



HARSHIT SETH

Result-driven professional targeting assignments as **Quality Assurance Engineer** in E-commerce/Financial Industry; preferably in **Noida/Bangalore/ Singapore(Overseas)**

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Profile Summary

- Goal-Oriented professional with **nearly 5 Years of experience in Software Quality Assurance Engineer**. Expertise in Manual and Automation Testing of **Mainframe Application** and **Web Application** in E-commerce and US Banking Domain
- Completed and certified **ISTQB foundation level**
- Wealth of expertise entails Automation Testing, Mainframe application Testing and Web Application Testing; successfully completed **scrum** and **testing works against stiff deadlines** with technical and interpersonal skills along with all level of Stakeholders within and across organizational boundaries to build agreements, system guidelines and standards in order to create consistent practices to ensure quality
- Involved in Manual Testing using RUP & Agile methodologies and **Defect Management using Aldon Community Manager** and **JIRA**
- **Facilitated agile adoption retrospective** for the organization and guided teams with outcome resulting in enhanced performance and fostering self-management
- Identified test Scenarios from requirement specification documents; gained extensive exposure by Preparing Test estimates for manual testing
- Expertise in preparing **Test plan & Test script, Functional & Regression testing** and documenting Test Approach
- Experienced in contributing actively throughout the development phase by tracking technical issues and solving problems especially for the issues spanning across multiple projects
- Skilled in delivering the project as per scheduled deadlines and extending assistance in post-implementation and maintenance
- Used **SITH tool** to run create and run XML's to post transactions to front-end applications



Technical Skills

- **Programming Language:** Core Java & SQL
- **Mainframe Application Testing:** AS/400
- **Web Application Testing:** UI for Signature, Livecareer
- **XMP Testing:** SITH tool
- **Defect Management:** Aldon Community Manager, JIRA
- **Test Case Management:** HP- Quality Center, Test Link
- **Version Control Systems:** SVN, GIT
- **Continuous Integration:** Jenkins
- **Testing Methodology:** RUP and AGILE
- **SEO Tools:** Screaming Frog (Crawler), Lighthouse, AMP Validation
- **Tracking Tools:** New Relics, Google Search Console, Google Analytics, Mix Panel



Awards & Recognition

- Got selected for **Innovation boot camp**
- Got the highest rating in Fiserv till date
- Honored to receive **Living Proof Awards** from Associates, Managers and Directors of cross-functional departments and cross departments for providing multiple training sessions
- Received **Several Living Proof** awards from Team Leads and Reporting Manager and Project Managers for excellence and dedication in projects
- Won the **Most Innovative Game Stall** prize in **Quality Carnival twice**



Key Impact Areas

Quality Assurance

Manual Testing & Automation

Defect / Bug Management

Testing lifecycle

Sprint Planning and Grooming

Client Relationship Management

Functional and Regression Testing

Team Management

Training & Development



Soft Skills

Communicator

Innovator

Team Lead

Analytical

Professional Experience

Since May'19 with BOLD, Noida as Quality Assurance Engineer

Key Result Areas:

- ▶ Participating on **end-to-end testing of application**; ensuring **Test Case Management using Test Link**
- ▶ Automation using Selenium using **JAVA**
- ▶ Designing test algorithms and programs to ensure the system met and exceeded quality standards.
- ▶ Collaborating with product management and marketing teams to develop product roadmaps; proposed innovative
- ▶ Presenting various project and test metrics to Project Managers and Quality Assurance Directors
- ▶ Assessed unresolved system defects for customer impact; provided sign-offs based on severity, risks and mitigation
- ▶ Performing applicable risk and root cause analysis using engineering quality problem-solving techniques
- ▶ Gathering and provided data by working with cross-functional teams and customers to perform post market quality investigations and improve quality performance through initiating corrective and preventative actions
- ▶ Performing manual testing for each build and release, wrote daily test plans in **Test Link**
- ▶ Writing, updating and maintaining automated testing scripts with Selenium
- ▶ Reviewed and edited test plans and validated bugs from off-shore QA staff while providing support
- ▶ Validating two weekly builds in test environments, which included ensuring bugs were fixed and new tools and enhancements looked
- ▶ Participating in SEO testing using various browser extensions and Screaming frog tool
- ▶ Executing Data analysis using MixPanel, Google Search Console, Google Analytics, New Relics; adding presently working on Word Press INTL Project

Previous Experience

June'15 – May'19 with Fiserv, Noida as Quality Assurance Engineer

Growth Path:

Jun'16-Apr'18 as Associate Quality Assurance Engineer

Apr'18-May'19 as Professional Quality Assurance Engineering

Highlights:

- ▶ Managed and led a team of **4 members** and performed as **QA Lead in Atomic Project supervising**
- ▶ Created Test plan & Script, Defect Management Templates and initial test plan, developed test cases and test scripts manually
- ▶ Used Quality Center to store all testing results, metrics, created Test Cases, and Reporting
- ▶ Reviewed Business requirements, IT Design documents and prepared Test Plans which involved various Test Cases for all assigned module/projects; Review Test Requirements, Creating Test Plans and Test Strategy documents
- ▶ Developed a Defects Tracking Log for the SharePoint Site to track defects while testing
- ▶ Interacted with developers, Business & Management Teams and End Users
- ▶ Developed reusable code modules that simplify the development of future automated test systems
- ▶ Identified test Scenarios from requirement specification documents; prepared Test estimates for manual testing
- ▶ Participated in documentation of Test Approach and prepared QA Master Test plan and Test script
- ▶ Identified, analyzed and documented any defects discovered during testing and impacted areas for regression testing
- ▶ Hands on QTP Automation Test Suit Execution

Successfully executed following projects:

- ▶ Enhance Non – accrual and Charge – off Processing
- ▶ LIBOR
- ▶ Loan Rate Rounding
- ▶ Credit Bureau Reporting
- ▶ Regulatory Change
- ▶ ATOMIC Phase 1 & 2
- ▶ Notify 2.0 and 3.0

Education & Credentials

2014: B.Tech. (CSE) from IEC College of Engineering and Technology with 65.6%

2010: 12th from Sunbeam School Varuna, Varanasi with 72.2%

2008: 10th from St. Joseph's Convent School, Varanasi with 70.1%

Personal Details

Date of Birth: 8th April 1992 / **Languages Known:** English and Hindi

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