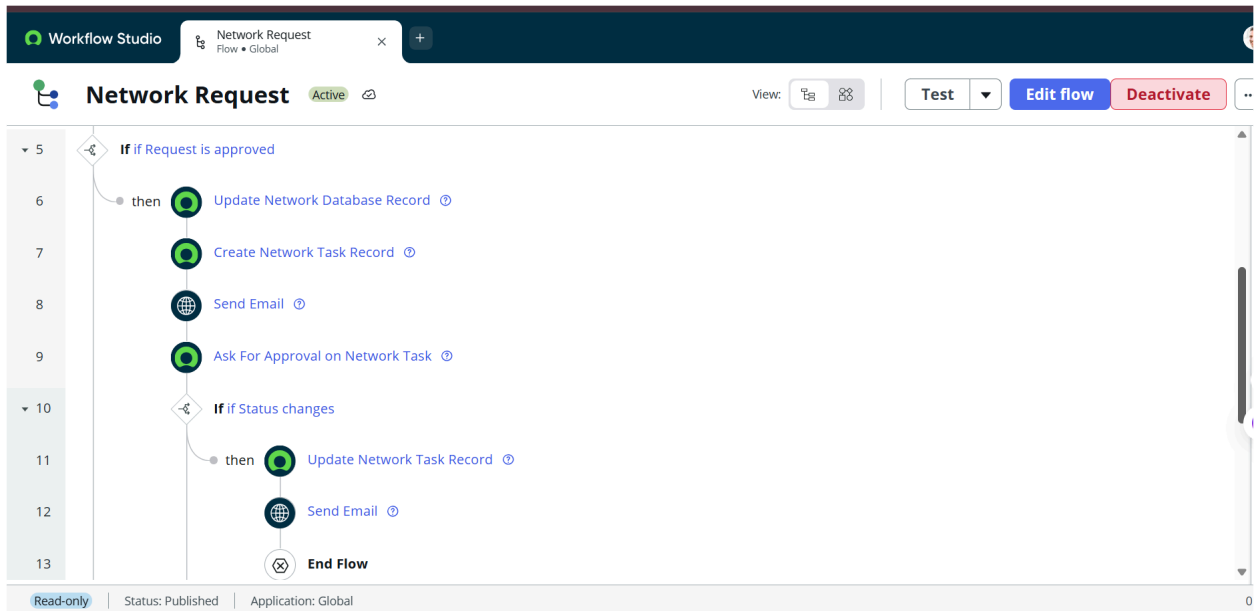
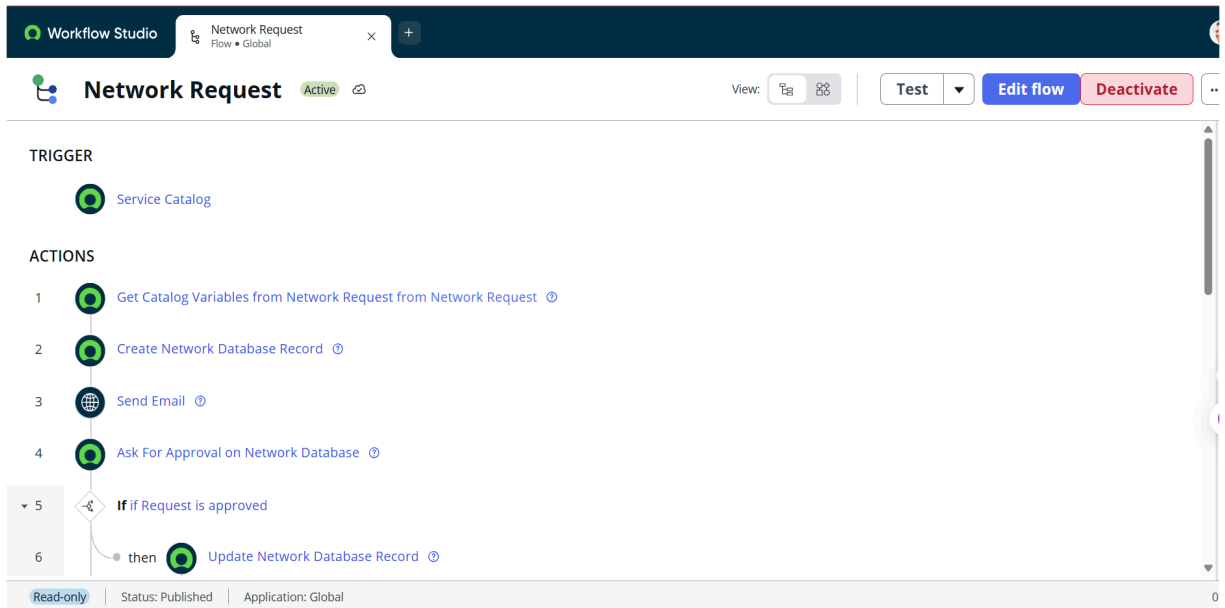
