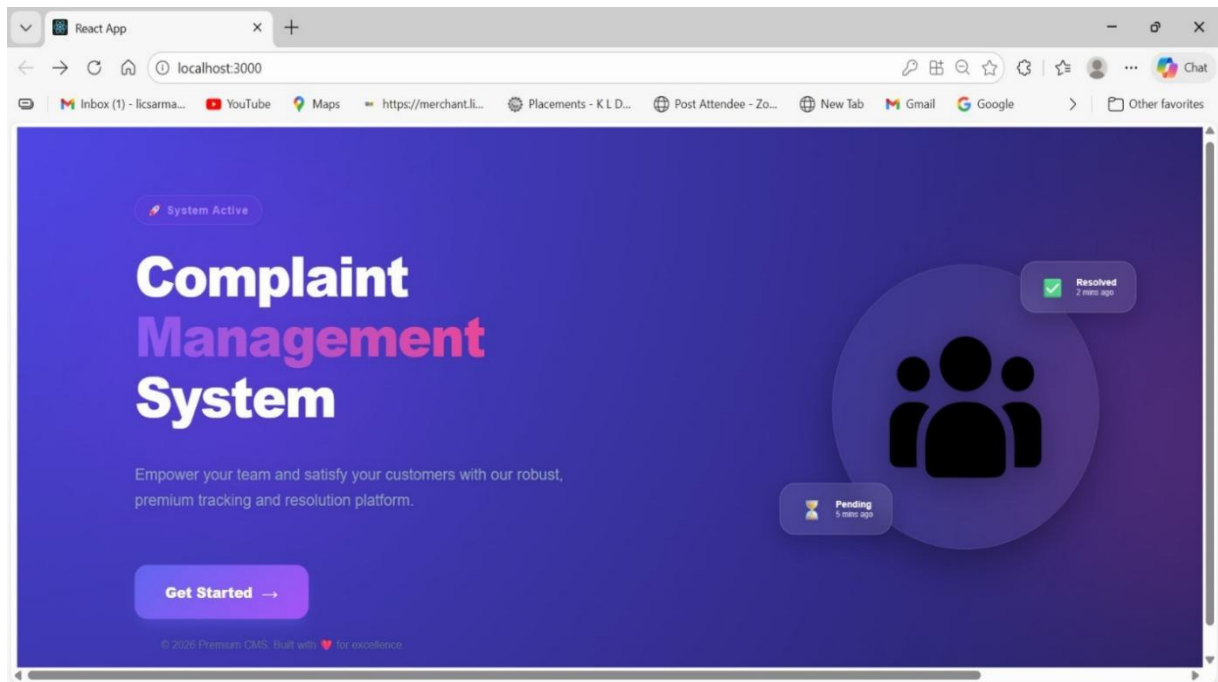


Complaint Management System

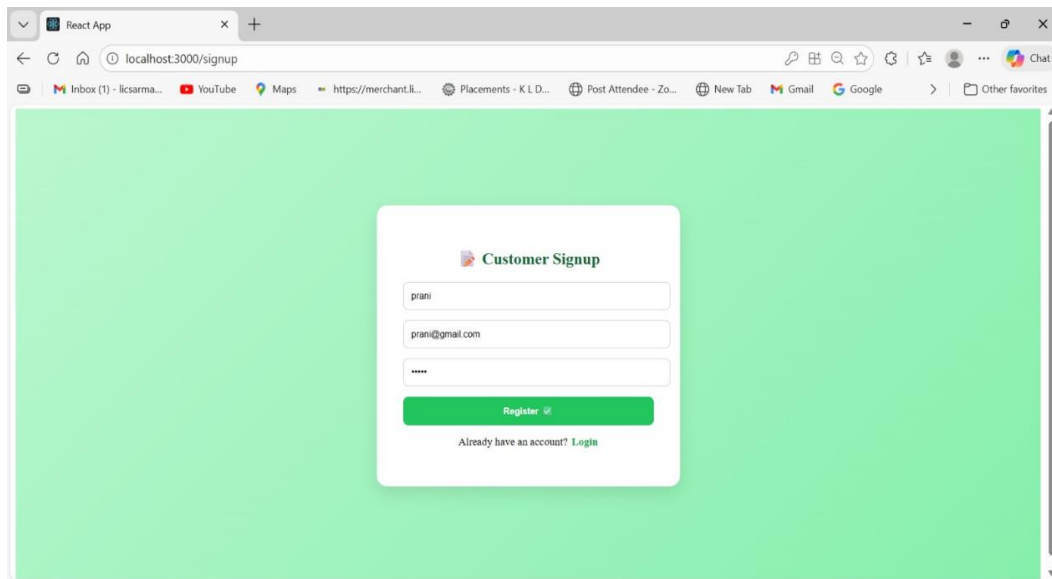
The system allows customers to raise complaints effortlessly and enables administrators to track, manage, and resolve them efficiently.

