Pranjal Patel

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Data Analyst with 2+ years of experience in SQL, Python, and data visualization tools like Tableau and Looker Studio. Skilled in data wrangling, automation, and machine learning techniques to drive business insights and data-driven decisions. Strong communicator and team player with a continuous learning mindset.

EDUCATION

Boston University

September 2021 - January 2023

Boston, MA

 $\begin{array}{c} \textit{Masters in Computer Science, Overall GPA: 3.48} \\ \bullet \text{ Relevant Courses: Machine learning, Web analytics and mining, Foundation of ML with R.} \end{array}$

June 2017 - June 2021

SRM Institute of Science and Technology Bachelors in Computer Science, Overall Percentage: 80

Chennai, India

Relevant Courses: Analysis of algorithms, Data mining and analytics, Discrete Mathematics, Database systems.

PROFESSIONAL EXPÉRIENCE

Business Data Analyst

February 2023 – Present

Param Consulting Services

Iselin. NJ

 Led requirement gathering and documentation for internal website development by creating detailed BRD and SRD documents, managing a centralized requirement tracker, and coordinating with stakeholders and developers to ensure accurate project execution.

Developed and maintained automated Excel reports, Google ads and interactive Looker Studio dashboards, streamlining

reporting workflows and empowering business users with actionable insights, resulting in a 25 percent increase in dashboard

adoption. Optimized data workflows using SQL scripting and Excel VBA automation, reducing processing time by 30 percent and improving data accuracy, while proactively integrating real-time data updates from external sources. Performed in-depth exploratory data analysis (EDA) to identify trends, anomalies, and performance bottlenecks, supporting

strategic business decisions and uncovering actionable insights from complex datasets. Cleaned and preprocessed customer datasets, standardizing email addresses and phone numbers to improve data quality

for marketing campaigns. Ensured reliable segmentation for targeted outreach and campaign effectiveness.

Data Analyst Intern

June 2022 – August 2022

Shift4

Allentown, PA

• Liaised with developers to automate the process of verification of the data provided by writing a script in SQL and Python. SQL Server was used to manage the data. Delivered important inferences using Tableau. Performed Exploratory Data Analysis on a dataset using R and presented findings with R Markdown.

Data Analyst

February 2019 – May 2021

Invisible Fiction

Gujarat, India

• Proficiently extracted relevant data from various sources using tools like Python (Beautiful Soup, Scrapy) or R. I meticulously cleaned and transformed raw data, addressing missing values, outliers, and inconsistencies. Created comprehensive reports and visualizations using tools like Python (Pandas, Matplotlib, Seaborn) or SQL. Presented

findings to stakeholders, translating complex data into understandable narratives for strategic planning and performance improvement.

Research Assistant

September 2018 – December 2018

SRM Institute of Science and Technology

Chennai, India

Completed extensive literature review and web research to study the crime rates in Chennai. Built various regression models with R to identify the key factors impacting crime rates in Chennai and visualized their correlations.

Projects

Interactive Data Dashboards | Looker Studio, Google Sheets, Excel

October 2023 – January 2024

• Orchestrated the creation of interactive data dashboards using Looker Studio, integrating data from Google Sheets and Excel. Designed customized visualizations and organized dashboards for efficient navigation, leveraging Looker Studio's user-friendly interface. Empowered stakeholders with actionable insights, facilitating informed decision-making.

Disaster Tweet Classification | NumPy, Pandas, Keras, Sklearn, Nltk, Matplotlib

March 2022 – April 2022

 Build two machine learning models to correctly classify tweets if they are related to any disaster or not. The first model used a count vector and Random Forest while the second used Bidirectional LSTM. The accuracy of both models was compared and useful inferences were extracted.

Sentiment Analysis of Social Media | Seaborn, AdaBoost, LDA, Gradient Boosting, KNN.

• Used machine learning to detect sentiment on social media posts. By comparing algorithms and using natural language processing, identified the sentiment and extracted features. To ensure reliability, used cross-validation techniques.

Exploratory Data Analysis | R markdown, DPLYR, ggplot2, tidyverse

October 2021 – November 2021

 Analyzed Boston's crime rate data, uncovering trends and correlations. Used statistical techniques and visualizations to draw meaningful conclusions presented in an R markdown file.

Technical Skills

Programming: Python, R, C++, SQL

Data Visualization: Tableau, Looker Studio, ggplot2

Machine Learning: Scikit-learn, Keras, NLTK, Numpy, Pandas

Databases: MySQL, PostgreSQL

Tools and Platform: Git, JIRA, Excel VBA, R Markdown, Apache Tomcat, Docker, AWS

Communication: English, Hindi, Gujarati

Certification: Datacamp Associate Data Engineering, HIPAA Security, HIPAA Awareness for Healthcare