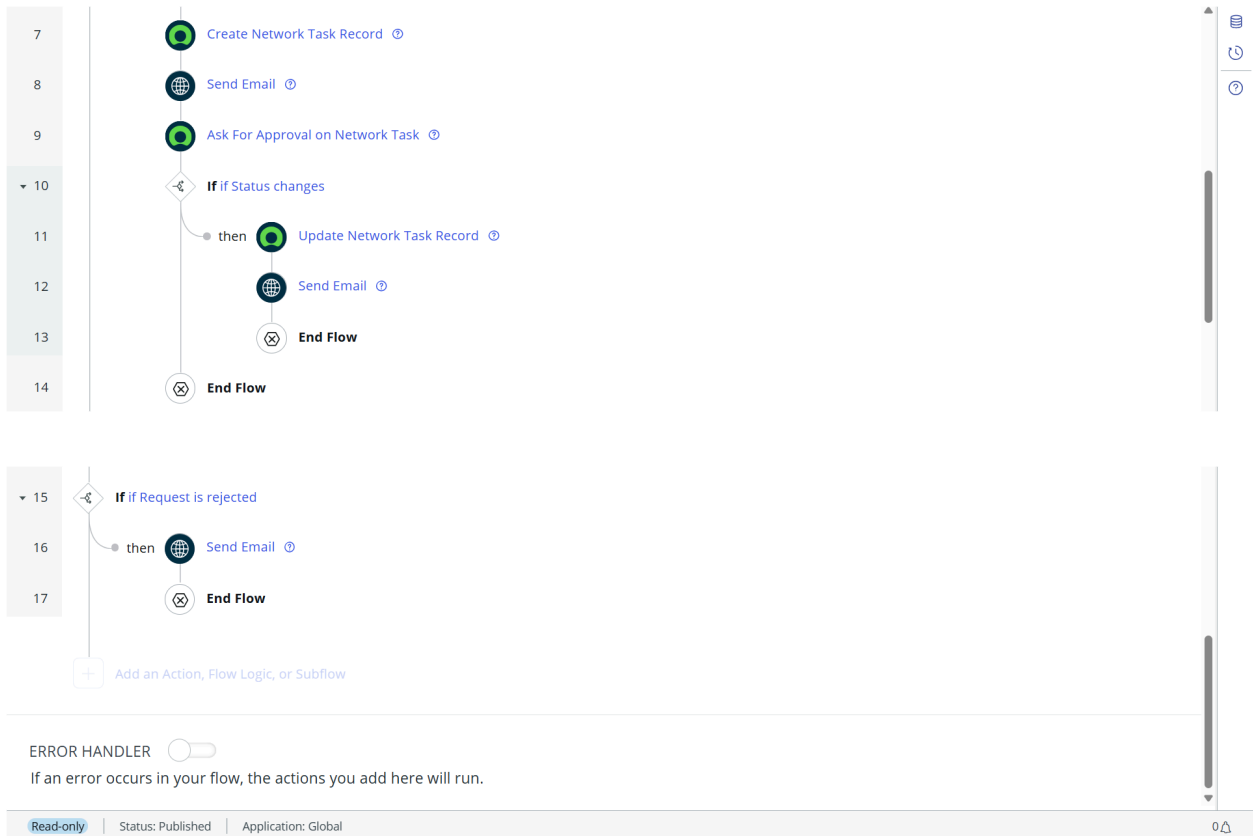