Dashboard:

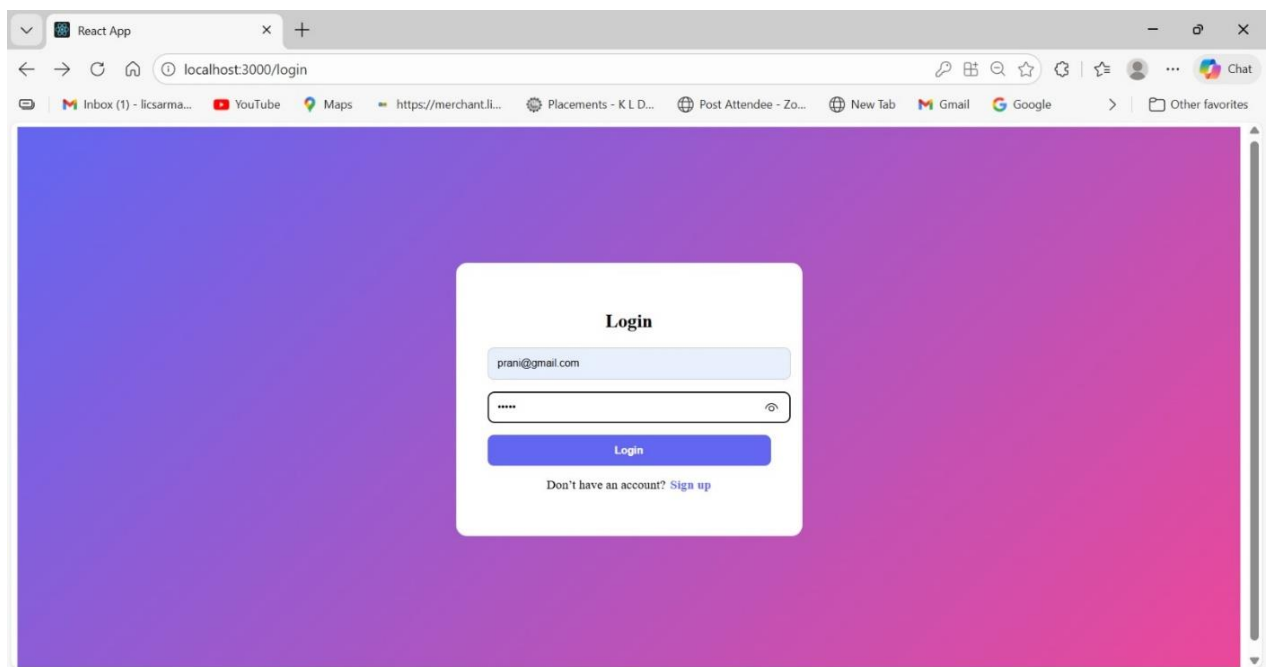


The home page welcomes users with clearly presenting the purpose of the application. It introduces the system as a reliable platform for registering, tracking, and resolving complaints. A **Get Started** button guides users toward the login process.

Customer signup page



Customer Login



The **Customer Login Page** allows users to securely sign in using their email and password. The simple and centered design ensures easy access. New users can navigate to the **Sign Up** option to create an account.

Customer complaint page:

React App

localhost:3000/customer

Customer Portal

Welcome, prani

+ Raise Complaint

My Complaints

Complaint Status

Logout

Raise a New Complaint

Complaint Title

complaint on phone

Detailed Description

my phone was missing from past two days its vivo a _phone

Your Register Email

pranitha@gmail.com

Submit Complaint

View complaints in customer panel:

