

PRAPHAKARAN VAKSHAN

📍 25/37, Arasady Lane, Thirunelvely East, Jaffna.

☎ 077-218-3526

📧 May 6, 2000 ✉ Praphavakshi6@gmail.com

👤 NIC: 200012702930

🔗 [Portfolio Vakshan-Dev](#)

🌐 [Praphakaran Vakshan](#)

CAREER OBJECTIVE

Enthusiastic and self-driven Software Engineering student with practical internship experience in ICT support and system administration. Passionate about learning new technologies and solving real-world IT challenges. Eager to contribute to a dynamic IT team and further develop skills in programming, networking, and system management.

WORK EXPERIENCE

IT Support Engineer

Dec 2024 - Present

VFS Global-Jaffna | DEZIGN INTELLIGENCE

Responsible for maintaining and troubleshooting hardware, software, and network systems, ensuring smooth operations. Provided technical support, managed system configurations, software installations, and updates. Assisted with network management, user accounts, and security protocols, while training staff and contributing to system improvements for better efficiency.

Office Administration

Feb 2021 - Aug 2021

Human Rights Commission of Sri Lanka - Jaffna

Successfully managed accounts and administrative tasks, consistently meeting the expectations of superiors. Maintained strong, collaborative relationships with all staff members, ensuring effective communication and smooth office operations.

ICT Technician (Trainee)

Apr 2020 - Dec 2020

Teaching Hospital, Jaffna

Completed hands-on training in server room management, gaining experience in server setup, configuration, and maintenance. Assisted with monitoring server performance, troubleshooting issues, and managing server backups and updates to ensure optimal system functionality and security.

EDUCATION

BEng.(Hons) in Software Engineering - 2025

Esoft Metro Campus, Jaffna.

Higher National Diploma (HND) in Software Engineering - 2024

Esoft Metro Campus, Jaffna.

G.C.E. Advanced Level (A/L) - 2020

J/Kokuvil Hindu College - Subjects: ICT(C), Economics(C), Accounting(S)

TECHNICAL SKILLS

- Handling new Technology
- Microsoft Office Packages
- Networking
- Prompt Engineering
- Operating Systems Windows, Ubuntu, Kali, android
- Programing- Python, HTML, CSS, Java Script, React
- Software and O/S Installation
- Adobe XD, Balsamiq Wireframes, Figma
- Version Control: Git, GitHub
- Data Base-MYSQL

LANGUAGE

Tamil

English

Sinhala

PROJECTS

- GasByGas- Tokenization Web Based System
- Book Heaven- Windows form Application
- Money Talk- Personal Financial Adviser AI Chat Bot

STRENGTHS & ATTRIBUTES

- Problem-Solving:** Strong ability to identify technical issues and implement effective solutions.
- Adaptability:** Fast learner, able to quickly pick up new tools and technologies.
- Team Collaboration:** Enjoy working in teams and contributing to group efforts.
- Attention to Detail:** Committed to producing high-quality, error-free work.
- Time Management:** Capable of balancing multiple tasks while meeting deadlines.

REFERENCES

R.Jathishanth

Deputy Manager

VFS Global - jaffna

jathishanthrasathurai@gmail.com

072 281 0876

T.Kugathashan

Assistant Director

Teaching Hospital - jaffna

tkmsbhc@gmail.com

077 583 2398