# Designing Multi-layered Runtime Guardrails for Foundation Model Based Agents: Swiss Cheese Model for AI Safety by Design

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Abstract-Foundation Model (FM)-based agents are revolutionizing application development across various domains. However, their rapidly growing capabilities and autonomy have raised significant concerns about AI safety. Researchers are exploring better ways to design guardrails to ensure that the runtime behavior of FM-based agents remains within specific boundaries. Nevertheless, designing effective runtime guardrails is challenging due to the agents' autonomous and non-deterministic behavior. The involvement of multiple pipeline stages and agent artifacts, such as goals, plans, tools, at runtime further complicates these issues. Addressing these challenges at runtime requires multi-layered guardrails that operate effectively at various levels of the agent architecture. Thus, in this paper, we present a comprehensive taxonomy of runtime guardrails for FM-based agents to identify the key quality attributes for guardrails and design dimensions based on the results of a systematic literature review. Inspired by the Swiss Cheese Model, we also propose a reference architecture for designing multilayered runtime guardrails for FM-based agents, which includes three dimensions: quality attributes, pipelines, and artifacts. The proposed taxonomy and reference architecture provide concrete and robust guidance for researchers and practitioners to build AI-safety-by-design from a software architecture perspective.

Index Terms—Foundation Model, Large Language Models (LLM), Agent, Guardrails, Swiss Cheese Model, Responsible AI, AI Safety, Software Architecture, Taxonomy

#### I. INTRODUCTION

A Foundation Model (FM) is a large-scale machine learning model pre-trained on massive amounts of data using self-supervision at scale. These models are highly versatile and can adapt to a wide range of downstream tasks [1]. The term 'foundation' reflects their role as the fundamental base upon which many specialized models/systems are built. However, it is important to recognize that FM-based systems exhibit inherent limitations, particularly when handling complex tasks. Users are often required to provide detailed instructions, which can lead to inefficiencies and is prone to error.

An FM-based agent is an autonomous system that is capable of perceiving context, reasoning, planning, and executing workflows by interacting with FMs, external tools, knowledge bases, and other agents to achieve human goals [3]. There has been extensive interest in FM-based agent development recently due to their huge potential to enhance productivity across various domains. However, their autonomous and non-deterministic behavior introduce substantial concerns regard-

ing AI safety [2, 78], such as generating harmful or offensive content, producing dangerous or unintended outcomes, spreading disinformation and misinformation, etc [77].

To address these challenges, effective runtime guardrails are key to ensure that agents behave in a safe and responsible manner [2]. In this context, guardrails are mechanisms integrated into the agent's architecture to safeguard its behavior during runtime, preventing undesirable or unsafe behaviors [78]. There have been some initial efforts on runtime guardrails such as input filtering [1, 9], output modification [10, 11], adaptive fail-safes [12, 13], real-time monitoring and detection [14–17], and continuous output validation [18–20].

However, the existing guardrail approaches primarily address functional correctness, often overlooking quality attributes of FM-based agents, such as customizability and interpretability. Most importantly, these approaches mainly focus on individual single-layered guardrails that are narrowly applied to specific agent artifacts, such as prompts or FM outputs, which are insufficient to manage the inherent autonomy and non-deterministic nature of FM-agents. If any single guardrail fails, the associated risks may bypass it, potentially impacting the final results of the FM-based agent.

Therefore, in this paper, we first present a comprehensive taxonomy to categorize runtime guardrails from a software architecture perspective, based on the results of a systematic literature review. The taxonomy comprises two primary categories: quality attributes and design options. Inspired by Swiss Cheese Model [76], we also propose novel reference architecture for designing multi-layered guardrails of FM-based agents which include three dimensions: quality attributes, pipelines, and artifacts. Each guardrail layer can be designed to protect specific quality attributes (such as privacy and security), specific pipeline stages (such as prompts, intermediate results and final results), as well as agent artifacts (such as goals, plans, and tools). While each layer may have its own weaknesses (i.e. holes in the Swiss Cheese Model), the combined layers create a a robust defense against failures. This reference architecture provides concrete guidance for researchers and practitioners, enabling AI-safety-by-design from a software architecture perspective.

The rest of the paper is organized as follows. Section II discuss the related works and background study required to understand the proposed works. The research methods employed in this study are described in Section III, including a brief discussion of the research protocol used for systematic literature review. The proposed taxonomy of guardrails is presented in Section IV, developed based on the results of a systematic literature review. The taxonomy is organized into guardrails quality attributes and design options from different perspectives. Section V proposes the reference architecture for multi-layered runtime guardrails for FM-based agents. Section VI identifies and summarizes the primary threats that could impact the validity of this study. Finally, Section VII concludes the paper and outlines directions for future work.

#### II. BACKGROUND AND RELATED WORK

FMs have significantly advanced current agent development and emphasize the need to safeguard their behavior [3, 20]. In this context, guardrails for FM-based agents have been explored; however, there is a lack of comprehensive studies that provide a thorough understanding of guardrails for FM-based agents. This paper aims to fill this gap. In the following sections, we present key background information and related work.

## A. Recent State-of-the-Art Works on Foundation Models and FM-Based Agents

In 2021, Bommasani et al. [1] provided a comprehensive discussion on FMs, illustrating key elements, relationships, opportunities, and associated risks. While their focus was on FMs in general, they highlighted the potential for these models to serve as the foundation for more complex systems, including FM-based agents. Zhou et al. [20] reviewed research advancements, challenges, and opportunities for pre-trained models in text, image, graph, and data modalities. They also discussed the integration of FMs into systems such as agents. Both works offer excellent insights into future research directions to address open problems and associated risks in FM-based agents.