Screenshots





servicenow All Favorites History Admin Table - Network Database Search

Table Network Database Delete Update Delete All Records

A table is a collection of records in the database. Each record corresponds to a row in a table, and each field on a record corresponds to a column on that table. Applications use tables and records to manage data and processes. [More Info](#)

* Label Network Database Application Global ⓘ

* Name u_network_database

Columns Controls Application Access

Table Columns for text Search 1 to 15 of 15 New

Dictionary Entries

Column label	Type	Reference	Max length	Default value	Display
Assignment Group	Reference	Group	32		false
Date of Enquiry	Date	(empty)	40		false
Customer Address	String	(empty)	40		false
Assigned to	Reference	User	32		false

×	Device Details	String	(empty)	40	false
×	Customer Document	String	(empty)	40	false
	Sys ID	Sys ID (GUID)	(empty)	32	false
	Updated	Date/Time	(empty)	40	false
	Created by	String	(empty)	40	false
×	Request Number	String	(empty)	40	false
	Created	Date/Time	(empty)	40	false
	Updated by	String	(empty)	40	false
	Updates	Integer	(empty)	40	false
×	Work Status	String	(empty)	40	false
×	Requested For	String	(empty)	40	false
+	Insert a new row...				










[Delete](#) [Update](#) [Delete All Records](#)

Related Links

[Form Builder](#)
[Design Form](#)

12	 Send Email		Completed	2025-12-25 00:32:58	24ms
13	 End	Flow Logic	Completed	2025-12-25 00:32:58	0ms
14	 End	Flow Logic	Not Run		
15	 If if Request is rejected	Flow Logic	Not Run		
16	 Send Email		Not Run		
17	 End	Flow Logic	Not Run		

ERROR HANDLER

1 ⚠					
5	 If if Request is approved	Flow Logic	Evaluated - True	2025-12-25 00:32:53	5247ms
6	 Update Record	Core Action	Completed	2025-12-25 00:32:53	7ms
7	 Create Record	Core Action	Completed	2025-12-25 00:32:53	54ms
8	 Send Email		Completed	2025-12-25 00:32:53	5060ms
9	 Ask For Approval	Core Action	Completed	2025-12-25 00:32:58	17ms
10	 If if Status changes	Flow Logic	Evaluated - True	2025-12-25 00:32:58	109ms
11	 Update Record	Core Action	Completed	2025-12-25 00:32:58	85ms
12	 Send Email		Completed	2025-12-25 00:32:58	24ms
13	 End	Flow Logic	Completed	2025-12-25 00:32:58	0ms
1 ⚠					

servicenow

AllFavoritesHistory

Approval - Network Database: Creat...

Search

Approval

Network Database: Created 2025-12-25 00:31:21

UpdateApproveRejectDelete

ApproverBow Ruggeri

ApprovingNetwork Database: Created 2025-12-25 00:31:21

StateApproved

Approval ReasonWaiting for approval

Comments

Post

Activities: 1

System Administrator

Field changes • 2025-12-25 00:31:21

ApproverBow Ruggeri

StateRequested

UpdateApproveRejectDelete

servicenow

AllFavoritesHistoryWorkspaces

Approvals

Search

Approvals

Created

Search

Actions on selected rows...

