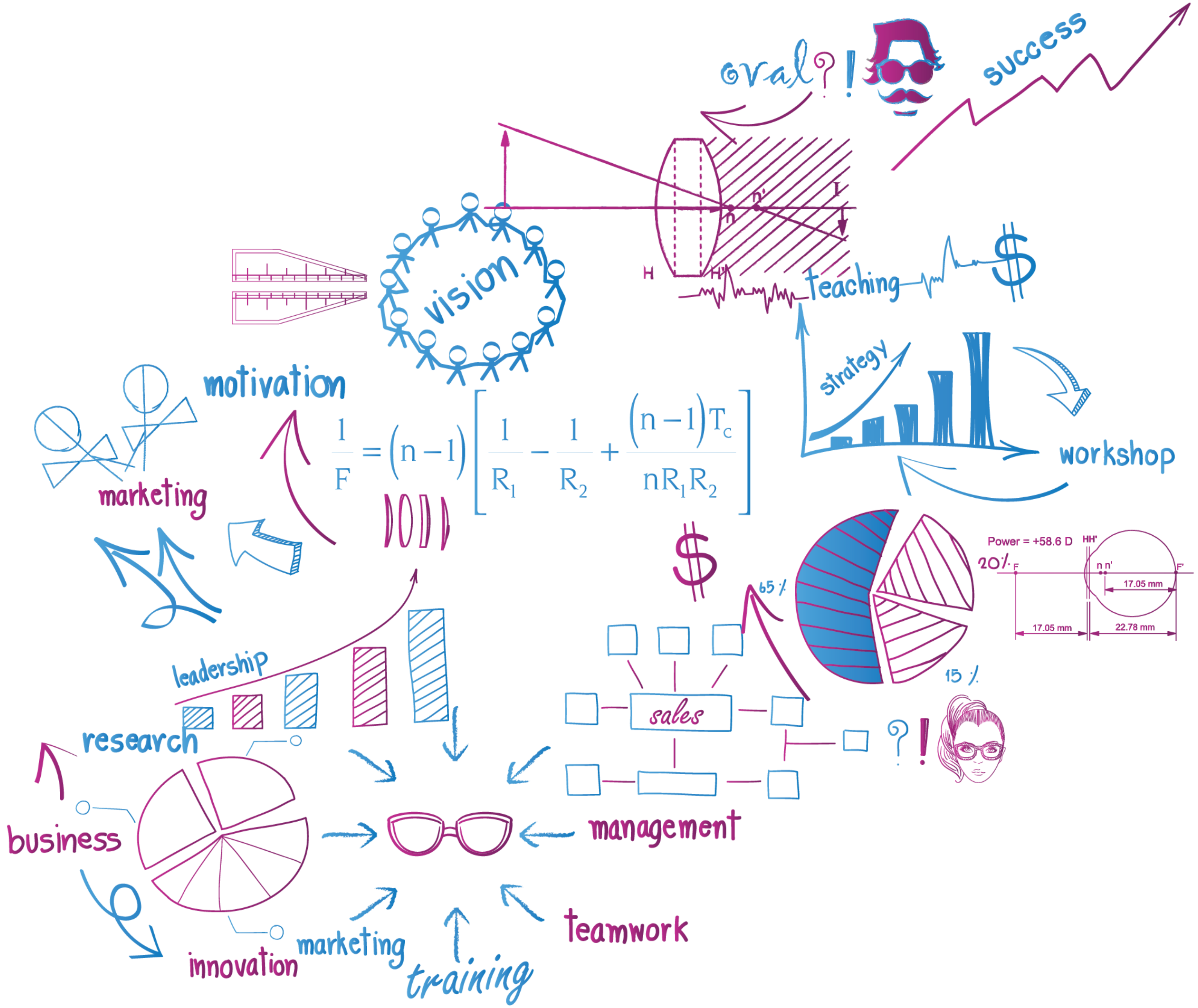
See a better world

Fundus Camera platform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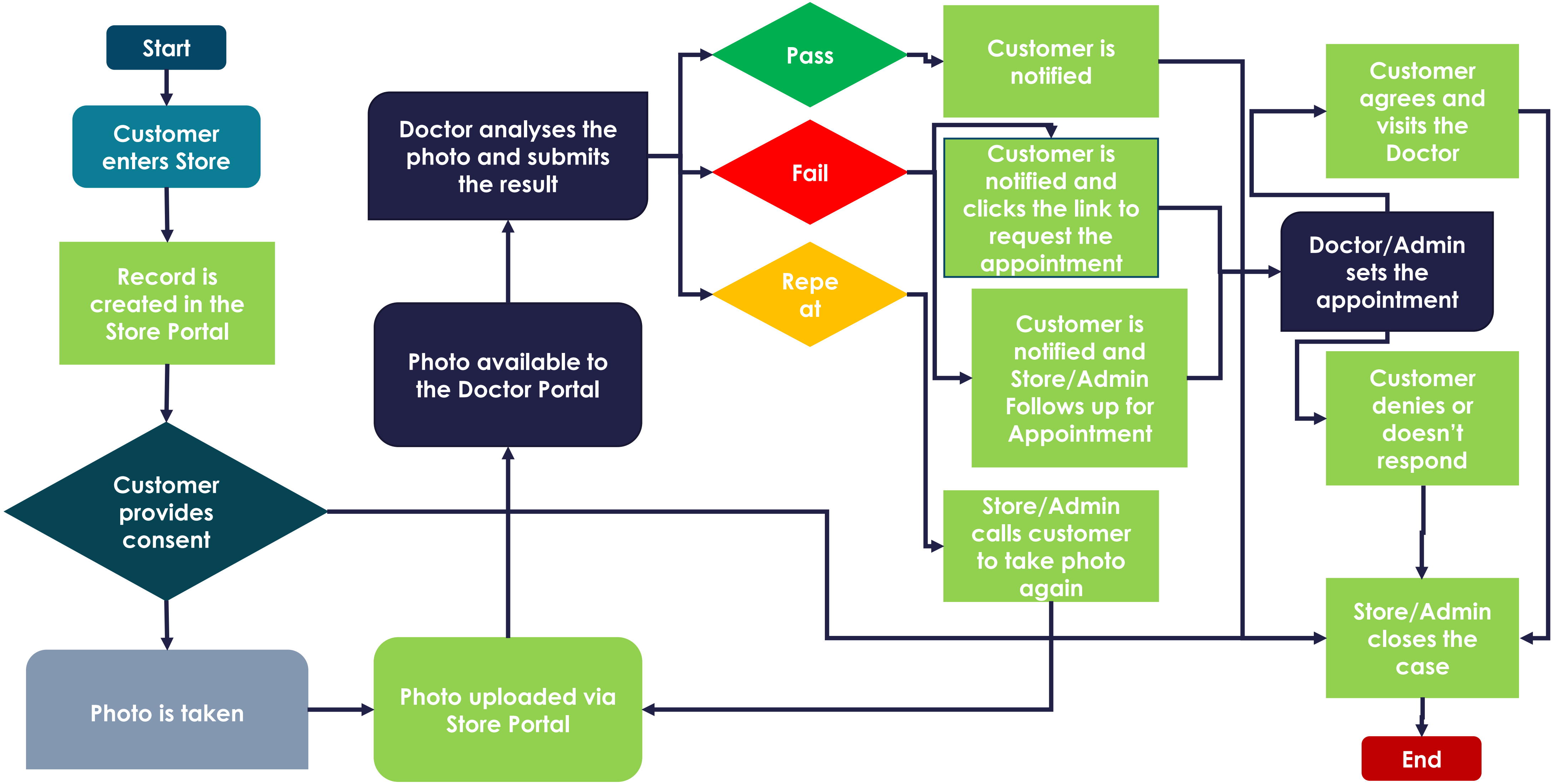
Date: 28-May-18

- Functional workflow
- Platform functional design
- Platform module
- Admin portal
- Storefront portal
- Doctors/Clinics portal