Recently, Lu et al. developed a taxonomy of FM-based systems focusing on their pre-training, adaptation, architectural design, and responsible-AI-by-design [27]. The taxonomy aids software architects and developers in evaluating and integrating FMs into complex agent systems. The authors then highlighted considerations for responsible AI and safety attributes. Several other works [2, 8, 30, 31, 36], also emphasize the importance of responsible AI and safety practices for FM-based agents. In [28, 29], the authors explored the risks associated with deploying LLM-based agents and evaluated current approaches for mitigating these risks through model alignment, respectively. In 2024, a reference architecture for designing responsible and safe FM-based agents is proposed in [3]. The authors demonstrated that the unique characteristics of FM-based agents—such as their autonomous operation, non-deterministic behavior, and continuous evolution—pose significant challenges in ensuring responsible AI and AI safety. B. Existing Guardrails Approaches and Tools for FM-Based Agents

There exist several frameworks and tools for designing guardrails [9, 53, 55, 62, 67]. These works explored model alignment during design time to ensure that the FM's outputs align with defined goals. Pre-training and adaptation strategies play a significant role in mitigating risks in FM-based agents. Our focus, however, is on runtime guardrails that monitor and control the agent's behavior during operation. These guardrails are essential for addressing emergent issues that arise during agent interactions within dynamic environments [1, 31].

Some initial efforts have been made toward runtime guardrails. NeMo Guardrails [16] provides programmable guardrails to ensure that agents operate within safe parameters by monitoring inputs and outputs. OpenAI's Moderation API [35] monitors and filters harmful content generated by agents to protect user interactions. The GuardAgent framework [36] utilizes an agent to oversee and safeguard other agents. It demonstrates strong generalization and low operational overhead by dynamically generating guardrail code. We found that continuous validation ensures outputs from FM-based agents adhere to predefined ethical standards and guidelines. Techniques such as auditing agents through multilayered approaches [18, 37] are used to check for biases and ensure ethical compliance.

Recently, Bengio et. al. [31] demonstrate that adaptive fail-safes characteristics of guardrails intervene automatically when an FM-based agent exhibits potentially harmful behavior. These fail-safes are designed to modify or halt outputs that could lead to undesirable consequences. Similarly, dynamic access controls adjust access permissions in real time based on the context of data usage to protect sensitive information and ensure it is accessible under appropriate circumstances [38]. Due to the dynamic and adaptive nature of FM-based agents, designing effective runtime guardrails poses several additional challenges [2, 8] e.g., scalability of guardrail mechanisms, the need for real-time monitoring, and the complexity of interpreting agent behaviors in diverse contexts. The authors in [77] propose a framework for evaluating AI systems, which is applicable to FM-based agents. It includes harmonized terminology, a taxonomy of key evaluation elements, and a mapping of the AI lifecycle to stakeholders for ethical and accountable deployment. Despite these efforts, no framework currently provides comprehensive guidance on designing multi-layered runtime guardrails for FM-based agents, which we explore in this paper based on SLR.

#### III. METHODOLOGY

This study focuses on two primary concepts: (i) foundation model-based agents and (ii) runtime guardrails. We adopted the Petticrew and Roberts approach [39] to define the Population, Interventions, Comparison, Outcomes, and Context (PICOC), within which the intervention in this study is delivered. The PICOC for this study is shown in Table I. Using these PICOC components and following Kitchenham's guidelines [40], we develop the protocol for this study.

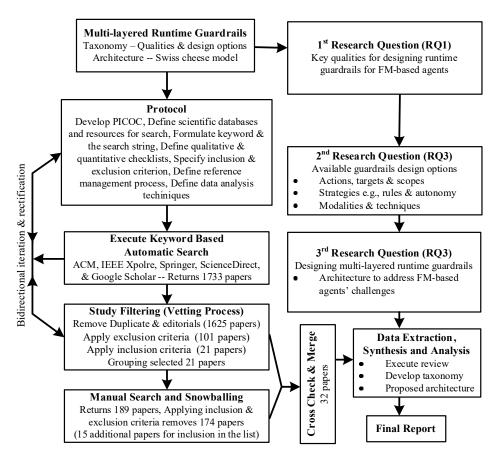


Figure 1. Methodology

### Table I PICOC FOR THIS STUDY

Population	Studies and researches focus on multi-layered runtime guardrails within foundation model-based agents.
Intervention	Development, optimization, and evaluation of multilayer runtime guardrails in foundation model-based agents, focusing on key quality attributes and design strategies similar to the Swiss Cheese Model structure.
Comparison	Comparative analysis of approaches to design multi- layered runtime guardrails in FM-based agents.
Outcomes	Taxonomy of multi-layered runtime guardrails for foundation model-based agents.
Context	Include: Empirical and theoretical studies on the components, design and evaluation of guardrails in foundation model-based agents.  Exclude: Studies beyond the scope of foundation model based agents, non-English literature, and those not considering guardrails.

#### A. Research Scope and Protocol Development

The high-level research approach for this study is shown in Figure 1. Initially, we determined the research scope and developed a protocol following Kitchenham's guidelines [40, 41]. The protocol guided the entire study by defining relevant scientific databases and resources, formulating keywords and search strings, outlining qualitative and quantitative checklists, and specify criteria for study inclusion and exclusion.

#### B. Research Questions

When formulating our Research Questions (RQ), we wanted to ensure that they were broad enough to capture the diverse aspects of multi-layered runtime guardrails while being specific enough to provide actionable insights. We captured these aspects through the following three RQs:

## RQ1: What are essential qualities for designing runtime guardrails in FM-based agents?

Our first research question studies the key qualities for designing multi-layered runtime guardrails in FM-based agents. Section IV-A elaborate on how this research question is addressed.

## **RQ2:** What are the design options for runtime guardrails in FM-based agents?

Our second research question investigates guardrails design options in FM-based agents from different perspectives, including action, target, scope, rule, autonomy, modalities, and underlying techniques. Section IV-B outlines our approach to addressing this research question.

## RQ3: How can we design runtime guardrails to address the unique challenges of FM-based agents?

Our third research question explores how to address the

Table II CONSOLIDATED CONCEPTS AND SEARCH TERMS

Main Terms	Supportive Search Terms			
Concept 1 (Co1):	Foundation Models, Foundation Model based			
Foundation Model	agents, Large Language Model, Generative			
based agents	AI, Artificial General Intelligence, Transformer			
	Models, Self-supervised Learning, Pretrained			
	Models, Language Models, Conversational AI.			
Concept 2 (Co2):	Guardrails, guardian, responsible AI, safe, risk,			
Runtime Guardrails	trustworthy, protect, detect, monitor, verify, val-			
	idate, evaluate, benchmark, design.			

challenges arising from the autonomous and deterministic nature of FM-based agents. Specially, we examine how to adapt the Swiss Cheese Model to safeguard the behaviors of FM-based agents by implementing multi-layered guardrails across various agent artifacts. Section V presents the proposed architecture and discusses our strategies for addressing this research question.

