# Q&A System

This platform enables users to ask questions and receive textual answers. It is designed to faster learning, collaboration, and knowledge discovery. It streamlines information access, analyzes user sentiment, and enables feedback.

### Meet Our Team (Group 2):

- Nekkala Sumanth Naidu [23CS8111]
- Narreddy Balaiahgari Sai Keerthana [23CS8112]
- Ganapathri Praphul Chandra [23CS8113]
- Authy Saha [23CS8114]
- Tanusha Pramanik [23CS8115]
- Suryam Kumar Gautam [23CS8116]
- Sumit Kumar [23CS8117]
- Anurag Prasad [118]
- Gavirni Venkata Satya Krishna Chaitanya [23CS8119]
- Yaraveda Govardhan Reddy [23CS8120]



# 02 Q&A System

### Problem Description

• Develop a Q&A system platform where questions can be posted and answers (textual) may be received.

### Primary Objectives:

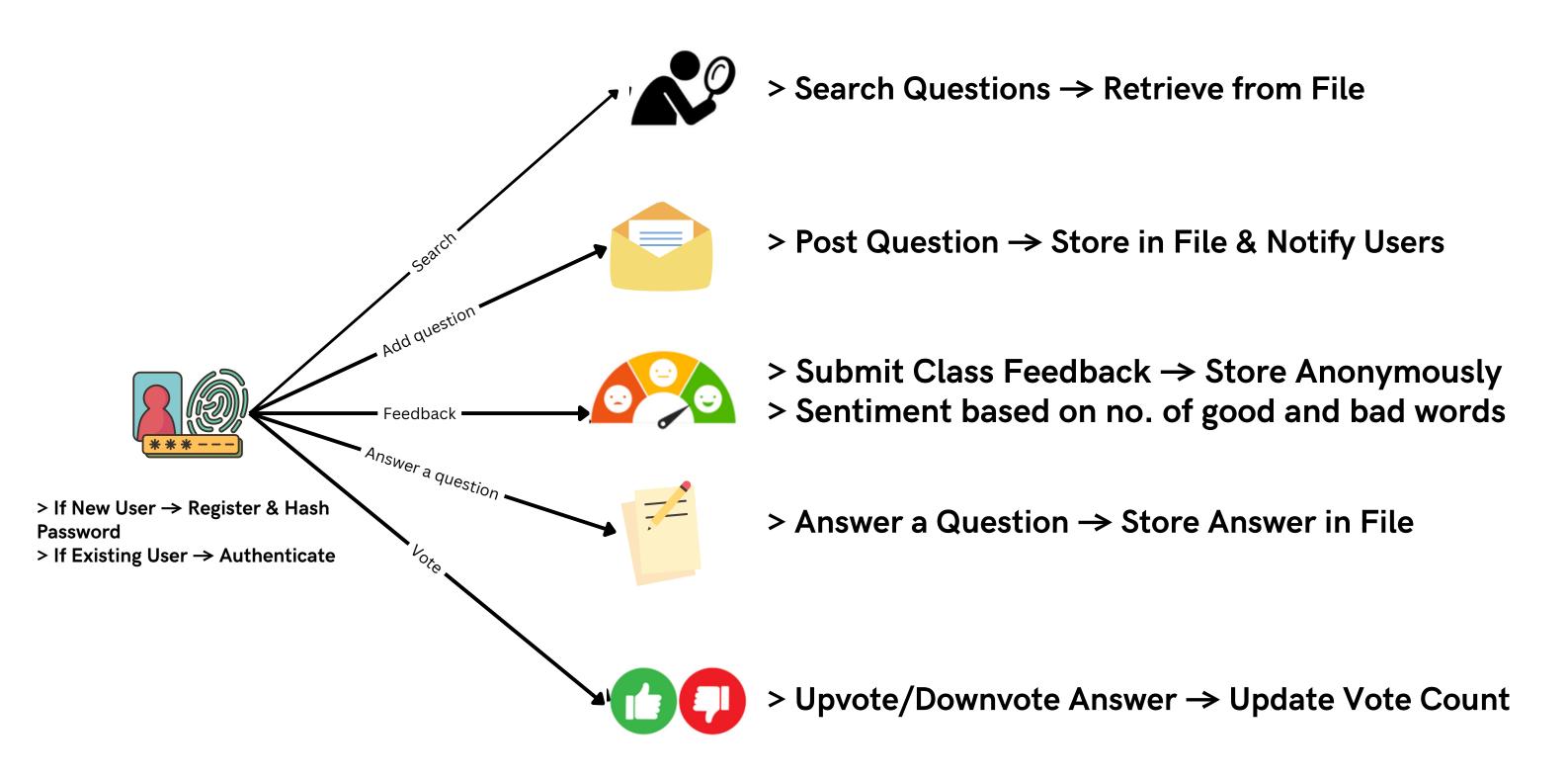
- Enable basic search on the Q&A archive
- Analyze sentiment of an answer
- Assign credits/ratings to registered members
- Use of the platform for receiving class feedback