Functional workflow



Start

Customer enters Store

Record is created in the Store Portal

Customer provides consent

Photo is taken

Photo uploaded via Store Portal

Photo available to the Doctor Portal

Doctor analyses the photo and submits the result

Pass

Fail

Repe at

Customer is notified

Customer is notified and clicks the link to request the appointment

Customer is notified and Store/Admin Follows up for Appointment

Store/Admin calls customer to take photo again

Doctor/Admin sets the appointment

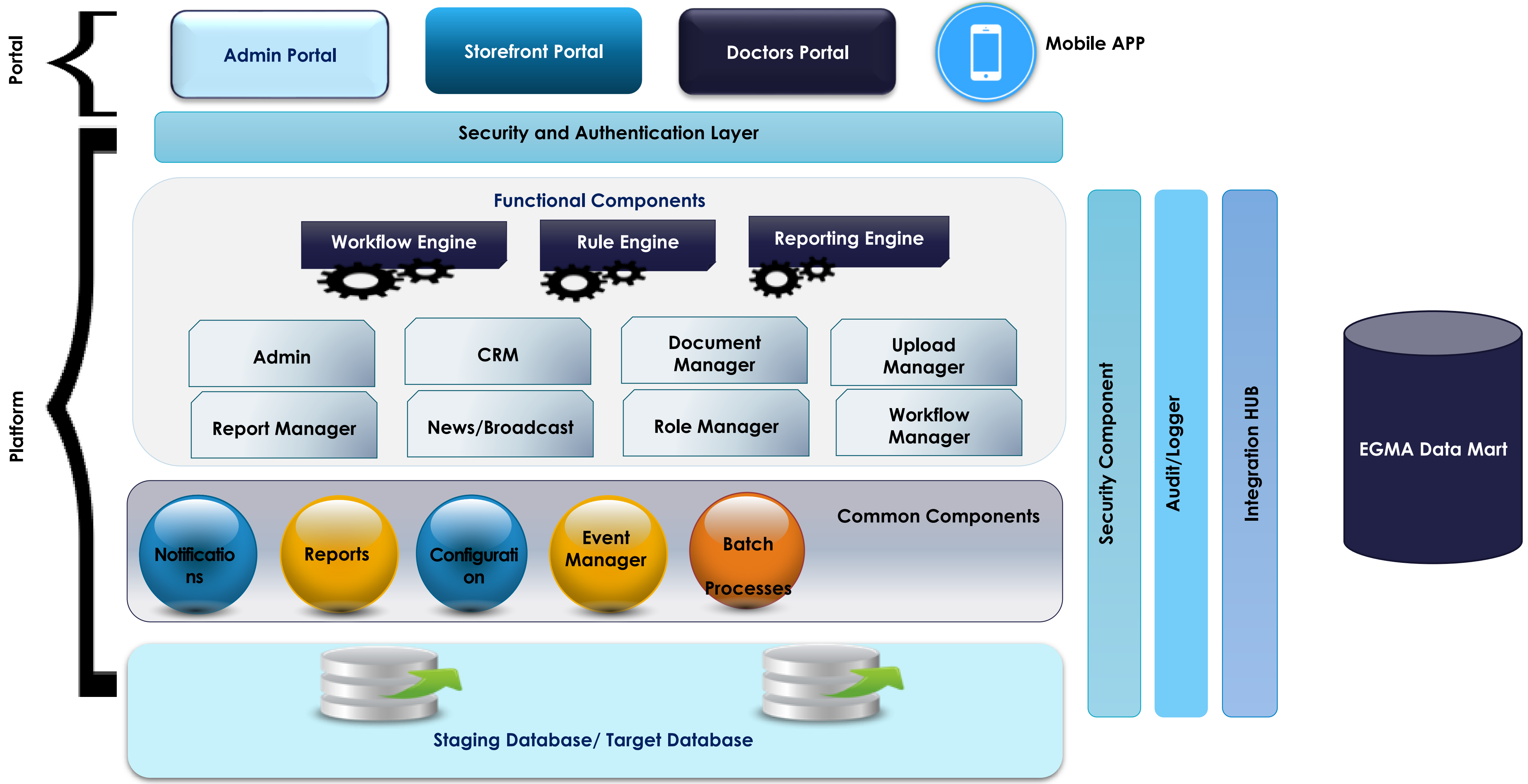
Customer agrees and visits the Doctor

Customer denies or doesn’t respond

Store/Admin closes the case

End

Platform functional design


Portal
Admin Portal
Storefront Portal
Doctors Portal
Mobile APP
Security and Authentication Layer
Platform
Functional Components
Workflow Engine
Rule Engine
Reporting Engine
Admin
CRM
Document Manager
Upload Manager
Report Manager
News/Broadcast
Role Manager
Workflow Manager
Common Components
Notifications
Reports
Configuration
Event Manager
Batch Processes
Staging Database/ Target Database
Security Component
Audit/Logger
Integration HUB
EGMA Data Mart

Platform Modules

➢ Admin Module

- ✓ Admin module is responsible for administrative operations on various portals and apps.
- ✓ This will also provide the content management system where Client related broadcast or generic broadcasts can be triggered.
- ✓ This module will also be able to manage and bifurcate different type of users i.e. Client, Lead, Back office, Operations, Tech, etc. with their specific roles and permissions.
