

Contact

3517 Alden Way Apt 4 San Jose CA
95117
+1-408-334-6791 (Mobile)
pkonduru4@gmail.com

www.linkedin.com/in/prateek-konduru (LinkedIn)
prateekkonduru.github.io/
(Personal)

Top Skills

Agile Project Management
Technical Solution Design
Technology Consulting

Languages

English (Native or Bilingual)
Telugu (Professional Working)
Kannada (Professional Working)
Hindi (Limited Working)

Certifications

Class of Solution Engineers
Programming for Everybody (Getting
Started with Python)
Verified International Academic
Qualifications
AWS Certified Developer –
Associate
Oracle Cloud Infrastructure 2019
Architect Associate

Prateek Konduru

Technical Consultant @ Ushur | Programming, Cloud, Consulting
San Jose, California, United States

Summary

A passionate individual who always thrives to work on end-to-end products which develop sustainable and scalable social and technical systems to create impact. I have a strong interest in solving real-world problems through computer code. Proficient in C, Python, Full-stack development, and AWS with a strong sense of good design and always looking for opportunities to apply and expand my knowledge and skill set.

I'm always looking to grow my personal and professional network. Feel free to connect via LinkedIn or contact me directly at pkonduru4@gmail.com.

Portfolio - <https://prateekkonduru.github.io/>

Experience

Ushur

1 year 6 months

Technical Consultant

June 2024 - Present (10 months)

San Jose, California, United States

- Spearheaded client technical engagements, leading requirements discovery, and delivering compelling solution presentations and Proof of Concept builds to highlight the Ushur platform's capabilities and integration potential.
- Implemented secure and compliant AI-powered Customer experience automation environments, closely adhering to IT and governance frameworks to meet critical business requirements.
- Orchestrated customer-facing workshops and technical strategy sessions, ensuring seamless integration of the Ushur platform with both SaaS and internal applications, enhancing system interoperability and operational efficiency.
- Addressed customer technical questionnaires including architecture, delivering remote and on-site setup, integration, and second-level support

to ensure efficient deployment and maintain high customer satisfaction and system performance.

Associate Technical Consultant
October 2023 - June 2024 (9 months)
San Jose, California, United States

EFI

Software Engineer - R&D intern
June 2023 - October 2023 (5 months)
Fremont, California, United States

- Developed Angular Electron app for precise nozzle detection and uniformity correction.
- Enhanced color correction uniformity module, resolving issues and introducing new features.
- Optimized Angular components for improved user experience and interface responsiveness.

Santa Clara University
1 year 7 months

Media Systems Assistant
January 2022 - June 2023 (1 year 6 months)
Santa Clara, California, United States

- Responsible for troubleshooting media equipment, software, OS, and network issues with computer systems at Santa Clara University.
- Handle recording, editing, and publishing lecture recordings.
- Maintain Data Security across several distribution laptops for University use

Web Student Assistant
December 2021 - June 2023 (1 year 7 months)
Office of Student Life, Santa Clara, California, United States

- Collaborated with 10+ directors for the planning, design, and updates of all websites under the purview of the Division of Student Life
- Perform updates to online event calendars, make requested revisions to website content, create HTML emails (i.e, e-newsletter), and additional digital marketing projects.
- Designing new pages for the Division of Student Life's unique resources/ services, while ensuring website conformity to University design standards
- Analyze user interactions with Google Analytics and user testing for strategic web development

Miller Center for Social Entrepreneurship
Graduate Technical Consultant
January 2022 - June 2023 (1 year 6 months)
Santa Clara, California, United States

Data Engineering

- Conducted research, analysis, and due diligence on 8 social enterprises and drafted virtual dashboards to provide actionable insights to navigate through financial decisions
- Published the findings in the impact report, and shared the results with stakeholders on a weekly basis

Web development

- Designed a community portal using Salesforce digital experience cloud and assisted in the customization of the website to meet business growing needs, increased productivity by 25% by streamlining the internal process to meet customer's increased demand, resulting in 40% increase in customer satisfaction

Zendesk

Cloud Engineering Intern
June 2022 - August 2022 (3 months)
San Francisco, California, United States

- Team: Foundation Secure (DevOps-Cloud Security)
- Built a full-scale bot for slack that reacts to channel questions and provides helpful articles from Zendesk docs and StackOverflow, leading to time savings of 5+ hours per week for engineers and reduced wait time for people looking for help.
- Developed frontend using Bolt Python Framework and automated infrastructure deployment like AWS IAM, S3, Secrets Manager, and an ECR through Terraform and configured backend with Docker to package the functions as container images and deployed them to AWS Lambda.
- Engineered new features to automate workflows that create AWS IAM policies for engineers to manage services in AWS

Oracle

Solutions Engineer
June 2019 - July 2021 (2 years 2 months)
Bengaluru Area, India

- Architected and delivered innovative and scalable Cloud Solutions to Oracle customers to boost their businesses using Oracle's suite of products

- Involved in all the phases of SDLC including Requirements Collection, Design and Analysis of the Customer Specifications, and Development and Customization of the Application
- Designed, developed, and tested 30+ Proof of concepts using HTML5, CSS3, Bootstrap, JavaScript, and React.JS that meets accessibility and web browser standards for the website.
- Assisted in the RFP and RFI responses, creation, customization, and delivery of presentations, demonstrations, and proof-of-values that illustrate Oracle's technical fit, value, and differentiation for customers, partners, and prospects
- Devised applications from scratch to migrate traditional workflow and outdated content management systems to improve performance benchmarks which led to improvement and consolidate of end-to-end service processes; restructured communication flow among 10 departments, and cut down paperwork by 75%
- Participated and assisted in Inside Sales Representative team and Technical Office Hours
- Oracle Spot Award- Exhibited exceptional performance to facilitate 12% revenue growth for one quarter. - Created a knowledge base of 70 internal resources and achieved customer experience satisfaction ratings of 100%

Education

Santa Clara University

Master's degree, Computer Science · (September 2021 - June 2023)

PES University

Bachelor of Technology (B.Tech.), Computer, Electronics and Communications Engineering · (June 2015 - August 2019)

Vidya Mandir Ind Pre-University College

Associate of Science - AS, Biology, General · (2013 - 2015)