

Loving your work



Srinivasa, congratulations for Living Our Values!

Rega R thinks you deserve some kudos for living our **Robust** value.

Here's why Rega R thinks you deserve a Living Our Values Award.

Here's the situation:

Srinivas was part of I & C Team, where the process handling was little complex and more manual intervention exists. and there were new proposals from onshore to simplify the process with DRS and new EUDA tool for I & C Process. He started giving process walkthroughs to onshore and technology Team to ensure alignment. He was also expected to contribute towards process simplification.

What you did so brilliantly to live our Robust value.

Srinivas begin detailed walkthroughs of the process which improved their understanding and enhanced coordination. He identified inefficiencies and created shortcuts , often leveraging his expertise in excel to automate parts of the work flow. Developed shortcuts in calculations in excel which reduced time of processing.

The difference you made.

After such process became more streamlines reducing overall case handling time, which led to a quicker resolution of I & C Team and improved customer satisfaction. And it was great learning for Srinivas in his experience on process simplification.

Our values guide everything we do and set out what's important to us, whether it's being Inclusive, Curious, Robust, Sustainable or Ambitious, so thank you for bringing them to life!

All of our Living Our Values Awards are carefully reviewed in each business, shortlisted and then judged for our end of year winner's celebration, good luck!

Why not share the LOV and celebrate a colleague today? Visit our [LOV Wall of Fame](#) or our [Living Our Values](#) Workplace group. Have a great day!

~ [Living Our Values](#)

Inclusive

Curious

Robust

Sustainable

Ambitious