Mustafa Shaik

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PROFESSIONAL SUMMARY

- 3+ years of experience as **PEGA DEVELOPER** in Analysis, Design, Development and Documentation of BPM – PEGA/PRPC applications at **NETFINITY TECHNOLOGIES**.
- Configured Flows, Assignments, SLAs, Correspondence Templates for Business scenarios
- Designed User Interface (UI) rules such as Flow Actions, Section, Layouts and development of Properties, Activities, Decision Rules, Screen Flows, Process Flows.
- Worked on Debugging and Bug fixing Activities using Clipboard, Tracer, and Live UI.
- Worked on Integration Concepts SOAP and REST, Email outbound integration and Agents.
- Good interpersonal, communication, presentation skills and Client handling ability.

ACADEMIC PROFILE

- B. TECH (Chaitanya Bharathi Institute of Technology) from JNTUA University 2018.

CERTIFICATIONS:

- **Pega Certified System Architect. (CSA- V8.5)**

PROJECT DETAILS

Project Name   :   IIS (Insurance Integration System)
Client   :   Tata Consultancy Services
Environment   :   Pega PRPC V8.5

Roles and Responsibilities:

- Creating rules like **Activities, Rules for Validation** and **Data Pages** for the concerned classes as per the requirement.
- Creation of **Edit Validate** and **Validation rules** for pattern matching according to client requirement.
- Involved in analysis of bugs in application using the PRPC tools like **Decision table**, **Decision tree, Decision Rules, Declarative expressions, Clipboard, Tracer** and **Live UI**.
- Worked on setting up **Access groups**, **Access Roles**, **Operators**, **Application ID**, **Org Divisions**, **Org Units, Work Groups**.
- Migrated data instances and Rule sets from development to SIT, UAT & Performance environment when needed*.*