

PRASANTH P

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PROFESSIONAL SUMMARY

Dedicated and result-oriented System Engineer with 2 years of hands-on experience in managing and supporting enterprise IT infrastructure. Proficient in Windows and Linux environments, networking, system troubleshooting, and security. Recognized for reducing downtime and enhancing system performance through efficient technical solutions. A strong team player with a passion for continuous learning and process optimization

TECHNICAL CERTIFICATION

Completed 'Mastering Hardware and Networking' certification from Blue Ball Technologies, Chennai.

TECHNICAL SKILLS

- **Hardware**
 - Setting up and configuring desktops, laptops, servers, and network equipment
 - Diagnosing and resolving issues related to hardware malfunctions
 - Setting up and troubleshooting peripherals such as printers, scanners etc..
- **Software**
 - Installing, configuring, and maintaining OS platforms (Windows & Linux)
 - Performing regular updates, patching, and security hardening
 - Installing and configuring required software and applications on user systems and servers
 - Ensuring systems comply with organizational or industry-standard security policies
 - Providing technical support for enterprise applications
 - Tracking software licenses and ensure compliance with vendor agreements
- **Network**
 - Managing user access to network resources (shared drives, printers & remote desktop).
 - Configuring IP settings, DNS, gateway, and subnet masks on desktops, servers, and printers.
 - Setting up wired and wireless connections for end-user systems
 - Diagnosing and resolving connectivity issues (LAN/WAN/Wi-Fi)
 - Providing first-level support for routers, switches and firewalls
 - Ensuring DHCP scope is configured and functioning correctly

PROFESSIONAL EXPERIENCE

- **System Engineer**
New Inspire Tech Solutions Pvt Ltd, Chennai Aug 2023 – Present
 - Installing, configuring, and maintaining Windows and Linux systems supporting 100+ users
 - Managing Active Directory, Group Policies, and user account provisioning
 - Implementing and monitoring regular system backups and recovery protocols
 - Resolving hardware, software, and networking issues, reducing resolution time by 30%
 - Collaborating on escalated technical incidents with cross-functional IT teams
 - Maintaining security systems and strengthening system protection

PROJECTS

- **Essl Cloud**
 - Deploying a cloud-based attendance system across 7 branches for 'TAMIN-Tamilnadu Minerals Pvt Ltd'
 - Completing deployment within 7 days with zero data loss
 - Coordinating with branch admins and vendors to configure and integrate the Cloud
 - Conducting training sessions for admins Post- deployment
- **Synology(basic)**
 - Configuring Synology NAS for automated backup solutions
 - Implementing VM snapshots and coordinated backup strategies with vendors
 - Delivering a secure and scalable backup environment per client requirements

EDUCATION

- **BCA |** Patrician College of Arts & Science, Chennai | 2022

PERSONAL TRAITS

- Excellent communication and interpersonal skills
- Problem Solving Skills
- Adaptability

PERSONAL DETAILS

Gender : Male

Date of Birth : 7th March 2002

Marital Status : Unmarried

DECLARATION

I hereby declare that the details given above are true to the best of my knowledge and belief.

Date: (Prasanth)

Place: Signature