### Secondary Objectives:

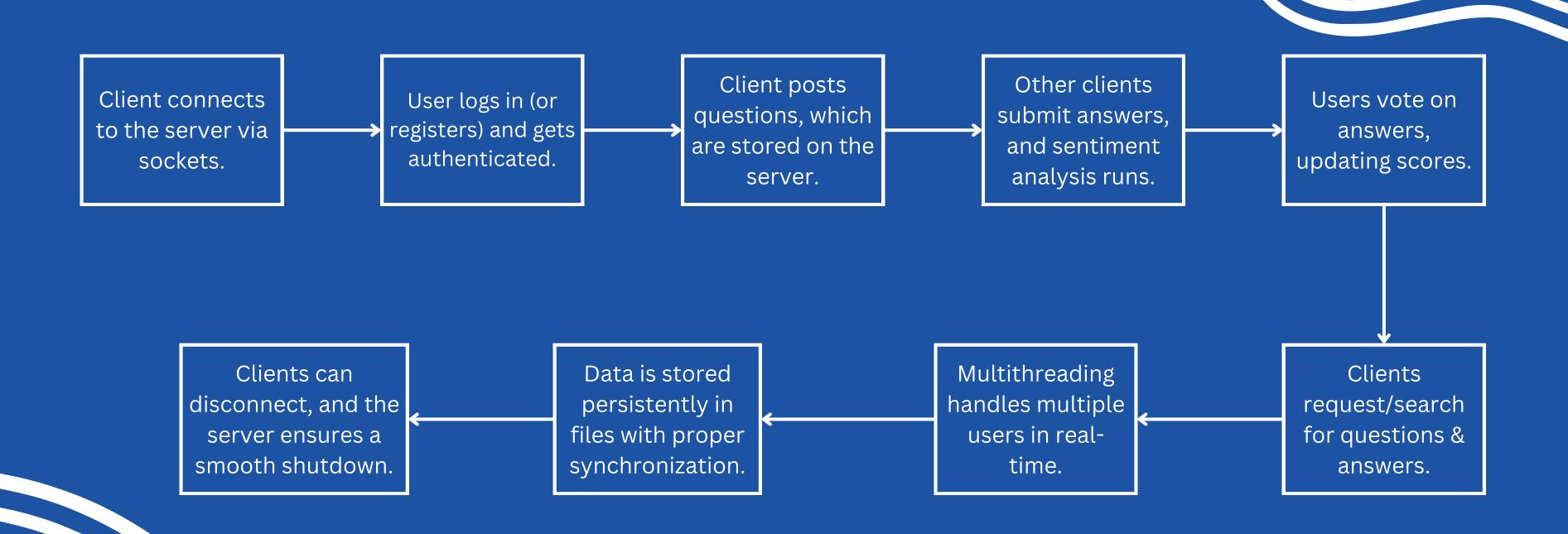
- Enables users to log in from different terminals from different physical machines
- Enables Manager/User registration and authentication (using some hash-based password)
- A user-friendly text interface
- A multithreaded platform



