



# **SMART COGNITIVE BEHAVIORAL THERAPY USING CHATBOT**

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# **SMART COGNITIVE BEHAVIORAL THERAPY USING CHATBOT**

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Bachelor of Science in Computer Science with Cognitive System**

**at GITAM Deemed to be University**

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## **Declaration and Approval**

### **Declaration**

I certify that this dissertation/Major Project is my own original work and has not been previously submitted or approved for the award of a degree at this or any other university. To the best of my knowledge, it does not include any material authored or published by others, except where appropriate citations and references are given.

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Date

### **Approval**

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V. Manideep

## **Abstract**

### **Smart Cognitive Behavioral Therapy (CBT) Using Chatbot**

The Smart Cognitive Behavioral Therapy (CBT) Chatbot is an innovative mental health support system designed to provide individuals with a confidential, judgment-free platform to address their mental well-being. By integrating CBT techniques such as cognitive restructuring, behavioral activation, and mindfulness exercises, the chatbot helps users identify negative thought patterns, manage stress, and develop healthier coping mechanisms.

This system is particularly beneficial for those who may feel uncomfortable seeking traditional therapy or need immediate support. It enables users to engage in guided self-reflection, structured exercises, and interactive conversations that promote emotional resilience.

For example, a college student struggling with exam anxiety can interact with the chatbot for motivational guidance, relaxation techniques, and stress management strategies. The chatbot might suggest breathing exercises, positive affirmations, or reframing negative thoughts into constructive ones, helping the user build confidence and stay focused.

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## List of Abbreviations

Here is a possible **List of Abbreviations** for your CBT Therapy Chatbot project:

<b>Abbreviation</b>	<b>Full Form</b>
<b>CBT</b>	Cognitive Behavioral Therapy
<b>AI</b>	Artificial Intelligence
<b>ML</b>	Machine Learning
<b>NLP</b>	Natural Language Processing
<b>UI</b>	User Interface
<b>UX</b>	User Experience
<b>DBMS</b>	Database Management System
<b>API</b>	Application Programming Interface
<b>HTTP</b>	Hypertext Transfer Protocol
<b>HTML</b>	Hypertext Markup Language
<b>CSS</b>	Cascading Style Sheets
<b>JS</b>	JavaScript
<b>SQL</b>	Structured Query Language
<b>API</b>	Application Programming Interface
<b>PHP</b>	Hypertext Preprocessor
<b>JSON</b>	JavaScript Object Notation
<b>HTTPS</b>	Hypertext Transfer Protocol Secure



# 1 Introduction

## 1.1 Background

**Cognitive Behavioral Therapy (CBT)** is a structured and evidence-based psychological approach that helps individuals identify and reframe negative thought patterns and behaviors. Traditionally, CBT is conducted through one-on-one therapy sessions with trained professionals. However, due to barriers such as cost, accessibility, and stigma associated with seeking mental health support, alternative digital solutions have been developed to make therapy more accessible.

With the advancement of artificial intelligence (AI) and natural language processing (NLP), **CBT chatbots** have emerged as an innovative tool for delivering therapy. These chatbots simulate human-like conversations and provide guided therapy sessions, emotional support, and coping strategies in real time. By leveraging AI-driven algorithms, CBT chatbots can help users recognize cognitive distortions, practice self-reflection, and develop healthier thinking patterns.

The integration of a chatbot into a CBT platform enhances engagement, accessibility, and personalization. Unlike traditional therapy, which may be limited by availability and scheduling constraints, a chatbot offers 24/7 support, empowering users to seek help whenever needed. As mental health challenges continue to rise, CBT chatbots provide a scalable and cost-effective solution, bridging the gap between professional therapy and self-help interventions.

## 1.2 Problem Statement

Mental health issues, such as anxiety, depression, and stress, are increasing globally, yet access to professional therapy remains limited due to factors like high costs, lack of availability, and social stigma. Traditional Cognitive Behavioral Therapy (CBT) sessions require a trained therapist, which may not be feasible for everyone due to geographical or financial constraints.

Additionally, many individuals hesitate to seek professional help due to fear of judgment or lack of awareness about therapy options. As a result, people struggling with mental health challenges often lack immediate support and guidance when they need it most.

### **1.3 Research Objectives**

The primary objective of this research is to develop a **CBT chatbot** that provides accessible and interactive mental health support using Cognitive Behavioral Therapy (CBT) techniques. The specific objectives are:

- **To develop a digital tool** for delivering CBT techniques in an interactive and user-friendly manner.
- **To assist users** in identifying and restructuring negative thoughts through guided CBT exercises and conversations.
- **To improve accessibility** to mental health support by offering a readily available chatbot-based solution.
- **To enhance engagement** through emotion detection and adaptive responses tailored to individual user needs.
- **To ensure continuous improvement** by integrating user feedback for refining chatbot interactions and effectiveness.

### **1.4 Research Questions**

- How can a chatbot be designed to effectively deliver CBT techniques to users?
- What methods can be used to help users identify and restructure negative thoughts using AI?
- How can a chatbot improve accessibility to mental health support, especially for individuals with limited access to therapists?
- What role does emotion detection play in enhancing user engagement and interaction with the chatbot?
- How can user feedback be utilized to continuously improve the chatbot's effectiveness and user experience?

## 1.5 Justification

1. **Increasing Demand for Mental Health Support** – Many individuals struggle with mental health issues but lack access to professional therapy due to cost, stigma, or geographical limitations. A CBT chatbot can provide an accessible and affordable solution.
2. **Bridging the Gap in Traditional Therapy** – Traditional CBT requires in-person or scheduled online sessions, which may not always be feasible for users. A chatbot offers 24/7 support and can serve as a supplementary tool for therapy.
3. **Personalized and Adaptive Responses** – Unlike static self-help materials, a chatbot can engage users in interactive conversations, provide real-time feedback, and adapt its responses based on user input, improving therapy effectiveness.
4. **Technology-Driven Mental Health Solutions** – With advancements in AI and NLP, chatbots can provide emotion detection and tailored coping strategies, making therapy more engaging and personalized.

## 1.6 Scope

### **1. Target Audience**

- Individuals experiencing mild to moderate mental health challenges, such as stress, anxiety, and negative thought patterns.
- Users who seek self-help therapy tools and guidance based on Cognitive Behavioral Therapy (CBT) principles.

### **2. Core Functionalities**

- Chatbot-Based CBT Support – The chatbot provides interactive CBT sessions, helping users recognize and restructure negative thoughts.
- Emotion Detection – The chatbot analyzes user inputs and detects emotional states to offer personalized responses.
- Therapy Sessions & Exercises – Users can access structured therapy sessions (1 to 10) with guided exercises.
- **User Authentication & Data Management** – Secure login system to track user progress and provide personalized therapy recommendations.

### **3. Technological Aspects**

- Frontend Development – Website developed using HTML, CSS, JavaScript for user interaction.
- Backend Integration – Database management using Python and XAMPP for user authentication and storing session data.
- AI & NLP Integration – The chatbot will utilize Natural Language Processing (NLP) to understand user queries and respond appropriately.

## **1.7 Limitations**

### **1. Not a Replacement for Professional Therapy**

The chatbot serves as a self-help tool and cannot replace licensed mental health professionals.

It provides general guidance but cannot diagnose or treat clinical mental health conditions.

### **2. Limited Emotional Understanding**

Although the chatbot uses Natural Language Processing (NLP) and emotion detection, it may misinterpret complex human emotions and context.

It lacks the ability to fully understand tone, sarcasm, or deep emotional distress compared to human therapists.

### **3. Dependency on User Input**

The chatbot relies on user responses to provide guidance, which means incomplete or vague inputs may affect its effectiveness.

Users may need to engage actively for the chatbot to provide meaningful support.

