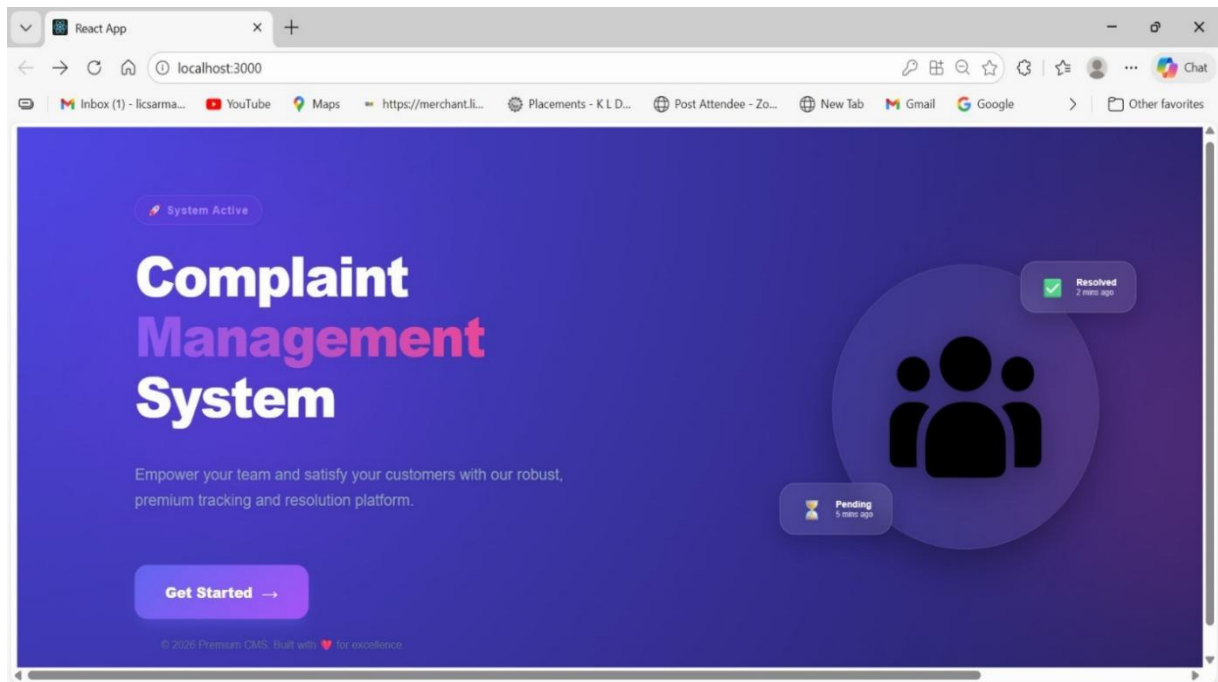# Complaint Management System

The system allows customers to raise complaints effortlessly and enables administrators to track, manage, and resolve them efficiently.
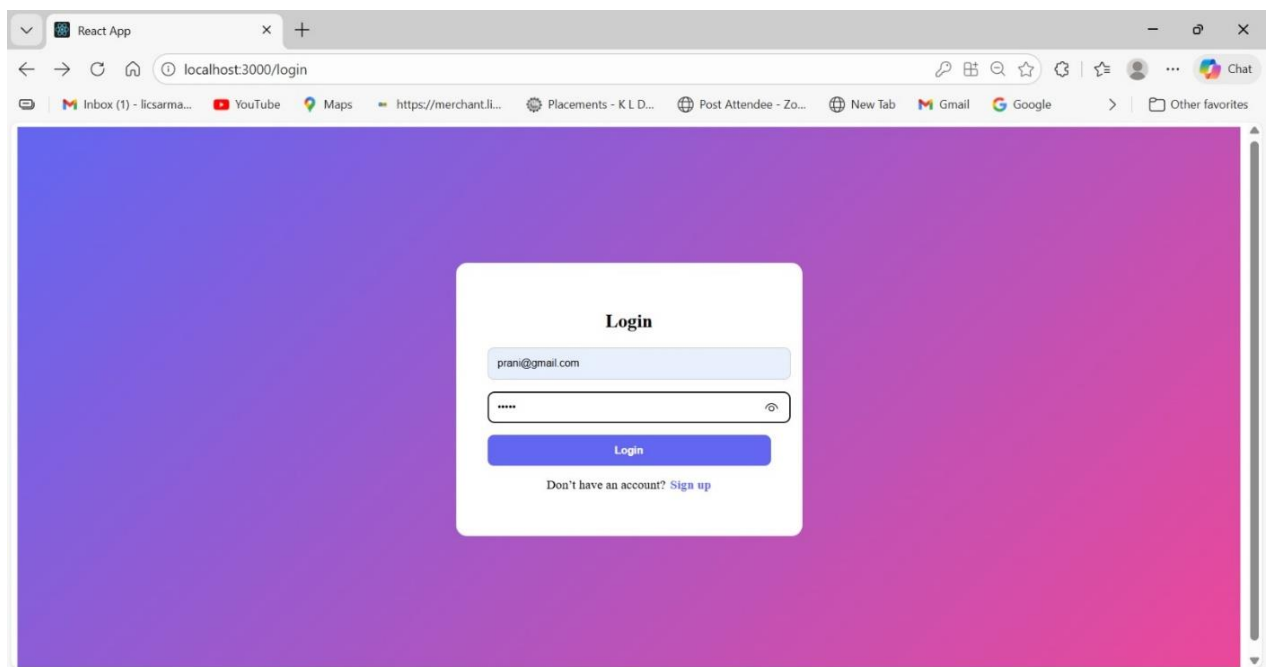

Dashboard:

The home page welcomes users with clearly presenting the purpose of the application. It introduces the system as a reliable platform for registering, tracking, and resolving complaints. A **Get Started** button guides users toward the login process.