# System Workflow



### Client-Server Interaction



# Text-Interface for Easy Understanding

```
1. Register
2. Login
Choice: 1
Username: tanusha1235
Password: 1235
Registration successful
1. Ask a Question
2. Answer Questions
3. Search Questions
4. Delete Content
5. Exit
Choice: 1
Enter your question: what is deadlock?
Question posted successfully with ID: 4
```

Vote recorded successfully!

```
Available Questions:
    what does semaphore mean ? (Asked by: pr
where is punjab ? (Asked by: praphul123)
what is deadlock? (Asked by: tanusha1235)
Enter the Question ID to view answers or answ
Answers for Question: what is deadlock?
No answers yet.
Do you want to answer this question? (y/n): y
Enter your answer: A deadlock is a situation
is waiting for a resource that another proces
Answer posted successfully with Answer ID: 1 (Sentiment: Neutral)
```

```
1.registration
2. posting
question and ans
3.answering que
and giving
feekback on ans
4.searching
posted que
```

```
Answers for Question: what is deadlock?
by tanusha1235 [0 votes, Neutral sentiment]: A deadlock
a state where each process is waiting for a resource that
Do you want to vote on this Answer? (y/n): y
Vote on Answer ID 1 (1 for Upvote, -1 for Downvote): 1
```

Enter the Question ID to view answers or answer it: 4

```
Enter a word to search in questions
Questions containing 'is':
   where is punjab ? (Asked by: pr
   what is deadlock? (Asked by: ta
```

Which planet is known as the "R

## System Architecture

#### Question

- -string questionID;
- string userID;
- string text;
- +void display()
- +string getID() { return questionID; }

#### User

- -string userID;
- -string username;
- -string passwordHash;
- -int reputation;
- +bool authenticate(string inputHash)
- +void updateReputation(int change)
- +void display()
- +string getID()
- +int getReputation()

#### Answer

- -string answerID;
- -string questionID;
- -string userID;
- -string text;
- -int upvotes;
- -int downvotes;
- -int sentimentScore;
- +void upvote() { upvotes++; }
- +void downvote() { downvotes++; }
- + void setSentimentScore(int score)
- +int getFinalScore()
- +void display()

### - map<string, Answer> answers;- SentimentAnalyzer sentimentAnalyzer;

- map<string, Question> questions;

- + void registerUser(string id, string name, string hash)
- + bool login(string id, string hash)
- + void postQuestion(string qID, string uID, string text)
- + void postAnswer(string alD, string qlD, string ulD, string text)

