# Part 1

### 1. Summary and Business Case

### 1.1. Background

Health insurance company XYZ Inc. send paid claims data to their compliance and risk analysis department to 1) fulfil compliance reporting needs

- 2) Perform population health analysis to aid in creating tailored insurance products for member's needs
- 3) To help with designing member outreach program.

Compliance and reporting department is also responsible for maintaining systematic access to this historical information to and be able provide trend analysis capabilities as required.

### 1.2. Scope statement

Create a relational database to store paid claims details which can provide ability to systematically access historical information for reporting purposes and risk analysis purposes

#### 1.3. Business case

Storing data in flat files generates lots of overhead and also requires significant manual effort to locate specific data required for reporting purposes. In recent years, there have been many instances where inaccurate and/or incomplete data was reported, which did not match similar reports generated from upstream applications thus, raising serious concerns about ability to provide consistent accurate reporting for future product design.

A relational database which can store and provide easy systematic access to historical data, will reduce manual intervention needed in maintaining and searching datasets and hence reducing chances of errors resulting in incomplete and/or inaccurate reporting.

## 2. Conceptual Model

### 2.1. Analysis

Looking at sample datasets received by department it appears that it contains below different types of information –

- a) Member data
- b) Provider data
- c) Episode data
- d) Claims data
- e) Payment data

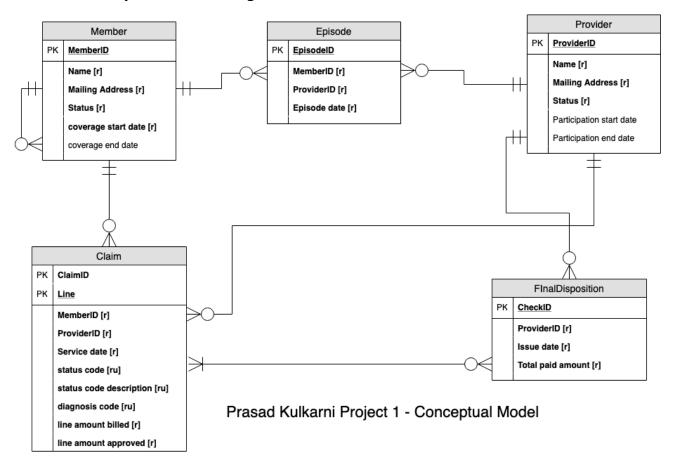
#### 2.2. Business Rules

Each member data segment requires name, address, status (enrolled, active, terminated), coverage start and end dates. Each provider data segment requires name, address, status (in network/out of network) and optionally can have participation start and end date in case they are in network. Episode represents member and provider interaction in an outpatient setting. Along with member and provider details, episode has episode-date which represents earliest date of member and provider interaction for a specific episode. This date can be different than claims service date. Claims data segment requires service date, settlement date, status (approved, denied, pending, duplicate), multiple line items with diagnosis code on each claim line, amount billed and approved amount per claim line. Payment data is specific to a provider and requires check number, check issue date and amount

After reviewing data sets in further details and discussing with upstream application below set of relationship rules emerge –

- a) Each Member can have zero or many dependents.
- b) Each member can visit zero or many providers can have multiple recorded health episodes
- c) Each provider can submit zero or many claims
- d) Each payment check can be associated with one or more claims
- e) Each claim can have zero or many payment checks associated with it.
- f) Each payment check is for one and only one provider

### 2.3. Conceptual model diagram



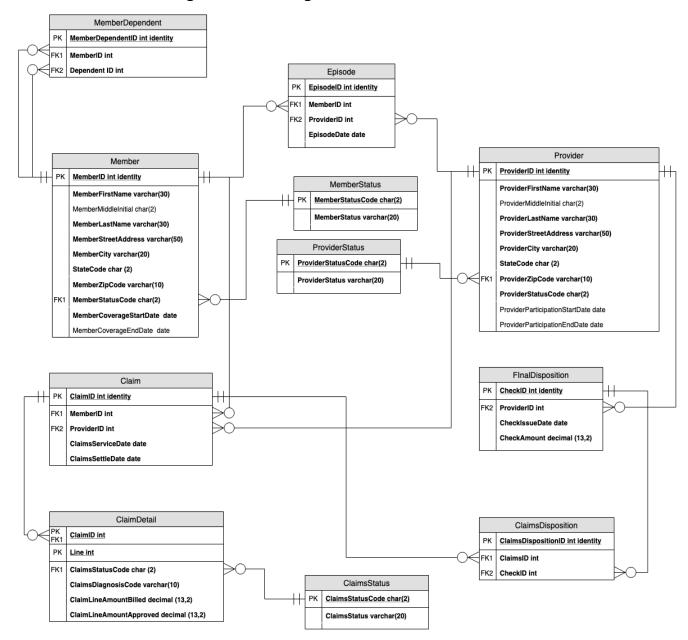
### 3. Normalized Logical Model

### 3.1. Normalization summary

This logical model relies on surrogate keys as primary keys.

- a) To normalize member data a separate bridge table can be created to list member and dependent IDs
- To normalize claims data separate claims detail table can be created to store line details vs claims header details can be stored in claims table
- c) A separate bridge table between final disposition and claims table can be created to list multiple claims associated with a payment check and also list multiple checks associated with a claim
- d) Finally, separate member status, provider status and claims status look up table can be created to resolve update and delete anomalies.

### 3.2. Normalized logical model diagram



Prasad Kulkarni Project 1 - Logical Model

This database can be used by healthcare organization to conduct analysis on paid claims. Some of the queries that can be run from database are —

- Number of claims for a member since member's enrollment
- Amount paid in approved claims for a Member or it's dependent
- Number of dependents enrolled in plan
- Number of patients served by a Physician
- Amount of approved claim charges for a physician.