State	Approver	Comments	Approval for	Created
Requested	Bow Ruggeri		(empty)	2025-12-25 00:31:21
Approved	Bow Ruggeri		(empty)	2025-12-22 03:15:46
Approved	Bow Ruggeri		(empty)	2025-12-22 03:13:37
Approved	Bow Ruggeri		(empty)	2025-12-22 02:56:23
Approved	Bow Ruggeri		(empty)	2025-12-22 02:50:30
Approved	Bow Ruggeri		(empty)	2025-12-22 02:30:23
Approved	Bow Ruggeri		(empty)	2025-12-22 02:24:08
Approved	Bow Ruggeri		(empty)	2025-12-22 02:21:41
Approved	Bow Ruggeri		(empty)	2025-12-22 02:04:54
Approved	Bow Ruggeri		(empty)	2025-12-22 01:58:41
Approved	Bow Ruggeri		(empty)	2025-12-22 01:57:26
Approved	Bow Ruggeri		(empty)	2025-12-22 01:45:07

1 to 20 of 751

Workflow Studio

Network Request
Flow • Global

Network Request
Flow execution • None

Test flow

Run your flow to make sure it has no errors before you activate it. When the test finishes running, check the execution details to see each action's configuration, runtime values, and the log messages for any errors that occurred.

* Requested Item Record RITM0010006

Your test has finished running. View the flow execution details.

☐ Run test in background

Cancel Run Test

ERROR HANDLER
If an error occurs in your flow, the actions you add here will run.

Status: Published | Application: Global

servicenow

Knowledge Catalog Requests System Status Cart Tours System Administrator

Home > My Request - RITM0010009

Number
RITM0010009

Created just now Updated just now State Open

Network Services Request

Item
Network Request

Requested for
System Administrator

Quantity
1

Stage
Assess or Scope Task

Activity Attachments Additional Details

Type your message here...

