Proposal Tech Platform Development – MigraHub

MigraHub Platform – Feature List

Customer (User) Features:

1. **Header Navigation**
   o MigraHub Logo
   o Menu Links: Visitor Journey, Partner, News, Help, Login/Signup
   o Burger Menu
2. **Footer Component**
   o About, Contact Us, Destinations
   o Faq
   o Articles
   o Social Media Icons
   o Privacy Policy, Terms of Service
   o Customer Support Links
3. **Landing Page**
   o **Citizenship & Destination Form**: Easy selection of citizenship and destination country.
   o **Top Destination Section**: Showcase dream travel destinations.
   o **Travel Abroad Guide**: Simple steps on how MigraHub facilitates travel.
   o **Why Trust MigraHub**: Security, verified partners, and expert assistance.
   o **Customer Testimonials**: Customer reviews.
4. **Select Citizenship and Destination Form**
   o User selects their citizenship and destination with dropdown menus.
   o Pre-Designed questionnaire slides as an onboarding templates.
5. **Login/Signup Page**
   o Social sign-in (Google, Facebook)
   o Manual sign-up with forms (Name, Email, Mobile, Password)
6. **Contact Us Page**
   o Contact form with fields for Name, Email, Subject, and Message.
   o MigraHub's address, phone, email, locations, branches.
7. **User Profile Page**
   o **Personal Info**: Fields for name, DOB, language, citizenship, passport info, marital status, gender.
   o **Address Info**: Fields for address, city, country, postal code, email, and phone number.
8. **Application Management**
   o View current applications: Display of passport, citizenship, destination details.
   o Document uploads: Support for passport copies, bank statements, job letters, etc.
9. **Payments**
   o Multiple payment options: Stripe Integration
10. **Help Center**
    o Search bar for FAQs.
    o Categorized help topics.

11. **News Page**
    o Featured news articles, recent news list, and grid view for additional stories. To be embedded the existing system or fetch the news through RSS Feed and Google Alerts or Any Third Party API

Super Admin Features:

1. **Admin Dashboard**
    o Overview of users, applications, payments, documents.
    o Graphical reports and key platform metrics (new sign-ups, completed applications, revenue, users, partners, counsellors).
2. **User Management**
    o Searchable and filterable list of users.
    o Detailed user profiles with editing permissions.
    o Application tracking for user progress.
    o Access Grant and Revoke for Counselor, User, Partners.
3. **Application Management**
    o View all applications with citizenship, destination, and status info.
    o Change application statuses (Pending, In-Process, Approved, Denied).
    o Full application history with timestamps and communications.
4. **Document Management**
    o View user-submitted documents.
5. **Payment Management**
    o View payment statuses (Pending, Completed, Failed).
6. **Content Management**
    o Post news articles, updates, and testimonials.
    o Manage Help Center articles and FAQs.
7. **Counsellor Management**
    o Create and manage counselors.
    o Monitor counselor application handling by accessing their dashboards from Super Admin.
    o Assign cases.
8. **Notifications & Alerts**
    o Automated email alerts for user sign-ups, document submissions, status updates to user and super admin.

Counselor Features:

1. **Counsellor Dashboard**
    o Overview of assigned applications, pending, in-process and completed.
2. **User Assignment & Management**
    o Search and filter users by name, citizenship, or application status.
    o Full application history.

3. **Application Review & Assistance**
   o Access and review applications of assigned users.
   o View and comment on uploaded documents.
   o Update users on application progress and next steps.
4. **Counselling Notes**
   o Internal notes on applications (visible to Admin, not users).
   o Progress tracking for interactions with users.

Deliverables

- **UX/UI Design**: Responsive platform for customer, admin, and counselor interfaces.
- **Frontend Development**: Using frameworks (React.js, Tailwind CSS).
- **Backend Development**: Secure server-side development (Node.js) and database integration (MongoDB).
- **API Integration**: Integration with third-party services for social login, payments, and email notifications.
- **Deployment & Hosting**: Deployment of the platform on a cloud environment (AWS/Digital Ocean).

Project Timeline: 6 weeks

Technology Stack

- **Frontend**: React.js, Next.js, Tailwind CSS
- **Backend**: Node.js, Express.js, MongoDB
- **API**: RESTful API, 3rd-party integrations
- **Deployment**: AWS/Digital Ocean

Maintenance & Support

- 3 Months from successful deployment

This includes:

- Bug fixes
- Server monitoring
- Minor feature adjustments and enhancements