# Part 2:

### 4. Physical Database Design

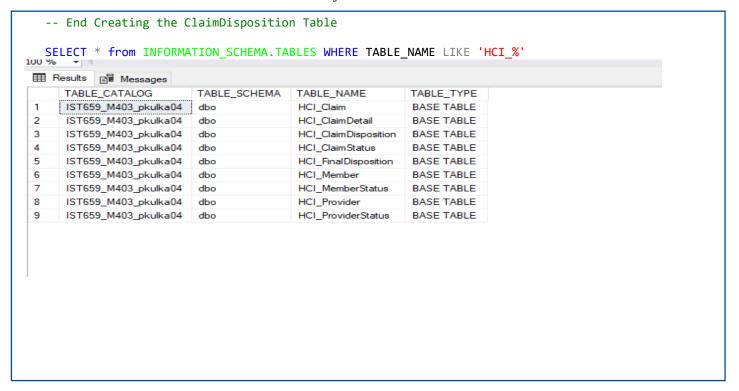
**Changes:** After further review and analysis, changes were made to normalized logical data model. Bridge table "Episode" and child table "Dependent" were dropped and its details were included in claim detail and Member table.

```
Author: Prasad Kulkarni
Course: IST659 Project
Term: October 2019
-- Begin Delete tables in Memory
IF EXISTS (SELECT * FROM INFORMATION SCHEMA.TABLES WHERE TABLE NAME = 'ClaimDisposition$')
BEGIN
      DROP TABLE ClaimDisposition$
END
IF EXISTS (SELECT * FROM INFORMATION SCHEMA.TABLES WHERE TABLE NAME = 'FinalDisposition$')
BEGIN
      DROP TABLE FinalDisposition$
FND
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'ClaimDetail$')
BEGIN
      DROP TABLE ClaimDetail$
END
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE NAME = 'Claim$')
BEGIN
      DROP TABLE Claim$
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'Provider$')
BEGIN
      DROP TABLE Provider$
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'Member$')
BEGIN
      DROP TABLE Member$
END
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'ClaimStatus$')
BEGIN
      DROP TABLE ClaimStatus$
IF EXISTS (SELECT * FROM INFORMATION SCHEMA.TABLES WHERE TABLE NAME = 'MemberStatus$')
BEGIN
      DROP TABLE MemberStatus$
END
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'ProviderStatus$')
BEGIN
      DROP TABLE ProviderStatus$
```

```
-- End Delete tables in Memory
-- Begin Delete tales in database
IF EXISTS (SELECT * FROM INFORMATION SCHEMA.TABLES WHERE TABLE NAME = 'HCI ClaimDisposition')
BEGIN
      DROP TABLE HCI ClaimDisposition
END
IF EXISTS (SELECT * FROM INFORMATION SCHEMA.TABLES WHERE TABLE NAME = 'HCI FinalDisposition')
      DROP TABLE HCI FinalDisposition
END
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE NAME = 'HCI ClaimDetail')
      DROP TABLE HCI ClaimDetail
END
IF EXISTS (SELECT * FROM INFORMATION SCHEMA.TABLES WHERE TABLE NAME = 'HCI Claim')
      DROP TABLE HCI Claim
FND
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'HCI Provider')
BEGIN
      DROP TABLE HCI Provider
END
IF EXISTS (SELECT * FROM INFORMATION SCHEMA.TABLES WHERE TABLE NAME = 'HCI Member')
BEGIN
      DROP TABLE HCI_Member
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'HCI_ClaimStatus')
BEGIN
      DROP TABLE HCI ClaimStatus
IF EXISTS (SELECT * FROM INFORMATION_SCHEMA.TABLES WHERE TABLE_NAME = 'HCI MemberStatus')
BEGIN
      DROP TABLE HCI_MemberStatus
IF EXISTS (SELECT * FROM INFORMATION SCHEMA.TABLES WHERE TABLE NAME = 'HCI ProviderStatus')
BEGIN
      DROP TABLE HCI_ProviderStatus
END
-- End Delete tables in database
 -- Creating the ProviderStatus table
CREATE TABLE HCI_ProviderStatus (
   -- Columns for table
   ProviderStatusCode char(2),
   ProviderStatus varchar(20) not null,
      -- Constraints on the table
   CONSTRAINT PK ProviderStatus PRIMARY KEY (ProviderStatusCode)
   -- End Creating the Table
  -- Creating the MemberStatus table
  CREATE TABLE HCI MemberStatus (
   -- Columns for table
  MemberStatusCode char(2),
   MemberStatus varchar(20) not null,
      -- Constraints on the table
```

```
CONSTRAINT PK_MemberStatus PRIMARY KEY (MemberStatusCode)
   -- End Creating the Table
-- Creating the ClaimStatus table
  CREATE TABLE HCI_ClaimStatus (
  -- Columns for table
  ClaimStatusCode char(2),
  ClaimStatus varchar(20) not null,
      -- Constraints on the table
  CONSTRAINT PK ClaimStatus PRIMARY KEY (ClaimStatusCode)
   -- End Creating the Table
  -- Creating the Member table
  CREATE TABLE HCI Member (
   -- Columns for the MemberData table
