



Professional Summary

- Having 6.6 Years of IT experience in production support environment in Telecom and Payment Gateway domains.
- Achieved Vantage Certified Teradata Administrator Badge from Teradata.
- Working experience with different versions of Teradata and hands on experience on all the Teradata Tools & Utilities.
- Proficient in Managing 24X7 Operational Support and deliverables.
- Understanding of aspects governing operational and production activities and compliances.
- Creation and Maintenance of Users, Databases, roles, profiles manually and through Database Administrator tool Access rights Management,
- Space Management. Creation of tables, views, macros, procedures, Purging of DBQL tables. BAR administration & troubleshooting.
- Getting involved in customer escalations and providing appropriate resolution.

Educational Qualification:

Discipline: Computer Science & Engineering.
University: Jawaharlal Nehru Technological University, Anantapur
Year of Pass: 2012

Professional Experience:

- Worked as Sr.Associate-Projects in Cognizant, from January-2022 to 27th May 2022.
- Worked as Teradata DBA in Teradata India Pvt Ltd, at Client Site (PayPal Chennai) from March-2018 to January-2022.
- Worked as Teradata DBA in ATOS, at Client Site (IBM) on the Vodafone-BI Project Pune from March-2016 to February-2018.

Project #1:

Project : VODAFONE
Role : Teradata DBA
Duration : March-2016 to February-2018
Utilities : Teradata SQL Assistant, Fastload, Multiload, Bteq, Fastexport
Environment : Windows
Team Size : 5

Environment:

Database : Teradata 14.10
Tools : Teradata SQL Assistant, Viewpoint, BTEQ, TARA (Arcmain), FastExport, FLOAD, MLOAD, VERITAS NetBackup, Putty, WINSCP.
Ticketing Tool : BMC Remedy
O/S : Windows-7/XP (Standalone and Bar servers), Unix, Red Hat Linux 6.4

Project Description:

Vodafone Essar is the largest service providers of GSM cellular service in India. It provides pre-paid, post-paid, value-added services like GPRS, WAP, EDGE, News etc. to its customers. Vodafone Essar now has operations in 23 circles with over 100 million subscriber base.

Since Vodafone has decided to move on to new technology for loading and transforming the data. Therefore, the new Source system i.e., 4G has been designed by replacing all the existing Bteq scripts using ETL tool, Data stage 8.1 and TD-14.10 Database with Oracle 10g.

Responsibilities:

- Management and troubleshooting of weekly/monthly backups using TARA and NetBackup.
- Experienced on BMC Remedy and understand ITIL process.
- Performed data restore as per the customer's requirement.
- Creating and managing user accounts with appropriate security as per the request.
- Granted and Revoked access rights on database objects to users/roles.
- Continuous monitoring of system alerts, workloads on viewpoint.
- Use of data dictionary tables and views to manage the system.
- Worked on Teradata Administrator tool.
- Managing and moving the data in production databases.
- Performance Monitoring and investigating on long running queries.
- Worked on stats for better performance of queries.
- Analyzing the query with explain plan and implementing the necessary changes before executing on databases.
- Space analysis and space movement in the databases.
- Actively participating in the project discussion and review meetings.
- Experienced on working in 24/7 environments.
- Implementing Change request as per the business requirements.

Project #2:

Project	: PayPal
Role	: Senior Technical Associate
Duration	: March-2018 to Jan-2022
Utilities	: Teradata SQL Assistant, Viewpoint, Bteq, Fastexport
Environment	: Windows
Team Size	5

Environment:

Database	: Teradata 16.10
Tools	: Teradata SQL Assistant, Viewpoint, BTEQ, Putty.
Ticketing Tool	: Service-Now and JIRA
O/S	: Windows and MAC

Project Description:

PayPal is committed to democratizing financial services and empowering people and businesses to join and thrive in the global economy. PayPal's open digital platform gives 325 million active account holders the confidence to connect and transact in new and powerful ways using online, mobile app / device.

PayPal creates better ways to manage and move money, and offers choice and flexibility when sending payments, paying or getting paid. Available in more than 200 markets around the world, the PayPal platform, including Braintree, Venmo and Xoom, enables consumers and merchants to receive money in more than 100 currencies, withdraw funds in 56 currencies.

Responsibilities:

- Security and user level management (creation, deletion etc.)
- Granted & Revoked access Rights on databases to users and roles.
- Working with Viewpoint and Continuous monitoring of loads, system alerts.
- Using Data Dictionary tables and views to manage the system logs.
- Teradata Administrator – graphical Windows tool to assist in administration.
- Managing the data in the production databases.
- Working on Space movement and responding to the alerts accordingly.
- Working on service-now and JIRA ticketing tools.
- Releasing HUT locks and clearing blocked sessions at the time of backups.
- Continuous monitoring of loads, system alerts on viewpoint.
- Performance tuning and investigating on long running queries.
- Working on stats for better performance.
- Analyzing the query with explain plan and implementing necessary changes before executing on database.
- Space analysis and management.
- Actively participating in project discussion and review meetings on daily and weekly.
- Working in 24X7 environments.

Additional Tasks:

- Working on Hadoop requests related to user management and space quota request.
- Resolving the issues on Hadoop scripts.
- Grant access to user's by creating relevant Ranger Policies for accounts.
- Managing User sessions by Graphana and Resosource Manager.