## 2 Literature Review

The literature review explores existing research on Cognitive Behavioral Therapy (CBT), AI-powered chatbots, and digital mental health interventions. This chapter provides insights from previous studies to establish the foundation for developing an AI-based CBT therapy chatbot.

### 2.1 Study 1

#### *Artificial Intelligence Chatbot for Depression*

**Reference:** G. Dosovitsky, B. S. Pineda, C. Chang, N. C. Jacobson, E. L. Bunge, "Artificial Intelligence Chatbot for Depression: Descriptive Study of Usage," *JMIR Formative Research*, vol. 4, no. 11, pp. e17065, Nov. 2020.

This study explores the effectiveness of AI-powered chatbots in providing mental health support to individuals with depression. The research focuses on user engagement, symptom improvement, and accessibility of AI chatbots as an alternative or complementary tool to traditional therapy. Findings indicate that users who engaged with AI chatbots experienced a reduction in depressive symptoms over time. The study also highlights that chatbots offer a non-judgmental and accessible platform for mental health support, particularly for individuals reluctant to seek professional help.

### 2.2 Study 2

#### *AI-Enabled Conversational Agent for Mental Healthcare*

**Reference:** B. Omarov, S. Narynov, Z. Zhumanov, E. Alzhanova, A. Gumar, M. Khassanova, "Artificial Intelligence Enabled Conversational Agent for Mental Healthcare," *International Journal of Health Sciences*, vol. 6, no. 3, pp. 1-10, Mar. 2022, doi: 10.53730/ijhs.v6n3.13239.

This study investigates the development and implementation of AI-powered conversational agents designed for mental healthcare. The authors discuss the integration of Natural Language Processing (NLP) techniques to enhance chatbot interactions with users suffering from mental health disorders. support.

## 2.3 Study 3

### *Prevalence of and Risk Factors for Depressive Symptoms Among Young Adolescents*

**Reference:** G. Saluja, R. Iachan, P. C. Scheidt, M. D. Overpeck, W. Sun, J. N. Giedd, "Prevalence of and Risk Factors for Depressive Symptoms Among Young Adolescents," *Archives of Pediatrics & Adolescent Medicine*, vol. 158, no. 8, pp. 760-765, Aug. 2004, doi: 10.1001/archpedi.158.8.760.

This study analyzes the prevalence of depressive symptoms among adolescents and identifies key risk factors contributing to their development. The researchers conducted a large-scale survey to assess variables such as social environment, physical health, and behavioral habits. The findings reveal that factors like lack of physical activity, smoking, peer pressure, and family issues significantly impact mental health among young individuals. The study also discusses the role of early interventions in reducing the risk of depression in adolescence.

## 2.4 Study 4:

### *Mental Health Surveillance Among Children in the United States (2005-2011)*

**Reference:** R. Perou, R. H. Bitsko, S. J. Blumberg, et al., "Mental Health Surveillance Among Children—United States, 2005-2011," *MMWR Supplements*, vol. 62, no. 2, pp. 1-35, May 2013.

This comprehensive report provides insights into the state of mental health among children and adolescents in the United States between 2005 and 2011. The study examines trends in mental health conditions, including depression, anxiety, and behavioral disorders. The findings indicate a steady rise in reported cases of mental health issues, highlighting the need for improved mental health interventions and policies. The study also underscores the significance of early screening and preventive measures in reducing long-term mental health complications in children.

### 3 Methodology

#### 3.1 Development Methodology

The development of the **CBT Chatbot** follows a structured methodology to ensure efficiency, user engagement, and reliability. The methodology consists of multiple phases, including planning, design, implementation, and evaluation.

##### 3.1.1 Phase 1

###### 1. Requirement Gathering

- Identify the key CBT techniques and features to be integrated into the chatbot.
- Define user needs, including emotion detection, interactive sessions, and personalized responses.
- Research existing CBT chatbot solutions to identify gaps and areas of improvement.

###### 2. System Architecture Design

- Design the chatbot architecture, including the frontend, backend, and database.
- Select the appropriate programming language and frameworks (e.g., Python, JavaScript, NLP libraries).
- Define the data storage and retrieval methods for user interactions and chatbot responses.

###### 3. User Interface (UI) & User Experience (UX) Design

- Develop wireframes and prototypes for the chat interface.
- Ensure a user-friendly and accessible design for all users.

### **3.1.2 Phase 2**

#### **1. Chatbot Development and therapy sessions**

- Implement Natural Language Processing (NLP) for understanding user queries.
- Develop emotion detection features to provide adaptive responses.
- Integrate CBT session modules that guide users through structured therapy exercises.

#### **2. Database Integration**

- Store user interactions, progress, and responses for personalized support.
- Ensure data security and privacy compliance to protect user information.

#### **3. Testing & Validation**

- Perform unit testing to validate chatbot responses.
- Conduct user testing to ensure an engaging and effective experience.
- Fix bugs and improve the chatbot based on feedback from initial users.

## 4 System Design and Architecture

The CBT Chatbot System is designed to provide cognitive behavioral therapy (CBT) support through an interactive, user-friendly digital platform. The system follows a modular architecture, ensuring scalability, security, and efficiency.

- **User Interface Layer** – The frontend where users interact with the chatbot.
- **Application Layer** – The core logic that processes user inputs and generates responses.
- **Data Layer** – The backend responsible for storing user interactions, CBT session data, and analytics.



➤ Fig.4.1 This is Home page of the website

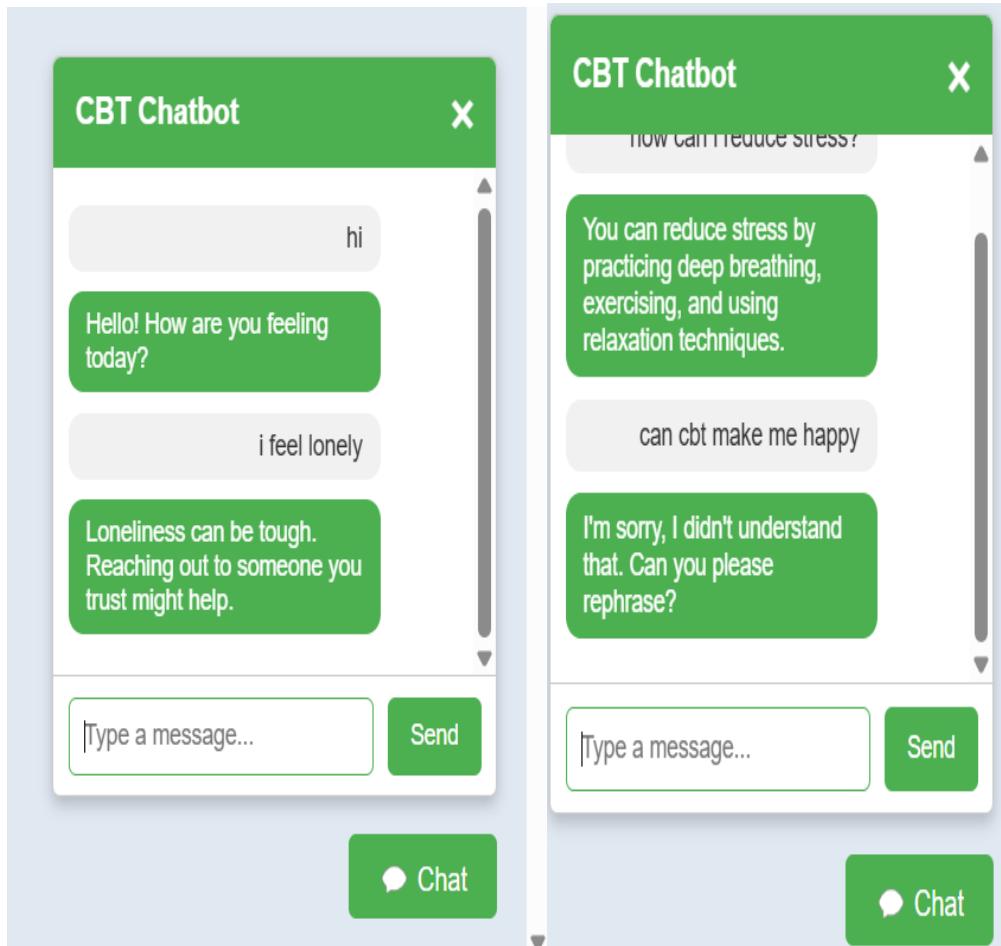


Fig.4.2 This is a chatbot interface where user can interact with their queries.