  MemberID int identity,
  MemberFirstName varchar(30) not null,
  MemberMiddleInitial char(2),
  MemberLastName varchar(30) not null,
  MemberStreetName varchar(50) not null,
  MemberCity varchar(20) not null,
  StateCode char(2) not null,
  MemberZipCode varchar(10) not null,
  MemberStatusCode char(2) not null,
  MemberCoverageStartDate datetime not null,
  MemberCoverageEndDate datetime,
  MemberSubscriberID int,
     -- Constraints on the MemberData Table
  CONSTRAINT PK_Member PRIMARY KEY (MemberID),
  CONSTRAINT FK1_Member FOREIGN KEY (MemberSubscriberID) REFERENCES HCI_Member(MemberID),
  CONSTRAINT FK2_Member FOREIGN KEY (MemberStatusCode) REFERENCES
HCI_MemberStatus(MemberStatusCode)
  -- End Creating the MemberData Table
   -- Creating the ProviderData table
  CREATE TABLE HCI_Provider (
   -- Columns for the ProviderData table
  ProviderID int identity,
  ProviderFirstName varchar(30) not null,
  ProviderMiddleInitial char(2),
  ProviderLastName varchar(30) not null,
  ProviderStreetName varchar(50) not null,
  ProviderCity varchar(20) not null,
  StateCode char(2) not null,
  ProviderZipCode varchar(10) not null,
  ProviderStatusCode char(2) not null,
  ProviderParticipationStartDate datetime,
  ProviderParticipationEndDate datetime,
      -- Constraints on the ProviderData Table
  CONSTRAINT PK Provider PRIMARY KEY (ProviderID),
  CONSTRAINT FK1 Provider FOREIGN KEY (ProviderStatusCode) REFERENCES
HCI ProviderStatus(ProviderStatusCode)
   -- End Creating the ProviderData Table
```

```
-- Creating the Claim table
   CREATE TABLE HCI_Claim (
   -- Columns for the Claim table
   ClaimID int identity,
  MemberID int not null,
   ProviderID int not null,
   ClaimsServiceDate datetime not null,
   ClaimsSettleDate datetime not null,
      -- Constraints on the Claim Table
   CONSTRAINT PK Claim PRIMARY KEY (ClaimID),
   CONSTRAINT FK1 Caim FOREIGN KEY (MemberID) REFERENCES HCI Member(MemberID),
   CONSTRAINT FK2 Caim FOREIGN KEY (ProviderID) REFERENCES HCI Provider(ProviderID)
   -- End Creating the Claim Table
   -- Creating the ClaimDetail table
   CREATE TABLE HCI ClaimDetail (
   -- Columns for the ClaimDetail table
  ClaimID int,
   ClaimLine int,
   ClaimStatusCode char(2) not null,
   ClaimDiagnosisCode varchar(10) not null,
   ClaimLineAmountBilled decimal(13,2),
   ClaimLineAmountApproved decimal(13,2),
      -- Constraints on the ClaimDetail Table
   CONSTRAINT PK ClaimDetail PRIMARY KEY (ClaimID, ClaimLine),
   CONSTRAINT FK1_ClaimDetail FOREIGN KEY (ClaimStatusCode) REFERENCES
HCI_ClaimStatus(ClaimStatusCode)
   -- End Creating the ClaimDetail Table
   -- Creating the FinalDisposition table
   CREATE TABLE HCI_FinalDisposition (
   -- Columns for the FinalDisposition table
   CheckID int identity,
   ProviderID int not null,
  CheckIssueDate datetime not null,
  CheckAmount decimal(13,2),
      -- Constraints on the FinalDisposition Table
   CONSTRAINT PK FinalDisposition PRIMARY KEY (CheckID),
   CONSTRAINT FK1 FinalDisposition FOREIGN KEY (ProviderID) REFERENCES
HCI Provider(ProviderID)
   -- End Creating the FinalDisposition Table
   -- Creating the ClaimDisposition table
   CREATE TABLE HCI ClaimDisposition (
   -- Columns for the ClaimDisposition table
   ClaimDispositionID int identity,
   ClaimID int not null,
   CheckID int not null,
      -- Constraints on the ClaimDisposition Table
   CONSTRAINT PK ClaimDisposition PRIMARY KEY (ClaimDispositionID),
   CONSTRAINT FK1 ClaimDisposition FOREIGN KEY (ClaimID) REFERENCES HCI Claim(ClaimID),
   CONSTRAINT FK2 ClaimDisposition FOREIGN KEY (CheckID) REFERENCES
HCI FinalDisposition(CheckID)
```



