

Frequently Asked Questions - Telco Services

1. How can I check my last bill? You can check your last bill by logging into the Telco portal and navigating to the 'Billing' section.
2. How to upgrade my mobile plan? Visit the 'My Plan' section in the portal and select 'Upgrade'. Choose from the list of available plans.
3. What are the available data packs? We offer 1GB/day, 2GB/day, and unlimited data packs.
4. How can I report a network issue? Go to 'Support' in the app or portal and click 'Report an Issue'.
5. What are the international roaming charges? Charges vary by country. Check the 'Roaming' page for country-wise rates.
6. How to reach customer support? Call 1800-123-4567 or chat with us in the support section of our app.