

# Sowmitha Nandakumar

Salesforce Developer

## PROFESSIONAL SUMMARY

Experienced Salesforce Developer with 1.7 years of expertise in designing and developing custom Salesforce solutions. Proficient in Lightning Web Components, Apex programming, Flow Automation, and Data Cloud. Skilled in integrating external systems, managing data migration, and optimizing business processes using Salesforce technologies. Passionate about problem-solving, strategic planning, and delivering customer-centric solutions.

## SKILLS

Apex Programming, Flow Automation, Lightning Web Components, Salesforce Configuration, AURA Framework, JavaScript, Object-Oriented Programming, Custom Reports & Dashboards, Experience Cloud, Health Cloud, Data Cloud, Life Science Cloud, APIs & Integration, Managed Package Implementation, Managed Package Development, Data Migration, CI/CD, GIT, Communication, Teamwork, Accountability, Strategic Thinking, Decision-Making, Coaching and Mentoring, Customer Focus

## PROJECT DETAILS

<N/A>

Role	Developer
Description	Developed a Salesforce-based CRM for a healthcare organization to streamline patient data management and appointment scheduling.
Technology	Salesforce, Health Cloud, Flow Automation
Role Played	Integrated Health Cloud with third-party EHR systems, automated workflow processes, and designed dashboards for real-time analytics.

<N/A>

Role	Developer
Description	Designed and implemented a Salesforce automation system for an e-commerce company to enhance sales operations and customer engagement.
Technology	Salesforce, Sales Cloud, Lightning Web Components, AI-powered chatbots
Role Played	Integrated Sales Cloud with external order management systems, developed Lightning Web Components, and implemented AI-powered chatbots for customer

assistance.