- ✓ This will also be responsible for managing different master e.g. Outlet Master, Store Master, Country Master, City Master etc.

➢ CRM Module

- ✓ The CRM consist of Prospects and Clients.
- ✓ This will allow managing the Prospects as well as Clients.
- ✓ This will also contain Prospects/Clients personal info and Medical info.
- ✓ This will also list the Client specific reference documents (pics, docs, etc.) if any.
- ✓ It will list the Clients profile with Store/Outlet info as well as product info.

➢ Customer Records and Docs

- ✓ This module will contain customer medical info and reference documents. i.e. Images, other docs, etc.
- ✓ This will allow Stores to upload the documents against each customer and manage the same.

➢ Storefront Workflow Management Module

- ✓ This module will enable Stores to take photos and upload it for Customers.
- ✓ This will also allow manage Customer consents and Repeat cases.
- ✓ This will further enable Stores to view the current status of Customer and it's stage.
- ✓ This will also enable to flag the Customer depending on its stage or specific rule.

Platform modules continued….

➢ Doctors Workflow Management Module

- ✓ This module will enable Clinics to accept photos and analyze.
- ✓ This will also allow manage Repeat cases.
- ✓ This will further enable Clinics to view the current status of Customer and it's stage.
- ✓ This will enable Doctors to manage the appointments for Customers.
- ✓ This will also enable to flag the Customer depending on stage or business rule.

