

**SIVA RAM**

**Senior DevOps Engineer**

**sivaram.devops459@gmail.com**

**Ph: +91-9346451199**



---

**Career Objective:**

Be the key person in creative environment to utilize and refine my personal skills and abilities in the modern technology that offers Professional growth while being resourceful, innovative and challengeable.

**Professional Summary:**

- Having total of 7+ years of experience in IT field.
- Working as **Senior DevOps Engineer** at Nityo Infotech Services Pvt.Ltd. from February 2022 to till date
- Worked as **AWS DevOps Engineer** at Calvin Technologies Private Limited from October 2017 to February 2022
- Worked as a **DevOps Engineer** in Indigen Technologies Pvt Ltd from September 2014 to September 2017

**Education:**

- B. Tech from Jawaharlal Nehru Technological University

**Technical Skills:**

- |  |  |
|--|--|
| • <b>Version Control Tools</b>         | : <b>GIT</b>                               |
| • <b>Containerization Tool</b>         | : <b>Docker</b>                            |
| • <b>Continuous Integration Tool</b>   | : <b>Jenkins, CI/CD automation</b>         |
| • <b>Authorization</b>                 | : <b>Kubernetes</b>                        |
| • <b>Configuration Management Tool</b> | : <b>Ansible</b>                           |
| • <b>Artifactory Server</b>            | : <b>Nexus</b>                             |
| • <b>Web Server</b>                    | : <b>Apache Tomcat</b>                     |
| • <b>Operating Systems</b>             | : <b>Windows, Linux</b>                    |
| • <b>Monitoring Tools</b>              | : <b>New Relic</b>                         |
| • <b>Code Coverage Tool</b>            | : <b>SonarQube</b>                         |
| • <b>Ticketing Tool</b>                | : <b>JIRA</b>                              |
| • <b>Cloud Environments</b>            | : <b>AWS EC2, AWS IAM, AWS S3, AWS ELB</b> |
| • <b>Scripting language</b>            | : <b>Shell scripting</b>                   |

### PROJECT 1:

**Title** : Finacle  
**Client** : Infosys  
**Technology** : **Git, Jenkins, Docker, Kubernetes, Ansible, AWS, S3,ELB,EKS, EC2,IAM**  
**Role** : Senior DevOps Engineer  
**Duration** : February 2022 to till date  
**SDLC** : Agile

### Roles & Responsibilities:

- Handling L1 and L2 level issues, involved in the client calls, done several deployments, resolving the tickets to ensure system availability as per multiple Service Level Agreements (SLA).
- Worked on **Pod Creation** and managing Containers
- Implemented continuous delivery pipeline involving Jenkins, **Ansible** to complete the automation from commit to deployment
- Assisted developers with establishing and applying appropriate **branching**, labelling convection's using GIT source control
- Improved speed, efficiency and scalability of the continuous integration environment, automating wherever possible using Shell Scripts.
- Hands on working experience on **Web Server (Apache), Application Servers (Tomcat, JBOSS), DB Server**
- Documented the entire installation process for various tools and provided on-call support.
- Automated setting up server infrastructure for the DevOps services, using Ansible, shell and python scripts.
- Connected continuous integration system with GIT version control repository and continually build as the check-in's come from the developer.
- Ensuring the high availability of back up for all critical servers.
- Handling changes management process by creating and implementing changes as per the requirement
- Worked on POC of Containerization of ConfD framework in Docker.
- Acquired expertise in debugging and fixing the code.

### PROJECT 2:

**Title** : Digital Payment Services.  
**Client** : Wells Fargo  
**Technology** : **Git, Maven, Jenkins, AWS, Docker, Kubernetes**  
**Role** : AWS DevOps Engineer  
**Duration** : April 2019 to till date  
**SDLC** : Agile

### Roles & Responsibilities:

- Linux/Windows/Ubuntu servers on Amazon EC2 & monitor thru SNS & Amazon Cloud Watch.
- Creating/Managing AMI/Snapshots/Volumes, Upgrade/downgrade AWS resources (CPU, Memory, EBS). Setup/Manage Databases on **Amazon RDS**

