DIMPI VERMA
CERTIFIED SCRUM MASTER

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Certified Scrum Master (CSM) ,QA professional & SAP CRM FUNCTIONAL with an overall experience of 5.5 years with a proven record of delivering high quality software.

Experience

SCRUMMASTER | BSNL - TCS
2016- 2018

- Leading multiple teams as : ScrumMaster.
- Co-ordinating with Product Owner and Business Teams to write User stories and Functional requirements.
- Rigorously reviewed and Managed backlog and in-progress items and efficiently re-prioritized it.
- Worked cross-functionally with executive leadership and marketing teams to understand customer pain-points into actionable user stories.
- As a Scrum Master planned and conducted agile meetings across Sprint Planning, Daily Stand-ups, Sprint Demo, Backlog refinement and Sprint Retrospective.
- Work with Product Owner and Business Teams to prioritize backlog stories
- Supported the product owner in managing customer expectations for project deliverables and managed internal stakeholder communications resulting in increase in customer engagement in new features.
- Managing budget, resources, and status reporting for the teams

TEST ARCHITECT | BSNL - TCS
2014 – 2016

- Coordinated with development engineers and prepared test plans and endured functionality of all applications as an Agile QA.
- Designed test plan document and high level test scenarios based on review meetings and created Integration, Functional , Regression Test cases as a part of Sprint cycles
- Conducted agile meetings across Sprint Planning, Daily Stand-ups, Sprint Demo, Backlog refinement and Sprint Retrospective
- implemented RPA for 4 processes which was well received by Client Team
- Involved in Project and Resource Estimates, Quarterly budget reviews, Resource Utilizations and Appraisal Meetings.
- Good exposure and implementation knowledge of HP Quality Center, HP ALM, TestLink, JIRA.

SAP CRM FUNCTIONAL | BSNL- TCS
2012 – 2014

- ➢ Functional Testing in SAP CRM with end to end integration.
- ➢ Performed manual, front and back-end testing of application based in Functional requirements generated by Business Analysis
- ➢ Analyzed Software Requirement documents, Business Requirements documents and User Stories to get a better understanding of the system on both Technical, Functional and Business perspectives

Skills

- · Scrum Master
- · Agile Process Framework
- · SQL

- · Functional & Manual Testing
- · Telecom Domain
- · Ms Excel

Certification

- · CERTIFIED SCRUM MASTER (CSM)

- · Conflict Resolution Manager At Workplace

Tools

- · JIRA
- · HP Application Lifecycle Management (ALM)
- · Quality center

Education

B.TECH (ELECTRONICS AND COMM.) | IEC COLLEGE OF ENGG & TECH
2008 – 2012: 67%
INTERMEDIATE | SD INTER COLLEGE
2006 – 2007: 64.8%
HIGH SCHOOL | MGM INTER COLLEGE
2004 – 2005: 62%