

**Name : Harish Konijeti**  
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### **Professional Summary**

- Having 3.6 Years' Experience in Functional Testing. It include 1+Years on IVR Testing
- Good experience in Functional Testing (Sanity Testing, System Testing, Migration Testing, and Regression Testing) in preparing and executing the Test Cases.
- Exposure to Test Management tools like TFS, JIRA
- Good experience in Agile Methodologies
- Engaged in requirement analysis
- Involved in sprint and walk through meetings to go through the Business Requirements
- Understand the scope of the project
- Involved in writing a User Story Document for the feature
- Understanding Test scenarios
- Analyze the root cause and to get the simple way to reproduce the bug, so that the developer can fix it easily.
- Good experience in interacting with business analysts, developers, and technical support and helping them baseline the requirement specifications.
- Excellent communication and interpersonal skills with strong work ethics.
- Team player, highly productive, Commitment and Result driven in team and Individual Projects.
- Deep Knowledge of IVR Tests and procedures
- Wide knowledge of multiple IVR Platforms

### **Technical Expertise**

- Operation System : Windows 7, 8
- Database : Oracle
- Test Management Tools : TFS & JIRA

### **Work experience**

- Currently Working in **Swiss Mobi Software technologies Pvt Ltd** as a **Software Engineer** from **02/2019 - Till date**.

### **Education**

- Bachelor of Technology(B.Tech) in Electronics and Communication Engineering (Full Time)2014 to 2017
- Diploma in Electronics and Communication Engineering (Full Time) 2010 to 2014

### **Project Details**

#### **Projects 1**

Client : Royal Bank of Scotland  
Testing Approach : Manual testing  
Reporting tool : Jira  
Duration : 07/2020 to Till date  
Organization : Infosys

**Description:**

module deals with Direct Banking to the ISA Optimization Project. The proposed system provides the Funds Transfer, standing order set up and it populates new error and warning messages to the customer. Direct Banking System which includes the following changes in the cash ISA account. It provides complete information of the payment transfer between one account to another account and adding some customer information.

**Roles & Responsibilities:**

- Understanding the requirements and business of the application.
- Creating Test Scenarios, Test Cases, test data for the application.
- Prepared the required Test scenarios and Test Cases.
- Involved in reviewing the test scripts as per the requirement specifications.
- Upload test scripts and requirements into Jira.
- Preparing test environment to execute test scripts
- Involved in execution and raised valid defect.
- Prepared high level summary reports after execution
- Involved daily status calls and defect calls.

**Projects 2**

Project Name : Anthem voice services  
Client : Anthem (US)  
Duration : 02/2019 to 07/2020  
Organization : Infosys

**Description**

Anthem Inc. previously known as WellPoint, Inc. is the largest for-profit managed health care company in the Blue Cross and Blue Shield Association across 14 states and offers a broad range of medical and specialty products in the US. The Automation team will collaborate with the Anthem subject matter advisor to manage the preparation, planning and execution of the IVR/Desktop releases. The Objective of the project is to provide more benefits to the members/providers by using the IVR/Desktop for verifying their claims, benefits, etc. based on the plan

**Roles & Responsibilities**

- Involved in Analyzing Requirements, Preparation of Test Scenarios, Test Cases and Test Data for System and Regression Testing.
- Actively involved in getting knowledge transfer from the existing team mates.
- Execution of Test cases, Capturing and reviewing Test results. Raising the defects and tracking for its closure.
- Reporting the Test Results with the State SMEs.
- Preparing the status reports on daily basis and reporting to the Onsite
- Supported team members in their delivery in the stringent timelines.
- Involved in testing the Facets application from end to end manually.
- Attended Daily/Weekly status call from the Client/Onsite Coordinators.