#### C. Search String Formulation

Relevant primary studies for this SLR were identified based on the RQs defined in Section III-B. With the assistance of the PICOC approach (shown in Table I), our search terms were divided into two primary concepts, as shown in Table II. These concepts helped us to set a well-formulated search string.

We also used synonyms, abbreviations, and alternative spellings of search terms to increase the number of relevant research papers. We used truncation and wildcard operators to save time and effort in finding these alternative keywords. Moreover, different supplementary key terms or phrases discovered during search iterations were added to our search string to enhance our search strategy. Our supposition is that they will collect all relevant articles that contains guardrails for FM-based agents. When constructing the final search query, the identified keywords, their alternatives and related terms were linked with Boolean AND (&&), OR (||) and NOT (¬) operators as follows as follows:

$$[\{(C_{11}||C_{12}||...||C_{1n})\mathbf{AND}(C_{21}||C_{22}||...||C_{2n}) \\ \mathbf{NOT}(UC_1||UC_2||...||UC_n)]$$
(1)

where  $C_{11,12,\dots,1n}$ , and  $C_{21,22,\dots,2n}$   $\varepsilon$  Co1 and Co2 of Table II, respectively; and  $UC_1, UC_2, \dots, UC_n$  refers the **Exclude Context** defined earlier in PICOC (Table I).

#### D. Selection of Papers: Inclusion and Exclusion Criterion

Table III and Table IV present the Inclusion Criteria (IC) and Exclusion Criteria (EC) that have been used to identify the studies for this SLR, respectively. We found that a considerable amount of work on guardrails exists in gray literature; however, we excluded them as they often lack peer review and a rigorous validation process. While some sources [42] argue that gray literature is an important resource for systematic literature reviews (SLRs), such literature can be misleading and introduce biases and inconsistencies in the review process [43]. We prioritized peer-reviewed sources in this study to ensure scientific reliability and credibility, as per Kitchenham et al. guidelines [40, 41].

#### Table III INCLUSION CRITERIA

ID	Detail Criterion					
$IC_1$	Full text of conference papers, journal articles, industry reports,					
	and book chapters that are relevant to the defined main concepts:					
	Foundation model based agents and guardrails.					
$IC_2$	Papers written in English that include references.					
$IC_3$	Studies that specifically address the design and development					
	of guardrails in foundation model-based agents. This includes					
	theoretical frameworks, empirical research and case studies.					
$IC_4$	Papers available in an electronic format, such as PDF, DOC,					
	DOCX, HTML, and PS etc.					

#### Table IV EXCLUSION CRITERIA

ID	Detail Criterion				
$EC_1$	Work-in-progress proposals, keynote addresses, secondary stud-				
	ies, and vision papers without concrete relation to guardrails.				
$EC_2$	Discussion papers and opinion pieces that do not provide em-				
	pirical evidence or concrete solutions related to guardrails in				
	foundation model-based agents.				
EC <sub>3</sub>	Short communications less than two pages, and studies that do				
	not offer substantial information for analysis.				
$EC_4$	Studies focusing solely on AI or similar technologies without				
	direct relevance to guardrails.				
EC <sub>5</sub>	Research lacking a clear connection to the design and develop-				
	ment of guardrails in the context of foundation models.				
EC <sub>6</sub>	Duplicate publications or earlier versions of studies that have been				
	superseded by extended journal versions.				
EC <sub>7</sub>	Non-original research, commentary, editorial pieces, and non-				
	empirical discussions papers.				
EC <sub>8</sub>	Studies inaccessible due to copyright or database restrictions.				

#### E. Study Search and Filtering Process

Our filtration process is further detailed in Figure 2. Initially we ran the formatted query on four major databases that returned 1,733 research papers. We then applied filtering and classified the studies found according to the guidelines presented in [40, 41]. In our initial filtration process, we removed 108 papers due to being duplicated articles, editorial or key notes. After reading the title, abstract, conclusion and skimming through the introduction, methodology and results, we applied our exclusion criterion defined in Table IV, and 1524 further papers were removed. During the third step of filtration, we applied inclusion criteria and removed 80 papers as these studies did not meet ICs shown in Table IV. In parallel, we did a manual search and found 189 papers that meet our key concepts defined in Table II but not contain any unwanted content (UC). After applying ICs and ECs, 15 out of 189 papers were selected. Finally, we did a cross-check and ended up with 32 papers (shown in Appendix A).

#### F. Data Extraction and Quality Assessment

We used a semi-automated process [44] for data extraction from the selected studies to answer our RQs. Key qualitative information extracted from each selected study includes guardrails definitions, motivations, reported key quality attributes, and design options. We also extracted several relevant pieces of information to understand the context and considerations in designing and evaluating runtime guardrails.

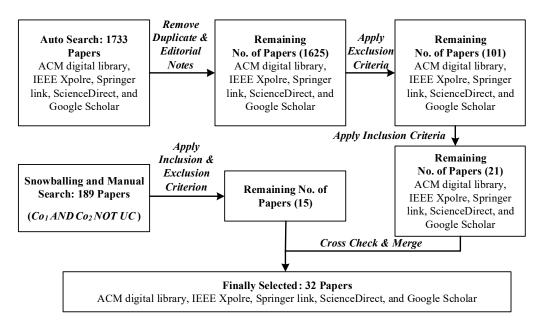


Figure 2. Study Selection Process for this SLR

We then evaluated each study based on the following five **Q**uality **A**ssessment Criteria (QAC) on a scale from 1 (Very Poor) to 5 (Excellent). If a study's average score was less than 2, it was excluded from further analysis. Otherwise, we used the qualitative information to decide this. The QAC used for this study are <sup>1</sup>:

- \* Relevance to guardrails for FM-based agents.
- Clear methodology for guardrail design.
- ❖ Adequate data collection, analysis, and evaluation of guardrail effectiveness at different layers of the agent architecture.
- Discussion of challenges in designing guardrails for autonomous and non-deterministic behaviors in agents.
- Practical applicability of findings for guardrails in FM-based agents.

