

Minu Singh

Software Test Engineer

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PROFILE

A highly competent and result oriented Test Engineer with 3.4 years of experience in the field of Software Testing.

PROFESSIONAL EXPERIENCE

- I am an IT professional having an around 3.5 years of experience in **Salesforce Testing, Automation Testing Selenium WebDriver using Page Object Model, Accelq Automation Tool, API Testing using Postman & Manual Testing.**
- Writing Test cases using Element locators, WebDriver methods, Java programming features and **TestNG Annotations.**
- Experience in **API testing** rest assured using Postman and worked on on tools like **GIT , GIT Hub , Jenkins , Maven, TDD Framework, Page Object Mode POM.**
- Experience in **Data Driven Testing**, Parallel Test Execution using Selenium WebDriver and TestNG.
- Well acquainted with **Software Testing Life Cycle (STLC)** and good exposure on Defect Life Cycle Azure Devops.
- Working experience in **Agile** development environment.
- Hand on experience on **SQL queries**
- Having knowledge on **BDD Framework, Gherkins.**

SKILLS

Git | Selenium WebDriver | Maven | Git Hub | Salesforce Testing | Jenkins | My SQL | Java | Postman

CERTIFICATES

- Salesforce Certified Administrator (SCA)
- ISTQB Certified
- Microsoft Azure Certified

EDUCATION

C.K.T College, Mumbai University BSC Information Technology	Jun 2015 – 2018
HSC, Maharashtra Board	2013 – 2015
SSC, Maharashtra Board	2003 – 2013

AWARDS

Delivered Quality of the Project

Received the award for successful project deliveries and no escaping defects.

PWC, Software Test EngineerApr 2021 – present
Bangalore

- **US HealthCare:** Health care company that delivers clinical and administrative solutions to payers and providers.

Roles & Responsibilities:

- Understanding the requirements and functional specification.
- Create test scripts using selenium, Maven, TestNg, POM and perform execution of the test cases.
- Deriving Test Scenarios, Documenting Test Cases and Collecting Test Data for Functional Testing.
- Involved in test scripts review and debugging of modification existing project scripts.
- Good knowledge on E2E and Staging testing
- Manage test cases in TestTrail Tool. For defect tracking tool Azure Devops.
- Writing the SQL queries in MySQL.
- Performing API testing by using Postman.
- Coordinating with the BA/Clients to ensure quality product is being delivered to the customer. Providing Demo to Client.

US HR Services: *Professional employer organization headquartered in Kingwood, an area of Houston, Texas. provides human resources and administrative services to small and medium-sized businesses.*

- Mostly work with Lead, Contact, Accounts, Cases, Campaigns, Opportunities, Quote, Advance approval, Docusign CLM.
- Performed Docusign eSignature Template testing.
- Identifying & logging bugs in Azure DevOps, assigning to the development team & getting resolution as per Client requirements
- Creation/Identification of test cases & testing scenarios for the changes implemented during every sprint.

US, Consumer Market: *Salesforce's Service Cloud CRM solution has been selected to replace Fresh desk as Customer Relationship Management platform.*

- Mostly work with Cases, Accounts, Solutions and Reports entities in Service cloud application. Verification and validation of Inbound Emails as converting as cases and Validating the Assignment rule of Cases with Inbound and Outbound Cases requirement.
- Perform Inbound and Outbound Voice Call testing with Amazon Connect.
- Worked on the SOQL to get the data, WorkBench, DataLoader.

Hexaware Technology, Software TesterApr 2019 – Apr 2021
Mumbai**Airline Domain:**

- In-depth knowledge of software testing methodologies, functional & regression testing, Production and UAT testing.
- Coordinating with the BA/Clients to ensure quality product is being delivered to the customer.
- Responsible for the End-to-End Integration Performance of the Application
- Strong analytical skills with ability to quickly understand client's requirements