Post

servicenow

Knowledge Catalog Requests System Status Cart Tours System Administrator

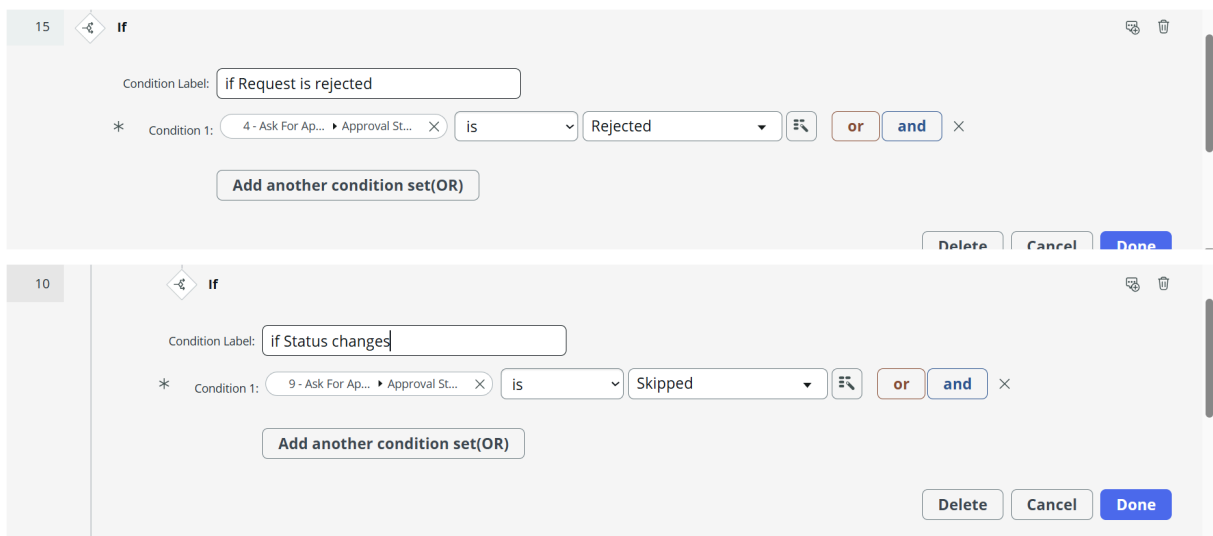
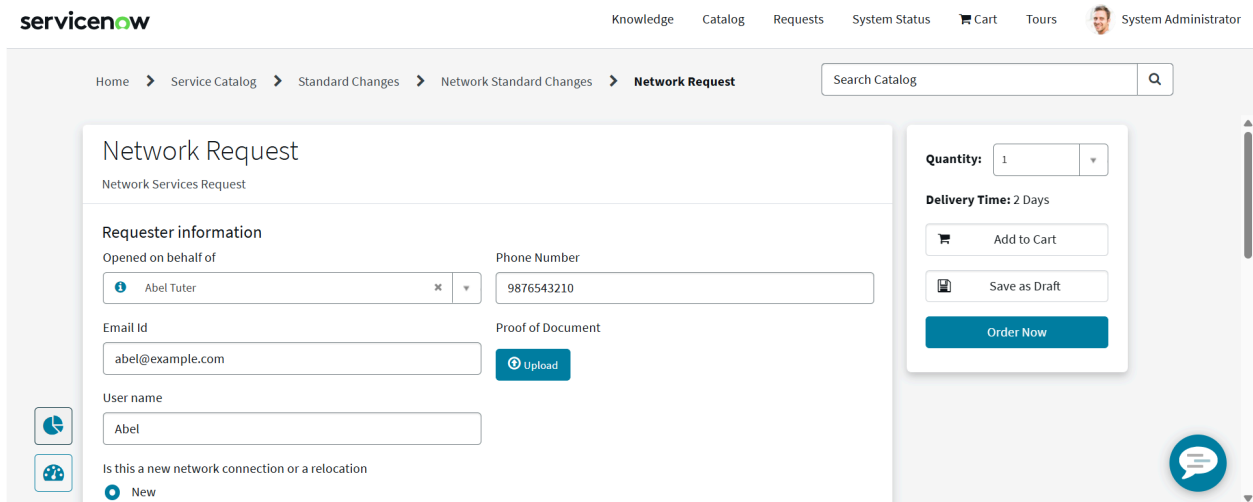
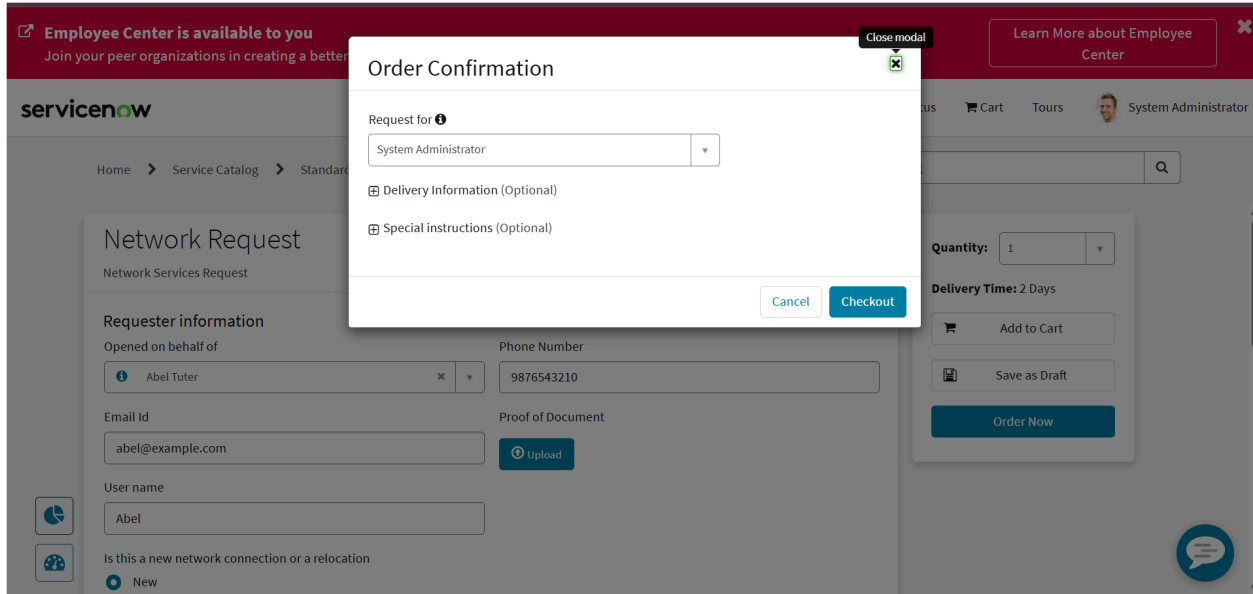
Home > Request Summary - REQ0010004