#### IV. TAXONOMY OF GUARDRAILS FOR FM-BASED AGENTS

Figure 3 presents the proposed taxonomy of runtime guardrails for FM-based agents, developed based on the results of a systematic literature review. The taxonomy is organized into external and internal quality attributes, and design options from different perspectives.

#### A. Quality Attributes of Guardrails

We examine the key quality attributes that should be considered when designing runtime guardrails. Below, we discuss these attributes in detail.

1) Accuracy: Accuracy in FM-based agents is crucial, particularly in mitigating issues such as hallucinations, misinformation, and disinformation [45]. Hallucinations occur

when models generate information that is factually incorrect. Such inaccuracies can mislead users and damage the credibility of the agent [10]. Misinformation refers to the unintentional spread of false information, while disinformation involves the deliberate dissemination of falsehoods to receive users [20]. For example, OpenAI uses guardrails to clearly label AI-generated content to prevent deepfakes and misinformation [46]. One such case has been reported to prevent misleading voters in last US elections [47, 48].

- 2) Efficiency: Efficiency is crucial in FM-based agents, as users expect fast, efficient responses [24]. Without guardrails, agents risk engaging in resource-intensive tasks that slow down response times [54]. By dynamically managing resources across multiple layers, these guardrails prevent inefficiencies, such as endless loops, and filter irrelevant inputs, ensuring that agents focus on processing meaningful data [3, 16, 64]. Additionally, FM-based agents can incur significant costs due to errors, inefficiencies, or non-compliance with regulations. Without proper guardrails, agents might generate outputs that lead to financial losses, legal penalties, or damage to their reputation [12, 26]. For example, an agent that provides incorrect financial advice could result in monetary losses for users and potential lawsuits against the provider.
- 3) **Privacy**: Privacy in FM-based agents poses risks due to handling sensitive data, where data leakage might expose personal information [1, 12]. This leakage can occur through direct responses or statistical inferences, or inadvertent revelations through model outputs. In April-May 2023, a notable incident involved Samsung employees leaking proprietary information into ChatGPT, leading to Samsung banning ChatGPT [50].

<sup>&</sup>lt;sup>1</sup>QAC score for each selected study is presented in Appendix B

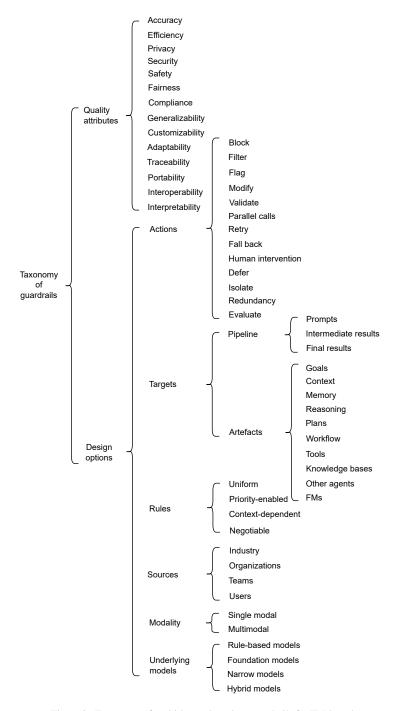


Figure 3. Taxonomy of multi-layered runtime guardrails for FM-based agents.

4) Security: Security in FM-based agents involves protecting them from malicious activities that could compromise their integrity and functionality [6, 14, 19]. For example, an FM-based agent could be targeted by hackers to manipulate data, producing incorrect or harmful outputs that affect decision-making processes [51]. An incident reported in [52] described how malicious users manipulated Microsoft's Tay chatbot to produce inappropriate (offensive) content, leading to its shutdown. FM-based agents are also vulnerable to hacks that may breach data confidentiality [53]. Even with authorized access,

- there is a risk of data misuse by third-party providers [54]. Moreover, FM-based agents are prone to adversarial attacks, where specially designed queries extract sensitive information. Guardrails mitigate these risks by detecting and responding to real-time threats across various operational layers, safeguarding agent integrity [10, 19], confidentiality [49, 55, 56], availability [11, 18, 26, 53, 57] and performance [1, 51].
- 5) Safety: FM-based agents face significant safety issues, particularly in generating harmful or misleading outputs. These issues can arise when models produce content that is inappropriate, offensive, or incorrect [3]. These issues are critical in contexts where FM-based agents handle critical data like medical diagnosis or self-driving cars, where inaccurate outputs could have severe consequences [32]. Additionally, there is a risk of generating questionable content, which can damage the credibility and acceptance of the agent [53].
- 6) Fairness: FM-based agents can face bias and discrimination in model outputs. These biases can emerge from the training data, model algorithms, or deployment context [2, 61]. For instance, an agent used in recruitment for screening CVs might inadvertently favor candidates from certain demographics, cultures, and languages [8, 26], affecting credibility.
- 7) Compliance: Compliance in FM-based agents involves adhering to legal and regulatory standards [16, 20]. These issues are critical because non-compliance can lead to legal penalties, reputational damage, and loss of user trust. Runtime guardrails reduce these risks by ensuring alignment with data protection regulations, industry standards, and guidelines through continuous monitoring at multiple levels [26, 54]. Additionally, these guardrails assist in automating compliance checks. They ensure that all aspects of the FM-based agent's operations align with the necessary legal and regulatory frameworks [36, 62], and better support internal audits and external regulatory reviews [12]. For example, FM-based agents may unintentionally facilitate unauthorized use of generated content, making it vulnerable to duplication or improper distribution [10, 26, 55]. Guardrails operating in real time help mitigate these risks by detecting and restricting unauthorized access, ensuring better copyright protection [49]. Techniques such as watermarking, fingerprinting, and labeling are applied across different layers to ensure the ownership and compliance with licensing laws [1, 10].
- 8) Generalizability: Generalizability in guardrails for FM-based agents refers to their ability to function effectively in real-time across multiple layers and diverse scenarios without prior configurations [63]. Such guardrails ensure that protective measures are not overly specific to a single use case but can adapt to various contexts and still perform reliably across layers. The agents' ability to handle diverse linguistic, cultural, and operational contexts is essential to provide robust protection, resilience, and reliability and is ensured by the generalizability attribute [1, 12]. Guardrails that can extend their applicability to new domains without significant reconfiguration or degradation in performance, even during unexpected inputs or data types, are essential [15, 64].

