

### \* Example:-

A grocery store has one checkout counter. Customer arrives at this counter at random from 1 to 8 minutes apart and each interarrival time has the same probability of occurrence. The service time vary from 1 to 6 minutes, with probability given below:

Services (minutes)	1	2	3	4	5	6
Probability	0.10	0.20	0.30	0.25	0.10	0.05

→ Simulate the arrival of 10 customers and calculate:

- Probability that a customer has to wait.
- Probability that server being idle.
- Avg. service time.

Random digit for service time	83	45	74	65	27	79	30	61	89	20
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Random digit for Inter-arrival time	302	915	48	235	15	500	650	423	258	70
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So, Probability =  $1/8 = 0.125$

since customer arrive has the same probability of occurrence



Time between arrival	Probability	Cumulative	Random digit for assignment
1	0.125	0.125	1-125
2	0.125	0.25	126-250
3	0.125	0.375	251-375
4	0.125	0.5	376-500
5	0.125	0.625	501-625
6	0.125	0.75	626-750
7	0.125	0.875	751-875
8	0.125	1.0	876-1000

Service Time	Probability	Cumulative	Random assignment
1	0.10	0.10	1-10
2	0.20	0.30	11-30
3	0.30	0.60	31-60
4	0.25	0.85	61-85
5	0.10	0.95	86-95
6	0.05	1.0	96-100



Customer	Interarrival	Service	Arrival time	Time service begins	Waiting time	Time service ends	Time customer spends	Total time of server
1	3	4	3	3	0	7	4	3
2	8	3	11	11	0	14	3	4
3	1	4	12	14	2	18	6	0
4	2	4	14	18	4	22	8	0
5	1	2	15	22	7	24	9	0
6	4	4	19	24	5	28	9	0
7	6	2	25	28	3	30	5	0
8	4	4	29	30	1	34	5	0
9	3	5	32	34	2	39	7	0
10	6	2	38	39	1	41	3	0
		$\Sigma = 34$						$\Sigma = 7$

a) Probability that a customer has to wait =  $\frac{\text{no. of customer's who wait}}{\text{Total no. of customers}}$

$$= \frac{8}{10}$$

$$= 0.8$$

b) Probability of server being idle =  $\frac{\text{Total idle time of server}}{\text{Total runtime simulation}} = \frac{7}{41} = 0.171$

c) Avg. service time =  $\frac{\text{total service time}}{\text{total no. of customers}} = \frac{34}{10} = 3.4$