PRAPHAKARAN VAKSHAN

💙 25/37, Arasady Lane, Thirunelvely East, Jaffna.

Q 077-218-3526

May 6, 2000

Praphavakshi6@gmail.com

LE NIC: 200012702930

in <u>Praphakaran Vakshan</u>

CAREER OBJECTIVE

Enthusiastic and self-driven Software Engineering student with practical internship experience in ICT support and system administration. Passionate about learning new technologies and solving real-world IT challenges. Eager to contribute to a dynamic IT team and further develop skills in programming, networking, and system management.

WORK EXPERIENCE

IT Support Engineer

Dec 2024 - Present

VFS Global-Jaffna | <u>DEZiGN INTELLIGENCE</u>

Responsible for maintaining and troubleshooting hardware, software, and network systems, ensuring smooth operations. Provided technical support, managed system configurations, software installations, and updates. Assisted with network management, user accounts, and security protocols, while training staff and contributing to system improvements for better efficiency.

Ofiice Administration

Human Rights Commission of Sri Lanka - Jaffna

Feb 2021 - Aug 2021

Successfully managed accounts and administrative tasks, consistently meeting the expectations of superiors. Maintained strong, collaborative relationships with all staff members, ensuring effective communication and smooth office operations.

ICT Technician (Trainee) Teaching Hospital, Jaffna

Apr 2020 - Dec 2020

Completed hands-on training in server room management, gaining experience in server setup, configuration, and maintenance. Assisted with monitoring server performance, troubleshooting issues, and managing server backups and updates to ensure optimal system functionality and security.

EDUCATION

- BEng.(Hons) in Software Engineering 2025 Esoft Metro Campus, Jaffna.
- Higher National Diploma (HND) in Software Engineering 2024 Esoft Metro Campus, Jaffna.
- G.C.E. Advanced Level (A/L) 2020 J/Kokuvil Hindu College - Subjects: ICT(C), Economics(C), Accounting(S)

TECHINICAL SKILLS

- Handling new Technology
 Microsoft Office Packages
- Networking Prompt Engineering Operating Systems Windows, Ubuntu, Kali, android
- Programing- Python, HTML, CSS, Java Script, React Software and O/S Installation
- Data Base-MYSQL Adobe XD, Balsamiq Wireframes, Figma Version Control: Git, GitHub

Sinhala **LANGUAGE Tamil** English

PROJECTS

- Book Heaven- Windows form Application • GasByGas- Tokenization Web Based System
- Money Talk- Personal Financial Adviser Al Chat Bot

STRENGTHS & ATTRIBUTES

- Problem-Solving: Strong ability to identify technical issues and implement effective solutions.
- Adaptability: Fast learner, able to quickly pick up new tools and technologies.
- Team Collaboration: Enjoy working in teams and contributing to group efforts.
- Attention to Detail: Committed to producing high-quality, error-free work.
- Time Management: Capable of balancing multiple tasks while meeting deadlines.

REFERENCES

R.Jathishanth **Deputy Manager** VFS Global - jaffna jathishanthrasathurai@gmail.com 072 281 0876

T.Kugathashan **Assistant Director Teaching Hospital - jaffna** tkmsbhc@gmail.com 077 583 2398