

# Project/Role Description Template

**Hiring Manager:** Archana Vegesna

**Mentor ID:** Sherla Aravind

**Project/Role:** AppAssistant

**Project/Role Description:** “App Assistant” is an intelligent, self-learning App SME. This interactive chatbot application will help business , prod support teams to identify where an order, shipment is stuck.

**Key Stakeholders:**

Sherla Aravind – Developer  
Ailani Hoshank – Developer

**Deliverables:**

- Create the AppAssistant chatbot interface that is capable of providing status of the order, shipment.
- Create services that can fetch the status information by connecting to various applications database/ logs etc.

**Key Metrics:**

- Reduce the time for resolution of incidents by 10%

**Competencies/Skills developed/Technical Training:**

Artificial intelligence, PL/SQL, Webservices.