



# Hello,

I'm Prasanna. I'm A Front-End Developer. I Have Serious Passion For UI Effects, Animation And Creation Intuitive, Front-End Development Dynamic User Experience And Product Development.

## PORTFOLIO

 **GitHub**  
[github.com/prasannawatson](https://github.com/prasannawatson)

 **Behance**  
[behance.net/prasannat](https://behance.net/prasannat)

## PERSONAL CONTACT

 **Mobile**  
+9840633671

 **Email**  
[t.prasannasince1991@gmail.com](mailto:t.prasannasince1991@gmail.com)

 **Address**  
New Perungalathur,Chennai - 63

 **D.O.B**  
29 March 1991

 **LinkedIn**  
[linkedin.com/in/prasanna-t-955b071b/](https://linkedin.com/in/prasanna-t-955b071b/)

 **Website**  
[prasannawatson.github.io/prasanna-portfolio/](https://prasannawatson.github.io/prasanna-portfolio/)

## 8.5 + YEARS WORK EXPERIENCE

 **2019**  
(Oct 2019 - Present)

**SOFTWARE ENGINEER**  
Cisco Systems India Pvt Ltd, Bangalore.

In Cisco, I have worked along with Contact Center Business unit. I worked on an Account configuration management system(ACM), Config generator, Salesforce integration, Webex Team integration, Bulk import, Ticket Action, Starhub User Management dashboard, etc for Cloud-Cherry customer experience management.

 **2015**  
(Sep 2015 - Oct 2019)

**FRONT-END DEVELOPER**  
CloudCherry, Bangalore.

As a Front-end developer for the product team, I used to work on key features like Export Responses, Ticket Action, Bulk Import, Channels and I worked on the following technologies like Angular, JavaScript, Logic Apps, and Highcharts to implement the projects.

 **2013**  
(Sep 2013 - Aug 2015)

**UI DEVELOPER**  
CloudCherry, Kotivakkam, Chennai.

As a UI developer for the product team, I used to work on key features like Questionnaire builder, Loop closer, Bulk token, Web survey, Response Collection, Settings and I worked on the following technologies like HTML, CSS & SASS, WordPress to implement the projects.

**WEB DESIGNER**  
Staunchire Technology, Ekkaduthangal, Chennai.

Worked as a web designer. There I used to do website designing, mobile app design, and also some banner designs.

## EDUCATION

 **2010 - 2013**

**SRI SAIRAM INSTITUTE OF TECHNOLOGY.**  
West Tambaram, Chennai.

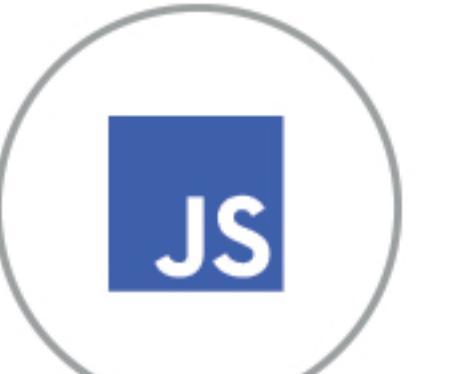
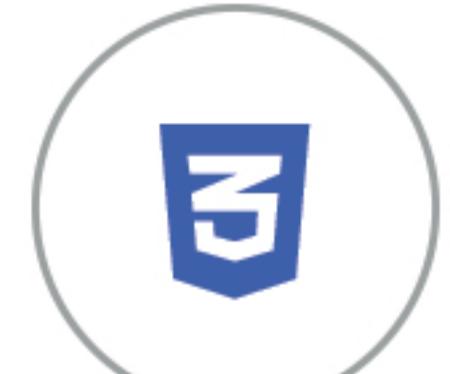
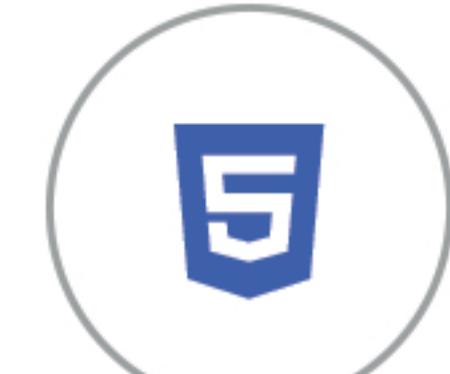
Completed Bachelor of Technology(B.Tech) Degree in Information Technology(IT) in Anna University Affiliated College.

 **2007 - 2010**

**SRI SAIRAM POLYTECHNIC COLLEGE.**  
West Tambaram, Chennai.

Completed Diploma in Information Technology(DIT).

## TECHNICAL SKILLS





## WORK HIGHLIGHTS - CISCO

### ○ ACM (ACCOUNT CONFIGURE MANAGEMENT)

#### Delivery planning feature for Webex Experience Management

- Description** : This tool will help you configure the setup required to send invites using Webex Experience Management. Start by selecting a dispatch created in Experience Management and set up all required modules below. Please refresh the page to update the list of Dispatches and update any recent changes made to dispatches.
- Responsibilities** : Enhanced user experience and accomplished objectives by creating the Account Configure Management tools structure, navigation, page optimization, graphics integration, and Implemented enhancements that improved web functionality.
- Stack of technologies** : HTML, CSS, jQuery and JavaScript.

