GRANDE SAI KRISHNA

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Experience

Technical Product Manager   03/2020 to current
Ingeniocrats private limited - Bangalore

- Working on PRD's, SRD's, MRD's and BRD's document creations.
- Product requirement gathering, requirement creation and researching.
- Implement agile management ideals by facilitating exercises such as sprint planning and team leading standups.
- Manage project timelines and communicate with management staff and clients to ensure project progress satisfactorily.
- Coordinating and tracking all projects for seamless releases using Project Management System JIRA , Source Code Management System SVN and Document Management System SharePoint
- Extensive experience working in an Agile development environment
- Test applications in Agile and Waterfall development process.
- Profound knowledge of Java/J2EE, web services and development of service oriented applications
- Working on new Project roadmap and architecture creation.
- Investigated various products from Atlassian JIRA.
- Integration of Tempo Time Tracking Tools in JIRA.
- Working on new feature implementation on existing projects.
- Technical (Front end and Back end) Project Requirement creation and coordination with team.
- Working with Technical Team in development and helping for logical issues in project.
- Coordination with Development team for preparing estimation.
- Client integration with our product and resolutions about technical queries.
- Client support handling & Creation wire frames based on client requirement.
- QA testing for the new features and sharing the feedback with development team.

Associate Product Manager   12/2017 to 03/2020
Mystifly Technologies Pvt Ltd- Bangalore

- Client requirement gathering and issues handling.
- Wrote User Stories based on the requirements gathered from all the stake holders.
- Implement agile management ideals by facilitating exercises such as sprint planning and team leading standups.
- Oversaw software developers' progress on applications and applied principles of agile methodologies to keep project on track.
- Create team specific Agile process flow in JIRA to move tasks from one activity to another.
- Helping Scrum master across the company to customize JIRA for their requirements.
- FRS, BRD, User Stories and XML, JSON testing.
- Coordination with Development team for preparing estimation.
- Client integration with our product and resolutions about technical queries.
- Client support handling & Creation wire frames based on client requirement.
- QA testing for the new features and sharing the feedback with development team.

Product Analyst   03/2016 to 12/2017
Paytm- Bangalore

- Good experience to handle Social Media and Legal Escalation related to Flight and Bus.
- Create team specific Agile process flow in JIRA to move tasks from one activity to another.
- Installation and configuration of continuous Integration servers.
- Administration of Visual SVN repositories and support tortoise users.
- Investigated various products from Atlassians JIRA.
- Integration of Tempo Time Tracking Tools in JIRA .
- Attended the training session for GDS tools and certified from travel port.
- Worked on Galileo, Abacus and Amadeus tools for flight bookings.
- Cleared Certification from Paytm for Salesforce, ZenDesk and Seller Panel.
- Good working Experience on Payment gateway.
- Good Experience on preparing Daily status report, weekly status report.
- Hands on Experience for Validation of Refund and bonus in Flight & Bus Verticals.
- Recon & quality check Experience for Paytm Flight & Bus process.
- Worked as QC of Flight Amendment process.
- Team handling experience as floor support and SPOC.
- Good Experience on preparing process documents.
- Hands on Experience on new employees training.

Education

Year	Examination	University
2015	B.Tech	JNTU Anathapur, Nellore, Andhra Pradesh
2011	Class XII	Govt. Jr. College, Srisailam Project, Andhra Pradesh.
2009	Class X	Z.P.H School, Srisailam, Andhra Pradesh.

Skills

- Project Management
- Product Requirement Creation
- Product Documentation
- Web design requirement creation
- API Handing, Schema creation.
- Tableau, Kibana(Elastic Search)
- Adept in leading teams of various sizes
- Excellent ability to multi-task
- Innovative problem-solving abilities
- Excellent written and spoken communication skills
- Skilled in general management methodologies
- Mango DB, MySQL
- Process planning
- Agile Methodology
- Java Spring boot
- Code analysis and logical solution
- Salesforce
- Zendesk

- Client communication
- Product development
- Stories
- Teamwork
- Technical Support
- Validation
- Web design
- XML
- Market Analysis
- Staff Management
- Strategic planning
- Organization and Time management
- Jira
- Mantis
- MS Office
- Client Support
- Relationship building
- P&L Management

Summary

- About 5 years 8 months of experience in Product Management as a Technical Product Manager – Tech Lead.
- Hands on Experience in Product handing, Requirement gathering, performance monitoring and sprint planning.
- Experience in API's schema creation and process handing.
- Solid ability to work on Agile and SOA project
- Skilled in Test Driven Development and Agile Development
- Experience in Data base tools as Mango DB, MySQL, Tableau, Kibana elastic search.
- Experienced in overseas/domestic Client Handling.
- Hands on experience in cloud computing tools like AWS, Azure.
- Working knowledge of multiple software development life cycles, traditional, agile and software project management.
- Experience in Requirement gathering, Problem identification and solution formulation for client.
- Hands on experience in handling client API Integration & technical resolution.
- Have gained exposure in Team handling and customer query handling skills. .
- Got exposure to IT operations, gained good insight on the business and operations.
- Experience in creating Business Process Models, Use Case Design/Specifications, and Workflow diagrams using Unified Modelling Language (UML).
- Experience in performing Data Analysis, performance Analysis, Risk Analysis, Impact Analysis, Functional and Non Functional Analysis.
- Experienced in documenting project related information like test cases/execution procedures, backup plans, installer document, update process document and release notes etc.
- Implements strategic and tactical marketing campaigns to drive engagement and sales. Bringing solid history of success in boosting program operations efficiency, conversion rates and performance. Well-versed in both online and traditional marketing approaches.
- Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.