

DevOps Assessment Stage 0

Stage	Introductory Engagement / Assessment Discussion	Expected Output
0	Introductory call with Sponsor on understanding their current challenges, in-flight activities and business case for leveraging the DevOps / Cloud Assessment effort. Need to have clear definition of engagement type working with Altimetrik leadership on business case, technology landscape and commercials required to support initiative.	<p>Have a clear and aligned direction on</p> <ul style="list-style-type: none"> • Scope of Assessment (usually limited to 1 or 2 services / apps) • Identify the technology stack (development, testing, infrastructure, monitoring, etc) and ensure Altimetrik DevOps practice has the necessary expertise / or gain the expertise in time of the assessment. • Engagement Model - clarity on type of resources required, duration of time, on-site / remote expectation, and exact start / completion time period defined. • Communication Model - clarity on level of communication with Sponsor based on frequency, level of content depth and key working group updates.
	Introductory call with key leadership members - get insight on their current environment culture, challenges to capture a story / pattern on areas that are constraints for the organization. Leverage this content to have a final scope defined for the Altimetrik team regarding assessment focus areas.	<p>Understand current landscape (high level) and key players as part of engagement who can provide the necessary push within the organization to make the assessment beneficial. Setup of any preliminary activities -</p> <ul style="list-style-type: none"> • Organizational Charts, team structure and working model • Documentation on existing processes and practices (if available) • Access to Client Systems (depending on engagement model) • Scheduling of Stage 1 activities (specifically with interviews and setting expectation)

Deliverables | Assessment

Set of requirements, documentation, interviewee panel, business case, and rules of engagement defined prior to start of assessment.

Stage 0	
Target Activities	<ul style="list-style-type: none"> • Introductory discussions with stakeholders and scheduling of Phase 1 interviews / work sessions • Access to Client Systems (tool chain, infrastructure, architecture diagrams, process diagrams) • Matrix of applications, tools and infrastructure landscape • Organizational chart, team structure and roles and responsibilities
Process Review	<ul style="list-style-type: none"> • Introductory call and engagement overview with stakeholders • Documentation on existing release train processes and duration • Alignment between Development and Operation teams on pain points
Technical Review	<ul style="list-style-type: none"> • Introductory call to understand current tool landscape, release tooling • Identify any in-flight changes to the tool chain and infrastructure models • In-depth list of current tool chain and infrastructure capabilities
Deliverable	<ul style="list-style-type: none"> • Documented business case and schedule of activities / tasks shared with sponsor • Defined and agreed Rules of Engagement (scope change)