### ○ BULK SURVEY TOKEN CREATION

#### Survey token creation for Webex Experience Management

- Description** : Bulk Survey token creation is used when a large number of surveys are needed to be created in a short time. The use of bulk token creation using a use case. Let's consider a scenario where integration with a Marketing automation tool is being built. You would like to embed Webex Experience Management surveys into a marketing mailer going out to millions of your customers.
- Responsibilities** : Creation of scalable Angular Modules for a Bulk Survey creation. Hooked up restful services with complex data using Angular HTTP API service. Created Bulk Survey token Page UI/UX, to support data coming from WXM API.
- Stack of technologies** : Angular, HTML,CSS3,ES6.

### ○ WEBEX PUSH NOTIFICATION INTEGRATION

#### Cisco Webex Experience Management integration with Webex Teams using Logic Apps

- Description** : Collect feedback with Webex Experience Management and send messages on chat groups basis notifications set on Webex Experience Management.
- Responsibilities** : Implemented the integration flow in the Microsoft Azure Logic apps with the use of a Webex connector available in the logic app. I have created the UI/UX notification message layout design using the Microsoft adoptive cards.
- Stack of technologies** : Adoptive cards, Microsoft Azure Logic Apps, and Rest API.

### ○ CLI CONFIG GENERATOR

#### CLI config generator software for the HTML form to JSON creation.

- Description** : The use of the CLI Config generator makes the JSON data into a human-readable format. They can easily add, edit and delete the data in the form field later they can download back JSON into the required format.
- Responsibilities** : Implemented the UI/UX design for the CLI dispatcher config generator. I have developed reusable components, plugins, libraries, and adoptive responsive interfaces to create the CLI config generator software.
- Stack of technologies** : Angular, HTML, CSS3, SASS, ES6, Reactive Forms.



## WORK HIGHLIGHTS - CLOUDCHERRY

### EXPORT RESPONSES

#### Customer Experience management Export Responses

##### Description

: Webex Experience Management provides open APIs to export data out of Webex Experience Management based on the needs of the brand. Two ways to export it one JSON format and another one in Excel format.

##### Responsibilities

: Implemented the filter layout UI before the exporting responses, which will give the required data to the end-user. The response filtration will be done using the Staff prefill, API prefills, Achieved, date range, etc.

##### Stack of technologies

: Angular, HTML, CSS3, SASS.

### CUSTOM THEMES

#### Customer Experience management dashboard customize themes

##### Description

: All the UI/ UX design pattern elements of the Customer Experience management dashboard in the single software.

##### Responsibilities

: Developed the Customizable theme layout for the Customer Experience Management dashboard. Maintained the design pattern, date picked, form layout, colors, buttons, typography on a single software page.

##### Stack of technologies

: Angular, Angular Material, SASS.

### STARHUB USER MANAGEMENT

#### Software for Role and department for Starhub users

##### Description

: User management describes the ability for Super-admin to manage user access to various modules, tabs, questionnaires, spaces, and data, along with permissions, restrictions, escalation metrics, etc. in the WXM platform. User management enables admins to control user access and create & delete users in the system.

##### Responsibilities

: Created the whole user interface for the StarHub dashboard. Developed features like edit, delete, update, role, and permission for StarHub user management software.

##### Stack of technologies

: JavaScript, jQuery, SASS, HTML and CSS.



# WORK HIGHLIGHTS - STAUNCHIRE TECHNOLOGIES

## ○ PING NETWORK

**Mobile App, Website Design**

- |                         |  |
|-------------------------|--|
| <b>Description</b>      | : We developed a Product application to activate and monitor the Router using a mobile application for Ping Network. |
| <b>Responsibilities</b> | : Created UI/UX design for mobile app and website.   |
| <b>Tools Used</b>       | : Adobe Photoshop,Adobe Illustrator.   |

## ○ INFAPP FOOD NETWORK

**Mobile App**

- |                         |   |
|-------------------------|---|
| <b>Description</b>      | : Mobile App that is developed for Food networks to create a strong chef network. |
| <b>Responsibilities</b> | : Created Wireframe and UI/UX design for mobile app.                              |
| <b>Tools Used</b>       | : Adobe Photoshop,Adobe Illustrator.  |

## ○ PETCORNER

**Website design**

- |                         |  |
|-------------------------|--|
| <b>Description</b>      | : Website design for the Petcorner project. It helps to take care of the pets in the cities. |
| <b>Responsibilities</b> | : Created Wireframe and UI/UX design for the Website.  |
| <b>Tools Used</b>       | : Adobe Photoshop,Adobe Illustrator.   |

I declare that the above-mentioned information is true and correct to the best of my knowledge.

**Place :**

**T.Prasanna**

**Date :**