### 5. Data Creation

Data was loaded into tables by using import file function and then executing transform and load steps. Data was loaded in same sequence as creation to account for foreign key dependencies between tables.

```
-- INSERT into ProviderStatus table
INSERT INTO HCI_ProviderStatus (ProviderStatusCode, ProviderStatus)
SELECT ProviderStatusCode, ProviderStatus FROM ProviderStatus$
-- -- INSERT into MemberStatus table
INSERT INTO HCI_MemberStatus (MemberStatusCode, MemberStatus)
SELECT MemberStatusCode, MemberStatus FROM MemberStatus$
-- INSERT into ClaimStatus table
INSERT INTO HCI ClaimStatus (ClaimStatusCode, ClaimStatus)
SELECT ClaimStatusCode, ClaimStatus FROM ClaimStatus$
-- INSERT into Member table
SET IDENTITY INSERT dbo.HCI Member ON
INSERT INTO HCI Member (MemberID,
                                          MemberFirstName,
                                          MemberMiddleInitial,
                                          MemberLastName,
                                          MemberStreetName,
                                          MemberCity,
                                          StateCode,
                                          MemberZipCode,
                                          MemberStatusCode,
                                          MemberCoverageStartDate,
                                          MemberCoverageEndDate,
```

12/14/2019

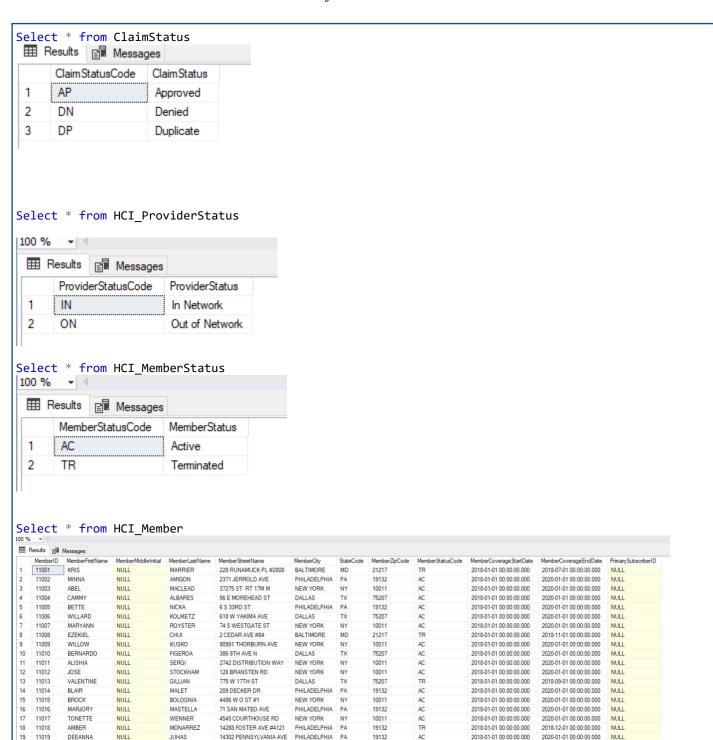
```
PrimarySubscriberID)
                     SELECT
                                          MemberID,
                                          MemberFirstName,
                                          MemberMiddleInitial,
                                          MemberLastName,
                                          MemberStreetAddress,
                                          MemberCity,
                                          StateCode,
                                          MemberZipCode,
                                          MemberStatusCode,
                                          MemberCoverageStartDate,
                                          MemberCoverageEndDate,
                                          PrimarySubscriberID
                     FROM Member$
$ET IDENTITY_INSERT dbo.HCI_Member OFF
-- INSERT into Member table
SET IDENTITY INSERT dbo.HCI Member ON
INSERT INTO HCI Member (MemberID,
                                          MemberFirstName,
                                          MemberMiddleInitial,
                                          MemberLastName,
                                          MemberStreetName.
                                          MemberCity,
                                          StateCode
                                          MemberZipCode,
                                          MemberStatusCode,
                                          MemberCoverageStartDate,
                                          MemberCoverageEndDate,
                                          PrimarySubscriberID)
                                          MemberID,
                     SELECT
                                          MemberFirstName,
                                          MemberMiddleInitial,
                                          MemberLastName,
                                          MemberStreetAddress,
                                          MemberCity,
                                          StateCode,
                                          MemberZipCode,
                                          MemberStatusCode,
                                          MemberCoverageStartDate,
                                          MemberCoverageEndDate,
                                          PrimarySubscriberID
                     FROM Dependent$
SET IDENTITY_INSERT dbo.HCI_Member OFF
- -- INSERT into Provider table
ET IDENTITY_INSERT dbo.HCI_Provider ON
INSERT INTO HCI Provider (ProviderID,
                                          ProviderFirstName,
                                          ProviderMiddleInitial,
                                          ProviderLastName,
                                          ProviderStreetName,
                                          ProviderCity,
                                          StateCode,
                                          ProviderZipCode,
                                          ProviderStatusCode,
                                          ProviderParticipationStartDate,
                                          ProviderParticipationEndDate)
```

Prasad Kulkarni

```
SELECT
                                          ProviderID,
                                          ProviderFirstName,
                                          ProviderMiddleInitial,
                                          ProviderLastName,
                                          ProviderStreetAddress,
                                          ProviderCity,
                                          StateCode,
                                          ProviderZipCode,
                                          ProviderStatusCode,
                                          ProviderParticipationStartDate,
                                          ProviderParticipationEndDate
                     FROM Provider$
SET IDENTITY INSERT dbo. HCI Provider OFF
-- INSERT into Claim table
SET IDENTITY INSERT dbo.HCI Claim ON
INSERT INTO HCI Claim (ClaimID, MemberID, ProviderID, ClaimsServiceDate, ClaimsSettleDate)
SELECT ClaimID, MemberID, ProviderID, ClaimServiceDate, ClaimSettleDate FROM Claim$
SET IDENTITY INSERT dbo.HCI Claim OFF
-- INSERT into ClaimDetail table
--SET IDENTITY INSERT dbo.HCI ClaimDetail ON
INSERT INTO HCI_ClaimDetail (ClaimID, ClaimLine, ClaimStatusCode, ClaimDiagnosisCode,
ClaimLineAmountBilled, ClaimLineAmountApproved)
SELECT ClaimID, Line, ClaimStatusCode, ClaimDiagnosisCode, ClaimLineAmountBilled,
ClaimLineAmountApproved FROM ClaimDetail$
--SET IDENTITY INSERT dbo.HCI ClaimDetail OFF
-- INSERT into FinalDisposition table
SET IDENTITY INSERT dbo.HCI FinalDisposition ON
INSERT INTO HCI FinalDisposition (CheckID, ProviderID, CheckIssueDate, CheckAmount)
SELECT CheckID, ProviderID, CheckIssueDate, CheckAmount FROM FinalDisposition$
SET IDENTITY_INSERT dbo.HCI_FinalDisposition OFF
-- INSERT into ClaimDisposition table
SET IDENTITY INSERT dbo. HCI ClaimDisposition ON
INSERT INTO HCI ClaimDisposition (ClaimDispositionID, ClaimID, CheckID)
SELECT ClaimsDispositionID, ClaimID, CheckID FROM ClaimsDisposition$
SET IDENTITY_INSERT dbo.HCI_ClaimDisposition OFF
```

2018-01-01 00:00:00.000

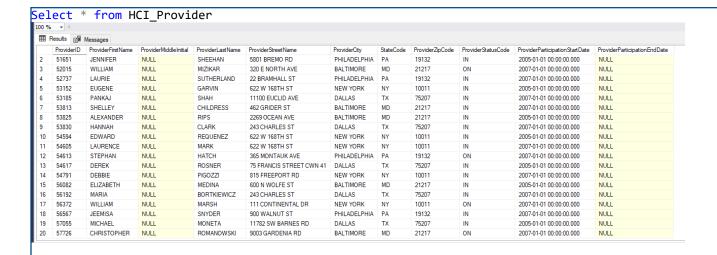
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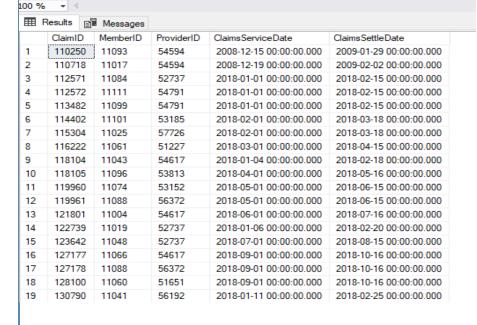
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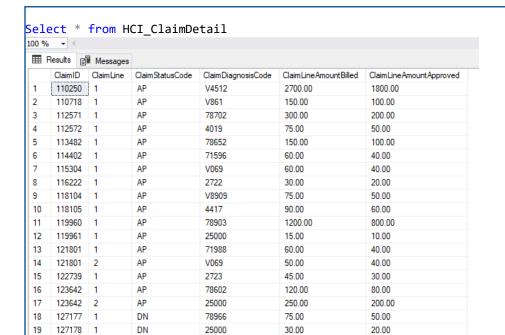
14302 PENNSYLVANIA AVE

