DHIVAGAR S

L I N U X - A D M I N I S T R A T O R

Mobile : + 91 97896 09021
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PROFILE

I am a Technical Support Engineer seeking a full-time position in the field of IT Infrastructure management and support, where I can apply my knowledge and skills for continuous improvement. I have experience in Infrastructure management support and Customer support.

EXPERIENCE

SBA Info Solutions Pvt Ltd

Linux Administrator

Apr 2019 – present

- Project Deployment & handling, implementation in client locations.
- Deployment & Testing and report submission, maintenance, with Banking support
- Zimbra mail Servers implementations, upgrade, Archive servers, clusters with customer requirements.
- Mail policies deployments, Spam filters configurations.
- Shell scripts for all type of client requirements & project automations reports.

Futurenet Technologies India Pvt Ltd

System Administrator

Dec 2016 – Apr 2019

- Performing root cause analysis on various service impacting events.
- Monitoring and maintaining computer systems and networks. Talking staff or clients through a series of actions, either face- to-face or over the telephone, to help set up systems or resolve issues
- troubleshooting system and network problems and diagnosing and solving hardware and software faults.
- providing support, including procedural documentation and relevant reports Education

TECHNICAL SKILLS

- Sound knowledge in infra making and maintain on Linux & Windows systems.
- Automate the repeated tasks with shell script
- Configure the syslog to forward the user commands to SIEM server

- Mail Server : Zimbra server
    - Installation, configuration and upgrade of zimbra mail server.
    - Configuring mail server as relay host for application servers.
    - User creation, configuring privilege and quota for users.
    - Configuring Class Of Service (COS) and Milter service for ACL on DL.
    - Managing mail queue.
    - Modify the required postfix and zimbra attributes to tune server performance

- Piler Server: Mailpiler
    - Installation and configuration of the mail piler.
    - Configuring mailpiler to accept mails from the mail server.
    - Configuring mailpiler to access the mailserversldap service.

- Repo Server
    - Installation and configure in Red hat.

- Red Hat Cluster
    - Installation and configuration of the cluster.
    - Configuring cluster node and add resources.

- LDAP Server : RHDS
    - Installation and configuration of the LDAP server.
    - Configure the LDAP server as the authentication provider for the squid server.

- Monitoring Server: Check_MK, Zabbix, GLPI for IT Infra Monitoring.
    - Installation and Configuration to monitor servers.
    - Customize the existing plugin to collect proper information of the monitored servers.

- Managing Physical Storage, Files system and LVM

- Implementation and administration of Citrix Xen Desktop and publish desktops to users.

EDUCATION

Sudharsan Engineering College
Bachelor in engineering (Computer Science and Engineering)
2012-2016

Punidha Arocikaya Annai Hr. Sec. School
HSC (Maths, Computer Science) 2010-2012

CERTIFICATION

- Red Hat Certified System Administrator
- NOVEMBER 28, 2018 - CERTIFICATION ID: 180-272-676

SKILLS

- Linux
- Windows
- Networking
- System Hardware

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