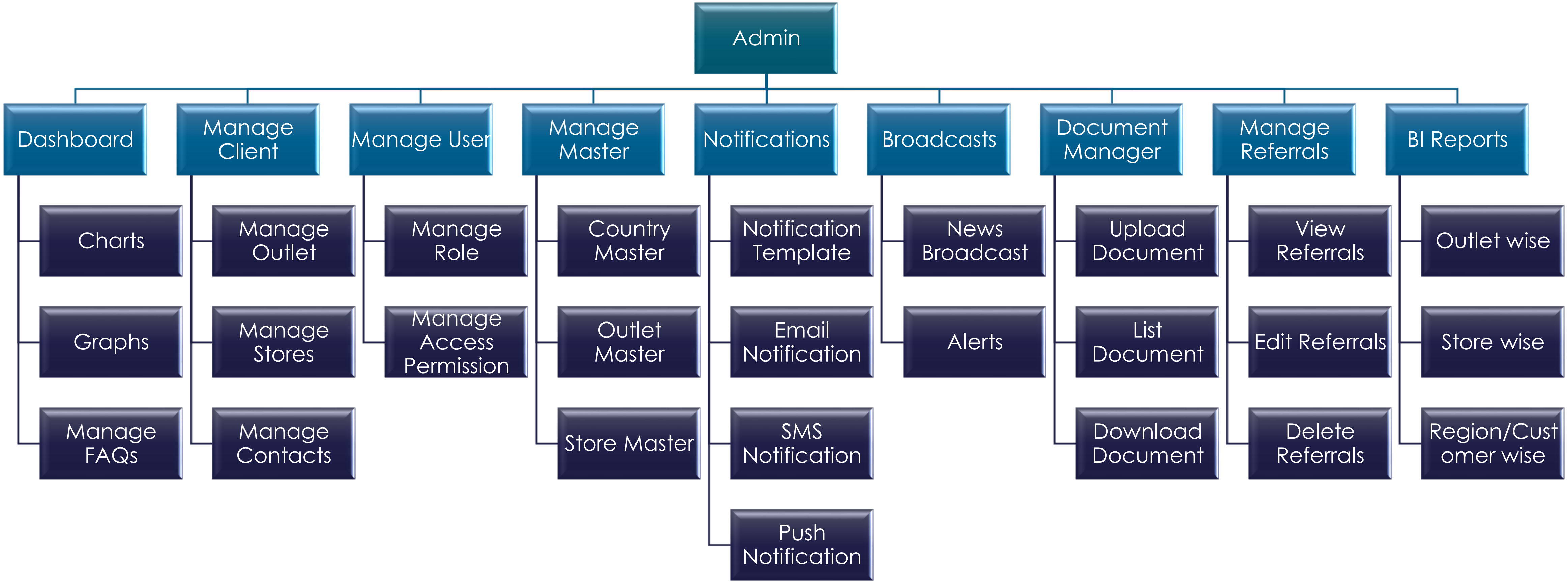
➢ Tasks, Notification/Alerts Module

- ✓ This module will consist of Tasks, Notifications and Alerts for specific event.
- ✓ This will also consist of customized and standard templates for triggered and manual events.
- ✓ The Alert/notification module will be available to manage different event based alerts/notifications for specific or all Prospects/Clients.

➢ MIS & BI Reports

- ✓ Report Module will be used to integrate different types of reports including user, Store, Outlet specific as well as consolidated Reports.
- ✓ The different types of data will be represented in various formats e.g. Tabular, Charts, Graphs etc.
- ✓ The various filters will be available to provide different ranges and views to the data e.g. Time based filter, value based filter.
- ✓ The various reports will be downloaded in different formats e.g. excel, pdf, etc.