Search Catalog

Submitted :2025-12-25 00:23:25
Request Number : REQ0010004
Estimated Delivery : 2025-12-27

Item	Delivery Date	Stage	Price (each)	Quantity	Total
Network Request	2025-12-27	Assess or Scope Task	---	1	---

Total: \$0.00



5

If

Condition Label: if Request is approved

* Condition 1:

4 - Ask For Ap... Approval St...

is

Approved

or

and

Add another condition set(OR)

Delete

Cancel

Done

11

then

Update Network Task Record

Action Properties

Update Record

Action Update Record

Action Inputs

* Record

7 - Creat... Network Task Re...

* Table

Network Task [u_network_task]

* Fields

State

Closed Complete

Work notes

Network task completed successfully

+ Add field value

Delete

Cancel

Done

Status: Draft

Application: Global

0

* Subject

Network Request

2 - Cr... Network Database ...

Approved

Body

10pt

OpenSans,So...

Hello 2 - Create ... Requested ...

Your Network request has been approved successfully.

Thanks for contacting us.

Network Team.

Delete

Cancel

Done

Status: Draft

Application: Global

0

Workflow Studio

Network Request
Flow • Global

+

Network Request
Active

↶

↷

View:

Test ▾

Deactivate

Activate

⋮

8

Send Email ⓘ

Action Properties

Send Email

Action Send Email ▾

Action Inputs

Target Record

2 - Cr... ▶ Network Database ... ✕

Table

Network Database [u_network_d... ▾

Include Watermark

☒

* To

1 - Get Catalog Va... ▶ ... ▶ Em... ✕

CC

2 - Create Record ▶ ... ▶ Email ✕

BCC

Workflow Studio

Network Request
Flow • Global

Network Request Active

View: [Icons] | Test | Deactivate | Activate

Create Network Task Record

Action Properties

Action: Create Record

Action Inputs

* Table	* Fields	Value
Network Task [u_network_task]	State	Open
	Assignment group	Network
	Parent	2 - Cr... ▶ Network Database ...
	Short description	Provide network service

+ Add field value

Workflow Studio

Network Request
Flow • Global

7

Create Network Task Record ⓘ

↶

↷

View:

Test ▾

Deactivate

Activate

⋮

Action Properties

* Rules

Approve ▾

Anyone approves ▾

Due Date: None ▾

When:

2 - Create Rec... ▶ ... ▶ Manag... ✕

👤

👥

👤

OR AND ⊖

Add another OR rule set

👤

👥

👤

👥

Delete

Cancel

Done

Status: Draft

Application: Global

0/1

Workflow Studio | Network Request | Flow: Global

Network Request | Active

View: [Icon] [Icon] | Test | Deactivate | Activate

* Table: Network Database [u_network_d...]

* Fields:

Request Number	Trigger - Servic... ▶ ... ▶ Num...
Requested For	1 - Get Catalog Va... ▶ ... ▶ Na...
Work Status	New
Assignment Group	Network
Date of Enquiry	Trigger - Servic... ▶ ... ▶ Creat...
Device Details	1 - Get Catalo... ▶ type_of_dev...
Customer Address	1 - G... ▶ please_provide_addr...

+ Add field value

Delete Cancel Done

Status: Published | Application: Global

Workflow Studio | Network Request | Flow: Global

Network Request | Active

View: [Icon] [Icon] | Test | Deactivate | Activate

2 Create Network Database Record

Action Properties

Action: Create Record

Action Inputs

* Table: Network Database [u_network_d...]