- 9) Customizability: Customizable guardrails provide tailored protection that meets specific requirements and supports diverse operational needs in FM-based agents [1, 65]. The multi-layered runtime approach allows for customization at different layers to enable fine-grained control over the agent's behavior during execution, such as adjustments and configurations that align with particular operational goals, data characteristics, and regulatory environments. For example, a customer service chatbot can enable priorities for different guardrails and adjust data handling based on the user's location and ensuring compliance with regulation.
- 10) Adaptability: Adaptability in guardrails is known as their capability to adjust and remain effective under varying conditions and data landscapes as context evolves [24, 26]. This attribute ensures robust and continuous protection by dynamically responding to changes in input data, usage patterns, and emerging threats without manual reconfiguration [15]. For example, a customer service chatbot can automatically update its guardrails to detect and block new offensive terms during interactions. This includes incorporating new knowledge and advancements in threat detection techniques [1, 54].
- 11) Traceability: The traceability attribute of guardrails tracks and records the origins, processes, and decision paths, such as input and output of FMs, external tools, etc. [27]. It involves maintaining detailed logs and records that can be audited to understand how decisions are made. For example, in a customer service chatbot, traceability ensures that every recommendation can be traced back to the data sources and algorithms used. This provides a clear audit trail for transparency and accountability. Traceability also aids in identifying the root causes of issues to enable timely and accurate troubleshooting and improvement [26], and helps in maintaining user trust and meeting regulatory requirements [10, 16]. Comprehensive documentation of data sources and model modifications also better support effective auditing and compliance checking [12].
- 12) Portability: Portability in guardrails for FM-based agents refers to the ability of these protective measures to be easily adapted and applied across different FM-based agents [27]. Multiple layer runtime guardrails allow individual layers to be transferred and integrated into different agents with minimal adjustments in real time. This includes ensuring that they function consistently across various FM architectures and environments, thereby maintaining their effectiveness and integrity regardless of the underlying technologies [26]. For example, the same guardrail can be applied for content moderation in both a customer service chatbot and a social media platform, regardless of their underlying technology. The benefits of designing portable guardrails include compatibility across multiple programming languages and frameworks facilitate their integration into diverse technological stacks [49]. These capabilities ensure that the guardrails remain effective and operational as the agent evolves or migrates to new environments. Portable guardrails also support seamless updates and improve scalability to maintain high standards of security and compliance while adapting to new technological advancements within agents [16].

- 13) Interoperability: Interoperable guardrails work seamlessly across differing agents, technologies and interface effectively with various components and services within different agents [27]. They ensure that security, privacy, and compliance protocols can be applied consistently, even in heterogeneous environments that utilize varied software and hardware components, or diverse technological ecosystems [16, 67]. Guardrails that interface with various APIs and data formats also enable smooth communication and operation across different agents [26]. For example, they enable a customer service copilot and internal support system to share data securely and consistently. This promotes cohesive and unified security management, reducing the complexity of maintaining multiple disparate protective measures [1], and better support collaborative efforts and data sharing [49].
- 14) Interpretability: Interpretability refers to the clarity and transparency with which guardrails and protective measures operate. Interpretability allows better inspection and understanding of each layer's function during execution. This allows users and stakeholders to understand how decisions are made and actions are taken by models. Thus increasing trust and accountability [10, 68]. For example, a chatbot in healthcare, can explain why certain advice is given or restricted. Transparent guardrails better facilitate auditing and compliance [18]. They also help users to understand that actions taken by guardrails can be clearly understood and verified [55]. This is essential for identifying and correcting errors, as well as for ensuring that the agent's operations align with ethical and regulatory standards.

#### B. Design Options of Guardrails

This section presents a structured taxonomy for designing guardrails, focusing on identifying various design alternatives.

- 1) Actions: Guardrail actions are crucial for addressing the specific needs of FM-based agent artifacts. We have identified the following guardrail actions that can be applied to FM-based agents:
  - Block: The block action prevents specific inputs (such as user prompts) or outputs (such as content generated by FMs) from being processed or sent by various components (such as FMs and tools) in FM-based agents [54]. For example, the block action can reject the user prompts containing harmful instructions, thus preventing undesired outcomes.
  - **Filter:** The *filter* action involves scanning and removing undesired or irrelevant content from the inputs or outputs of different components in FM-based agents [69, 70]. For instance, a filter may remove any personal data contained in the user prompts or the output generated by FMs.
  - **Flag:** The *flag* action is used to mark specific inputs, outputs, operations within FM-based agents [16]. For example, unusual transactions requested by the FM-based agent can be flagged for human review to ensure they comply with organizational policies [1, 30].

- Modify: The *modify* action allows for the adjustment of inputs or outputs of various components in FM-based agents to meet specific requirements or standards [9]. For example, the user prompts can be modified by adding more context and examples, making it easier for the FM to accurately interpret the user's intentions and provide more relevant responses.
- Validate: The *validate* action checks agent artifacts against predefined criteria to ensure they meet specified requirements or standards [26, 70]. For example, the plan generated by FM-based agents should be validated, e.g., through external verifier [79], to ensure it is compliant with regulatory policies.
- **Parallel calls:** The *parallel calls* action can send multiple requests to the agent/component to improve responsiveness, e.g., a user can send a prompt to the agent or an external service multiple times at the same time and select the better response [16, 53].
- **Retry:** The *retry* action involves attempting a request again after an initial failure or unsatisfactory result [13].
- **Fall back:** When one step in the workflow cannot be executed successfully, the *fall back* action redirect to the previous step and state [13, 16, 71].
- Human intervention: The human intervention action requires humans to review and approve specific outputs or decisions [16, 53, 55]. For example, responses involving sensitive medical advice might be flagged for human approval before being communicated to users.
- **Defer:** The *defer* action postpones the processing of a request or task until specific conditions are met or additional information is available [72].
- **Isolate:** The *isolate* action involves segregating a specific entity (e.g., user) or component to prevent interaction with the agent [19, 57, 60]. For example, an agent might isolate a compromised narrow AI model suspected of being poisoned with malicious data in a sandbox environment, preventing potential harm to the agent.
- **Redundancy:** The *redundancy* action involves implementing backup processes or components to ensure continuity and reliability in case of failures [16, 26]. For example, two sensors can be deployed to detect context information for an agent.
- Evaluate: The *evaluate* action involves assessing the results [1]. For instance, an agent might ask another agent to evaluate its intermediate or final results.
- 2) Targets: Guardrail actions can be applied to various targets across multi-layers, including both pipelines and artifacts. Some guardrails are applied the the entire pipeline (including prompts, intermediate results, and final results), while others are focused on specific artifacts (covering goals, context, reasoning, plans, memory, tools, knowledge bases, other agents, FMs). Table V provides an overview of agent targets and corresponding guardrail actions.

