



**Group Administrator :**  
**Roppen Transportation Services Pvt Ltd**  
**(Rapido)**

148, 5th Main Rd, Rajiv Gandhi Nagar, Sector 7,  
HSR Layout, Bengaluru, Karnataka 560102

Master Policy No. GDT0000009900100RAPIDO

# Passenger Insurance

Your ride with Rapido on **05 Sep, 2022, 11:04 AM** is now insured!

## CUSTOMER DETAILS

Certificate #	9ED9QQ00632924472
Name	Prasad Reddy
Phone	7674925779
Email	prasad343.pr@gmail.com
NOMINEE	Not Known

## PREMIUM DETAILS

Premium	₹ 0.08
IGST @ 18%	+ ₹ 0.02
Total Premium	₹ 0.0944

*\*Please go to [www.acko.com](http://www.acko.com) and login with your registered mobile number & add Nominee details.*

# What's Included

A quick view of the policy's insurance coverage



**Personal Accident**  
Rs. 5,00,000  
*Including Death/PTD/PPD*



**Temporary Total Disability**  
Rs. 16,666.67 per month  
*Upto INR 2,00,000*



**Medical Expenses**  
Rs. 1,00,000



**Funeral Expense**  
Rs. 5,000



**Loan Protector**  
Rs. 1,00,000



**OPD Treatment**  
Rs. 3,000

## ACKO GENERAL INSURANCE LTD.

36/5, Hustlehub One East, Somasandrapalya, 27th Main Rd, Sector 2, HSR Layout, Bengaluru, 560102  
Email: [rapidocare@acko.com](mailto:rapidocare@acko.com) | Insurance Helpline Number: 1800 266 2256 | [www.acko.com](http://www.acko.com)  
CIN : U66000KA2016PLC138288 | IRDAI Reg No. 157  
GSTIN: 27AAOCA9055C1Z3 | UIN: ACKTGDP21526V03 2021 | HSN: 997136

For ACKO General Insurance Ltd.  
Duly Constituted Attorney



# When does the insurance kick in?

Your insurance cover begins the second you are seated on the Rapido ride and ends when you reach your destination and your ride ends up to a maximum period of 24 hours.

## Coverages

Your Rapido ride is now covered by Acko General Insurance. Check everything that is covered along with the exceptions below. We have kept it simple and short, so, it will hardly take you a few minutes.

This Certificate of Insurance lists the coverage benefits extended to Mr. John Doe under the Acko General Insurance. The coverage will be valid as per the terms and conditions of the policy document.

## Who's Covered?

Acko Travel Insurance covers the Insured Person (the person who has booked and taken the ride) or the Passenger (the person who has taken the ride booked by someone else).

## What's covered?

Acko Travel Insurance provides extensive coverage for the insured passenger against unfortunate incidents during the Rapido ride. The following benefits will be applicable when the policy is active:



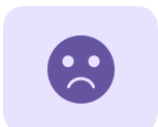
### If you get hospitalised

You're entitled to a sum of INR 1,00,000 if you have to get hospitalized to recover from injuries suffered during the trip.



### If you undergo OPD treatment

If your injuries require just out-patient treatment, we will pay you INR 3,000 to cover the expenses.



### If you die or suffer from permanent total or partial disability.

We will compensate you with INR 5,00,000 in case of death or severe injury during the trip leading to any kind of permanent disability whether it is total or partial.

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## If you suffer from temporary total disability

We will compensate you with INR 2,00,000 in case you are severely injured during the trip leading to any kind of temporary total disability.



## For funeral expenses

In case the accident leads to your death we will pay out a sum of INR 5,000 for funeral expenses.



## Loan waiver

If the accident during the trip leads to death or permanent total or permanent partial disability, we will compensate you with INR 1,00,000 in case there's a loan in your name.

# How do you claim the insurance?

It's pretty easy to file a claim in case of an unfortunate event. You can do it either on [acko.com](https://www.acko.com) or on your Rapido app. Just follow the steps listed below:

## On Acko.com:

- 1 Go to [www.acko.com](https://www.acko.com) and login with your mobile number registered on Rapido and enter the OTP you receive.
- 2 Under the 'Claims' section, select 'Rapido Passenger Claims' which opens your 'My Account' page.
- 3 Select the 'Ride' filter which will open all your trips.
- 4 Select the trip for which you want to claim insurance, this will take you to the Policy Detail Page, where you have to click on 'Initiate Claim'.
- 5 Select the type of claim, follow the next few steps, and your claim will be registered with Acko.

## On Rapido App:

- 1 Open your Rapido App and go to 'Your Rides'
- 2 Select the trip for which you want to claim insurance which will take you to the 'Trip Details' page.
- 3 Select 'I want to claim insurance' which will initiate your claim.
- 4 Select the type of claim, follow the next few steps, and your claim will be registered with Acko.