* Fields:

Request Number	Trigger - Servic... ▶ ... ▶ Num...
Requested For	1 - Get Catalog Va... ▶ ... ▶ Na...
Work Status	New
Assignment Group	Network
Date of Enquiry	Trigger - Servic... ▶ ... ▶ Creat...
Device Details	1 - Get Catalo... ▶ type_of_dev...

javascript:void(0) | Application: Global

* Template Catalog
Items and Variable
Sets (Catalog Items
and Variable Sets)

Network Request

Catalog Variables Available

proof_of_document
is_this_a_new_network_conne
if_this_is_a_relocation_please_
is_this_is_a_relocation_please_
provide_device_details
if_any_please_write_here

>
<

Selected

opened_on_behalf_of
email_id
user_name
please_provide_address_here
phone_number
type_of_devices

^
v

Note: If removing a variable from the 'Selected' list, it will be moved to 'Available' list only if the variable is from the selected Template Catalog Items and Variable Sets. Otherwise, the variable is removed from both 'Available' and 'Selected' lists.

Delete Cancel Done

Status: Published | Application: Global

Workflow Studio

Network Request
Flow • Global

Network Request Active

View: Test Deactivate Activate

1 Get Catalog Variables from Network Request from Network Request

Action Properties

Action Get Catalog Variables

Action Inputs

* Submitted
Request (Requested
Item)

Trigger -> Requested Item ...

Select one or more values from the Template
Catalog Items and Variable Sets, and select the
required Catalog Variables to generate output data
pills. You cannot choose the same Catalog Variable
from multiple Template Catalog Items and Variable
Sets.

* Template Catalog
Items and Variable
Sets (Catalog Items
and Variable Sets)

Network Request

Status: Published | Application: Global

Workflow Studio

Network Request
Flow • Global

Network Request Active

View: Test Deactivate Activate

TRIGGER

Service Catalog

Trigger Service Catalog

Advanced Options

Delete Cancel Done

Variables (5)

Catalog UI Policies

Catalog Client Scripts

Included In (1)

Catalog Data Lookup Definitions

Order

Search

Actions on selected rows...

New

Variable set = Requester Information

<input type="checkbox"/>	Name	Type	Question	Order
	opened_on_behalf_of	Reference	Opened on behalf of	100
	email_id	Single Line Text	Email Id	200
	user_name	Single Line Text	User name	300
	phone_number	Single Line Text	Phone Number	400
	proof_of_document	Attachment	Proof of Document	500

1 to 5 of 5

servicenow

All

Favorites

History

Catalog Item - Network Request

Search

Copy

Try It

Update

Edit in Catalog Builder

Delete

Catalog Item

Network Request

Variables (10)

Variable Sets (1)

Catalog UI Policies

Catalog Client Scripts

Available For

Not Available For

Categories (1)

Catalogs (1)

Catalog Data Lookup Definitions

Related Articles

Order

Search

Actions on selected rows...

New

Catalog item = Network Request

<input type="checkbox"/>	Type	Question	Order
	Container Start	Service Details	200
	Multiple Choice	Is this a new network connection or a re...	300
	Single Line Text	If this is a relocation,Please provide y...	310
	Single Line Text	Is this is a relocation,Please provide y...	320
	Container Start	Location & Devices Type	400
	Single Line Text	Please provide address here	410
	Select Box	Type of devices	420
	Single Line Text	Provide device details	430
	Container Start	Additional Information	500
	Single Line Text	If any,Please write here	510

1 to 10 of 10

CopyTry ItUpdateEdit in Catalog BuilderDelete

Related Links

[Item Diagnostic](#)[Show VA render type](#)[Run Point Scan](#)

Variables (10)Variable Sets (1)Catalog UI PoliciesCatalog Client ScriptsAvailable ForNot Available ForCategories (1)Catalogs (1)Catalog Data Lookup DefinitionsRelated Articles

Related Catalog ItemsAssigned Topics

OrderSearch

Actions on selected rows...New

Catalog Item = Network Request

Type	Question	Order
Container Start	Service Details	200
Multiple Choice	Is this a new network connection or a re...	300
Single Line Text	If this is a relocation,Please provide y...	310
Single Line Text	Is this is a relocation,Please provide y...	320
Container Start	Location & Devices Type	400
Single Line Text	Please provide address here	410

servicenowAllFavoritesHistoryWorkspacesCatalog ItemsSearch

Catalog ItemNetwork Request

CopyTry ItUpdateEdit in Catalog BuilderDelete

Build and modify items faster with the improved [Catalog Builder](#).