 $\label{eq:Table V} Table\ V$  A Mapping of Agent Targets to Guardrail Actions

Type	Targets	Guardrail Actions				
Pipeline	Prompts	Block, filter, flag, modify, parallel calls, retry,				
		defer, evaluate				
	Intermediate	Flag, human intervention, evaluate				
	results					
J.b.	Final results	Block, filter, flag, modify, retry, fall back, hu-				
		man intervention, evaluate				
	Goals	Validate, block, flag, modify, human interven-				
		tion, defer				
	Context					
	Memory	Block, filter, flag, modify, retry, human inter-				
		vention, isolate, evaluate				
	Reasoning	Flag, modify, validate, human intervention				
	Plans	Block, flag, modify, validate, retry, fall back,				
		human intervention, defer				
cts	Workflows	Validate, parallel calls, retry, fall back, human				
Artifacts		intervention, defer, evaluate				
Arı	Tools	Block, parallel calls, retry, fall back, human				
		intervention, defer, evaluate				
	Knowledge	Block, filter, flag, modify, retry, isolate, evalu-				
	bases	ate, redundancy				
	Other agents	Block, flag, parallel calls, retry, fall back, human				
		intervention, defer, isolate, evaluate				
	FMs	Block, filter, flag, modify, parallel calls, retry,				
		fall back, human intervention, isolate, evaluate,				
		redundancy				

- **Prompts:** Prompts are the initial user inputs or queries. Guardrails on prompts help ensure that user prompts are relevant, appropriate, formatted correctly, and easier for FMs to understand [37, 56, 70].
- Intermediate Results: Intermediate results are the outputs generated at various stages during the workflow generation of agents, before reaching the final outputs. By monitoring intermediate results, guardrails can detect anomalies or inaccuracies before they propagate to the final results.
- Final Results: Final results are the end outputs generated by agents, which are delivered to users or downstream systems. Guardrails ensure that the final results meet user expectations and comply with regulations and standards.
- Goals: Ensuring that agents' goals align with human values and do not deviate from the human's intended goals [16, 49].
- **Context:** Monitoring the context that agents collect to ensure it is relevant information and appropriate [36].
- **Memory:** Managing the agents' memory to retain relevant data and discard outdated or irrelevant information, while also preventing memory poisoning [36, 64].
- **Reasoning:** Checking whether the reasoning is sound [30].
- **Plans:** Ensuring the generated plans align with human goals [30, 54].
- Workflows: Managing the exceptions happened during runtime workflow execution [80].
- **Tools:** Overseeing the proper use of tools by agents, including implementing access controls, restricting tool capabilities, and detect potential vulnerabilities [36, 49].

- **Knowledge Bases:** Guardrails enforce stringent monitoring and validation of external knowledge bases, particularly in retrieval augmented generation scenarios [17]. For example, they can prevent the retrieval of sensitive business data [73].
- Other Agents: Managing interactions between agents to ensure collaboration, prevent conflicts, and mitigate risks associated with malicious behaviors [30, 49].
- FMs: Guardrails ensures the outputs generated by FMs are relevant, appropriate and safe. Also, guardrails oversee the utilization of FMs, preventing misuse and ensuring their application under appropriate conditions [1, 20].
- 3) Rules: Guardrails rules can be configured in different ways: including uniform rules, priority-enabled rules, contextdependent rules, and negotiable rules. A uniform strategy applies the same set of guardrails consistently across all scenarios, ensuring simplicity and uniformity [67]. It is particularly effective in environments with stable and well-understood risks. It largely reduces the complexity of managing diverse guardrails [55]. A priority-enabled strategy prioritizes certain guardrails based on the criticality and sensitivity of operations or data. Context-dependent strategies adjust the implementation of guardrails based on the system's specific operational context. This allows for dynamic adjustments to guardrails in response to changing conditions, user needs, and operational environments [49]. The negotiability of guardrails, categorized into hard and soft, defines the level of flexibility in enforcing rules. Soft guardrails allow adjustments based on context and situational demands, providing a balance between protection and operational flexibility [49]. In contrast, hard guardrails are rigid and non-negotiable, ensuring adherence to critical legal, ethical, or safety standards [12, 32].
- 4) Sources: The source of guardrails in FM-based agents ranges from industry regulations and standards to individual preferences. Industry-level regulations and standards provide the broader regulatory framework within which FM-based agents must operate. Guardrails designed to comply with these regulations guarantee that the system adheres to industry best practices and legal requirements [16]. They facilitate simpler auditing and certification processes, ensuring the agent remains compliant with evolving regulatory landscapes.

At the organizational level, guardrails align with internal policies and procedures governing the operation and use of FM-based agents. This includes compliance with corporate governance, data protection policies, and ethical guidelines established by the organization [12]. Guardrails also ensure consistency and accountability across different departments and functions within the organization.

Team-level constraints focus on the technical and operational limitations defined by the development team. Guardrails at this level ensure that the agent functions efficiently within these constraints, such as computational and memory limits, while maintaining robustness and reliability [26]. They also ensure that the agent's operations do not exceed predefined thresholds that could lead to performance degradation or security vulnerabilities.

From the user perspective, guardrails can reflect individual preferences and requirements. This involves adjusting the agent's behavior based on user-defined settings to align outputs with both user expectations and ethical considerations. Incorporating user preferences into guardrails provides a personalized experience while maintaining safety and compliance [55, 69]. Such guardrails ensure that the system respects user autonomy and produces outputs that are relevant and acceptable.

5) Modality: The modality of guardrails refers to the types of data and interactions they manage. Guardrails can be designed for single modal or multimodal systems. Single modal systems operate with one type of data input or output, such as text, image, or audio. For instance, in text-based agents, guardrails focus on addressing issues like offensive language, misinformation, and data privacy [49]. In image-based agents, they may involve techniques for detecting explicit content or ensuring image quality standards [26].