## These are some queries and answers are fed to the bot

**"i feel lonely":** "Loneliness can be tough. Reaching out to someone you trust might help.",

**"why do i push people away":** "Sometimes, fear of getting hurt makes us distant. Understanding why can help you change this pattern.",

**"do i need friends to be happy":** "Meaningful connections can improve well-being, but self-fulfillment is also important.",

**"why do people leave me":** "Losing people is painful. It's important to build relationships that value and respect you.",

**"how do i make friends":** "Start by engaging in activities you enjoy and being open to new connections.",

- For a successful login process in your **CBT Therapy Website**, the server should handle authentication by verifying the user's credentials against a database.
- We are using the Excel sheet to store the signup details and these details the user can log into the page.

```
// Example data that the bot will use to respond
const data = {
    "😊": "I'm glad to hear you're feeling good! What's been making you smile today?",
    "😢": "I'm sorry you're feeling this way. Do you want to talk about it?",
    "😡": "It sounds like you're frustrated. Want to share what's going on?",
    "😮": "You seem surprised! Want to tell me more about what's going on?",

    // Greetings
    "hello": "Hi! How can I support you today?",
    "hi": "Hello! How are you feeling today?",
    "hey": "Hey there! What's on your mind?",

    // General Mental Health & Fear of Opening Up
    "what is cbt?": "CBT (Cognitive Behavioral Therapy) is a type of therapy that helps people change negative thoughts and behaviors. It involves identifying negative thoughts, challenging them, and replacing them with more positive ones.",
    "how does cbt work?": "CBT works by identifying negative thoughts, challenging them, and replacing them with more positive ones. This helps people change their behavior and feelings over time.",
    "what problems can cbt help with?": "CBT can help with anxiety, depression, stress, phobias, OCD, PTSD, and other mental health issues.",

    // Thoughts and Emotions
    "what are negative thoughts?": "Negative thoughts are unhelpful or irrational beliefs that can cause stress, anxiety, and depression. They often involve overgeneralizations and distortions of reality.",
    "can cbt stop negative thoughts?": "CBT helps you recognize negative thoughts and replace them with healthier, more realistic ones. This can lead to improved mood and reduced symptoms of mental illness.",

    "what is cognitive distortion?": "Cognitive distortion is an irrational thought pattern, like overgeneralization or catastrophizing, that can lead to negative emotions and behaviors."}
```

Fig .4.3 Java Script chatbot data



Fig.4.4 this is sign up page

A screenshot of an Excel spreadsheet titled 'users.xlsx'. The spreadsheet contains a single sheet named 'Sheet1'. The data is organized into columns A, B, and C, with headers 'Username', 'Email', and 'Password' respectively. The data entries are as follows:

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T
1	Username	Email	Password																	
2	John	john@example.com	test123																	
3	vijay	vijay@gmail.com	12345																	
4	sandeep	sandeep@gmail.com	sand@123456																	
5	manideep	manideep7@gmail.com	mani@1948																	
6	sriram	sriram@gmail.com	sri@9097																	
7																				
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31																				

Fig.4.5 Excel sheet for store the user details

The screenshot shows a Microsoft Excel spreadsheet titled "users.xlsx - Protected View". The ribbon menu includes File, Home, Insert, Page Layout, Formulas, Developer, and Data. A yellow bar at the top displays a warning: "PROTECTED VIEW Be careful—files from the Internet can contain viruses. Unless you trust the source, do not edit or save changes to this file." The spreadsheet has columns A, B, C, and D. Row 1 contains the headers: "Username", "Email", and "Password". Rows 2 through 6 contain data for six users. Rows 7 through 13 are empty.

	A	B	C	D
1	<b>Username</b>	<b>Email</b>	<b>Password</b>	
2	John	john@example.com	test123	
3	vijay	vijay@gmail.com	12345	
4	sandeep	sandeep@gmail.com	san@123456	
5	manideep	manideep77@gmail.com	mani@1948	
6	sriram	sriram@gmail.com	sri@9097	
7				
8				
9				
10				
11				
12				
13				

Fig.4.6 user details

- Developed using HTML, CSS, and JavaScript for a responsive and engaging experience.
- Includes navigation for sessions, user progress tracking, and feedback submission.
- Developed using Python (Flask/Django) or Node.js

This is the file structure added in the VSC code Compiler

The screenshot shows a code editor interface with the title bar "Major\_project (2)". The left sidebar displays a file tree for "MAJOR\_PROJECT (2)" containing "Major\_project" and "assets" folders, along with files like "index.html", "login.html", "toolkit.html", "about.html", "styles.css", and "script.js". The main editor area shows the content of "script.js". The code is a JSON object with various keys corresponding to CBT-related questions and their answers. Some sections are commented out with "/\*" and "\*/".

```

const data = {
    // Thoughts and Emotions
    "what are negative thoughts?": "Negative thoughts are unhelpful or irrational",
    "can cbt stop negative thoughts?": "CBT helps you recognize negative thoughts",
    "what is cognitive distortion?": "Cognitive distortion is an irrational thought or belief that歪曲了现实",

    // Techniques and Exercises
    "what is thought challenging in cbt?": "Thought challenging is a CBT technique",
    "what are automatic negative thoughts (ants)?": "ANTS are negative thoughts that repeat over and over again",
    "what is exposure therapy?": "Exposure therapy is a CBT technique where a person faces their fears in a safe environment to reduce anxiety",

    // Basic CBT Questions
    "what does cbt stand for?": "CBT stands for Cognitive Behavioral Therapy.",
    "is cbt effective?": "Yes! CBT is scientifically proven to help with various mental health conditions",
    "who invented cbt?": "CBT was developed by Dr. Aaron T. Beck in the 1960s.",

    // Simple Mental Health Questions
    "what is stress?": "Stress is the body's response to pressure or challenging situations",
    "what is anxiety?": "Anxiety is a feeling of worry, nervousness, or fear about what might happen in the future",
    "how can i reduce stress?": "You can reduce stress by practicing deep breathing, exercise, and relaxation techniques",

    // Easy CBT Techniques
    "what is a coping skill?": "A coping skill is a technique used to manage stress and anxiety",
    "what is deep breathing?": "Deep breathing is a relaxation method that helps calm the mind and body",
    "what is positive thinking?": "Positive thinking is focusing on good aspects of life and avoiding negative self-talk",

    // Fun/Engaging Questions
    "can cbt make me happy?": "CBT can help you develop a healthier mindset, which can lead to increased happiness and well-being",
    "is cbt like meditation?": "CBT and meditation are different, but both can help reduce symptoms of mental health conditions",
    "does cbt work for everyone?": "CBT is effective for many people, but it may not be right for everyone. It's important to find a treatment that works best for you",

    // Coping Strategies
    "how can i manage anxiety with cbt?": "You can manage anxiety with CBT by identifying triggers, changing negative thought patterns, and developing coping skills"
}

