Gagan VG

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Profile

Certified Pega Senior System Architect with 3 years of Pega experience in Insurance and Banking and Investment verticals. Strong problem solving, analytical and technology skills with keen attention to details. With Deep Knowledge in Pega COSMOS UI.

Professional Summary

- Experience in information technology industry, including **around 3 years** of experience in analysis, design, development, and implementation of **BPM – Pega/ PRPC**
- Strong experience in design and development of **Business Process Management (BPM)** applications using **PRPC**
- Adept with **Agile and Scrum** methodologies
- Strong experience in Deployments.
- Knowledge of integrator such as **SOAP and REST**
- Thorough with SLAs, Delegation, Localization, Declarative Rules, Agents, and UI part such as Skin, Harness, Sections and Layouts
- Expertise in design, development, deployment, and integration of **PRPC**
- Skilled in all phases of **Software Development Life Cycle (SDLC)**
- Skilled in designing application security, which involves setting up Access Groups, Access Roles, Operator IDs, Applications, Organizations, and Work Groups
- Ability to create decision rules such as Decision Tables, Decision Tree, When Condition, Fork, Declarative Expressions, and Constraints
- Proficient in designing simple and complex user interfaces using Harness, Section for easy navigation, entering, updating, and reviewing for users
- Experience in implementing **Pega** Guardrails using various versions of **Pega PRPC**
- Good knowledge of SLAs, Agents, and generating reports using Report Definition
- Experience in designing workflows, flow actions, and activities
- Efficient in testing and debugging applications using **PRPC** tools such as **Tracer, Clipboard, and Rules Inspector**
- Sound know-how of integration with external systems using **SOAP and REST Connectors** and Services and Email Outbound Integration
- High perseverance with effective communication, interpersonal, organizational, and problem-solving skills.

Skills

- Languages   :   Java/J2ee, .Net
- Other   :   HTML, JavaScript, XML, CSS, COSMOS
- Databases   :   Oracle, SQL

Experience Summary

- Tata Consultancy Services through Kovida Business Solutions Pvt. Ltd July 2019 to Till Date.

Education

- B.E from VTU(Venkateshwara College of Engineering , Bangalore)-2019

Work Experience

Client   **: Siemens Jan-2020 – till date**
Designation   **: Software Engineer**
Project   **:** Digital Order Management (DOM)
Role   **: Software Engineer**
Description: Siemens is a German multinational conglomerate company and the largest industrial manufacturing company in Europe with branch offices abroad. The principal divisions of the company are Industry, Energy, Healthcare (Siemens Healthiness), and Infrastructure and Cities, which represent the main activities of the company. The company is a prominent maker of medical diagnostics equipment and its medical health-care division, which generates about 12 percent of the company's total sales and is the second-most profitable unit, after the industrial automation division. Digital Order Management (DOM) automates Siemens' order processing such as sending quotations, ordering change, generating duplicate invoice, and managing damaged items. In DOM, case creation happens in two ways to manage the entire sales process through mail and manually. For manual case creation, we have separate support team to deal with customers.

Responsibilities:
- Created rules such as activities and data pages for the concerned classes as per the requirement
- Modified sections and changes for the buttons as needed
- Code Deployments till UAT.
- Created flows and flow actions for proper execution of the work object
- Created edit validate and validate rules for pattern matching according to client requirement
- Modified the screen flow according to the business need
- Worked on enterprise case design and process flows
- Worked on validations, SLAs and integration
- Worked on guardrails compliance, unit tests, Guardrail's compliance
- Worked on defect fixing