Admin portal



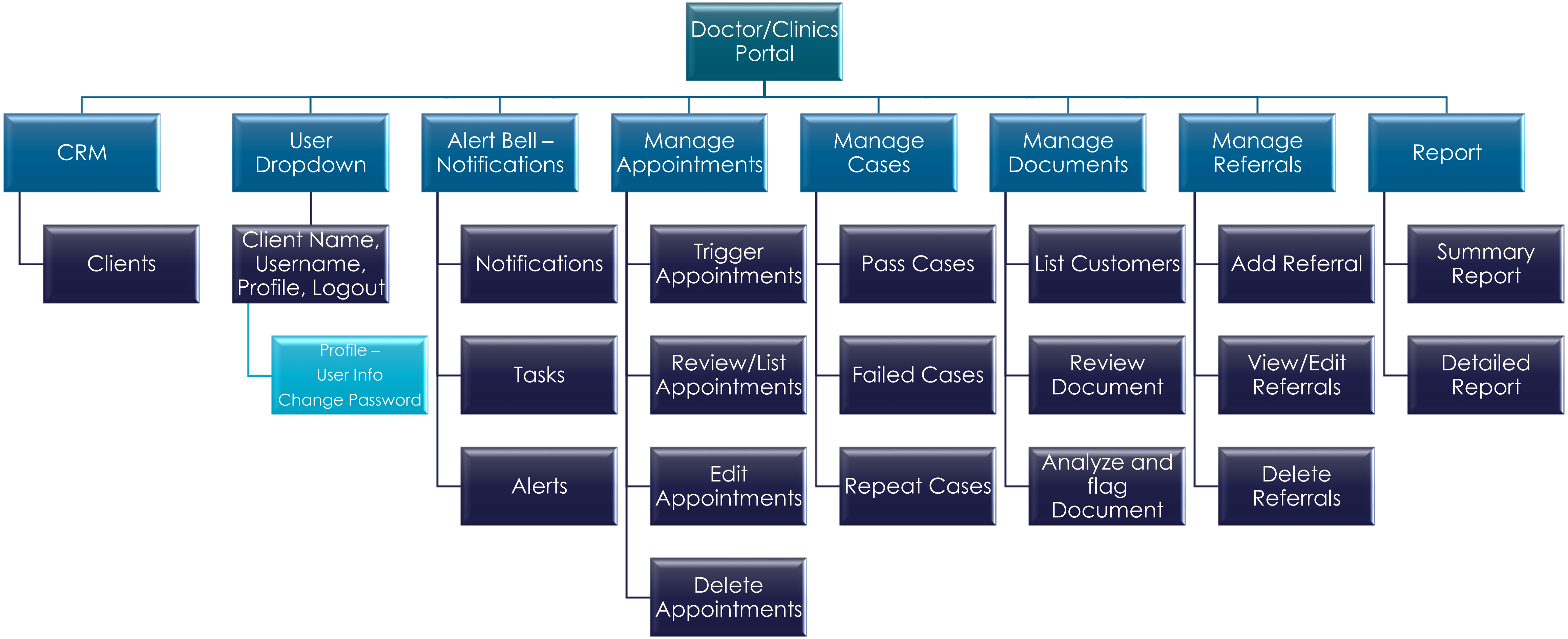
Admin

- Dashboard
  - Charts
  - Graphs
  - Manage FAQs
- Manage Client
  - Manage Outlet
  - Manage Stores
  - Manage Contacts
- Manage User
  - Manage Role
  - Manage Access Permission
- Manage Master
  - Country Master
  - Outlet Master
  - Store Master
- Notifications
  - Notification Template
  - Email Notification
  - SMS Notification
  - Push Notification
- Broadcasts
  - News Broadcast
  - Alerts
- Document Manager
  - Upload Document
  - List Document
  - Download Document
- Manage Referrals
  - View Referrals
  - Edit Referrals
  - Delete Referrals
- BI Reports
  - Outlet wise
  - Store wise
  - Region/Customer wise

Storefront portal

- StoreFront Portal
  - CRM
    - Prospects
    - Clients
  - User Dropdown
    - Client Name, Username, Profile, Logout
      - Profile – User Info Change Password
  - Alert Bell – Notifications
    - Notifications
    - Tasks
    - Alerts
  - Take Photos
    - Upload Photo
    - Review/List Photo
    - Delete Photo
    - Submit Photo
  - Manage Cases
    - Pass Cases
    - Failed Cases
    - Repeat Cases
  - Manage Documents
    - List Customers
    - Upload Document
    - Review Document
    - Delete Document
  - Manage Referrals
    - View Referrals from Clinic
    - Edit Referrals
    - Delete Referrals
  - Report
    - Summary Report
    - Detailed Report

Doctor/Clinics portal



Doctor/Clinics Portal

- CRM
  - Clients
- User Dropdown
  - Client Name, Username, Profile, Logout
    - Profile –
User Info
Change Password
- Alert Bell – Notifications
  - Notifications
  - Tasks
  - Alerts
- Manage Appointments
  - Trigger Appointments
  - Review/List Appointments
  - Edit Appointments
  - Delete Appointments
- Manage Cases
  - Pass Cases
  - Failed Cases
  - Repeat Cases
- Manage Documents
  - List Customers
  - Review Document
  - Analyze and flag Document
- Manage Referrals
  - Add Referral
  - View/Edit Referrals
  - Delete Referrals
- Report
  - Summary Report
  - Detailed Report

THANK

You

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