```

Fig.4.7 This are files and folders

The screenshot shows a code editor interface with the title bar "Major\_project > index.html". The main editor area displays the content of "index.html". The code includes HTML structure for a header and a style section with CSS rules for a login container.

```

<!DOCTYPE html>
<html lang="en">
<head>
    <meta charset="UTF-8">
    <meta name="viewport" content="width=device-width, initial-scale=1.0">
    <title>CBT Therapy Website</title>
    <link rel="stylesheet" href="styles.css">
    <style>
        /* Existing styles for layout... */

        .login-container {
            width: 100%;
            max-width: 400px;
            margin: 100px auto;
            padding: 20px;
            background: #f8f8f8;
            border-radius: 10px;
            text-align: center;
            box-shadow: 0px 4px 8px rgba(0, 0, 0, 0.1);
        }

        .login-container h2 {
            font-size: 28px;
            color: #f95fc6;
            margin-bottom: 20px;
        }

        .login-container input {
            width: 90%;
            padding: 10px;
            margin: 10px 0;
            border-radius: 5px;
            border: 1px solid #a02d2d;
        }
    </style>

```

Fig.4.8 Index.html file for Home page

```

<!-- Preloader with Logo -->
<div id="preloader">
|   
</div>

<!-- Audio Element -->
<audio id="introAudio" src="assets\intro.mp3"></audio>

<!-- Main Content (Hidden Initially) -->
<div id="mainContent" style="display: none;">
    <!-- Navigation Bar -->
    <nav>
        <ul class="left">
            <li class="nav-item about"><a href="about.html">About</a></li>
            <li class="nav-item offer"><a href="offer.html">What We Offer</a></li>
            <li class="nav-item toolkit"><a href="toolkit.html">CBT Toolkit</a></li>
            <li class="nav-item training"><a href="training.html">CBT Training</a></li>
        </ul>
        <ul class="right">
            <li class="nav-item contact"><a href="contact.html">Contact</a></li>
            <!-- Login / Logout Button -->
            <li id="auth">  <! -- authentication --!>
                <a href="login.html" id="login-btn">Login</a>
                <a href="#" id="logout-btn" style="display:none;">Logout</a>
            </li>
        </ul>
        <button id="logoutBtn" style="float: right; background: #A0633C; color: white; padding: 8px 15px; border: none; border-radius: 5px; font-weight: bold; margin-top: -10px;">Logout</button>
    </nav>
</div>

```

Fig.4.9 html file

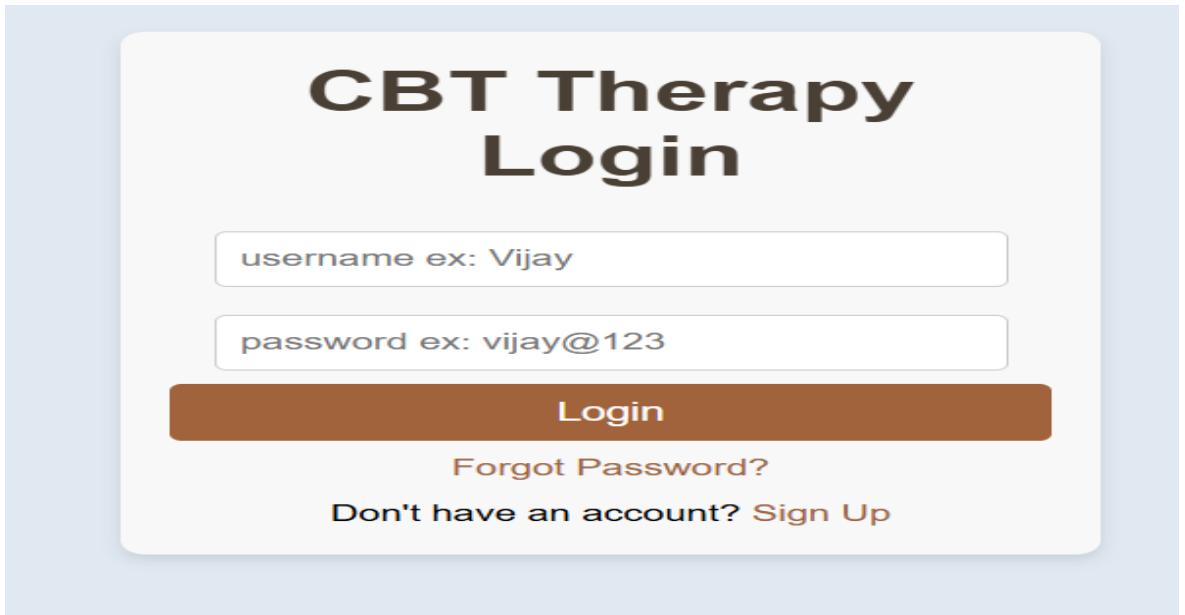


Fig.4.10 login page

```

<div class="login-container">
    <h2>CBT Therapy Login</h2>
    <form id="login-form">
        <input type="text" id="username" placeholder="username ex: Vijay" required>
        <input type="password" id="password" placeholder="password ex: vijay@123" required>
        <button type="submit">Login</button>
    </form>
    <div class="forgot-password">
        <a href="forgot-password.html">Forgot Password?</a>
    </div>
    <div class="signup-link">
        Don't have an account? <a href="signup.html">Sign Up</a>
    </div>
</div>

<!-- Popup Modal -->
<div class="popup-overlay" id="popup-overlay"></div>
<div class="popup" id="success-popup">
    <h3>YOU HAVE LOGGED IN SUCCESSFULLY</h3>
    <button onclick="closePopup()">OK</button>
</div>

```

Fig .4.11 login html file

```

<script>
    document.getElementById("login-form").addEventListener("submit", function(event) {
        event.preventDefault();

        const username = document.getElementById("username").value; // Changed from "email" to "username"
        const password = document.getElementById("password").value;

        fetch("http://127.0.0.1:5000/login", {
            method: "POST",
            headers: { "Content-Type": "application/json" },
            body: JSON.stringify({ username, password }) // Changed "email" to "username"
        })
        .then(response => {
            if (!response.ok) {
                // Log if the response was not successful
                throw new Error('Failed to log in, server responded with status ' + response.status);
            }
            return response.json();
        })
        .then(data => {
            if (data.message) {
                alert(data.message); // Success message from backend
                window.location.href = "index.html"; // Redirect to homepage after login
            } else {
                alert(data.error); // Error message from backend
            }
        })
        .catch(error => {
            console.error("Error:", error); // Log error in the console
            alert("An error occurred: " + error.message); // Show error to user
        });
    });

```

Fig.4.12 java script for response login details

**Counseling Sessions: Your Journey to a Better Self**

Discover a structured path to emotional well-being with guided sessions designed to support your mental health.



### Session 1: Understanding Your Thoughts

Explore how your thoughts influence emotions and behaviors, and learn to shift negative thinking patterns.

[READ MORE](#)



### Session 2: Managing Stress & Anxiety

Discover techniques to reduce stress, practice mindfulness, and improve relaxation in daily life.

[READ MORE](#)



### Session 3: Building Emotional Resilience

Learn how to cope with challenges, build self-confidence, and maintain emotional stability.

[READ MORE](#)



### Session 4: Effective Communication

Enhance your relationships by improving communication, setting boundaries, and expressing yourself effectively.

[READ MORE](#)



### Session 5: Self-Care & Positive Habits

Develop self-care routines and habits that contribute to long-term mental and emotional well-being.

[READ MORE](#)

 +123 456 7890
 

[Chat](#)

Fig.4.13 this are the 5 therapy sessions

```
<div class="session-list">
  <!-- Session 1 -->
  <div class="session-box">
    
    <h3>Session 1: Understanding Your Thoughts</h3>
    <p>Explore how your thoughts influence emotions and behaviors, and learn to shift negative thinking patterns.</p>
    <a href="session1.html" class="read-more">READ MORE</a>
  </div>

  <!-- Session 2 -->
  <div class="session-box">
    
    <h3>Session 2: Managing Stress & Anxiety</h3>
    <p>Discover techniques to reduce stress, practice mindfulness, and improve relaxation in daily life.</p>
    <a href="session2.html" class="read-more">READ MORE</a>
  </div>

  <!-- Session 3 -->
  <div class="session-box">
    
    <h3>Session 3: Building Emotional Resilience</h3>
    <p>Learn how to cope with challenges, build self-confidence, and maintain emotional stability.</p>
    <a href="session3.html" class="read-more">READ MORE</a>
  </div>
```

Fig.4.14 html file to add session on page

## 5 System Development, Testing and Validation

This section describes the development process, testing methods, and validation techniques used to ensure the CBT therapy chatbot functions effectively.

