



# Shreyas Kulkarni

## IT Project Manager (TATA AIG)

Obtain a challenging leadership position applying creative problem solving and lean management skills with a growing company to achieve optimum utilisation of its resources and maximum profits.

✉ shreyaskulkarni412@gmail.com

📍 C-501, Bhansali campus, Vadgaon budruk, Sinhagad road, Pune, India

📞 08446211913

🌐 [linkedin.com/in/shreyas-kulkarni-00777a60](https://www.linkedin.com/in/shreyas-kulkarni-00777a60)

## WORK EXPERIENCE

### Manager TATA AIG General Insurance

07/2019 - Present

Mumbai

It is a reputed general insurance company in India. Managing the customer service application like CRM, Enterprise Document Management System, Call Centre etc

#### Achievements/Tasks

- Requirement analysis, Gap analysis, Multiple solutions etc
- Facilitating the daily standup and helping the team reach a consensus
- Managing the system integration with API and microservices
- Translation of business requirement into product backlog and detail user stories
- Make As-Is and To-Be scenerios.
- Resource planning, Budget planning
- Post production support.
- Monitoring and tracking of IT project
- Reporting and communication with all stakeholders
- Helping the team to remove any obstacles in projects and protecting the team from distractions.

Contact: Adarsh Verma - 9833123596

### Mobile application developer Scriptlanes Solutions

06/2016 - 05/2017

Pune

This is a customised web and mobile solution provider and cloud platform consulting company. Worked on customer relationship application for Bank of Baroda and State bank of India etc

### Mobile Application Developer Mobify Solutions

05/2014 - 05/2016

Pune

This is a mobile application development company. Worked on development of various streaming application like Sony JIVE India and Sony JIVE indonesia. Integrated CDN, Worked on payment gateway

## EDUCATION

### MBA - IT Business Management Symbiosis Centre for Information Technology

06/2017 - 04/2019

7.0 CGPA

### BE (Bachelor Of Engineering) IT Pune University

08/2008 - 12/2012

65 %

## SKILLS & COMPETENCES

C

JAVA

Android

Agile

Testing

SQL

Postman

Vendor Management

Waterfall

Interpersonal Skills

Business Analysis

Scrum Master

Project Management

Salesforce

## COMPANY PROJECTS

### PACE

- This application manages the business process of policy issuance. In it customer policy checked at BOPS, COPS, QC, Underwriter level and raise the discrepancies if found any fault. An application developed in IBM BPM platform.

### OmniDocs (Document storage System)

- Organisational level documents get stored into this document storage system. It also makes documents available to users in various ways (API, utilities, direct access etc) . This application is SaaS based JAVA based product developed by Newgen technologies

### CRM of TATA AIG

- TATA AIG CRM (Customer Relation Management) which allows the increase of revenue through customised sales and customer service interactions, which allows insurance company to respond to new customers, products and markets faster and easier. Current application is developed on Sugar CRM platform migration to salesforce is in process.

### Sony Jive (Sony Music India, Indonesia)

- This is a music streaming application where user can stream, download as well as create and share playlist to another user. An application developed in android for SONY phones.

Salesforce, Robotics process automation (Automation Anywhere), Call Centre (Genesys), OmniScan (Newgen)

## CERTIFICATIONS

SEED certified Software Testing and JAVA

Scrum Alliance certified CSM

## LANGUAGES

English, Hindi, Marathi

Upper-intermediate

## INTERESTS

Reading

Solving Logical Problem

Tabla

Poetry

Political Debates

History