🧑 Customer signup page
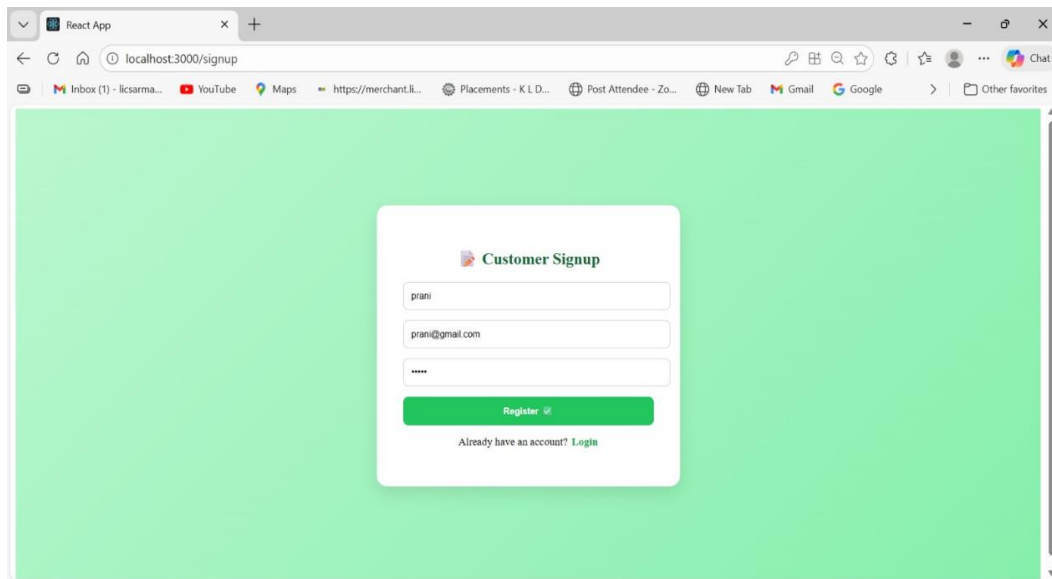
Customer Login

The **Customer Login Page** allows users to securely sign in using their email and password. The simple and centered design ensures easy access. New users can navigate to the **Sign Up** option to create an account.

Customer complaint page:

View complaints in customer panel:

AdminDashboard :

🛠️ **Admin Panel / Admin Dashboard**

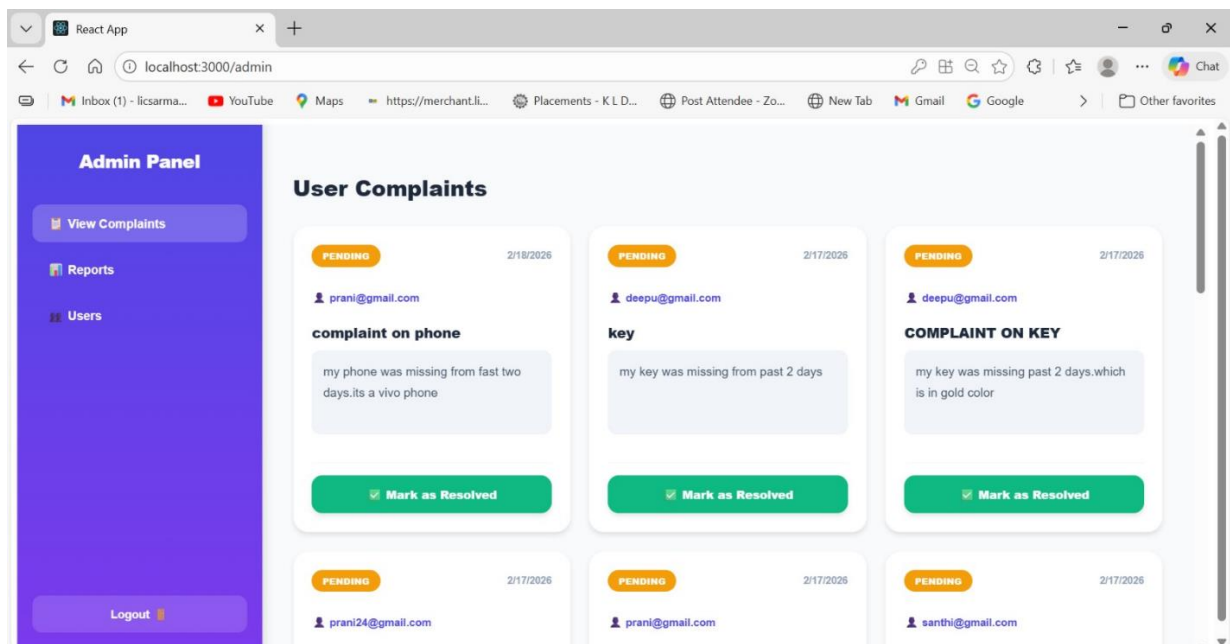The **Admin Panel** is the control center of the system. It provides administrators with an overview of all complaints and system health. Admins can:

- View total complaints

- Monitor system status

- Navigate to detailed complaint lists

✅ Mark as Completed / Resolved Complaints

Once an issue is addressed, administrators can **mark the complaint as Resolved**. Resolved complaints are visually distinguished, helping admins easily track completed cases and maintain an organized workflow.

❇ Conclusion :

This Complaint Management System ensures smooth communication between customers and administrators. With its blue-themed professional design and structured flow, it enhances efficiency, accountability, and user satisfaction.