Multimodal guardrails address the combined risks of handling multiple data types. They synchronize protections across different data types, ensuring comprehensive security and compliance [55]. For example, a system that generates text based on image inputs must ensure accurate and ethical representation of the image content. This requires advanced cross-modal analysis and validation techniques to ensure the system operates reliably and ethically across all data types it handles [53].

6) Underlying models: The underlying techniques of guardrails include rule-based, hybrid, and machine learning models, with each representing a distinct design option to meet specific requirements [3, 27]. Rule-based models utilize predefined rules to monitor and control FM-based agents behavior. These models implement strict and deterministic guidelines that the agent must follow to ensure compliance with regulatory requirements for data access and processing [49]. They are particularly effective in environments where operational parameters are well-defined and stable. Rule-based models can be updated and are somewhat flexible. However, they may still struggle with unexpected scenarios, such as detecting novel AI-generated content that falls outside predefined rules. This reliance on static rules can limit their adaptability, and regular updates are needed [16, 71].

In contrast, machine learning models dynamically adapt and improve guardrails based on new data and scenarios. These models can also learn from historical data and identify patterns that indicate potential risks or compliance issues [64]. Machine learning models can be further classified into narrow models and FMs. Narrow models are specialized systems designed for specific tasks or domains. They require targeted guardrails to address domain-specific risks and compliance needs [15]. FMs are large, general-purpose models that serve as the backbone for multiple applications and tasks. These models necessitate comprehensive and scalable guardrails to handle a wide range of risks and compliance issues across different applications [26]. Nevertheless, they can be computationally intensive and require substantial data for training.

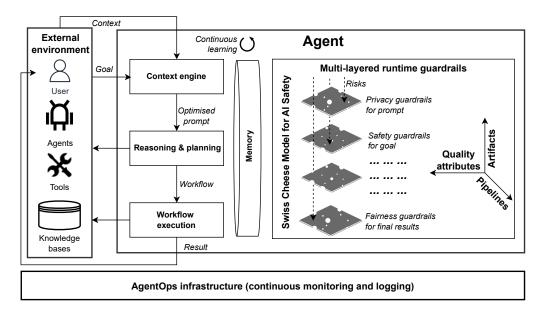


Figure 4. Reference architecture for multi-layered guardrails of FM-based agents.

Hybrid models integrate rule-based approaches with the adaptability of machine learning models to respond to new threats and evolving data patterns [53]. For instance, Khorramrouz et al.[59] demonstrate the use of the PaLM 2 framework to process user input and dynamically implement rule-based decisions. This framework tests the system's limits by iteratively generating toxic content to evaluate PaLM 2's safety guardrails. However, integrating hybrid models can increase system complexity and create additional challenges [53].

## V. REFERENCE ARCHITECTURE FOR DESIGNING MULTI-LAYERED RUNTIME GUARDRAILS OF AGENTS

Figure 4 shows the proposed reference architecture for multi-layered runtime guardrails of FM-based agents, which consists of four key parts: (i) external environment, (ii) agent components, (iii) built-in multi-layered runtime guardrails, and (iv) AgentOps infrastructure.

#### A. External Environment:

The external environment refers to all entities interacting with the agent, including users, other agents, external tools, and knowledge bases. Users provide goals and contextual inputs that shape the agent's objectives. To achieve user goals, the agent may utilize context detected in the external environment and interact with other agents, specialized tools, and extensive knowledge bases to perform complex tasks.

#### B. Agent Components

Within the agent, there are four primary components: the context engine, reasoning and planning, workflow execution, and memory.

 Context Engine: The context engine processes multimodal context data from the external environment to enrich the user prompt, helping FMs better understand user goals. A prompt may contain elements such as goals

- and context. Instead of waiting for users' instructions, the agent can also proactively make suggestions based on the context it detects, such as screen recordings, mouse clicks, eye tracking data, gestures, and document annotations [3].
- Reasoning and Planning: After receiving optimized prompts, the reasoning and planning component processes the prompt to determine the most effective way of achieving the specified goal. This process may involve adopting reasoning patterns, such as the chain-of-thought pattern [81], which structures the agent's thinking into sequential, logical steps that align with the agent's objectives. A detailed plan is then formulated to outline each step required to accomplish the goal. This includes selecting the appropriate tools, knowledge bases, and agents to carry out each action. The memory component may be integrated to allow the agent to recall previously gathered experience and knowledge to refine the plan.
- Workflow Execution: The workflow execution component is responsible for executing the sequence of actions outlined by the reasoning and planning component. This component directly interacts with external tools, knowledge bases, and other agents to complete tasks and generate outputs aligned with the user's goals. The results are returned to the external environment and stored in the agent's memory for future reference.
- Memory: The memory component in this architecture stores relevant information from prior interactions, plans, and results. This accumulated knowledge supports continuous learning, enabling the agent to refine its strategies and improve capabilities and skills over time, thereby improving accuracy and minimizing repeated errors.

#### C. Multi-layered Runtime Guardrails

Building on the Swiss Cheese Model, we design multilayered runtime guardrails for FM-based agents, structured around the dimensions of quality attributes, pipelines, and artifacts specified in the taxonomy. In this architecture, each 'cheese slice' represents a protective layer within the agent system, addressing quality attributes, pipeline stages, and/or specific artifacts, such as a layer about privacy guardrails for prompts or security guardrails for tools. While each layer contains holes (i.e., potential gaps or weaknesses), where risks might slip through, the holes are positioned differently across layers. Gaps in one layer are often covered by another; thus, even if one layer fails, another can catch and mitigate the issue.

From the perspective of **quality attributes** (discussed in Section IV-A), guardrails can be designed to ensure accuracy, efficiency, privacy, security, safety, fairness, compliance. From the **pipelines** perspective, guardrails can be applied at multiple stages: the user prompts, intermediate results during workflow executions, and final results generated by the agent.