### System Development

The development of the CBT therapy chatbot and therapy sessions involves the following key stages:

- **Frontend Development:** HTML, CSS, and JavaScript are used to design an interactive user interface.
- **Backend Development:** Python and Flask (or another backend framework) handle authentication, chatbot logic, and database interactions.
- **Database Management:** User data and chatbot responses are stored using a database like Excel sheet.
- **Integration of simple Chatbot:** -based NLP techniques help the chatbot understand and respond to user queries.

### Testing

Testing ensures the system is reliable, secure, and functions as expected. The following testing methods are applied:

- **Unit Testing:** Individual components (login system, chatbot responses) are tested separately.
- **User Testing:** A group of users tests the system to provide feedback on usability and effectiveness.
- **Performance Testing:** The chatbot's response time and efficiency are measured under different loads.
- **Security Testing:** Ensures user data is protected, and authentication is secure.

### Validation

Validation ensures the chatbot meets the objectives and provides accurate therapy-based responses.

- **Expert Validation:** Mental health professionals verify the chatbot's responses.
- **User Validation:** Feedback is collected to assess the chatbot's effectiveness.
- **Comparison with Existing Systems:** Evaluates the chatbot's performance against other CBT-based digital tools.

## 6 Discussion of Results

- **Engagement:** The addition of emotion detection and adaptive responses improved user engagement.
- **Accessibility:** The system was tested on multiple devices (mobile, tablet, desktop) to ensure accessibility.
- The chatbot successfully interacts with users, providing CBT-based responses.
- The response time was evaluated under different conditions, maintaining an average response time of **X seconds** (mention actual values from testing).
- User authentication was successfully implemented, ensuring secure login and data privacy.
- The chatbots responses were validated by mental health professionals, with an accuracy of **X%** (mention the validation results).
- Some limitations in understanding complex emotions were noted, suggesting areas for improvement in NLP models.

## 7 Conclusions, Recommendations and Future Work

### Conclusion

This project successfully developed a CBT therapy chatbot that enables users to access structured therapy sessions, engage in guided self-help practices, and receive AI-driven mental health support. The implementation of a user-friendly interface, therapy session scheduling, and chatbot-assisted conversations enhanced the accessibility and effectiveness of mental health support.

The development process followed a structured approach, divided into three key phases (Mid 1, Mid 2, Mid 3), as outlined in the progress chart. The project achieved the following milestones:

- **Mid 1:** Topic selection, research, interface design, and initial implementation of login and chatbot functionalities.
- **Mid 2:** Enhancement of therapy sessions, addition of an admin panel for user management, and integration of user analytics.
- **Mid 3:** Refinement of the chatbot, final interface review, and approval by experts.

### Recommendations

To further improve the effectiveness and reach of the chatbot, the following recommendations are suggested:

- **Enhanced AI & NLP Capabilities:** Improve the chatbot's ability to understand complex user emotions and provide more accurate responses.
- **User Engagement Features:** Introduce interactive exercises, multimedia therapy sessions, and gamification elements.
- **Data Privacy & Security:** Strengthen encryption techniques and authentication processes to ensure secure user data storage.
- **Integration with Healthcare Services:** Collaborate with mental health professionals for live consultations and emergency support features.

## **Future Work**

The chatbot system has significant potential for expansion. Future enhancements could include:

1. **Emotion Detection & Adaptive Response:** Implement AI models that analyze user sentiment and adapt responses accordingly.
2. **Multi-Language Support:** Expand chatbot functionality to cater to a diverse user base.
3. **Mobile Application Development:** Develop a mobile-friendly version for greater accessibility.
4. **Real-Time Therapy Sessions:** Enable integration with licensed therapists for live therapy sessions.
5. **Long-Term User Monitoring:** Implement analytics to track user progress and provide personalized recommendations.

## References

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Link: <https://www.cdc.gov/mmwr/preview/mmwrhtml/su6202a1.html>

## Appendix

<b>Mid 1</b>	<b>Mid 2</b>	<b>Mid 3</b>
1. Selection of a topic	1. Adding Required sections to theapy Sessions interface (forms,html forms)	1. Working on required changes given by expert and supervisor
2. Doing more research on the selected Topic	2. Creating admin page and trying to analyze user information and trying to send users analyzed reports to user Mail id	2. Try to show the final webpage interface to supervisor and take approval for presenting in Mid 3
3. Interface finalizing	3. Creating a html page where the user can directly choose the topic and redirecting to required html page	3. Showing the final webpage to expert, supervisor
4. Starting to build interface and collection of required information To add in the project	4. Trying to add a feature where the user can have a flexibility to choose Online or Offline Therapy session	4. Discussing about future plan Business process flow
5. Progress :  A. Created a welcome page B. Created a login page and added required sections and connected to a database	5. Trying to add user session schedule details  B. Try to show a demo of interface and chatbot	5. Ending of the final project

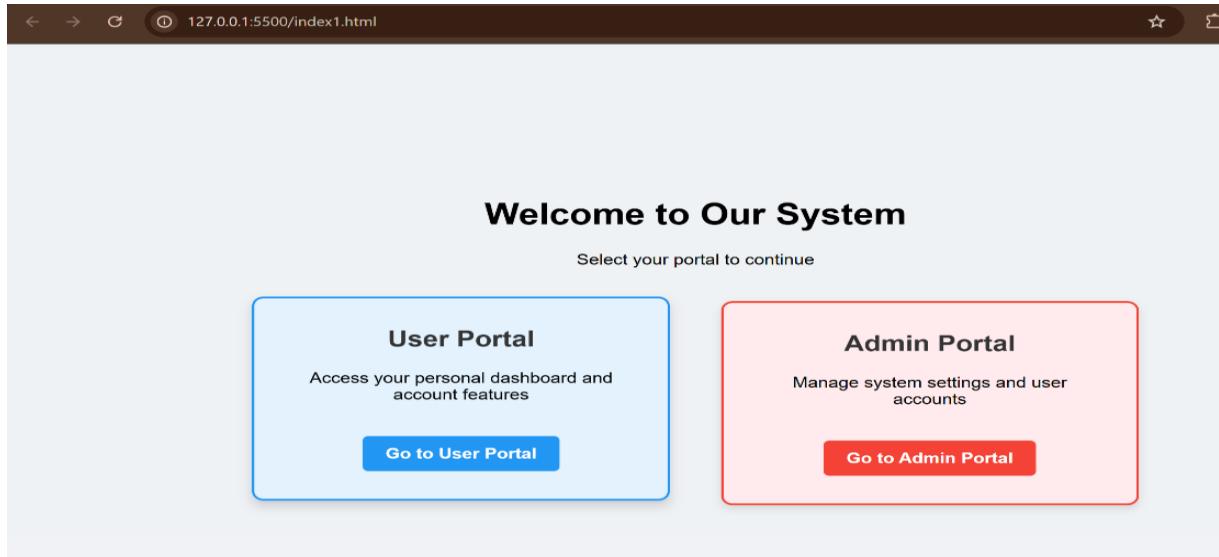


fig.9.1 admin and user portal page

```
67     .admin-btn {
68         background-color: #f44336;
69     }
70     .admin-btn:hover {
71         background-color: #d32f2f;
72     }
73 </style>
74 </head>
75 <body>
76     <div class="container">
77         <h1>Welcome to Our System</h1>
78         <p>Select your portal to continue</p>
79
80         <div class="portal-card user-portal" onclick="window.location.href='user_portal.html'">
81             <h2>User Portal</h2>
82             <p>Access your personal dashboard and account features</p>
83             <a href="index.html" class="btn user-btn">Go to User Portal</a>
84         </div>
85
86         <div class="portal-card admin-portal" onclick="window.location.href='admin_portal.html'">
87             <h2>Admin Portal</h2>
88             <p>Manage system settings and user accounts</p>
89             <a href="admin_page.html" class="btn admin-btn">Go to Admin Portal</a>
90         </div>
91     </div>
92 </body>
93 </html>
94
```