PHILADELPHIA

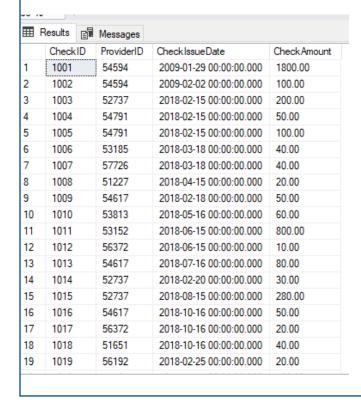


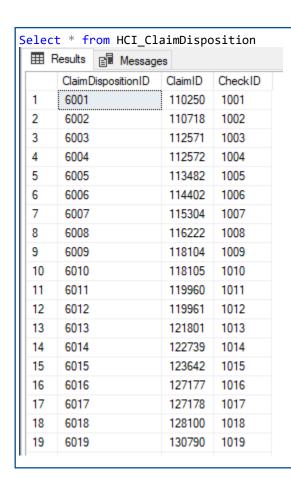
#### Select \* from HCI\_CLaim





#### Select \* from HCI\_FinalDisposition





### 6. Data Manipulation

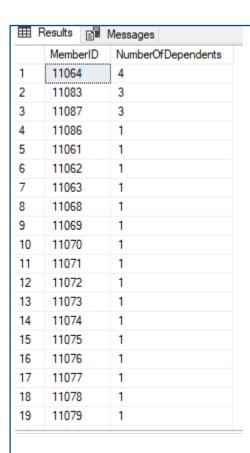
#### **FUNCTIONS:**

```
Business Need: Create a function to return number dependents for a given Member

CREATE FUNCTION dbo.NumberOfDependents(@MemberID int)
RETURNS int AS
BEGIN

DECLARE @Deps int
SELECT @Deps = COUNT(a.MemberID) FROM HCI_Member a
WHERE a.PrimarySubscriberID = @MemberID
RETURN @Deps
END;

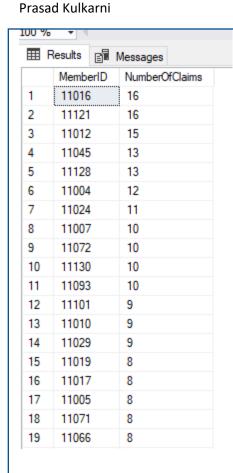
SELECT b.MemberID, dbo.NumberOfDependents(b.MemberID) as NumberOfDependents
FROM HCI_MEMBER b
WHERE b.PrimarySubscriberID is null
GROUP BY b.MemberID
ORDER BY NumberOfDependents DESC
```



#### Business Need: create a function to return number of claims for a given Member

```
CREATE FUNCTION dbo.NumberOfClaims(@MemberID int)
    RETURNS int AS
    BEGIN
    DECLARE @claim int
    SELECT @claim = COUNT(a.ClaimID) FROM HCI_Claim a
    WHERE a.MemberID =@MemberID
    RETURN @claim
    END;

SELECT b.MemberID, dbo.NumberOfClaims(b.MemberID) as NumberOfClaims
FROM HCI_MEMBER b
GROUP BY b.MemberID
ORDER BY NumberOfClaims DESC
```



#### Business Need: Create a function to return sum of approved claim line amounts for a given claim number

```
CREATE FUNCTION dbo.SumOfClaimLineAmounts(@ClaimID int)
    RETURNS Decimal (13,2) AS
    BEGIN

    DECLARE @amount int
    SELECT @amount = SUM(a.ClaimLineAmountApproved) FROM HCI_ClaimDetail a
    WHERE a.ClaimID =@ClaimID
    RETURN @amount

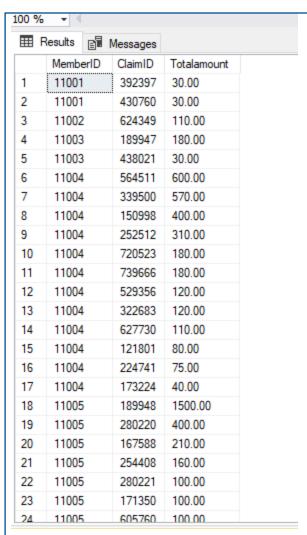
END;

SELECT a.MemberID, b.ClaimID, dbo.SumOfClaimLineAmounts(b.ClaimID) as Totalamount
FROM HCI_MEMBER a

JOIN HCI_Claim b ON a.MemberID = b.MemberID

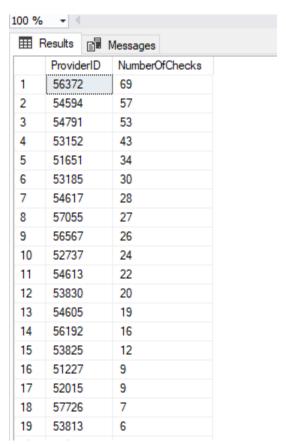
GROUP BY a.MemberID, b.ClaimID

ORDER BY MemberID, TotalAmount DESC
```



#### Business Need Create a function to return number of checks issued to Provider

```
CREATE FUNCTION dbo.NumberOfChecks(@ProviderID int)
      RETURNS int AS
      BEGIN
             DECLARE @check int
             SELECT @check = COUNT(a.CheckID) FROM HCI_FinalDisposition a
             WHERE a.ProviderID =@ProviderID
             RETURN @check
      END;
SELECT a.ProviderID, dbo.NumberOfChecks(a.ProviderID) as NumberOfChecks
FROM HCI_Provider a
GROUP BY a.ProviderID
ORDER BY NumberOfChecks DESC
```



#### **Views:**

Business Need: Create a View to list Member ID, Member Name, Member resident State and Total number of Claims submitted for each Member

```
CREATE VIEW ClaimsByMemberState AS
SELECT b.MemberID, CONCAT(b.MemberFirstName, ' ', b.MemberLastName) as MemberName,
b.StateCode, dbo.NumberOfClaims(b.MemberID) as NumberOfClaims
FROM HCI_MEMBER b
GROUP BY b.StateCode, b.MemberID, b.MemberFirstName, b.MemberLastName
```