QASystem

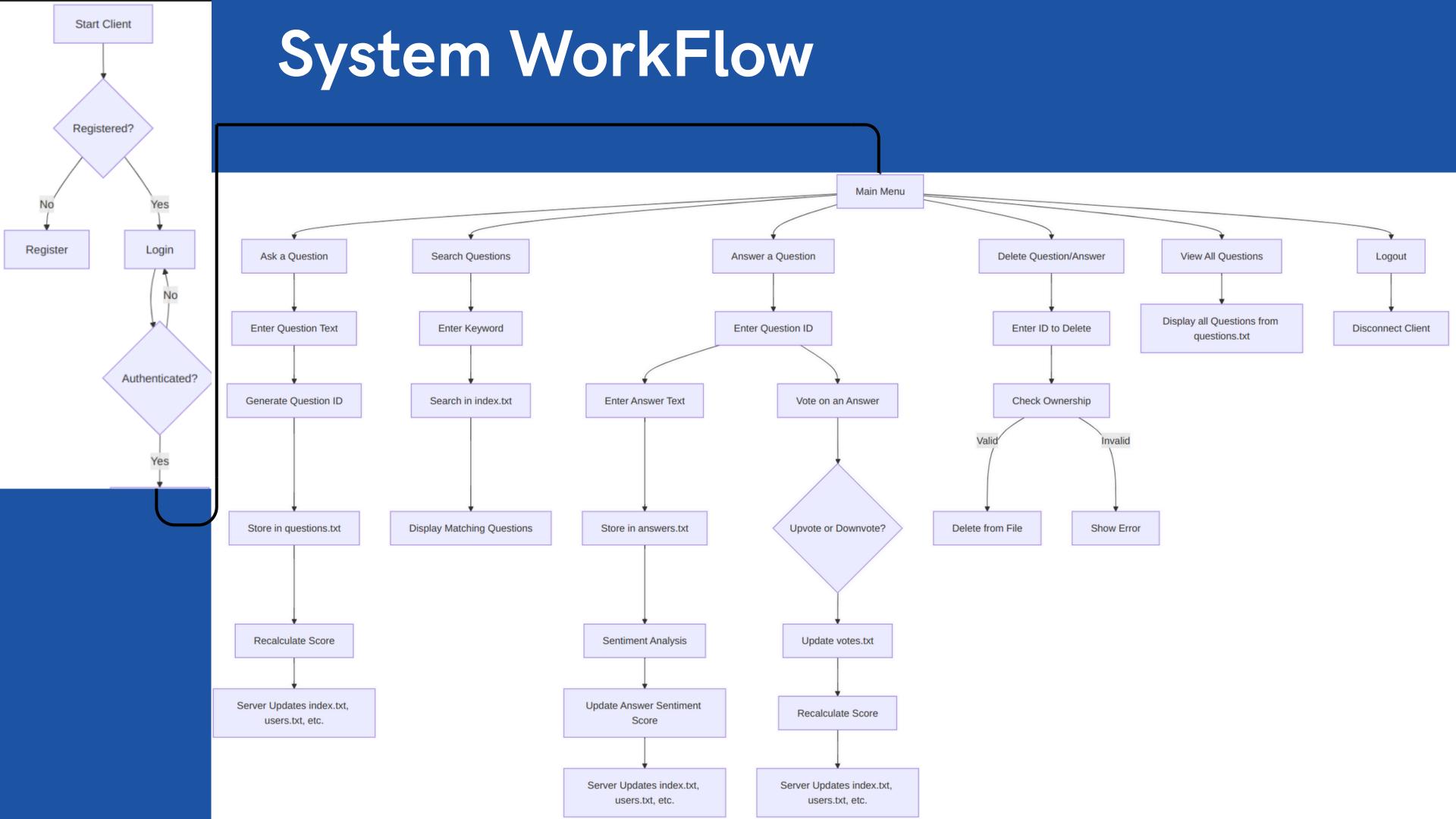
- + void voteAnswer(string aID, bool isUpvote)
- + void displayQuestions()

- map<string, User> users;

+ void displayAnswers(string qID)

#### SentimentAnalyzer

- -unordered\_set<string> positiveWords=
  {"good", "great", "helpful",
- "informative", "excellent"};
- unordered\_set<string> negativeWords
- = {"bad", "misleading", "incorrect",
- "poor", "confusing"};
- + int analyze(string answerText)



## System Modular Design

#### **Client Component (client.cpp):**

main(): Entry point that initializes UI and establishes server connection connectToServer(): Creates and configures socket connection to the server handleUserAuthentication(): Manages user login/registration processes displayMenu(): Renders the main options menu for user interaction sendQuery(): Formats and transmits user questions/searches to the server displayResults(): Presents search results or question answers to the user

#### **Server Component (server.cpp):**

main(): Entry point that initializes server socket, database, and begins listening acceptConnections(): Monitors for and accepts new client connection requests handleClientRequest(): Processes incoming client requests and sends responses initializeDatabase(): Loads stored data from files into memory on startup shutdownServer(): Performs clean shutdown with data saving and connection closing