NameNetwork RequestApplicationGlobal

CatalogsService Catalog

Active

CategoryNetwork Standard Changes

Roles

State-- None --

Fulfillment automation levelUnspecified

Checked out-- None --

OwnerSystem Administrator

Item DetailsProcess EnginePicturePricingPortal Settings

Short descriptionNetwork Services Request

Description

u_network_task	Allow If	read	record	true	admin	2025-12-22 00:50:00
----------------	----------	------	--------	------	-------	---------------------

1 to 4 of 4

DeleteUpdateDelete All Records

Related Links

[Form Builder](#)[Design Form](#)[Layout Form](#)[Layout List](#)[Show Form](#)[Show List](#)[Show Schema Map](#)[Add to Service Catalog](#)[Run Point Scan](#)[Explore REST API](#)

Access Controls (4)Security Data FiltersLabels (1)Database Indexes (46)Table Subscription Configuration (1)

Name

Search

Actions on selected rows...

Access Controls

<input type="checkbox"/>	Name ^	Decision Type	Operation	Type	Active	Updated by	Updated
	u_network_task	Allow If	delete	record	true	admin	2025-12-22 00:50:00
	u_network_task	Allow If	create	record	true	admin	2025-12-22 00:50:00
	u_network_task	Allow If	write	record	true	admin	2025-12-22 00:50:00
	u_network_task	Allow If	read	record	true	admin	2025-12-22 00:50:00

Universal Request	Reference	Task		32		false
Number	String	(empty)		40	javascript:getNextObjNumberPadded();	true
Configuration Item	Reference	Configuration Item		32		false
Approval history	Journal	(empty)		4,000		false
Business duration	Duration	(empty)		40		false
Location	Reference	Location		32		false
User input	User Input	(empty)		4,000		false
Active	True/False	(empty)		40	true	false
State	Integer	(empty)		40	1	false
Work notes	Journal Input	(empty)		4,000		false
Closed by	Reference	User		32		false
Follow up	Date/Time	(empty)		40		false
Domain	Domain ID	(empty)		32	global	false
Additional comments	Journal Input	(empty)		4,000		false
Urgency	Integer	(empty)		40	3	false
Opened	Date/Time	(empty)		40	javascript:gs.nowDateTime()	false
+ Insert a new row...						

A table is a collection of records in the database. Each record corresponds to a row in a table, and each field on a record corresponds to a column on that table. Applications use tables and records to manage data and processes. [More Info](#)

* Label

Network Task

Application

Global

* Name

u_network_task

Extends table

Task

ColumnsControlsApplication Access

Table Columnsfor textSearch

1to 20 of 71New

Dictionary Entries

Column label	Type	Reference	Max length	Default value	Display
Comments and Work notes	Journal List	(empty)	4,000		false
Transfer reason	Integer	(empty)	40		false
Effective number	String	(empty)	40		false
Variables	Variables	(empty)	40		false

[Layout Form](#)
[Layout List](#)
[Show Form](#)
[Show List](#)
[Show Schema Map](#)
[Add to Service Catalog](#)
[Run Point Scan](#)
[Explore REST API](#)

Access Controls (4)Security Data FiltersLabels (1)Database Indexes (3)Table Subscription Configuration (1)

NameSearch

Actions on selected rows...

Access Controls

<input type="checkbox"/>	Name ^	Decision Type	Operation	Type	Active	Updated by	Updated
<input type="checkbox"/>	u_network_database	Allow If	create	record	true	admin	2025-12-16 22:16:35
<input type="checkbox"/>	u_network_database	Allow If	read	record	true	admin	2025-12-16 22:16:35
<input type="checkbox"/>	u_network_database	Allow If	delete	record	true	admin	2025-12-16 22:16:35
<input type="checkbox"/>	u_network_database	Allow If	write	record	true	admin	2025-12-16 22:16:35

1to 4 of 4