SELECT \* FROM dbo.ClaimsByMemberState ORDER BY StateCode, NumberOfClaims DESC

	Results 📳	Messages				
MemberID		MemberName	StateCode	NumberOfClaims		
7	11112	ANNELLE TAGALA	MD	2		
8	11036	GLORY KULZER	MD	2		
9	11001	KRIS MARRIER	MD	2		
10	11042	FERNANDA JILLSON	MD	2		
11	11052	SYLVIA COUSEY	MD	1		
12	11008	EZEKIEL CHUI	MD	1		
13	11025	LAUREL REITLER	MD	1		
14	11124	IZETTA DEWAR	MD	1		
15	11076	DETRA COYIER	MD	1		
16	11083	LORETA TIMENEZ	MD	1		
17	11097	LASHAUNDA LIZAMA	MD	1		
18	11121	ELLI MCLAIRD	NY	16		
19	11012	JOSE STOCKHAM	NY	15		
20	11045	OZELL SHEALY	NY	13		
21	11128	SHAREN BOURBON	NY	13		
22	11024	MOON PARLATO	NY	11		
23	11007	MARYANN ROYSTER	NY	10		
24	11130	GILMA LIUKKO	NY	10		
25	11093	DERICK DHAMER	NY	10		
26	11099	SHALON SHADRICK	NY	8		
27	11017	TONETTE WENNER	NY	8		
28	11067	ALAINE BERGESEN	NY	8		
29	11021	TAWNA BUVENS	NY	7		
30	11059	FAUSTO AGRAMONTE	NY	6		
31	11053	NANA WRINKLES	NY	6		
32	11094	KIRK HERRITT	NY	6		
33	11122	LESLIE THREETS	NY 6			
34	11114	JANINE RHODEN	NY 6			
35	11111	MIREYA FRERKING	NY	5		
36	11127	JESS CHAFFINS	NY 5			
37	11088	BARBRA ADKIN	NY	5		

Business Need: Create a view to list Provider ID Provider Name, Provider State and number of Patients served by Provider

```
CREATE VIEW PatientsServedByProvider AS

SELECT b.ProviderID, CONCAT(b.ProviderFirstName, ' ', b.ProviderLastName) as ProviderName, b.StateCode, COUNT(C.MemberID) as NumberOfPatients

FROM HCI_Provider b JOIN HCI_Claim c ON b.ProviderID = c.ProviderID

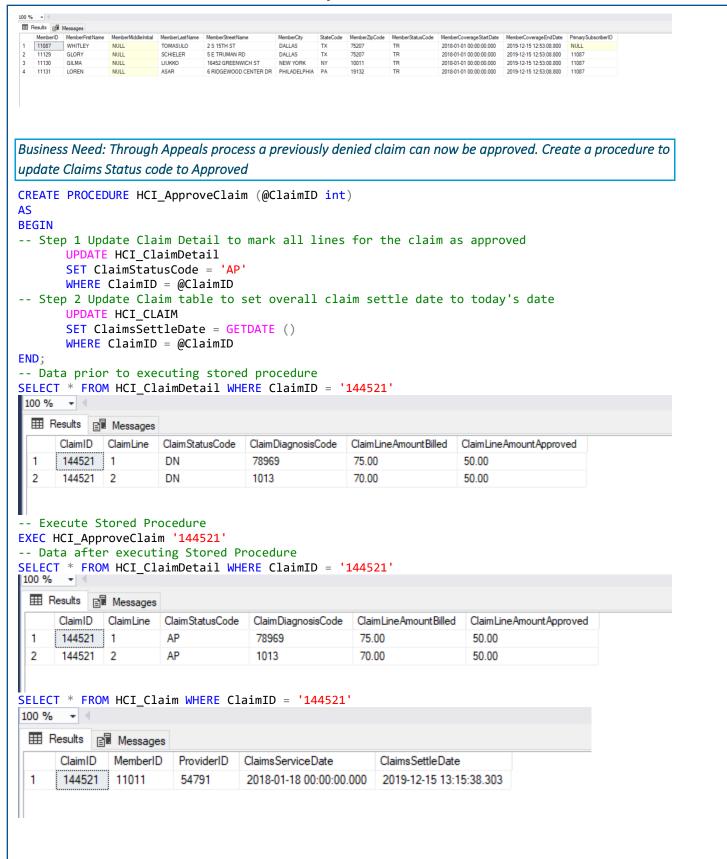
GROUP BY b.StateCode, b.ProviderID, b.ProviderFirstName, b.ProviderLastName

SELECT * FROM dbo.PatientsServedByProvider ORDER BY StateCode, NumberOfPatients DESC
```



### **Stored Procedures:**

```
Business Need: Create a procedure to a terminate a Member and all it's dependents
CREATE PROCEDURE HCI_TerminateMember (@MemberID int)
AS
BEGIN
-- Step1: Check if Member has any Dependents. Update Dependent Status First
       IF EXISTS (SELECT * FROM HCI_Member WHERE PrimarySubscriberID = @MemberID)
       BEGIN
              UPDATE HCI Member
              SET MemberStatusCode = 'TR',
                  MemberCoverageEndDate = GETDATE ()
              WHERE PrimarySubscriberID = @MemberID
       END
-- Step2: Update Member Status next
       UPDATE HCI Member
       SET MemberStatusCode = 'TR',
       MemberCoverageEndDate = GETDATE ()
      WHERE MemberID = @MemberID
END;
EXEC HCI_TerminateMember '11087'
SELECT * FROM HCI_Member where MemberID = '11087' or PrimarySubscriberID = '11087'
```



### 7. Answering Data Questions

```
Business Need: Determine sum of claim amounts for all family members against their Primary subscriber
SELECT coalesce(PrimarySubscriberID, MemberID) PrimarySubscriber, sum(ClaimLineAmountApproved)
as TotalAmount FROM
SELECT a.PrimarySubscriberID, a.MemberID, c.ClaimLineAmountApproved FROM
HCI Member a
left join HCI_Claim b on a.MemberID= b.MemberID
inner join HCI_ClaimDetail c on b.ClaimID = c.ClaimID
Group BY coalesce(PrimarySubscriberID, MemberID)
Results Messages
      Primary Subscriber
                      TotalAmount
 1
      11001
                       100.00
 2
      11002
                      150.00
 3
      11003
                      210.00
 4
      11004
                      3835.00
 5
      11005
                      2690.00
 6
                      1700.00
      11006
 7
      11007
                      2150.00
 8
      11008
                       1890.00
 9
      11009
                      1470.00
 10
      11010
                       1720.00
      11011
                       1080.00
 11
 12
                      4920.00
      11012
 13
      11013
                      840.00
 14
      11014
                      900.00
 15
                      210.00
      11015
                      3290.00
 16
      11016
                       1970.00
 17
      11017
 18
      11018
                      5050.00
 19
      11019
                      780.00
```

Ouerv executed successfully.