#### **Answer Management (Answer.cpp):**

Answer::Answer(): Constructor that initializes a new answer with content and metadata Answer::getVoteCount(): Calculates and returns the current vote total Answer::addVote(): Records a new user vote (up/down) for the answer Answer::serialize(): Converts answer data to string format for file storage Answer::deserialize(): Reconstructs answer object from stored string data



#### **Question Management (Question.cpp)**

Question::Question(): Constructor that creates a question with title and content Question::addAnswer(): Associates a new answer with this question Question::getAnswers(): Retrieves all answers linked to this question Question::serialize(): Converts question data to string format for storage Question::deserialize(): Reconstructs question object from stored string data Question::search(): Determines if the question matches given search criteria

#### **Database Management (**

DatabaseManager::loadData(): Reads all data files and loads content into memory
DatabaseManager::saveData(): Persists updated data back to storage files
DatabaseManager::addQuestion(): Stores a new question in the database
DatabaseManager::addAnswer(): Stores a new answer in the database
DatabaseManager::getQuestion(): Retrieves specific question by its identifier
DatabaseManager::searchQuestions(): Finds all questions matching search parameters
DatabaseManager::updateVotes(): Updates stored vote counts for answers

#### Search Functionality (Search Engine.cpp)

SearchEngine::parseQuery(): Breaks down search text into processable tokens SearchEngine::search(): Executes search against the questions database SearchEngine::rankResults(): Sorts search results by relevance score SearchEngine::getTopResults(): Returns the most relevant search matches



#### **Content Analysis (SentimentAnalyzer.cpp)**

SentimentAnalyzer::analyzeSentiment(): Evaluates the emotional tone of text SentimentAnalyzer::detectToxicContent(): Identifies potentially inappropriate content SentimentAnalyzer::getSentimentScore(): Calculates numerical sentiment rating

#### Thread Management (ThreadManager.cpp)

ThreadManager::createThread(): Spawns new thread for handling client connectionThreadManager::joinThreads(): Synchronizes by waiting for thread completion ThreadManager::acquireLock(): Obtains mutex lock for safe resource access ThreadManager::releaseLock(): Releases mutex lock after resource use ThreadManager::initializeThreadPool(): Creates thread pool for connection handling