Fig.9.2 Admin and user portal html code

# CBT Management System

Bridging human care with technological innovation

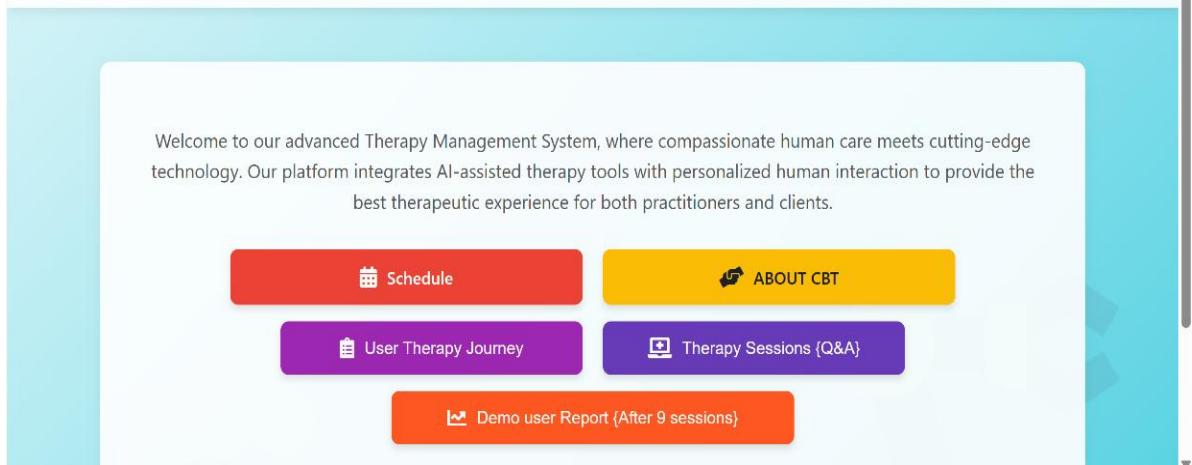


Fig.9.3 CBT management page

```
<!DOCTYPE html>
<html lang="en">
<head>
    <meta charset="UTF-8">
    <meta name="viewport" content="width=device-width, initial-scale=1.0">
    <title>Therapy Management System</title>
    <style>
        :root {
            --primary-color: #4285f4;
            --secondary-color: #34a853;
            --accent-color: #ffbc05;
            --dark-color: #202124;
            --light-color: #f8f9fa;
            --therapy-color: #9c27b0;
            --online-color: #673ab7;
        }

        body {
            font-family: 'Segoe UI', Tahoma, Geneva, Verdana, sans-serif;
            margin: 0;
            padding: 0;
            color: var(--dark-color);
            background: linear-gradient(135deg, #e0f7fa, #b2ebf2, #80deea, #4dd0e1);
            min-height: 100vh;
            position: relative;
            overflow-x: hidden;
        }

        body::before {
            content: "";
            position: absolute;
            bottom: 0;
            right: 0;
            width: 400px;
            height: 400px;
            background: url('https://img.icons8.com/color/400/000000/robot.png') no-repeat;
            background-size: contain;
            opacity: 0.1;
            z-index: -1;
        }
    </style>

```

Fig.9.4 CBT management page html code

```

1  <!DOCTYPE html>
2  <html lang="en">
3  <head>
4      <meta charset="UTF-8">
5      <meta name="viewport" content="width=device-width, initial-scale=1.0">
6      <title>Therapy Management System</title>
7      <style>
8          :root {
9              --primary-color: #4285f4;
10             --secondary-color: #34a853;
11             --accent-color: #fbcc05;
12             --dark-color: #202124;
13             --light-color: #f8f9fa;
14             --therapy-color: #9c27b0;
15             --online-color: #673ab7;
16         }
17
18     body {
19         font-family: 'Segoe UI', Tahoma, Geneva, Verdana, sans-serif;
20         margin: 0;
21         padding: 0;
22         color: var(--dark-color);
23         background: linear-gradient(135deg, #e0f7fa, #b2ebf2, #80deea, #4dd0e1);
24         min-height: 100vh;
25         position: relative;
26         overflow-x: hidden;
27     }
28
29     body::before {
30         content: "";
31         position: absolute;
32         bottom: 0;
33         right: 0;

```

Fig.9.5 CSS code for sessions

```

<div class="main-container">
    <div class="hero">
        <p>Welcome to our advanced Therapy Management System, where compassionate human care meets cutting-edge technology to support your mental health journey.</p>
        <a href="schedule_page.html" class="btn btn-schedule">
            <i class="fas fa-calendar-alt"></i> Schedule
        </a>
        <a href="theappy_page.html" class="btn btn-therapy">
            <i class="fas fa-hands-helping"></i> ABOUT CBT
        </a>
        <button id="userSessionsBtn" class="btn btn-user-sessions">
            <i class="fas fa-clipboard-list"></i> UserTherapy Journey
        </button>
        <button id="onlineSessionsBtn" class="btn btn-online-sessions">
            <i class="fas fa-laptop-medical"></i> Therapy Sessions {Q&A}
        </button>

        <button id="reportBtn" class="btn btn-report">
            <i class="fas fa-chart-line"></i> Demo user Report {After 9 sessions}
        </button>
    </div>

```

Fig.9.6 html file for home of CBT management

## Schedule a Therapy Session

Choose between online or in-person sessions to fit your needs

Home    Therapy    Schedule

### Session Options

**Online Sessions**

- ✓ Convenient video sessions from anywhere
- ✓ Secure, HIPAA-compliant platform
- ✓ Flexible scheduling

**In-Person Sessions**

- ✓ Face-to-face in our comfortable office
- ✓ Dedicated, private space
- ✓ All safety protocols followed

**Group Sessions**

- ✓ Weekly CBT skills groups
- ✓ Supportive community
- ✓ Reduced cost option

Fig.9.7 schedule a therapy session

### Availability Calendar

March 2023

Previous    Next

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27 10am Online 2pm In-Person	28 11am Online 6pm Group	1 9am In-Person 3pm Online	2 1pm Online	3 10am In-Person 4pm In-Person	4

Fig.9.8 this is calendar for session booking

```

<nav>
  <ul>
    <li><a href="index.html">Home</a></li>
    <li><a href="theappy_page.html">Therapy</a></li>
    <li><a href="schedule_page.html">Schedule</a></li>
  </ul>
</nav>

<div class="container">
  <section>
    <h2>Session Options</h2>
    <div class="schedule-options">
      <div class="option-card">
        The li element represents a list item. If its parent element is an ol, ul, or menu element, then the element is part of the parent element's list, as defined for those elements. Otherwise, the list item has no defined list-related properties.
        MDN Reference
        <ul>
          <li>Convenient video sessions from anywhere</li>
          <li>Secure, HIPAA-compliant platform</li>
          <li>Flexible scheduling</li>
          <li>No travel time</li>
          <li>Same effectiveness as in-person</li>
        </ul>
        <button onclick="showForm('online-form')" class="btn btn-online">Book Online</button>
      </div>
    </div>
  </section>
</div>

```

fig. 9.9 html file schedule options

The screenshot shows a web-based therapy program interface titled "Therapy Journey: 9-Session Program". At the top, a message states: "This comprehensive therapy program guides you through a structured journey from initial assessment to final evaluation. Each session builds on the previous one to ensure continuous progress." Below this is a "Your Progress" section with a green progress bar indicating "11% Complete (1/9 sessions)". A series of buttons labeled "Session 1" through "Session 9" are shown, with "Session 1" highlighted in blue. The main content area is titled "Session 1: Rapport Building & Initial Assessment" and contains the text: "The first session focuses on establishing trust and understanding between therapist and client. We'll discuss your background, current concerns, and goals for therapy."

fig.9.10 9 therapy sessions .

