation Quality Management analysis & design and process optimization.

- Having H1B visa, served only 11 months and 5.2yrs remaining and valid till 2023.

- Worked on tools as Microsoft Azure DevOps, AWS, Service now, Cherwell, Confluence, JIRA, Octopus, ADO, TFS, Git, GitHub, PowerShell Script, CI/CD Pipelines, VSC, SQL Server 2005, Oracle, UC4, VSTS, Jenkins, Docker, Kubernetes, Ansible, Terraform, Selenium, Confluence, Veracode scanning, Android and iOS deployment, Dynatrace.

- Worked for IBM India Pvt ltd, Bangalore India for 58 months.

- Worked for Reasoning Global e-Applications ltd, Hyderabad India for 24 months.

- Worked on Microsoft Visual Studio (2019,2017, 2010, 2008 & 2005), HPSM, Maximo, SVN

- Experience in IT Business, Data Analysis and 5 years of Agile, Project Management/Release Management experience.

- Strong domain expertise in Banking and finance, Insurance (Extended warranty, Commercial, P&C, Health, Life, Annuity) E-Commerce and Electronics industry driving successful execution and managing multiple implementations simultaneously based on industry best practices and organization's IT objectives.

- Solution-oriented, proactive persona possessing small-scale to Enterprise-wide project experiences with reputed international clients in USA, Europe and India, key player in defining innovative solutions to business.
- Lead, Individual and team player in fast paced challenging environments. Persuasive communicator with interactive presentation skills and engaging relationship style.
- Key player in web and digital projects, consistently brilliant academic background with Bachelor of Engineer.

Key Result Areas:

- Planning and scheduling activities to ensure completion of the project within the time and budgetary parameters; mapping business requirements and leading efforts towards developing & implementing technical processes

- Providing technical expertise and ownership in the diagnosis and resolution of an issue, including the determination and provision of workaround solution or escalation to service owners

- Leading review meetings to monitor progress of the project as per schedule / budgets, and ensuring timely completion and delivery of project to the client

- Organizing all the phases of new product releases, including smooth & timely product updates & patches for maintenance releases

- Executing daily team administration routines as well as team development & people management activities to improve team productivity

Technical Background

Operating Systems	:	Windows XP/2000, Window 7,10
Languages	:	DevOps, PowerShell Script
Databases	:	SQL Server, Oracle
Web Servers	:	Azure, AWS, IIS
Frameworks	:	Microsoft .NET Framework (TFS), Entity framework, Agile methodology

Achievement

Microsoft certified technology specialist (MCTS)

Professional Profile

Employer	Designation	Date of Employment
• Zensar Technologies India (Pune)	Sr. Software Engineer	Jul 2016 to till date
• IBM India (P) ltd India (Bangalore)	System Engineer	Aug 2011 to Jul 2016
• Reasoning Global eAppltns ltd India (Hyderabad)	Sr. Software Engineer	Oct 2009 to Aug 2011

Project Information

Recent Accomplishments

Project Name : CHC-DIGITAL BANKING CUSTOMER LAUNCH AND SUPPORT
Duration   : Aug 2019 to till date
Client Name : C. Hoare & Co., private bank in UK
Team size   : 10
Tools & Technologies : Aws, Jenkins, CI/CD pipelines, Confluence, Linux with Putty , Google play store ,iOS ,Veracode scanning, Dynatrace, Github, SQL Server, Oracle, Ansible, Terraform

Role   : Release Manager / Project Manager
Employer   : Zensar Technologies, Pune

Project Profile:
     C. Hoare & Co., also known as Hoares, is a British private bank, founded in 1672 by Sir Richard Hoare; it remains family-owned.
C. Hoare & Co. provides private banking services that include loans, mortgages and savings accounts, as well as tax and estate planning services.

Responsibilities:

As a Release Manager I am actively involved in below activity of project:

➢ Forward Plan the release windows and cycles across a portfolio

➢ Manage risks and resolves issues that affect release scope, schedule and quality

➢ Measure and monitor progress to ensure application releases are delivered on time and within budget, and that they meet or exceed expectations

➢ Coordinate release content and effort based on the service request backlog, pending service requests, third party applications, or operating system updates

➢ Communicate all key project plans, commitments, and changes including requirements, QA plans, schedule, and scope changes

➢ Setting CI/CD pipelines using Jenkins with team.

➢ Configured and deploy changes on Linux server using putty.

➢ Resolved configuration issues.

➢ Monitoring the changes using Dynatrace.

- ➢ Scanning of packages using Veracode.
- ➢ Deployment of mobile apps for Android and iOS.
- ➢ Setting up a meeting for the different group of teams.
- ➢ Preparation of process and operation documents.
- ➢ Resolved deployment issues.
- ➢ Preparation of Release Management and Deployment plans using confluence.
- ➢ Creation of RFCs (Request for Change), Data change request and Work Orders for Production deployment using service now.
- ➢ Support and drive Model and Production deployment.
- ➢ Review, coordinate release changes and to support for deployment issues with offshore and onsite team.

