

Neha Patel

Scrum Master- Certified Professional ScrumMaster (PSM 1)



27 years old

Agile & Scrum/Waterfall

Sprint Planning,
Retrospective & SprintDemos

SAFE (basics) , Continuous
Process Improvement

Code Reviews, Integration
Testing and Product Support

Process Enhancement,Team
Building &Leadership

CONTACT

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ABOUT ME

Experienced scrum master with a proven track record of delivering high quality software, on time and within the budget seeks a position with a top technology firm.

EXPERIENCE

Role-Scrum Master; Client-Comcast

Amdocs - Since July 2018 - Full-time

- ▶ Qualified Developer & Certified Professional Scrum Master with 6 years of experience in use of Agile, Scrum & Kanban practices in projects, Testing, Project Management, Process Excellence, Team Management.
- ▶ Certified as Professional ScrumMaster (PSM 1) by Scrum.org.
- ▶ Experienced in acting as a servant leader to the team, facilitating planning and prompting team learning in the form of reviews & retrospectives.
- ▶ Shared Knowledge with team about the agile management tools such as Rally, JIRA to ensure smooth functioning of the daily activities.
- ▶ Proficient in coaching and influencing teams at all levels to drive increased agility, velocity, predictably, innovation & quality.
- ▶ Strong exposure in initiating a traditional agile & scrum methodology, cutting edge agile methods and tools to enable teams to rapidly deliver functionality that drives customer satisfaction.
- ▶ Expertise in implementing agile projects, sharing experience with a project team and providing feedback & advice to new agile project teams.
- ▶ People friendly & approachable with strong interpersonal, communication & negotiation skills; skilled in leading & motivating team members.
- ▶ Extensive customer facing experience due to multiple client site travels (Comcast).
- ▶ Highly skilled in facilitating all aspects of Scrum framework, including sprint planning sessions, backlog grooming sessions, daily scrums, sprint reviews and sprint retrospectives.
- ▶ Identifying & helping removal of impediments to the success of the Sprint; identifying & communicating potential risks to the completion of the Sprints, including resources, costs, and systems; recommending appropriate solutions.

Role-Software Developer; Client-Vodafone-Germany

Amdocs - November 2016 to June 2018

Worked on CRAMER, a inventory management tool widely used in Telecom domain to provide various solutions and enhancements to our client.

Role-Project Engineer; Client-VF-UK

WIPRO Ltd. - August 2014 to October 2016

SKILLS

Soft Skills

- ▶ Collaborator
- ▶ Communicator
- ▶ Planner
- ▶ Change Agent

EDUCATION

B.tech

GLA University, Mathura

July 2010 to June 2014

B.tech in Information Technology

12th

John Milton Public School, Agra

April 2008 to March 2009

10th

St. Francis Convent School, Agra

April 2006 to March 2007