



JD for Freshers

Kore.ai is a globally recognized leader in the conversational AI space helping enterprises deliver extraordinary experiences for their customers, employees, and contact center agents. Kore.ai's no-code experience optimization (XO) platform and solutions are used by over **150 Fortune 2000 companies** from banking, insurance, healthcare, telecom, retail, manufacturing, and other sectors serving over 100M of consumers and 500,000+ employees worldwide. With billions of interactions automated using our AI-powered technology, we have been able to save over \$500M for these companies.

Kore.ai offers a stack of conversational AI-first no-code platform and solutions catering to customer experience, employee experience, and agent experience use cases. The product portfolio includes SmartAssist - AI-first cloud contact center as a service (CCaaS), BankAssist - AI-powered virtual assistant for retail banking, SearchAssist - AI-first conversational cognitive search engine, workplace experience optimization solutions covering HR Assist, IT Assist, and WorkAssist product suite.

Kore.ai is recognized as a leader by the leading technology and industry analysts like Gartner, Forrester, IDC, ISG, Everest, and others.

Founded in 2014 by serial successful entrepreneur, Raj Koneru, Kore.ai is headquartered in Florida USA. The company is growing 100% year on year and has recently secured a Series C funding of \$73.5M from marquee investors including a strategic investment from NVIDIA to foster innovations in Voice AI.

With other offices in India, UK, Germany, Korea, and Japan, Kore.ai has a diverse team of 500+ led by the seasoned leadership on a mission to push AI innovations to the next level to serve customers worldwide.

You can find full press coverage at <https://kore.com/press/>

POSITION / TITLE: Associate Engineer

- You will be working with some of the industry's most talented people and dive right into work with cutting edge products and technologies.
- You will be working on technologies like NodeJS, ExpressJS, MongoDB, REDIS, RabbitMQ, AngularJS, ReactJS, Python, Machine Learning, Neural Networks and Conversational AI technologies.
- Opportunities are plenty to grow professionally, and this will also give you the chance to develop into leadership roles-all while helping to solve some of the world's toughest problems.

RESPONSIBILITIES

- Collaborate with cross-functional teams to design, develop, and deploy machine learning models.
- Assist in building, training, and optimizing deep learning models for various use cases such as NLP, Image recognition & generation, and predictive analytics.
- Contribute to the development and maintenance of AI-driven products, ensuring high-quality code and performance.
- Stay updated with the latest advancements in AI/ML/GenAI technologies and explore their applications to real-world challenges.



MUST HAVE SKILLS

- Passionate about AI, machine learning, and the power of GenAI to transform industries.
- Strong foundation in Python and a working knowledge of AI/ML libraries such as TensorFlow or PyTorch.
- Basic understanding of key machine learning concepts, such as supervised and unsupervised learning, neural networks, and data preprocessing.
- Strong analytical and problem-solving skills with an eagerness to learn and adapt quickly.
- Excellent communication skills with the ability to explain complex technical concepts in simple terms.
- Enthusiastic and proactive, with a natural curiosity and a willingness to tackle challenges head-on.
- Ability to work effectively in a fast-paced, collaborative environment, embracing the opportunity to make a significant impact.

GOOD TO HAVE SKILLS

- Exposure to cloud platforms (AWS, Azure, or GCP) for deploying machine learning models.
- Familiarity with tools like Docker, Kubernetes, or Git for code deployment and version control.
- Hands-on experience with data analysis and visualization tools (e.g., Pandas, NumPy, Matplotlib).
- Experience with prompt engineering, especially in the context of large language models or generative AI systems.
- Knowledge of Transformers libraries such as Hugging Face's Transformers, especially for NLP and other GenAI tasks.

EDUCATION QUALIFICATION

- Bachelor's in Engineering or Masters in Computer Applications