

Operation	Request URL Examples
GET /api/account/GetByName/{name}	{Your API Base URL}/api/account/GetByName/test
GET /api/account/GetByLastActivity Date/{lastActivityDate}	{Your API Base URL}/api/account/GetByLastActivity Date/2017-02-03
GET /api/account/GetByNumber/{accountNumber}	{Your API Base URL}/api/account/GetByNumber/123
GET /api/account/GetById/{id}	{Your API Base URL}/api/account/GetById/123

Operation	Request URL Examples
GET /api/contact/GetById/{id}	{Your API Base URL}/api/contact/GetById/123
GET /api/contact/GetByName/{firstName}/{lastName}	{Your API Base URL}/api/contact/GetByName/John/Doe
GET /api/contact/GetByEmail	{Your API Base URL}/api/contact/GetByEmail?email=test%40example.com
GET /api/contact/GetByAccountId/{accountId}	{Your API Base URL}/api/contact/GetByAccountId/123

Operation	Request URL Examples
GET /api/contract/GetById/{id}	{Your API Base URL}/api/contract/GetById/123
GET /api/contract/GetByContactId/{contactId}	{Your API Base URL}/api/contract/GetByContactId/123
GET /api/contract/GetByAccountId/{accountId}	{Your API Base URL}/api/contract/GetByAccountId/123
GET /api/contract/GetByOpportunityId/{opport unityId}	{Your API Base URL}/api/contract/GetByOpportunityId /123

Operation	Request URL Examples
GET /api/attachment/GetInfoByParent Id/{parentId}	{Your API Base URL}/api/attachment/GetInfo ByParentId/123
GET /api/attachment/GetById/{id}	{Your API Base URL}/api/attachment/GetById /123
GET /api/attachment/GetInfoByAttach Date/{attachDate}	{Your API Base URL}/api/attachment/GetInfo ByAttachDate/2016-12-27
GET /api/attachment/GetInfoByParent IdAndAttachDate/{parentId}/{atta chDate}	{Your API Base URL}/api/attachment/GetInfo ByParentIdAndAttachDate/12 3/2017-02-01

Operation	Request URL Examples
GET /api/resource/GetById/{id}	{Your API Base URL}/api/resource/GetById/123
GET /api/resource/GetByName/{first Name}/{lastName}	{Your API Base URL}/api/resource/GetByName/John/Doe
GET /api/resource/GetByEmail	{Your API Base URL}/api/resource/GetByEmail?email=test %40example.com
GET /api/resource/GetByUsername/{ userName}	{Your API Base URL}/api/resource/GetByUsername/johndo e
GET /api/resource/GetByLocationId/{ locationId}	{Your API Base URL}/api/resource/GetByLocationId/123
GET /api/resource/GetRoleByResour ceId/{resourceId}	{Your API Base URL}/api/resource/GetRoleByResourceId/1 23
GET /api/resource/GetRoleById/{role Id}	{Your API Base URL}/api/resource/GetRoleById/123
GET /api/resource/GetAllRoles	{Your API Base URL}/api/resource/GetAllRoles

Operation	Request URL Examples	Post Body, if applicable
GET /api/note/GetByTicketId/{ticketId}	{Your API Base URL}/api/note/GetByTicketId/123	
GET /api/note/GetById/{id}	{Your API Base URL}/api/note/GetById/123	
GET /api/note/GetByLastActivityDate/{lastActivityDate}	{Your API Base URL}/api/note/GetByLastActivityDate/2017-02-01	
POST /api/note/PostTicketNote	{Your API Base URL}/api/note/PostTicketNote	{ "ticketId": 123, "creatorResourceId": 123, "title": "test note", "description": "test note", "noteType": 3, "publish": 1 }

Operation	Request URL Examples
GET /api/picklist/GetLabel/{entityType}/{fieldIdName}/{valueToSearch}	{Your API Base URL}/api/picklist/GetLabel/Ticket/Status/8
GET /api/picklist/GetLabels/{entityType}/{fieldIdName}	{Your API Base URL}/api/picklist/GetLabels/Ticket/Status

Operation	Request URL Examples
GET	{Your API Base
/api/generic/GetByEntityName FieldNameAndValue	URL}/api/generic/GetByEntityNa meFieldNameAndValue?entityNa me=Ticket&fieldName=id&fieldV alue=123

Operation	Request URL Examples
GET	{Your API Base
/api/task/GetByProjectId/{project Id}	URL}/api/task/GetByProjectId/123
GET /api/task/GetById/{id}	{Your API Base
	URL}/api/task/GetById/123
GET	{Your API Base
/api/task/GetByCreatorResourceId/{creatorResourceId}	URL}/api/task/GetByCreatorResourceId/123
GET	{Your API Base
/api/task/GetByLastActivityDate/{lastActivityDate}	URL}/api/task/GetByLastActivityDate/2017-01-31
GET	{Your API Base
/api/task/GetByProjectIdAndStatus/{projectId}/{status}	URL}/api/task/GetByProjectIdAndStatus/123/123
GET	{Your API Base
/api/task/GetByProjectIdAndPriority/{projectId}/{priority}	URL}/api/task/GetByProjectIdAndPriority/123/123

Operation	Request URL Examples
GET /api/ticket/GetByAccountId/{accountId}	{Your API Base URL}/api/ticket/GetByAccountId/123
GET /api/ticket/GetById/{id}	{Your API Base URL}/api/ticket/GetById/123
GET /api/ticket/GetByCreatorResourceId/{creatorResourceId}	{Your API Base URL}/api/ticket/GetByCreatorResourceId/123
GET /api/ticket/GetByLastActivityDate/{lastActivityDate}	{Your API Base URL}/api/ticket/GetByLastActivityDate/2017-02-01
GET /api/ticket/GetByAccountIdAndStatus/{accountId}/{status}	{Your API Base URL}/api/ticket/GetByAccountIdAndStatus/123/5
GET /api/ticket/GetByAccountIdAndPriority/{accountId}/{priority}	{Your API Base URL}/api/ticket/GetByAccountIdAndPriority/123/6