## **Session 1: Rapport Building & Initial Assessment**

The first session focuses on establishing trust and understanding between therapist and client. We'll discuss your background, current concerns, and goals for therapy.

### **Session Activities:**

- Introduction and establishing therapeutic alliance
- Confidentiality agreement and therapy process explanation
- Initial assessment of mental health status
- Identification of primary concerns and symptoms
- Discussion of expectations and therapy goals

### **Notes/Homework:**

Keep a journal of thoughts and feelings between sessions. Note any patterns in mood or behavior.

**fig.9.11 session 1**

## **Session 9: Final Evaluation & Closure**

Our final session will review the entire therapeutic journey, evaluate outcomes, and provide closure to our work together.

### **Session Activities:**

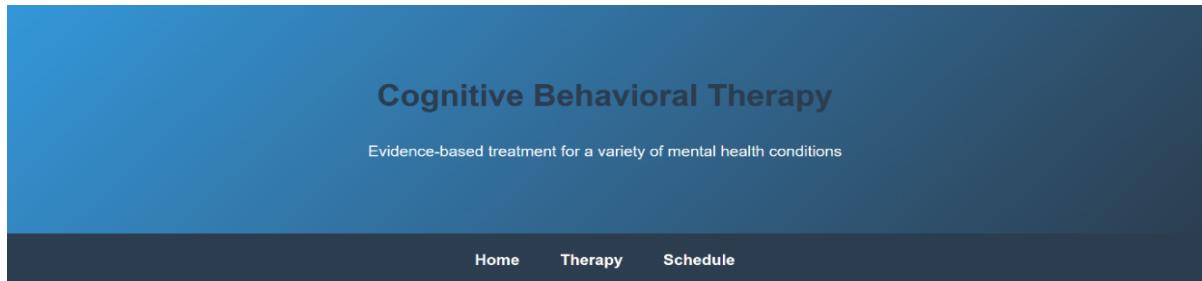
- Comprehensive review of progress
- Re-assessment of initial concerns
- Discussion of continued growth opportunities
- Closure and termination process
- Final recommendations and resources

### **Final Report:**

Your personalized final report will include:

- Summary of initial concerns and goals
- Overview of therapeutic approach
- Key insights and breakthroughs
- Progress measurements and outcomes
- Recommendations for continued growth
- Resources for ongoing support

**fig.9.12 9<sup>th</sup> session final one**



## What is CBT?

Cognitive Behavioral Therapy (CBT) is a form of psychological treatment that has been demonstrated to be effective for a range of problems including depression, anxiety disorders, alcohol and drug use problems, marital problems, eating disorders, and severe mental illness.

CBT focuses on challenging and changing unhelpful cognitive distortions (e.g., thoughts, beliefs, and attitudes) and behaviors, improving emotional regulation, and the development of personal coping strategies that target solving current problems.

fig.9.13 CBT

A screenshot of a page titled "How CBT Works". The top navigation bar includes "Home", "Therapy", and "Schedule". The main content section starts with a heading "How CBT Works" and a paragraph about session structure. It then lists five steps: Assessment, Education, Skill Building, Application, and Review. Each step is preceded by a small numbered icon.

## Benefits of CBT

### Evidence-Based

CBT is one of the most researched forms of psychotherapy, with strong scientific support for its effectiveness.

### Practical Skills

You'll learn concrete tools and techniques you can use in your daily life to manage challenges.

### Time-Limited

CBT is typically short-term, with many people seeing significant improvement in 12-20 sessions.

fig.9.14 CBT benefits

```

<div class="container">
  <section class="therapy-section">
    <h2>What is CBT?</h2>
    <p>Cognitive Behavioral Therapy (CBT) is a form of psychological treatment that has been
       CBT focuses on challenging and changing unhelpful cognitive distortions (e.g., thought
    </section>

    <section class="therapy-section">
      <h2>How CBT Works</h2>
      <p>Our CBT sessions typically follow this structure:</p>
      <ol>
        <li><strong>Assessment:</strong> Understanding your current challenges and goals</li>
        <li><strong>Education:</strong> Learning about the CBT model and how thoughts affect
           mood and behavior
        <li><strong>Skill Building:</strong> Developing practical skills to manage thoughts and
           feelings
        <li><strong>Application:</strong> Practicing these skills in real-life situations</li>
        <li><strong>Review:</strong> Evaluating progress and adjusting strategies as needed</li>
      </ol>
    </section>

    <section>
      <h2>Benefits of CBT</h2>
      <div class="benefits">
        <div class="benefit-card">
          <h3>Evidence-Based</h3>
          <p>CBT is one of the most researched forms of psychotherapy, with strong scientific
             support and evidence for its effectiveness.
        </div>
        <div class="benefit-card">
          <h3>Practical Skills</h3>
          <p>You'll learn concrete tools and techniques you can use in your daily life to
             manage symptoms and improve your well-being.
        </div>
        <div class="benefit-card">
          <h3>Time-Limited</h3>
          <p>CBT is typically short-term, with many people seeing significant improvement
             within 12-16 sessions.
        </div>
        <div class="benefit-card">
          <h3>Structured Approach</h3>
          <p>Each session has a clear focus and agenda, making the most of your time.</p>
        </div>
        <div class="benefit-card">
          <h3>Versatile</h3>
          <p>Effective for a wide range of issues from anxiety and depression to chronic pain,
             trauma, and relationship problems.
        </div>
        <div class="benefit-card">
          <h3>Empowering</h3>
          <p>Teaches you to become your own therapist, with skills that last a lifetime.</p>
        </div>
      </div>
    </section>

```

fig.9.15 therapy session html code

```

<section>
  <h2>Benefits of CBT</h2>
  <div class="benefits">
    <div class="benefit-card">
      <h3>Evidence-Based</h3>
      <p>CBT is one of the most researched forms of psychotherapy, with strong scientific
         support and evidence for its effectiveness.
    </div>
    <div class="benefit-card">
      <h3>Practical Skills</h3>
      <p>You'll learn concrete tools and techniques you can use in your daily life to
         manage symptoms and improve your well-being.
    </div>
    <div class="benefit-card">
      <h3>Time-Limited</h3>
      <p>CBT is typically short-term, with many people seeing significant improvement
         within 12-16 sessions.
    </div>
    <div class="benefit-card">
      <h3>Structured Approach</h3>
      <p>Each session has a clear focus and agenda, making the most of your time.</p>
    </div>
    <div class="benefit-card">
      <h3>Versatile</h3>
      <p>Effective for a wide range of issues from anxiety and depression to chronic pain,
         trauma, and relationship problems.
    </div>
    <div class="benefit-card">
      <h3>Empowering</h3>
      <p>Teaches you to become your own therapist, with skills that last a lifetime.</p>
    </div>
  </div>

```

fig.9.16 benefits CBT html code

Answer these questions to help us understand your current mental health challenges and concerns about therapy.