#### **User Management (User.cpp)**

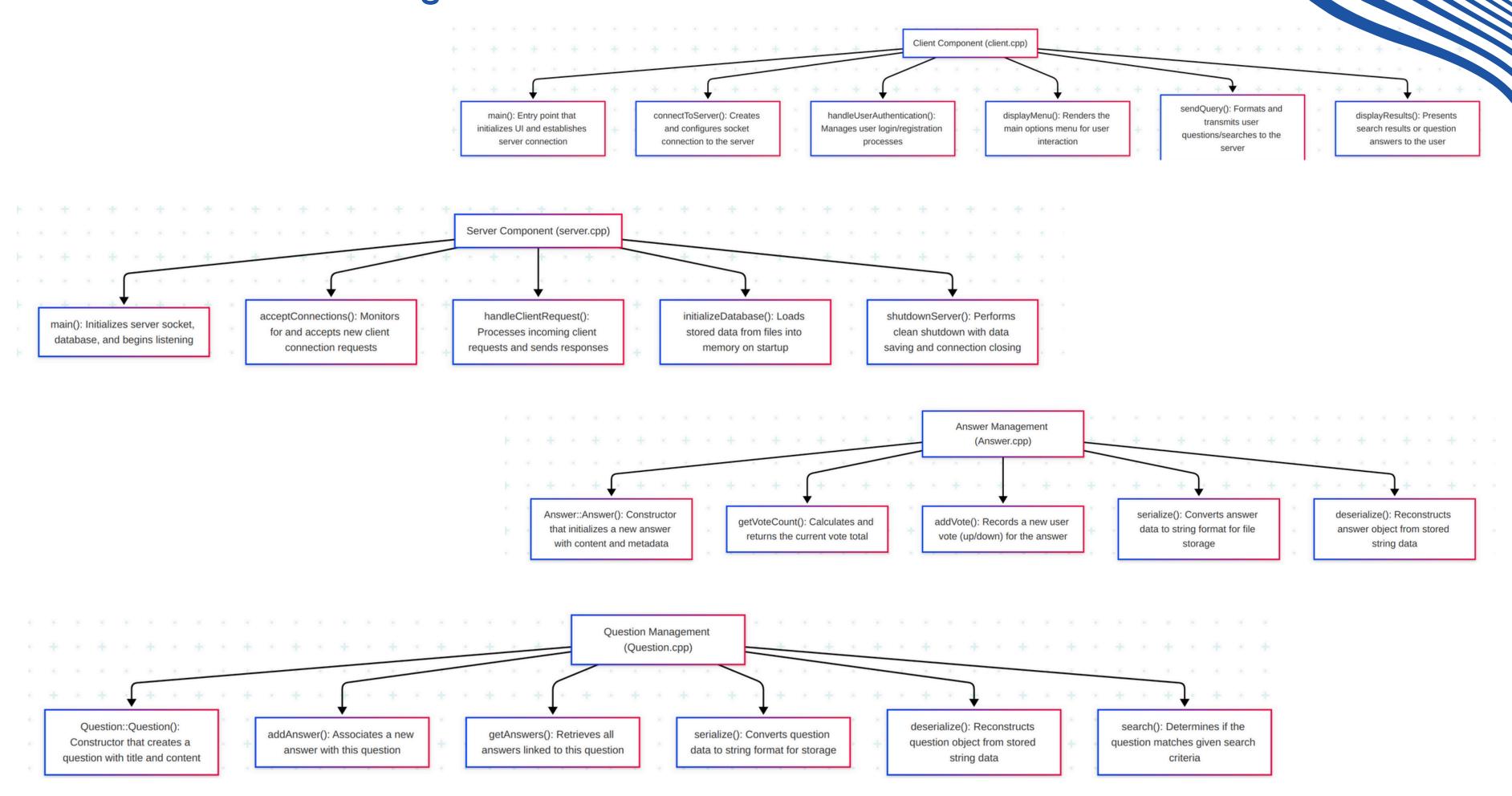
User::User(): Constructor that initializes user with credentials and profile User::authenticate(): Verifies provided login credentials against stored data User::getReputation(): Calculates and returns user's current reputation score User::addQuestion(): Associates a posted question with the user's account User::addAnswer(): Associates a posted answer with the user's account

