Pratap Adhikari

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Professional Summary

Adaptable and dedicated professional with a background in Information Technology and over 8 years of teaching experience, followed by a successful transition into hospitality management. Adept at leading teams, managing operations, and solving complex problems. Completed a master's degree in information technology and continuously updated skills through online certifications. Now seeking to re-enter the IT industry with strong leadership, organizational, and technical abilities.

Education

Master of Information Technology (Software Engineering)
Charles Darwin University – Australia
Graduated: 2016

Bachelor's in computer application
Pokhara University – Nepal
Graduated: 2005

Skills

Technical Skills

- Understanding of software development lifecycle best practices
- Ability to write high-performance, reusable code for UI components
- Detail-oriented work ethic with strong commitment to code quality
- Understanding of responsive design and progressive enhancement development best practices
- Good understanding of algorithms and data structures
- Analytical thinking skills
- Coding and Scripting
- Debugging & Troubleshooting

Non-Technical Skills

- **Managed teams of 25+ with training, scheduling, and performance management**
- **Experience teaching complex topics and handling cross-functional communication**

- **Delivered high-quality service in hospitality, strong focus on user experience**

- **Hands-on resolution of technical issues and operational bottlenecks**

- **Balanced full-time work with graduate studies and certifications**

- **Successfully transitioned industries and kept pace with evolving tech trends**

- **Maintained high standards in operations and IT documentation**

Technical Proficiencies

- JavaScript/ HTML5/CSS3
- XML, XSL/XSLT, XPATH
- React.js/Next.js
- MongoDB
- Material UI/Ant Design
- Styled Components/React Bootstrap/ Bootstrap 4
- React Native
- Node.js/Express.js
- MySQL

Professional Experience

Housekeeping Manager
Jani King – Darwin, Australia | June 2021 – Present

- Oversee daily housekeeping operations for 200+ rooms, ensuring high standards of cleanliness and guest satisfaction
- Lead, train, and schedule a team of 25+ staff, including supervisors and room attendants
- Listen to customers' complaints and ensure that the complaints are addressed efficiently and effectively.
- Develop and maintain standard operating procedures for cleaning of the building to maintain high expectations for facility cleanliness.
- Ensure that all safety policies and procedures are enforced in the department.
- Conduct inspections to ensure proper follow through by department staff.
- Train staff on safety, standard procedures, new technologies and required chemicals.
- Control inventory of all housekeeping items, equipment, spare parts.
- Plan and schedule staff, equipment, and supply requirements for the department and maintain accountability for the cost, quality, utilization, and performance of employees and equipment.

Computer Science Teacher

Shaheed Smriti Multiple Campus – Chitwan, Nepal | July 2006 – Jan 2021

- Teach a wide range of computer science subjects including programming languages such as C, Java, C++, JavaScript, computer systems, basic hardware concepts, and software development tools
- Deliver engaging and structured theoretical and practical lessons across various platforms including Windows, Android, and IOS
- Instruct students in web development (HTML, CSS, JavaScript, PHP), desktop application programming, and mobile app development
- Design and implement interactive, student-focused curriculums to accommodate different skill levels and learning styles
- Provide hands-on training using real-world projects to reinforce concepts and build practical coding and problem-solving skills
- Assess student performance, provide feedback, and guide project development and presentation
- Stay updated with the latest technology trends and incorporate relevant tools and practices into the classroom

Professional Development

- Attend CDU Code Fair yearly to stay updated with tech trends.
- Volunteered as IT support during community Events

References

Available upon request.