

## **Refund and Cancellation Policy**

Kanpurize serves as a medium for transaction between the Buyer and Seller. Any refund related issue is always between the Buyer and Seller. A buyer can raise the refund request on Kanpurize.com however, the authority of actual return/refund/replacement of the purchase made lies with the seller only.

Any seller can, depending of the condition of the product, accept or reject the request for cancellation of order, replacement or return of the product.

In case of any service, the seller can , at his judgment, accept or reject the claim for refund depending on the cost involved, service supplied etc.

For any type of order cancellation/refund/product replacement etc, Kanpurize can not be made a party involved during the transaction as all transactions are solely between the buyer and the seller.