**Refund Policy**

**1. General Refund Terms**  
We strive to ensure our customers are completely satisfied with their purchases. If for any reason you are not satisfied with your purchase, please review our refund policy below.

**2. Eligibility for Refunds**  
Refund requests are accepted under the following conditions:

* The request is made within [15] days of the purchase date.
* The item must be unused and in the same condition that you received it.
* Video of the product unpacking as and when received for proof purpose.

**3. Non-Refundable Items**  
Certain items are non-refundable, including:

* [Personalized/custom-made items]
* [Items on sale]
* [Perishable goods]
* [Digital products once they are downloaded]

**4. Return Shipping**  
Customers are responsible for paying return shipping costs post 2 orders in a month.

**5. Processing Refunds**  
Once your returned item is received and inspected, we will notify you of the approval or rejection of your refund. If approved, the refund will be processed, and a credit will automatically be applied to your original payment method within 7-10 business days.

**6. Late or Missing Refunds**  
If you haven’t received a refund yet, please:

* Check your bank account again.
* Contact your credit card company; it may take some time before your refund is officially posted.
* Contact your bank for further details.

**7. Exchanges**  
If you need to exchange an item, Please contact us on the below mentioned contact number or email us.

**8. Contact Information**  
For more information about refunds, please contact us at:

HND (Inkredibles)  
[hnd.fabricss@gmail.com](mailto:hnd.fabricss@gmail.com)

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