Project Name : Assurant Solutions / Global Lifestyle Connected Living Mobile Services Extended Warranty Application
Duration **:** Aug 2016 to July 2019
Client Name **:** Assurant Solutions, USA
Team size **: 10**
Tools & Technologies : Azure DevOps, VSTS, Docker, Kubernetes, Jenkins, Ansible, Terrafom, Cherwell, Octopus, TFS, ADO,Git,Github SQL Server, Oracle, UC4, Octopus, VSC, PowerShell, CI/CD pipelines
Role **:** Support / Build Coordinator / Release management / Project Lead till production
Employer **:** Zensar Technologies,Pune

Project Profile:

Assurant is topmost insurers in USA. Assurant Wireless is part of Assurant which provides insurance for Mobiles. Wireless LOB for Assurant Solutions has around 60+ .Net applications which support the day-to-day business. The system serves as the data foundation necessary to support many aspects of Wireless Business. Project involves development, Enhancement, Maintenance and Production Support for wireless applications. The system maintains Contract, Claims and Customer details that include billing information, coverage, claim history, financial processing and other transactions.

Responsibilities:

As a team lead (Release Engineer / coordinator/Release Manager) I was actively involved in below activity of project:

- ➢ Manages and leads the team.
- ➢ Key role in implementation of Set process for resolving cases.
- ➢ Manage relationships and coordinate work between different teams at different locations
- ➢ Conduct Release Readiness reviews, Milestone Reviews, and Business Go/No-Go reviews
- ➢ Produce Deployment, Run Books and Implementation Plans
- ➢ Weekly Release Reporting
- ➢ Communicate release details and schedules to the Business as required
- ➢ Negotiate, plan and manage all release activities
- ➢ Work with release engineers to understand impacts of branches and code merges
- ➢ Maintains the release schedule for all core services and ensure alignment across key partners and vendors.
- ➢ Continually work towards making improvements in the release process

- ➢ Lead and co-ordinate the Go-Live activities including the execution of the deployment Plans and checklists.
- ➢ Develops scripts and automation tools used to build, integrate, and deploy software releases to various platforms
- ➢ Discuss release scope and/or roadblocks
- ➢ Maintains a release repository and manages key information such as build and lease procedures, dependencies, and notification lists
- ➢ Branching and Merging of code in Git, ADO and TFS.
- ➢ Working on automation as per the business requirements.
- ➢ Configured ADO, setting CI/CD pipelines, TFS/ADO builds to generate NuGet packages.
- ➢ Configured Octopus to deploy NuGet packages.
- ➢ Supports deployment using Docker and Kubernetes.
- ➢ Resolved configuration issues.
- ➢ Preparation of process and operation documents.
- ➢ Resolved Production deployment issues.
- ➢ Preparation of Release Management and Production Deployment plan.
- ➢ Creation of RFCs (Request for Change), Data change request and Work Orders for Production deployment.
- ➢ Support and drive Model and Production deployment.
- ➢ Review, coordinate release changes and to support for deployment issues with offshore and onsite team.

Project Name : ABB CCP
Duration   : Aug 2012 to Jul 2016
Client Name   : ABB
Team size   : 10
Tools &
Technologies : TFS, Sql Server, Oracle, Maximo, HPSM, VSC, WinSCP, SVN

Role   : Release Manager / coordinator
Employer   : IBM India pvt ltd, Bangalore (India)

Project Profile:

ABB (www.abb.com) is a leader in power and automation technologies that enable utility and industry
The Common Configurator Platform (CCP) is the global tendering tool for the Power Product Division. It serves as the communication tool between the Front-End Sales (FES), Global Marketing Units (GMU), and Source Locations (factories, service or assembly units). CCP also supports the internal tendering process from the Power Products Division to the ABB System Integrators.

Responsibilities:

- ➢ Analysis of requirements for new enhancements and impact analysis.
- ➢ Data Analysis.
- ➢ Preparation of Low Level and High Level Design documents.
- ➢ Involved in release management activities, report preparation/presentation activities related to project for internal audit and for the client.

- ➢ Creation of change request (CR) and Incidents for Production deployment.
- ➢ Understanding customers' business processes, identifying business objects from business processes
- ➢ Production deployment activities.

Project Name **:** Vodafone
Duration **:** Dec 2011 to Aug 2012
Client Name **:** Vodafone Portugal
Team size **:** 10
Technologies **:** Remedy**,** TFS, HPSM, PLSQL Developer, SQL server management studio
Role **:** Release Engineer
Employer **:** IBM India pvt ltd, Bangalore (India)

Project Profile:
        Vodafone is a mobile company (communication base company), where user can see his usage, bill details, able to do online recharge, different recharge, top-up offer details.