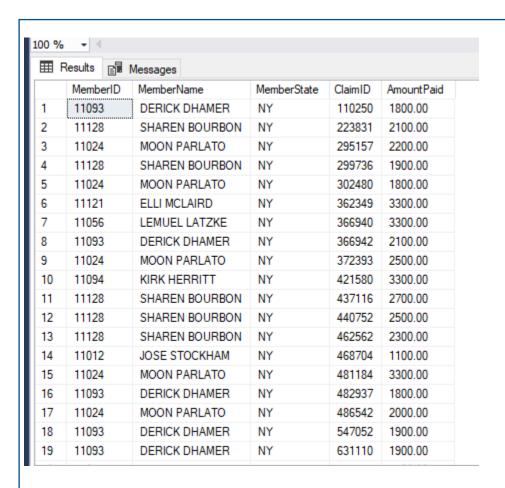
#### Business Need: What are the claims and associated Members submitted by provider in state of Texas

```
SELECT a.ProviderID, a.StateCode as ProviderState, CONCAT(a.ProviderFirstName, ' ', a.ProviderLastName) as ProviderName, b.ClaimID, b.ClaimsServiceDate as ServiceDate, c.MemberID, CONCAT(c.MemberFirstName, ' ', c.MemberLastName) as MemberName, c.StateCode as MemberState FROM HCI_Provider a JOIN HCI_Claim b ON a.ProviderID = b.ProviderID JOIN HCI_Member c ON b.MemberID = c.MemberID WHERE a.StateCode = 'TX' ORDER BY ProviderID DESC
```

	ProviderID	Messages ProviderState	ProviderName	ClaimID	ServiceDate	MemberID	MemberName	MemberState
1	57055	TX	MICHAEL MONETA	140012	2018-01-16 00:00:00.000	11010	BERNARDO FIGEROA	TX
2	57055	TX	MICHAEL MONETA	165765	2018-01-30 00:00:00.000	11010	BERNARDO FIGEROA	TX
3	57055	TX	MICHAEL MONETA	172249	2018-02-02 00:00:00.000	11072	MARVEL RAYMO	TX
4	57055	TX	MICHAEL MONETA	214638	2018-02-25 00:00:00.000	11072	MARVEL RAYMO	TX
5	57055	TX	MICHAEL MONETA	234924	2018-08-03 00:00:00.000	11034	SUE KOWNACKI	TX
6	57055	TX	MICHAEL MONETA	305163	2018-04-15 00:00:00.000	11072	MARVEL RAYMO	TX
7	57055	TX	MICHAEL MONETA	318057	2018-04-22 00:00:00.000	11034	SUE KOWNACKI	TX
8	57055	TX	MICHAEL MONETA	400396	2018-06-06 00:00:00.000	11072	MARVEL RAYMO	TX
9	57055	TX	MICHAEL MONETA	418893	2018-06-16 00:00:00.000	11072	MARVEL RAYMO	TX
10	57055	TX	MICHAEL MONETA	435308	2018-06-25 00:00:00.000	11034	SUE KOWNACKI	TX
11	57055	TX	MICHAEL MONETA	437115	2018-06-26 00:00:00.000	11072	MARVEL RAYMO	TX
12	57055	TX	MICHAEL MONETA	431741	2018-06-23 00:00:00.000	11057	BARRETT TOYAMA	TX
13	57055	TX	MICHAEL MONETA	475785	2018-07-18 00:00:00.000	11086	LILLI SCRIVEN	TX
14	57055	TX	MICHAEL MONETA	476658	2018-07-18 00:00:00.000	11034	SUE KOWNACKI	TX
15	57055	TX	MICHAEL MONETA	545289	2018-08-26 00:00:00.000	11010	BERNARDO FIGEROA	TX
16	57055	TX	MICHAEL MONETA	557489	2018-09-02 00:00:00.000	11010	BERNARDO FIGEROA	TX
17	57055	TX	MICHAEL MONETA	588787	2018-09-20 00:00:00.000	11010	BERNARDO FIGEROA	TX
18	57055	TX	MICHAEL MONETA	625219	2018-11-10 00:00:00.000	11072	MARVEL RAYMO	TX
19	57055	TX	MICHAEL MONETA	640310	2018-10-20 00:00:00.000	11034	SUE KOWNACKI	TX

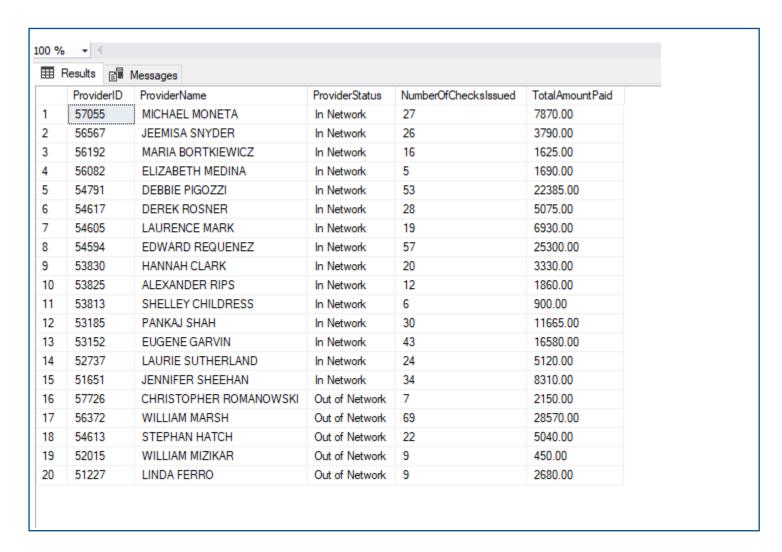
# Business Need: What are Claims submitted for Members living in state of NY where final approved amount is greater than \$1000.00

```
SELECT a.MemberID, CONCAT(a.MemberFirstName, ' ', a.MemberLastName) as MemberName,
a.StateCode as MemberState, b.ClaimID, c.ClaimLineAmountApproved as AmountPaid
FROM HCI_Member a JOIN HCI_Claim b ON a.MemberID = b.MemberID
JOIN HCI_ClaimDetail c ON b.ClaimID = c.ClaimID
WHERE a.StateCode = 'NY' and c.ClaimLineAmountApproved > 1000
```