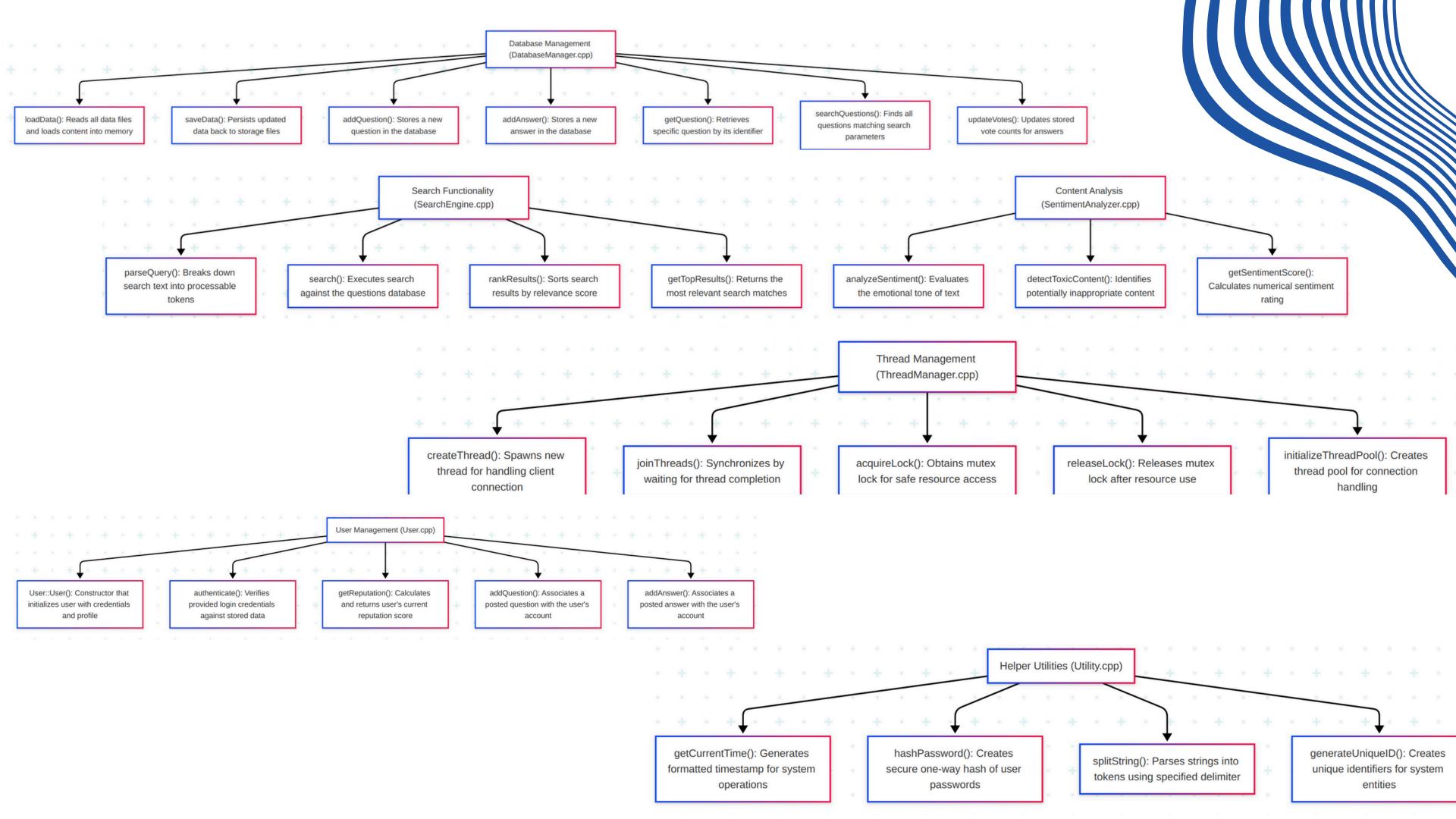
#### Helper Utilities (Utility.cpp)

Utility::getCurrentTime(): Generates formatted timestamp for system operations Utility::hashPassword(): Creates secure one-way hash of user passwords Utility::splitString(): Parses strings into tokens using specified delimiter Utility::generateUniqueID(): Creates unique identifiers for system entities



### Modular Level Design





## Features

01

#### **Multithreading**

Enables concurrent user interactions.

04

#### **Signals**

Manages clean shutdown and process control.

02

#### **Sockets**

Allows real-time multi-user access.

05

#### Files & File Locking

Provides persistent storage with safe access.

03

#### **Shared Memory**

Speeds up frequently accessed data.

06

#### **Semaphores**

Synchronizes shared resource access.