React App

localhost:3000/customer

Customer Portal

Welcome, prani

+ Raise Complaint

My Complaints

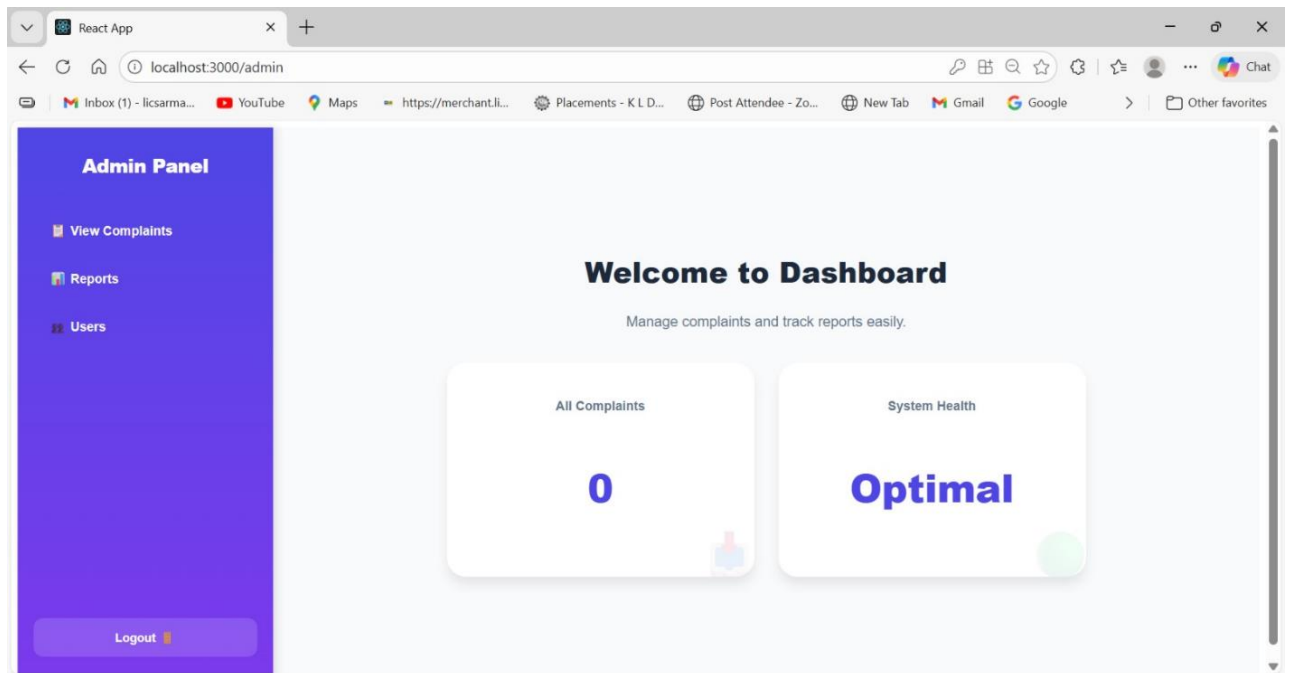
Complaint Status

Logout

My Complaints:

complaint on phone	PENDING
my phone was missing from past two days. Its is a vivo phone	
complaint on samet watch	RESOLVED
my smart watch is missing frome fast 3 days witch is black in color.brand is boat	
complaint on phone	RESOLVED
phone was missing from fast 3 days	

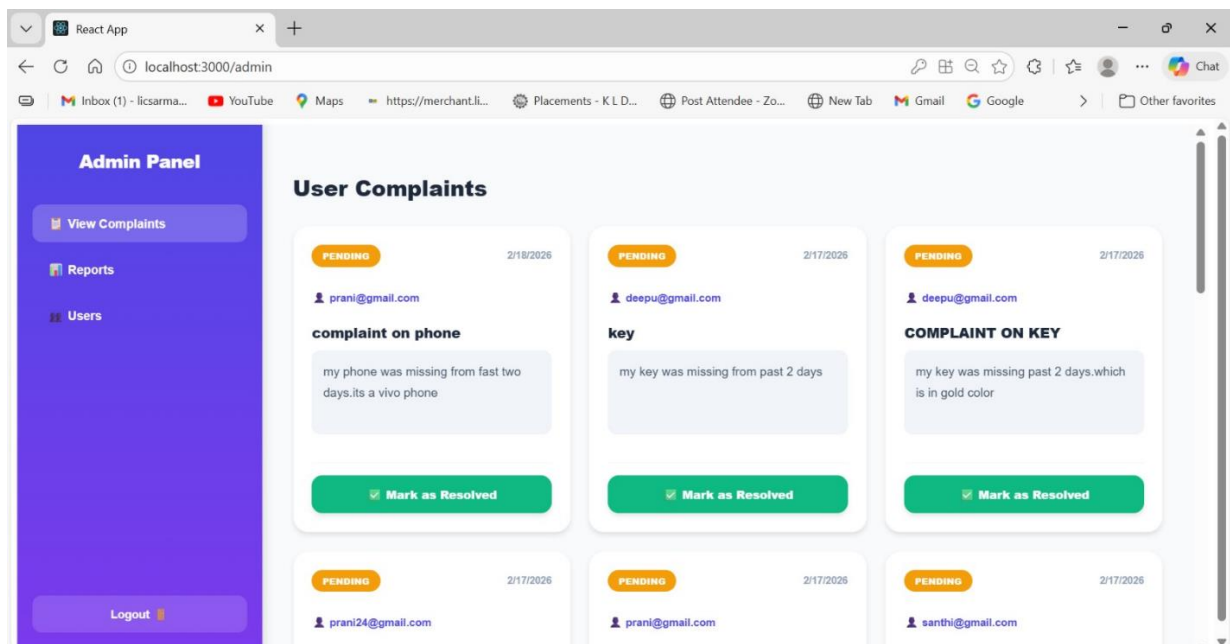
AdminDashboard :



Admin Panel / Admin Dashboard

The **Admin Panel** is the control center of the system. It provides administrators with an overview of all complaints and system health. Admins can:

- View total complaints
- Monitor system status
- Navigate to detailed complaint lists



Mark as Completed / Resolved Complaints

Once an issue is addressed, administrators can **mark the complaint as Resolved**. Resolved complaints are visually distinguished, helping admins easily track completed cases and maintain an organized workflow.

Conclusion :

This Complaint Management System ensures smooth communication between customers and administrators. With its blue-themed professional design and structured flow, it enhances efficiency, accountability, and user satisfaction.