Business Need: What are the number of checks issued and total amount paid for all Providers grouped by their participation status

```
SELECT a.ProviderID, CONCAT(a.ProviderFirstName, ' ', a.ProviderLastName) as ProviderName, c.ProviderStatus, COUNT(b.CheckID) as NumberOfChecksIssued, SUM(b.CheckAmount) as TotalAmountPaid
FROM HCI_Provider a JOIN HCI_FinalDisposition b ON a.ProviderID = b.ProviderID
JOIN HCI_ProviderStatus c ON a.ProviderStatusCode = c.ProviderStatusCode
GROUP BY a.ProviderID, a.ProviderFirstName, a.ProviderLastName, c.ProviderStatus
ORDER BY c.ProviderStatus, a.ProviderID DESC
```

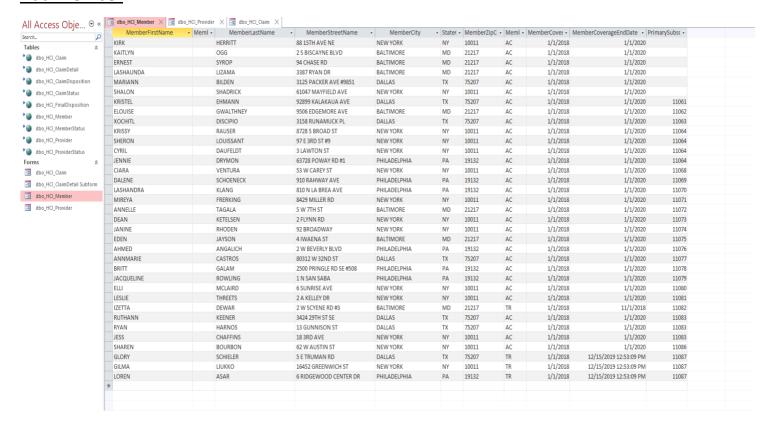


# 8. Implementation

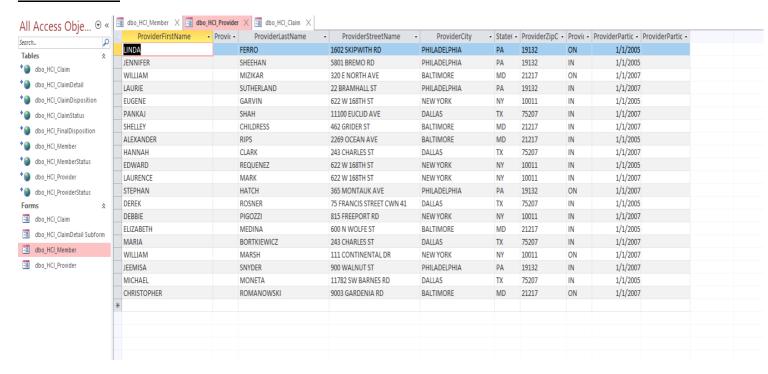
The user interface was programmed using MS Access, creating forms that allows users to insert the data into the SQL tables, updating the tables and then calling them back into the app.

- Add Member form
- Add Provider form
- Add Claim Form

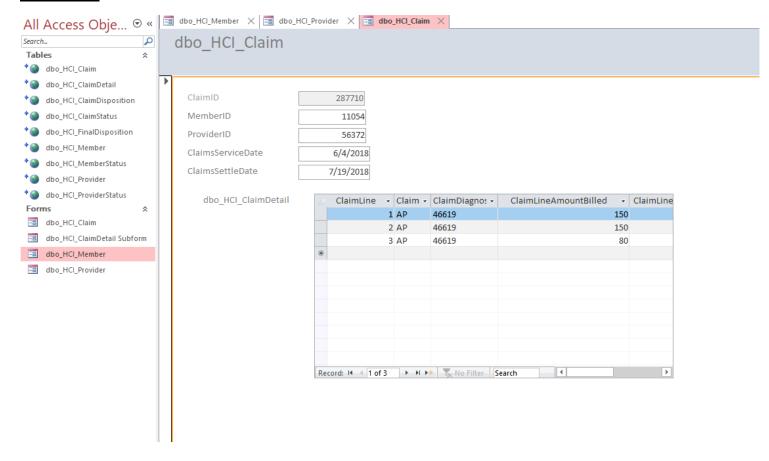
### **Add Member**



### **Add Provider**



#### **Add Claim**



### 9. Reflection

After working extensively on this project, I realized that designing, creating and implementing a database requires much more strategic thinking. Consistent focus on simplifying user/application interaction, at the same time achieving necessary data integrity, data security, and concurrent handling through proper designing techniques (such as Normalization, Security measures etc.) are key factors in implementing operational database.

In first part, during initial stage I had thought about capturing patient and provider interactions through "Episodes" table but later realized that it will make current normalization structure between Member, Provider and Claims very complicated. Instead, this can be also be achieved by creating views for specific requirements post implementation.

If there are things that I would do differently, it would probably be on payments or final disposition tables. Merging claims and final disposition would provide consistent view of final payments across provider and claims data.

As an Information professional this exercise will definitely help me better anticipate some design and security challenges early in process so as to account for them in logical data modelling phase and help create better,

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more robust, and easier to read database that - hopefully - will not need extensive structural changes post implementation.