## Features



User authentication



**Ask Questions** 





Answer existing

Questions



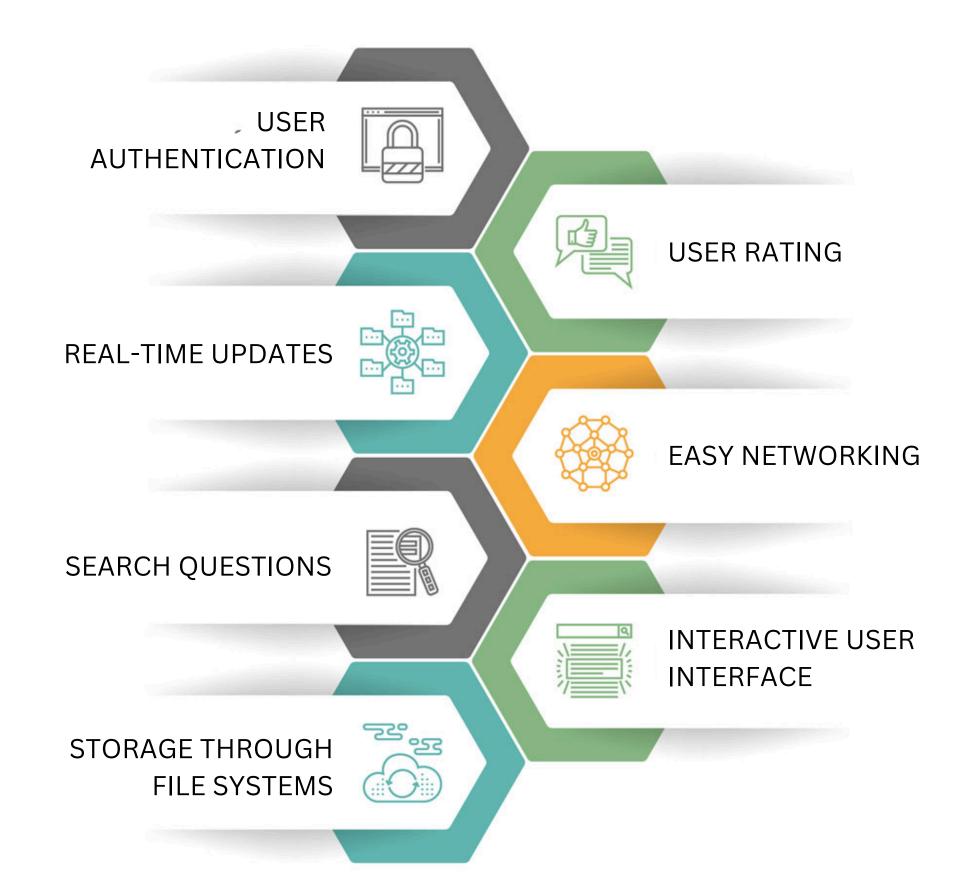
Delete Question or Answer





Searching questions by Word index

## Application Level Features



## Timeline Goals





### **Future Additions**

# A web Interface for better usability

Upgrading the user interface from textbased interface to Web interface for better usability of the user

# User password hashing

user password right now is not hashed, but would hash if further time allows

# Over the Network communication

Make over the network communication possible, so that a user from another device can access the server and do real-time udpates

# Comments section

further addition of the comments section for the user to comment on the answer if the answer is right or wrong.



## PROJECT RESPONSIBILITIES

01	System Design	<ul> <li>Anurag Prasad</li> <li>Sumanth Naidu</li> <li>Praphul Chandra</li> </ul>
02	Project Planning	<ul><li>Tanusha Pramanik</li><li>Chaitanya</li></ul>
03	Coding	<ul><li>Anurag Prasad</li><li>Praphul Chandra</li></ul>
04	PPT Design	<ul> <li>Govardhan Reddy</li> <li>Chaitanya</li> <li>Praphul Chandra</li> </ul>
05	UI Interfacing	<ul><li>Sumit</li><li>Suryam Gautam</li><li>Govardhan Reddy</li></ul>
06	Resource Management	<ul> <li>Keerthana</li> <li>Authy saha</li> <li>Praphul Chandra</li> </ul>

