

Ejju Sowmya

Mobile : +91 949 149 9246

Email : esrsuda23@gmail.com



Scrum Master

Instrumental Scrum Master bringing overall **4+** years of experience achieving ambitious goals in challenging IT environment. Diligent, forward-thinking and adaptable to dynamic company, customer and project needs. Successful at motivating teams to meet demanding timelines. Team-oriented individual promoting exemplary presentation, project management and risk oversight skills.

Demonstrative Scrum Master with background communicating effectively with and leading high-performance teams.

Summary

- Certified Agile Scrum Master with 4+ years of experience guiding teams in the key tenets of Lean Software Development and Agile Methodology
- In depth knowledge, and experience in mentoring teams in Agile environment using various frameworks like Scrum implementing practices like TDD
- Skilled in leading agile transformation efforts, support transformation from Waterfall to building high performing agile teams
- Good understanding of SDLC and STLC
- Proficient at conducting and facilitating Scrum Ceremonies including Sprint Planning, Backlog Refinement, Daily Scrum, Sprint Review, and Sprint Retrospective
- Facilitated agile adoption Retrospective for the organization with the leadership and guided teams with outcome resulting in enhanced performance
- Experienced in supporting and educating the Product Owner, especially with respect to grooming and maintaining the product backlog
- Capable in developing and analyzing artifacts that include velocity charts, Burn-down and Burn-up charts and throughput for improvement opportunities
- Proactively identify impediments and take actions to help the teams overcome them
- Develop and maintain strong relationships with internal and external clients, development teams, IT professionals, vendors and all other parties critical to the success of organization goals
- Strong communication and presentation skills, with a passion for continuous learning to keep abreast of current technologies and agile practices
- Extensive knowledge and experience in servant leadership, facilitation, situational leadership, conflict management, continual improvement, and empowerment



Work Experience

Microsoft, Hyderabad, Telangana
Sonata Software

Aug 2021 – Till Date

Scrum Master

- Defined project scope and schedule while focusing on regular and timely delivery of value of multi-year project.
- Assessed each scrum team member's responsibilities and delegated tasks to balance each employee's workload.
- Assisted in team development while holding teams accountable for their commitments and leveraging organizational resources to improve capacity for project work increasing the average time to deliver new features
- Managed product backlog and supported Scrum framework for monthly sprint releases.
- Provided extensive guidance on Agile scrum processes and methodologies to highly effective teams with goals of improving quality and productivity.
- Collaborated with product owners, team members, technologists and other scrum masters to define solutions and drive progress.
- Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity.
- Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives.
- Closely collaborated with project members to identify and quickly address problems.
- Promoted empowerment of the team and encouraged a sustainable pace with high-levels of quality for the team which improved employee retention.
- Gathered requirements, defined scopes, allocated resources and established schedules meeting or exceeding project demands.
- Produced Changes Report and Burndown Chart reports, updating customers and senior leaders on progress and roadblocks.



Contact

Address

Hyderabad, Telangana

Phone

+91 949 149 9246

E-mail

esrsuda23@gmail.com



Education

**B.Tech : Computer Science
and Engineering**

S.V University, A.P



Certifications

Certified Scrum Master

Dec 2021



Skills

Agile development & best practices

SDLC

STLC

Customer interaction

Risk identification

Excellent work ethic

Adaptability

Team building

Detail-oriented

Servant Leadership

Planning and Coordination

Ernst & Young (EY), Bengaluru, Karnataka

Oct 2019 – Apr 2021

Scrum Master

Engage client to gather software requirements/business rules and ensure alignment with development teams.

- Coordinated with project management staff on development timelines and project scope.
- Researched and recommended process improvements designed to mitigate operational and sales risk.
- Gathered data from multiple sources to analyze key metrics track industry trends to increase sales.
- (Gap analysis) Built and maintained relationships with new and existing clients while providing high level of expertise on data and worked on documentation.
- Improved sales processes to streamline customer acquisition and onboarding strategies.

Recent Project

Client: Microsoft Inc

Role: Scrum Master

Description:

Worked with PO for requirement gathering, refining. Worked on Sprint planning with the team and tracked the project to delivery with the stakeholder management.

Environment: .NET, ASP.NET, SQL Server, Windows Server, JAVA ,Microsoft D365

Tech Mahindra, Hyderabad, Telangana

Jul 2013 – Aug 2015

Support Engineer - SAP security and Internal auditing

User Administration:

- User administration like creation of users, mass users, user groups, password reset, change, locking and unlocking and termination of users based on request.
- Complete end to end user administration that includes administrator and user management
- Modified authorization access and analyzing User Authorization error etc.
- Creating user groups and assigning users to group.
- MASS User management using SU10.

Role Management:

- Creation of Signal, Composite and derived role; Copying from SAP slandered role; Transport request from Development system to Quality system and finally to production system
- Adding transaction code manually to single role as per business request.
- Customizing and maintaining Composite and derived roles.

Authorization Profile:

- Generating authorization profiles, adding missing authorization, maintaining open authorization fields and organization values, ST01 trace and using SU53 for troubleshooting authorization issue.