

Emily Johnson

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Somecity, USA

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Objective:

Dedicated customer service representative with 5 years of experience in the retail industry. Seeking a customer service manager position where I can utilize my strong communication skills and problem-solving abilities to ensure customer satisfaction and drive business growth.

Education:

Associate Degree in Business Administration

Community College, Somecity, USA

Graduated: May 20XX

Work Experience:

Customer Service Representative

Retail Store XYZ, Somecity, USA

July 20XX - Present

- Assisted customers with product inquiries, resolved complaints, and processed transactions.
- Trained new employees on company policies and customer service procedures.

Skills:

- Excellent Communication Skills
- Conflict Resolution
- Attention to Detail
- Proficient in Point-of-Sale Systems