Org Structure and Engagement Model - Assessment Questions

These questions focus around organization structure and the engagement model between teams. Areas of concentration:

- Skillset across teams
- How they share across teams
- Training

Whiteboard Session

- Organizational chart
- How requirements to production deployment flow thru each team

Questionnaire

Question	Why we ask?	How to score/rate? (1 lowest - 5 highest)	Weight?	What data can we pull to quantify?
How many site locations in the organization?	This will help us determine if the organization is distributed among multiple sites?			
What are the different roles involved in the organization (ex: Product Owner, Portfolio Manager, Scrum Master, Architect, Dev Lead, Developers, QE Lead, QE Members, Security, BA, ML Engineers, Build Engineers, Release Management, etc)	This will give us an idea of the different players involved with application release process.			
Are there multiple development teams and how are they split/structured (ex: platform, payments, risk, ui, reporting)?	This will let us know how the developments teams are structured and also let's us know if we should sample multiple individuals from each of the teams as part of the interview process.			
Are development teams co-located or do they work in multiple locations?	This will give us an idea if there are hand-overs to other teams in different locations and how it is managed. Inefficient handovers can lead to delays in deliverables			
How do non-colocated teams coordinate work and initiatives?	This provides the details on coordination and handovers			
How are larger initiatives communicated to implementation teams?	This give us more information on how implementors understand and work on their pieces to complete a higher body of work/initiative.			
Is there something similar to a scrum-of-scrums meeting to coordinate and provides status across multiple scrum teams?	Gives us an understanding of how multiple scrum teams coordinate at a higher level.			
Are the dev and test engineers embedded in the same scrum team or is there a handover to a more centralized test engineering team?				
Are certain sites more concentrated with specific roles vs others?	This will help us to determine if certain sites are responsible for certain functions that other sites are not. Follow-on questions may uncover that it may lead to silos.			
Are contractors co-located with FTE staff and work together on the same team?	This will help us determine if contractors augment the team or if certain work is delegated to a contractor scrum team.			
How close do business people work with developers and what is the frequency?	This gives us a better understanding on how involved are the business teams in the development process and if there is continuous feedback between the two 2 roles.			
How close does the architecture team work with developers?	This gives us a better understanding on how involved the architecture team works with development teams and if there is a continuous feedback loop.			
At what parts of the development cycle is the architecture team involved?	Determine if the architect team is only involved with initial architecture, or if they are involved throughout the whole development cycle			

Are the OPS teams embedded with the development teams?	This gives us an idea of whether the dev teams and ops teams work closely together. Working closely together provides a more efficient feedback loop.			
Are there functional teams that are required for the implementation or delivery of the pipeline which are a shared service across multiple organizations?	This will give us an idea of shared services teams that may have to queue the requests from different organizations...leading to increased wait times.			
How does the organization train teams within the organization?				
Is there a defined on-boarding process for new employees to get them up to speed?				