- Guardrails for prompts: Analyse incoming user prompts to detect and manage sensitive information, harmful content, misinformation, disinformation, discriminatory language, ensuring the prompt aligns with safety and ethical standards [82].
- Guardrails for intermediate results: Apply at each step of the workflow to verify that intermediate results are accurate, safe, and responsible, safeguarding the integrity of the process before the final results are produced.
- Guardrails for final results: Check that the agent's final outputs are align with the user goals and governance requirements, such as AI safety standard requirements.

Moreover, from the **artifacts** perspective, guardrails can be enforced on each agent artifact including goals, context, memory, reasoning, plans, tools, knowledge bases, other agents, and FMs. These guardrails ensure that each artifact is within safe and responsible boundaries.

- Guardrails for goals: Ensure that the goals are achievable, within the agent's scope, and aligned with governance requirements, including regulatory standards and organizational policies, avoiding goals that may lead to harmful outcomes and potential misuse [85].
- Guardrails for context: Validate contextual information to ensure it is relevant, accurate, and free from sensitive or misleading information.
- **Guardrails for memory:** Ensure that stored past experience is relevant, accurate, and free from any malicious or misleading content, preventing memory poisoning [83] and retaining only useful data for future interactions.
- Guardrails for reasoning: Check the agent's reasoning processes to prevent logical errors and ensure the reasoning steps are safe, responsible, and aligned with the user intent.
- Guardrails for plans: Assess the feasibility, safety, and compliance of the plans generated by the agent, ensuring that each step in the workflow is responsible and does

- not introduce unnecessary risk. The plan can be made by external verifiers, i.e., external planning tools [79].
- Guardrails for workflows: Handle the exceptions that arise during the workflow executions by implementing mechanisms like force-failing a step or retrying a tool call [80]
- **Guardrails for external tools:** Analyse the quality (e.g. vulnerability [86]) of the external tools to ensure that only approved and safe tools are invoked by the agent.
- Guardrails for knowledge bases: Verify that the information retrieved from knowledge bases is relevant and ethical (e.g., without any PII information).
- Guardrails for other agents: Ensure the selected agents have a reliable and safe operational history.
- Guardrails for FMs: Enforce boundaries on the FM's non-deterministic outputs, applying modifications or flags as needed.

#### D. AgentOps

AgentOps provides a comprehensive infrastructure designed to enable observability [84] for FM-based agents by continuously monitoring and recording runtime data. This infrastructure captures a wide range of data elements, from pipeline execution details and agent artifacts to the specific guardrails applied to the pipeline and artifacts. All these data need to be kept as evidence with metadata such as FM version and the timestamp. The data collected by the AgentOps infrastructure can also feed into multi-layered guardrails to activate the relevant guardrails as needed.

#### VI. THREATS TO VALIDITY

Our study is subject to standard literature search and selection bias threats. We addressed these threats by searching the most commonly used databases in the IT and software engineering domains. We revised our search strings several times during the automatic search to maximize the number of relevant articles matching two key concepts: 'guardrails' and 'FM-based agents'. We also kept our search string generic to search through the titles, abstracts, keywords, and full text of articles to cover the maximum number of relevant papers. We then conducted a manual search on Google Scholar to complement the automatic search using a snowballing strategy. Furthermore, predefined review protocols with detailed inclusion and exclusion criteria helped us reduce bias in selecting primary studies. We applied several quality assessment criteria to estimate the quality of the selected primary studies. Even though the proposed criteria were not too strict, applying them led to several initially selected papers being excluded. To mitigate the risk of missing important data from the primary studies, we reinstated the excluded papers that were closely related to the primary studies.

Moreover, our definitions and categorizations may not capture all relevant aspects of guardrails in FM-based agents. To mitigate this threat, we validated the taxonomy through extensive literature review and expert feedback. However, this introduces a risk of producing biased results that address only

expert needs, as the people involved in the feedback process have extensive experience in the AI and software engineering domains. Our review protocols helped us to reduce such bias.

We prepared a guardrails taxonomy and conducted a comparative analysis of its components to help the reader better understand their design and evaluation. We critically examined the strength and consistency of relationships in the selected studies to develop a reliable taxonomy and reference architecture for designing built-in multi-layered runtime guardrails. Finally, we draw conclusions. Nonetheless, the generalizability of guardrails to different contexts and types in FM-based agents remains a potential limitation. Specific adaptations might be necessary for certain systems, such as those used in healthcare or financial organizations.

#### VII. CONCLUSION AND FUTURE WORK

To advance the understanding of runtime guardrail design in FM-based agents, this paper presents a comprehensive taxonomy of guardrail design based on the results of an SLR. Our taxonomy categorizes guardrails based on their essential quality attributes and key design dimensions, including guardrail actions and targets, employed rules, guardrail sources, modality, and underlying models. Building on this taxonomy, we propose a novel Swiss Cheese Model for AI safety - a reference architecture for designing built-in, multi-layered guardrails in FM-based agents, which includes three dimensions: quality attributes, pipelines, and artifacts. In the future, we plan to develop guardrail services for a scientific agent platform, implementing the proposed reference architecture and integrating various design options outlined in the taxonomy.

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Selected Study	QAC1	QAC2	QAC3	QAC4	QAC5
(SS) No.	_		_	_	_
SS-1	2	2	2	2	2
SS-2	4	5	5	5	4
SS-3	4	3	2	3	2
SS-4	3	3	3	3	4
SS-5	2	4	3	3	5
SS-6	1	5	4	3	5
SS-7	5	4	4	4	3
SS-8	5	4	4	5	3
SS-9	0	1	2	4	3
SS-10	0	2	2	3	4
SS-11	3	3	1	3	2
SS-12	3	2	3	3	2
SS-13	4	3	3	4	3
SS-14	5	4	4	5	4
SS-15	5	4	3	4	5
SS-16	5	4	4	5	4
SS-17	5	4	3	5	4
SS-18	5	4	4	5	5
SS-19	4	3	2	4	3
SS-20	5	4	4	5	4
SS-21	5	4	4	4	5
SS-22	5	5	4	5	4
SS-23	5	4	4	5	4
SS-24	5	4	2	2	3
SS-25	5	4	4	4	5
SS-26	5	4	4	5	4
SS-27	5	4	5	5	4
SS-28	5	4	4	3	4
SS-29	4	4	4	3	4
SS-30	5	4	4	4	5
SS-31	5	5	4	4	5
SS-32	5	4	4	4	5

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