

Churn Analysis For Banking Customers

Churn Status

All

>

>

10K

Customers

2037

Lostcustomers



Customers By Gender

● Male ● Female



Customers By Activity Status

● Active ● In-Active



Customers By Credit Card Status

● Has Credit Card ● Don't Have Credit C...



Customers By Country

● France ● Germany ● Spain



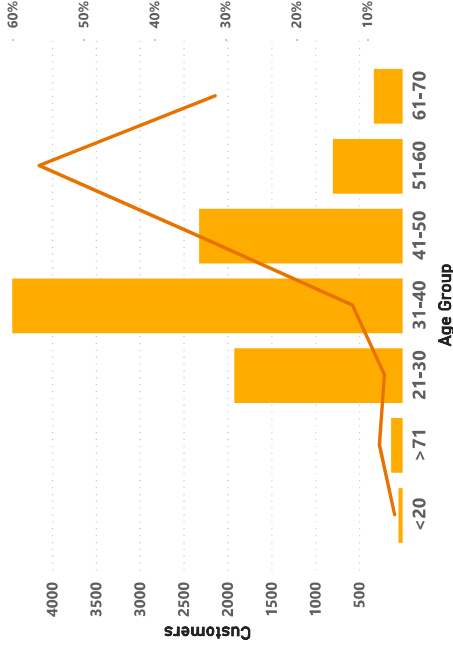
Customers By Products

● Prod 1 ● Prod 2 ● Prod 3 ● Prod 4



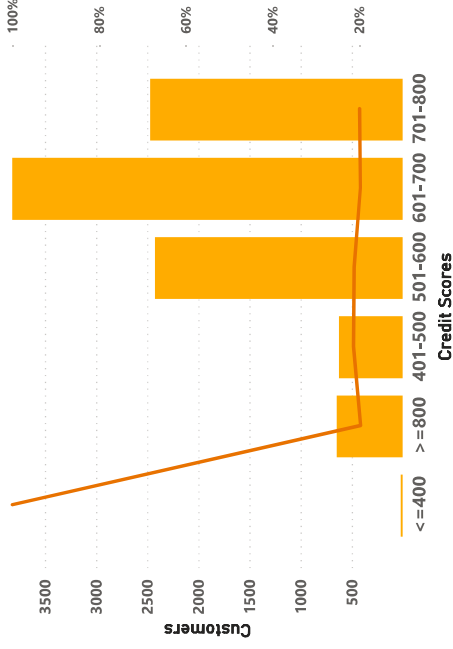
Customers & Churn Rate By Age Group

● Customers ● ChurnRate



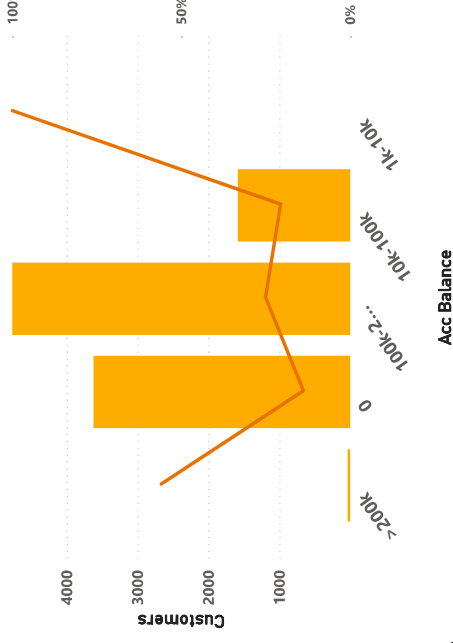
Customers & Churn Rate By Credit Score

● Customers ● ChurnRate



Customers & Churn Rate By Account Balance

● Customers ● ChurnRate



Customer ID

All >

764.86M

Balance

7M

Credit Score

<20

First Age Group

Prod 1

First Product Name

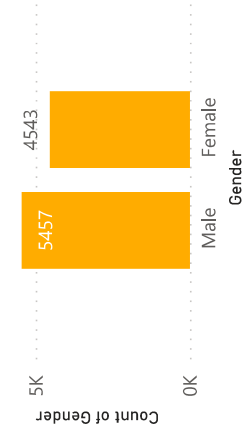
Active

First Activity Status

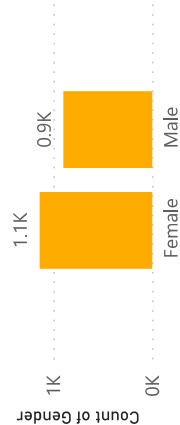
Female

First Gender

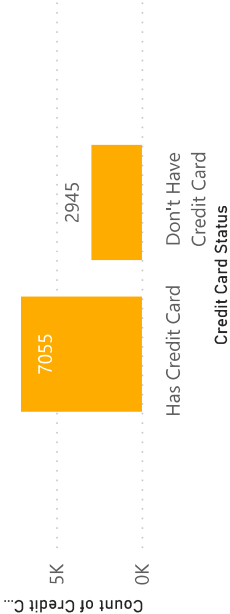
Count of Gender by Gender



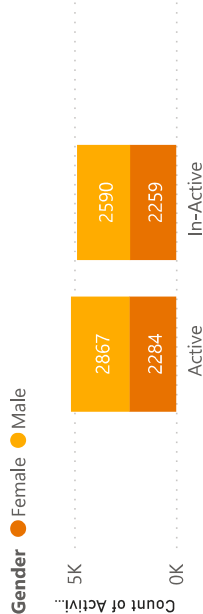
Count of Gender by Gender



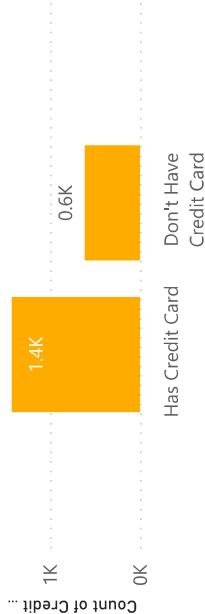
Count of Credit Card Status by Credit Card Status



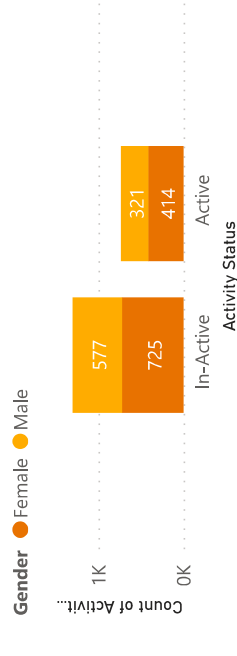
Count of Activity Status by Activity Status and Gender



Count of Credit Card Status by Credit Card Status



Count of Activity Status by Activity Status and Gender



Original Data;

Total customers=10,000

Male=5457,%=54.57

Female=4543,%=45.73

has credit card=7055,%=70.55

Churned customers=2037

Male churned=1139,%=56

Female churned=898

has credit card=1424,%=70

Active bank accounts by gender;
active bank accounts;
total active bank accounts