Responsibilities:

- ➢ Managing the release activities of all environment.
- ➢ Co-ordination for the release with different teams
- ➢ Preparation of business level documents
- ➢ Support Production deployment
- ➢ Support for data analysis

Project Name **:** Gas Distribution Billing System (GDBS)
Duration **:** Sept 2011 to Nov 2011
Client Name **:** Gujarat Gas Company Ltd (GGCL)
Team size **:** 5
Technologies **:** ASP.NET with Vb.net, Oracle
Role **:** Release Coordinator / Support / Release management
Employer **:** IBM India pvt ltd, Hyderabad (India)

Project Profile:

        Gujarat Gas Company Ltd (GGCL), a British Gas (BG) subsidiary incorporated in 1988, is the largest private sector Gas Distribution and Transportation Company in India. GGCL's corporate headquarter is located at Ahmadabad.

        GGCL has established an independent network of pipelines spanning approximately 3700 kilometers for Industrial, commercial, and domestic customers in three major industrial cities viz. Surat, Bharuch, and Ankleshwar in south Gujarat. Through this network, it feeds more than nine lac standard cubic meters of Natural Gas (NG) to 300000 domestic, 7000+ commercial, and 1000+ industrial customers. (Above overview and statistic information taken from www.gujaratgas.com)

        Gas Distribution Billing System (GDBS) is designed to handle billing processes related to Domestic (DOM), Commercial (COM), non – commercial (NON-COM), and Industrial (IND) and bulk customers.
        The work was about to do the enhancement/changes in the existing application.i.e. Change Request (CR). Here I worked on two CR name as "Force Reconnection" and "HC Notice Generation".

Responsibilities:

- ➢ Talk to client with very organize manner and to the point. Based on the client needs, we are trying to fulfill his requirement and match the deadline with the quality of work.
- ➢ Meeting with IT guys and showing the reports of our work activities that where we are and what we are going to do next. I am taking responsibility and showing interest towards work as per client needs.
- ➢ Responsible for Release note and test documents of CR.

Project Name : Martjack
Duration **:** Dec 2009 to Aug 2011
Client Name **:** geraldonline (UK), HDFCbankSmartbuy, sbicardmegamall
Team size **:** 15
Environment **:** SVN, ASP.NET with Vb.net, SQL Server 2005
Role **:** Developer / Support / Release management
Employer **:** Reasoning Global eApplications ltd, Hyderabad (India)

Project Profile:

Martjack is an e-Commerce site with a rich User and Admin control panels on a SAS base platform which provides interface for creation of e-Commerce websites. The website uses different packages Web2Store, Retial2etail, e-Franchise, e-Retail etc. as per various business demands. The main aim is to provide e- Commerce websites at cheaper rates and bring various businesses to online market. The website provides a rich interface for website creation, here the users can create their own sites customize their layouts, customize their themes, manage their products and much more to list a few. The website provides the master user various interfaces to manage their child sites and much more…

Responsibilities:

- ➢ Development of code as per the business requirements.
- ➢ Unit testing of the developed code.
- ➢ Providing fixes to the bugs identified in testing phase
- ➢ Understanding customers' business processes, identifying business objects from business processes
- ➢ Preparation of Low Level Design documents
- ➢ Involved in release management activities.

Project Name **:** PriceRaja (Place to bargain & Buy)
Duration **:** Oct 2009 to Dec 2009
Client Name **:** Nike, Reebok, Videocon.
Team size **:** 8
Environment **:** ASP.NET with Vb.net, SQL Server 2005
Role **:** Developer / Support / Release management
Employer **:** Reasoning Global eApplications ltd, Hyderabad (India)

Project Profile:

PriceRaja is an e-Commerce website where the user can buy the product at the price he wants. It contains 3 modules (User, Merchant, and Admin). User will browse the site, search his product(s) with necessary category and brand and then login into site, fill his shipping details, and order that product at his owner price regard less of actual price of that product.

Merchant will login into site and upload his products, categories, brands. He will check his orders and approve or reject those orders at his convenience. Approved product users will get their products and then their credit cards will be charged. Admin will login into the site and deals with Product, Order, User, Merchant managements.

Responsibilities:

➢ Involved in fulfilling the business requirements, designing, structuring, and Documentation.
➢ Mainly involved in analysis, coding, unit / smoke testing of the requests / enhancements received from the client.
➢ Preparation of Low Level Design documents.
➢ Involved in release management activities.

Education

1. Dilesh is Bachelor of Engineer (B.E, Electronics & Telecommunication) from Amravati University India.

Extra-curricular activities

1. Presented National Level Technical Paper on: "Smart Robot" held at Shegaon India.
2. Presented National Level Technical Project on: "Smart Robot" held at Shegaon India.

Date:

Place: Pune (India)   **Dilesh D. Chintawar**