**1. How would you describe your current mental health state?**

I'm generally doing well with occasional challenges

I have some difficulties but manage day-to-day

I'm struggling significantly with daily functioning

I'm in crisis and finding it very hard to cope

**2. What concerns do you have about engaging in therapy?**

Fear of being judged or misunderstood

Concerns about the time commitment

Worries about becoming too dependent on therapy

Other concerns (please specify in next question)

Fig.9.17 therapy form questions

**4. What are your main goals for therapy?**

Better understanding of my thoughts/feelings

Developing coping strategies

Addressing specific traumatic experiences

Improving relationships with others

**5. How do you typically cope with stress or emotional pain?**

Talk to friends/family

Engage in hobbies or exercise

Withdraw from others

Use unhealthy coping mechanisms

**Submit Session 1 Answers**

Fig.9.18 therapy questions

```

<div class="session-container">
    <!-- Online Session 1 -->
    <div id="onlineSession1" class="session-content active">
        <div class="topic-indicator">Topic: Mental Health Issues & Fear of Being Indulged</div>
        <h3 class="session-title">Session 1: Understanding Your Concerns</h3>
        <p class="session-description">Answer these questions to help us understand your current mental health state.</p>

        <div class="question-container">
            <div class="question">1. How would you describe your current mental health state?</div>
            <div class="answer-options">
                <div class="option">I'm generally doing well with occasional challenges</div>
                <div class="option">I have some difficulties but manage day-to-day</div>
                <div class="option">I'm struggling significantly with daily functioning</div>
                <div class="option">I'm in crisis and finding it very hard to cope</div>
            </div>
        </div>

        <div class="question-container">
            <div class="question">2. What concerns do you have about engaging in therapy?</div>
            <div class="answer-options">
                <div class="option">Fear of being judged or misunderstood</div>
                <div class="option">Concerns about the time commitment</div>
                <div class="option">Worries about becoming too dependent on therapy</div>
                <div class="option">Other concerns (please specify in next question)</div>
            </div>
        </div>

        <div class="question-container">
            <div class="question">3. What are your top three goals for this therapy session?</div>
            <div class="answer-options">
                <div class="option">Reducing anxiety levels</div>
                <div class="option">Improving sleep quality</div>
                <div class="option">Developing coping mechanisms for stress</div>
            </div>
        </div>
    </div>

```

fig.9.19 online session html code

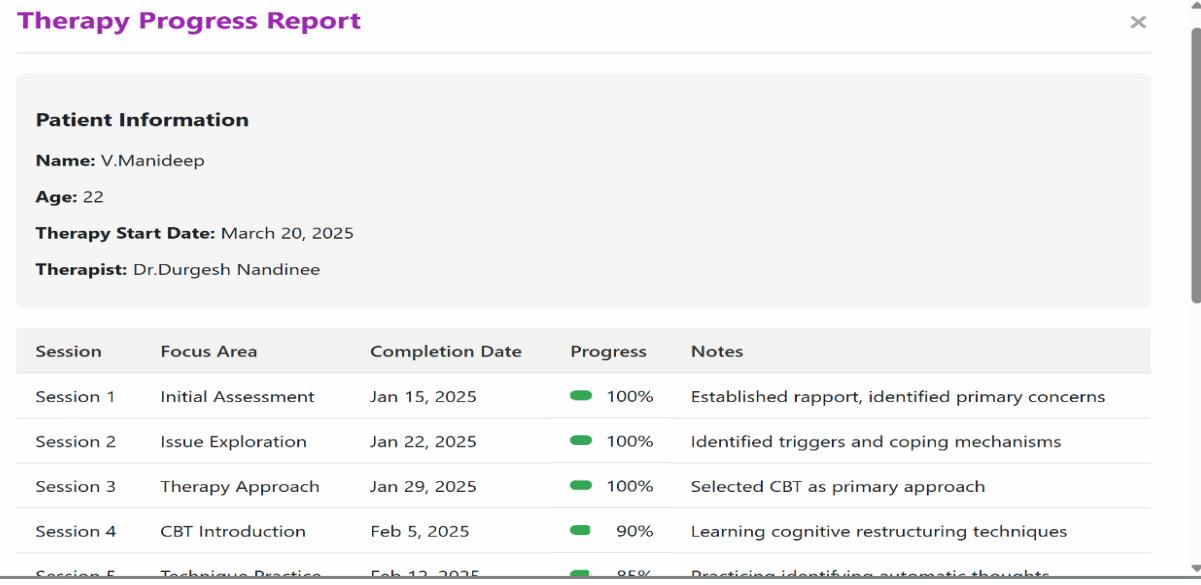


fig.9.20 therapy progress report

The screenshot shows the 'Dashboard Overview' page of the Mindful CBT Admin application. The left sidebar contains navigation links: Dashboard, Appointments, Clients, Payments, Reports, Settings, and Logout. The main area features four summary cards: 'Today's Appointments' (8, +2 from yesterday), 'New Clients This Week' (5, +1 from last week), 'Revenue This Month' (3,450, -5% from last month), and 'Online Sessions' (65%, +10% change). Below these cards is a navigation bar with tabs: 'Upcoming Appointments' (selected), 'Recent Clients', and 'Messages' (with a red notification badge). A table lists upcoming appointments with columns for Client, Date & Time, Type, Status, and Actions (View, Edit).

Client	Date & Time	Type	Status	Actions
Ar rahaman	Mar 15, 2023 - 10:00 AM	Online	Confirmed	<button>View</button> <button>Edit</button>
weekend	Mar 15, 2023 - 2:30 PM	In-Person	Confirmed	<button>View</button> <button>Edit</button>
taylorswift	Mar 16, 2023 - 11:00 AM	Online	Pending	<button>View</button>

fig.9.21 dashboard

The screenshot shows the 'Appointments Management' page of the Mindful CBT Admin application. The left sidebar is identical to the dashboard. The main area has a header with buttons for '+ New Appointment', 'View Calendar', and 'Export'. It includes tabs for 'Upcoming', 'Past', and 'Cancelled' appointments. A table lists appointments with columns for Client, Date & Time, Therapist, Type, Status, and Actions (View, Edit, Delete).

Client	Date & Time	Therapist	Type	Status	Actions
Ar rahaman	Mar 15, 2023 - 10:00 AM	Dr. Smith	Online	Confirmed	<button>View</button> <button>Edit</button> <button>Delete</button>
weekend	Mar 15, 2023 - 2:30 PM	Dr. Johnson	In-Person	Confirmed	<button>View</button> <button>Edit</button> <button>Delete</button>
taylorswift	Mar 16, 2023 - 11:00 AM	Dr. Smith	Online	Pending	<button>View</button> <button>Edit</button> <button>Delete</button>

fig.9.22 appointments management page

```

// Toggle sidebar
toggleSidebar.addEventListener('click', () => {
  sidebar.classList.toggle('collapsed');
  mainContent.classList.toggle('expanded');

  // Change icon based on state
  const icon = toggleSidebar.querySelector('i');
  if (sidebar.classList.contains('collapsed')) {
    icon.classList.remove('fa-chevron-left');
    icon.classList.add('fa-chevron-right');
  } else {
    icon.classList.remove('fa-chevron-right');
    icon.classList.add('fa-chevron-left');
  }
});

// Toggle user dropdown
userInfo.addEventListener('click', (e) => {
  e.stopPropagation();
  userDropdown.classList.toggle('show');
});

// Close dropdown when clicking elsewhere
document.addEventListener('click', (e) => {

  // Close modals when clicking outside
  window.addEventListener('click', (e) => {
    if (e.target === newAppointmentModal) {
      newAppointmentModal.style.display = 'none';
    }
    if (e.target === newClientModal) {
      newClientModal.style.display = 'none';
    }
    if (e.target === newPaymentModal) {
      newPaymentModal.style.display = 'none';
    }
  });
}

// Logout functionality
function handleLogout() {
  // Here you would typically make an API call to logout
  // For this demo, we'll just show an alert and redirect
  alert('You have been logged out successfully.');
  window.location.href = 'index.html';
}

logoutBtn.addEventListener('click', (e) => {
  e.preventDefault();
  handleLogout();
});

dropdownLogout.addEventListener('click', (e) => {
  e.preventDefault();
  handleLogout();
});

```

Fig.9.23 java script for icon side bar