- Manage and configure AWS services as per the business needs (ELB, Route53, S3, Cloud Watch, IAM, VPC) in Global infrastructure.
- Handling L1 and L2 level issues, involved in the client calls, done several deployments, resolving the tickets to ensure system availability as per multiple Service Level Agreements (SLA).
- Worked on **Pod Creation** and managing Containers
- Implemented continuous delivery pipeline involving Jenkins, **Ansible** to complete the automation from commit to deployment
- Created multiple Bash, Shell and Shell Scripts for various application-level tasks.
- Assisted developers with establishing and applying appropriate **branching**, labelling convection's using GIT source control
- Improved speed, efficiency and scalability of the continuous integration environment, automating wherever possible using Shell Scripts.
- Administrated and Implemented CI tools Jenkins for automated builds and also integrating Unit tests and Code Quality Analysis Tools like **SonarQube**
- Hands on working experience on **Web Server (Apache), Application Servers (Tomcat, JBOSS), DB Server (MySQL)**
- Documented the entire installation process for various tools and provided on-call support.
- Automated setting up server infrastructure for the DevOps services, using Ansible, shell and python scripts.
- Connected continuous integration system with GIT version control repository and continually build as the check-in's come from the developer.
- Ensuring the high availability of back up for all critical servers.
- Handling changes management process by creating and implementing changes as per the requirement
- Worked on POC of Containerization of ConfD framework in Docker.
- Acquired expertise in debugging and fixing the code.

### **PROJECT 3:**

<b>Title</b>	: Scapa CTC
<b>Client</b>	: Cisco
<b>Technology</b>	: <b>Git, Maven, Jenkins, AWS, Docker, Kubernetes</b>
<b>Role</b>	: AWS DevOps Engineer.
<b>Duration</b>	: October 2017 to March 2019
<b>SDLC</b>	: Agile

### **Roles & Responsibilities:**

- Responsible for launching Amazon EC2 instances using AWS and configuring launched instance with respect to specific application and regions.
- Experienced in creating complex IAM policies, Roles and user management for delegated access within AWS.
- Automate the infrastructure using terraform
- Responsible for creating monitors, alarms, and notification for EC2 hosting using cloud watch

- Experience in creating, configuring and maintaining Infrastructure on AWS Cloud services including, **EC2, S3, Cloud Watch, IAM**.
- Working experience on pipeline and multibranch pipeline for our services in development, staging, and pre-production environment by using the integrated Tools Jenkins
- Verifying the logs if build fails
- Taking periodic backups of Jenkins job, restoring in case of there is any issue with Jenkins's server
- Extensive experience in Version Control Systems like GIT.
- Created physical infrastructure by using VPC service
- Managing AWS Services using **AWS Management Console** and CLI
- Setup of the code repository using GIT.
- Created Snapshots and Amazon Machine Images (AMIs) for the instances based on the requirements for backup and clone instances.
- MySQL Database security, creating users and managing permissions.
- Played a key role in automating the deployments on AWS using **GitHub, Terraform** and **Jenkins**.
- Experience in code covering tool **SonarQube** maintaining quality control and quality gates as per client requirement.
- Experience on Container services like **Docker** for building clusters and for automated application deployment pipeline for custom applications in the cloud environment.
- Created Buckets in AWS and stored files. Enabled Versioning and security for files stored.
- Connected continuous integration system with **GIT** version control repository and continually build as the check-in's come from the developer.
- Ensuring the high availability of back up for all critical servers.
- Handling changes management process by creating and implementing changes as per the requirement.
- Experience in maintaining application servers like Apache Tomcat and Created shell scripts to automate CI/CD process.
- Working experience on operating systems like Windows, Linux

#### **PROJECT 4:**

**Project Name** : Hilton  
**Role** : DevOps Engineer  
**Duration** : September 2014 - September 2017  
**Client** : Oracle  
**Technology** : Git, Maven, Nexus, SonarQube  
**SDLC** : Agile

#### **Roles & Responsibilities:**

- Administration of **Github** tool includes creating **branches, tagging, access permissions** and setting up **hooks locks**.
- Maintaining Subversion code repository and **backup files**.
- Experience in Creating **branches and tags** to separate build system after a milestone releases and Create build storage archives for back tracking builds.

- Used **Maven** scripts to build the source code. Supported and helped to create Dynamic Views and Snapshot views for end users.
- Automated build scripts using **Maven** and **Shell Scripts**.
- Configured **Jenkins** CI tool for project and setup Nightly Builds.
- Configured a continuous integration process and interface with the operations team to ensure project artifacts are deployed automatically to various environments using **Jenkins**.