# Prashanth Yaddanapudi

281 Park Ave Thunder Bay, ON prashanthyaddanapudi@gmail.com (807) 358-1124

- 5+ years' extensive experience in retail sales and merchandising arena
- Proven record of driving profitable sales through promotions and merchandise display
- Known for exceeding store sales goals collaboratively
- Ability to manage multiple tasks through effective prioritisation
- Listens instructions actively and acts quickly
- Computer: Retail Software, MS Word and Excel

Work Experience

# **Customer Service Associate, LCBO, Thunder Bay**

July 2020-September 2020

- Regularly stocking of bottles and helping customers
- Cashier

### **Modern Cleaning Services, Thunder Bay**

March 2020- present

• Regularly have to sanitize high touch areas in different stores.

# **Support Manager Reliance Digital, India**

September 2016 to November 2019

- Maintaining optimal stock levels to ensure timely availability of products.
- Managing an Inventory team comprising of Shift Managers and team leaders.
- Putting forward recommendations for operational policy, procedures and goals.
- Creating and maintaining spreadsheets to report and analyse data.

#### Retail Sales Associate Reliance Digital, India

January 2015 to September 2016

- Assist customers with product selection and queries
- Investigate customer complaints and provide solutions accordingly
- Operate cash register as and when necessary

#### Retail Sales Associate Metro, India

September 2013 to December 2014

- Managed shelf stocking and pricing activities
- Handled inventory and stocks
- Inspected merchandise for quality and quantity

#### **ACADEMICS**

- Completed High School '13
- Completed Bachelors '17
- Currently Pursuing Information Communication Technology Solutions for Business at Confederation College

#### SPECIAL SKILLS

- Keeping track of repeated customers, their likes and dislikes and their contact information
- Anticipating customer responses
- Reading, writing, math and latest technologies

# **Availability:**

Monday: 4:00PM – Closing

**Tuesday:** Opening – 3:00Pm

Wednesday: Not Available

Thursday: Opening – 12:00Pm & 4:00Pm – Closing

Friday: 1:00Pm – Closing

Saturday: Opening to Closing

**Sunday:** Opening to Closing